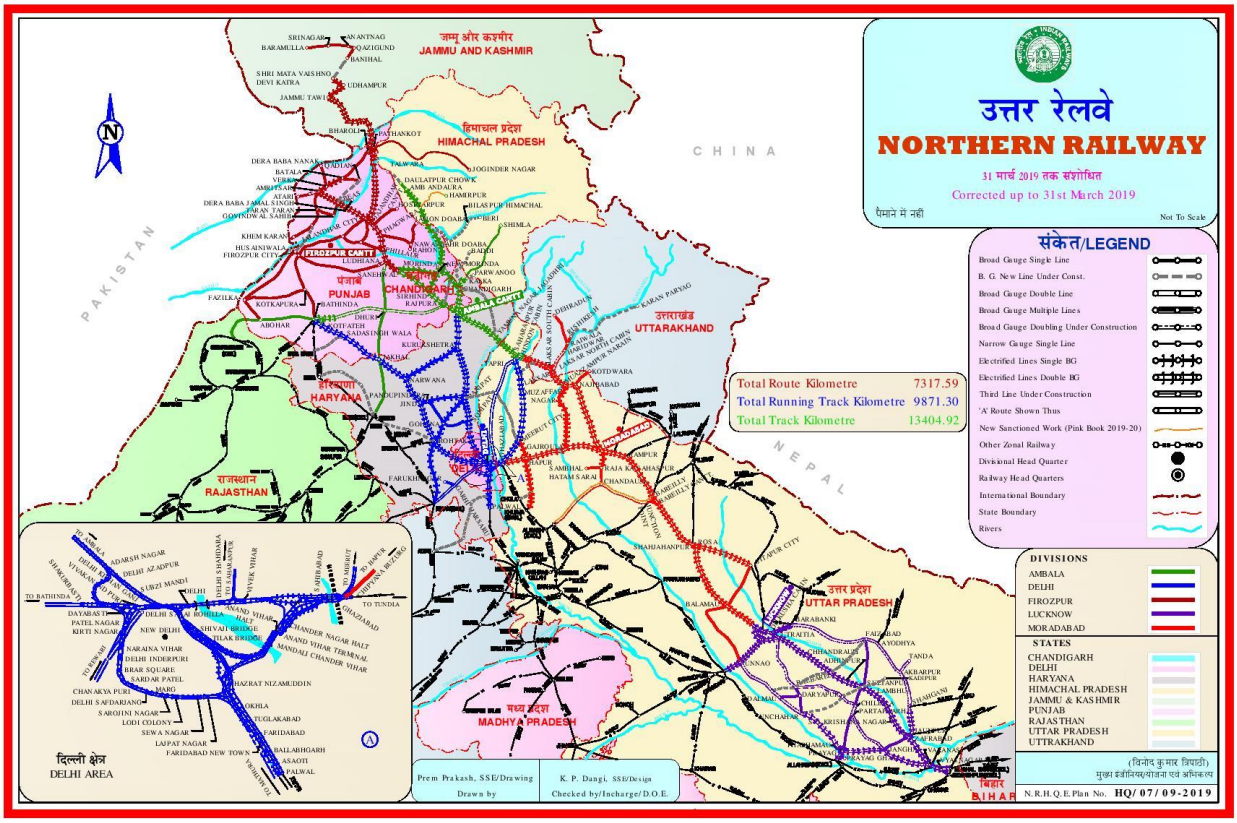
NORTHERN RAILWAY



DISASTER MANAGEMENT PLAN

January 2020


उत्तर रेलवे
NORTHERN RAILWAY
31 मार्च 2019 तक संशोधित
Corrected up to 31st March 2019
पैमाने में नहीं
Not To Scale
संकेत/LEGEND
Broad Gauge Single Line
B. G. New Line Under Const.
Broad Gauge Double Line
Broad Gauge Multiple Lines
Broad Gauge Doubling Under Construction
Narrow Gauge Single Line
Electrified Lines Single BG
Electrified Lines Double BG
Third Line Under Construction
'A' Route Shown Thus
New Sanctioned Work (Pink Book 2019-20)
Other Zonal Railway
Divisional Head Quarter
Railway Head Quarters
International Boundary
State Boundary
Rivers
Total Route Kilometre 7317.59
Total Running Track Kilometre 9871.30
Total Track Kilometre 13404.92
DIVISIONS
AMBALA
DELHI
FIROZPUR
LUCKNOW
MORADABAD
STATES
CHANDIGARH
DELHI
HARYANA
HIMACHAL PRADESH
JAMMU & KASHMIR
PUNJAB
RAJASTHAN
UTTAR PRADESH
UTTRAKHAND
(विनोद कुमार त्रिपाठी)
मुख्य इंजीनियर/योजना एवं अभिकल्प
N.R.H.Q.E.Plan No. HQ/07/09-2019
Prem Prakash, SSE/Drawing
Drawn by
K. P. Dangi, SSE/Design
Checked by/Incharge/D.O.E.
दिल्ली क्षेत्र
DELHI AREA
जम्मू और कश्मीर
JAMMU AND KASHMIR
हिमाचल प्रदेश
HIMACHAL PRADESH
पंजाब
PUNJAB
चंडीगढ़
CHANDIGARH
हरियाणा
HARYANA
उत्तराखंड
UTTARAKHAND
राजस्थान
RAJASTHAN
उत्तर प्रदेश
UTTAR PRADESH
मध्य प्रदेश
MADHYA PRADESH
बिहार
BIHAR
PAKISTAN
CHINA
NEPAL

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ABBREVIATIONS

ADMO	Assistant Divisional Medical Officer
ADRM	Additional Divisional Railway Manager
ADEN	Assistant Divisional Engineer
AGM	Additional General Manager
ADME	Assistant Divisional Mechanical Engineer
ARME	Accident Relief Medical Equipment
ARMV	Accident Relief Medical Van
ART	Accident Relief Train
ASTE	Assistant Signal & Telecommunication Engineer
BCX	8 wheel covered vacuum brake wagon
BFR	wheel open flat vacuum brake wagon
C&W	Carriage and Wagon
CBE	Chief Bridge Engineer
CCM	Chief Commercial Manager
CCM(G)	Chief Commercial Manager (General)
CCRS	Chief Commissioner of Railway Safety
CE	Chief Engineer
CEE	Chief Electrical Engineer
CFTM	Chief Freight Transportation Manager
CHC	Chief Controller
Chg.	Coaching
CHOD	Coordinating Head of Department
CMD	Chief Medical Director
CME	Chief Mechanical Engineer
CMI	Commercial Inspector
CMM	Chief Materials Manager
CMPE	Chief Motive Power Engineer (Diesel)
CMS	Chief Medical Superintendent
COM	Chief Operations Manager
Con.	Construction
COS	Controller of Stores
CPO	Chief Personnel Officer
CPRO	Chief Public Relations Officer
CRS	Commissioner of Railway Safety
CRSE	Chief Rolling Stock Engineer
CSC	Chief Security Commissioner
CSE	Chief Signal Engineer
CSO	Chief Safety officer
CSTE	Chief Signal & Telecommunication Engineer
CTE	Chief Track Engineer
CWE	Chief Workshop Engineer
DCM	Divisional Commercial Manager
DCOS	Divisional Controller of Stores
DEE	Divisional Electrical Engineer
DEN	Divisional Engineer
DM	District Magistrate
DME	Divisional Mechanical Engineer
DMO	Divisional Medical Officer
DMU	Diesel Multiple Unit
DOM	Divisional Operations Manager
DPO	Divisional Personnel Officer
DR	Disaster Response
DRM	Divisional Railway Manager
DSC	Divisional Security Commissioner

DSO	Divisional Safety Officer
DSTE	Divisional Signal & Telecommunication Engineer
DTM	Divisional Traffic Manager
Dy. CCM	Deputy Chief Commercial Manager
Dy. COM	Deputy Chief Operations Manager
Dy. CSO	Deputy Chief Safety Officer
EMU	Electric Multiple Unit
Engg.	Engineering
ETL	Emergency Train Lighting
FA&CAO	Financial Advisor and Chief Accounts Officer
G&SR	General & Subsidiary Rule
GM	General Manager
GRP	Govt. Railway Police
HRE	Hydraulic Rerailing Equipment
HRD	Hydraulic Rescue Device
IAF	Indian Air Force
IAT	Instant Action Team
IG	Inspector General of Police
IRCM	Indian Railway Commercial Manual
IRCTC	Indian Railway Catering & Tourism Corporation
IRMM	Indian Railway Medical Manual
JCB	Jack cum Bulldozer
JE	Junior Engineer
Jn.	Junction
LC	Level Crossing
NR	Northern Railway
OHE	Over Head Equipment
PA	Public Address
PCCM	Principal Chief Commercial Manager
PCE	Principal Chief Engineer
PCEE	Principal Chief Eicalical Engineer
PCMD	Principal Chief Medical Director
PCME	Principal Chief Mechanical Engineer
PCOM	Principal Chief Operating Manager
PCPO	Principal Chief Personnel Officer
PCSC	Principal Chief Security Commissioner
PCSO	Principal Chief Safety Officer
PCSTE	Principal Chief Signal and Telecominication Engineer
PHOD	Principal Head of Department
POL	Petroleum & Oil
PR	Public Relations
PRC	Power Controller
PRO	Public Relations Officer
P Way	Permanent Way
PWI	Permanent Way Inspector
RCT	Railway Claims Tribunal
RE	Railway Electrification
RPF	Railway Protection Force
S&T	Signal & Telecommunication
SDGM	Senior Deputy General Manager
SE	Section Engineer
SI	Signal Inspector
SJAB	St. John Ambulance Brigade
SLR	Second Class cum Luggage cum Brake Van coach
SM	Station Manager
SP	Self Propelled
SPARMV	Self Propelled Accident Relief Medical Van
SPART	Self Propelled Accident Relief Train

Sr. DAO	Senior Divisional Accounts Officer
Sr. DCM	Senior Divisional Commercial Manager
Sr. DEE	Senior Divisional Electrical Engineer
Sr. DEN	Senior Divisional Engineer
Sr. DME	Senior Divisional Mechanical Engineer
Sr. DMO	Senior Divisional Medical Officer
Sr. DOM	Senior Divisional Operating Manager
Sr. DPO	Senior Divisional Personnel Officer
Sr. DSC	Senior Divisional Security Commissioner
Sr. DSO	Senior Divisional Safety Officer
Sr. DSTE	Senior Divisional Signal & Telecommunication Engineer
SSE	Senior Section Engineer
STD	Subscriber Trunk Dialing
STM	Senior Transportation Manager
SS	Station Superintendent
TCM	Telecommunication Maintainer
TCI	Telecommunication Inspector
TI	Traffic Inspector
TRD	Traction Distribution
TS	Train Superintendent
TTE	Traveling Ticket Examiner
TXR	Train Examiner
VHF	Very High Frequency
VPU	Vehicle Parcel Van
WLI	Welfare Inspector
WTT	Working Time Table

Chapter 1

1- Introduction

1.1 Overview

A disaster on the railway in effect meant a serious train accident, other items of disaster viz. Floods, Earthquakes etc were handled in an uncoordinated manner. Disaster preparedness of the Railways, mainly pertaining to handling train accidents, had been gone into by a High Level Committee (HLC) in the year 2002/03 whose recommendations, where relevant, have been kept in view in the preparation of Railways Disaster Management Plan.

The situation has now changed with the promulgation of the Disaster Management (DM) Act in 2005. A disaster no longer means only a train accident, but its scope has become much wider to include other incidents, terrorism related activity and natural calamities etc. Indian Railways Disaster Management Plan has been prepared based on the principles incorporated in the Disaster Management Act, National Disaster Management Plan and also Guidelines issued by NDMA. The basic philosophy to be followed is of sharing resources of all Government Departments along with Railways own resources to handle serious train accidents, other mishaps, terrorism related crisis, natural calamities etc.

Indian Railways and its transition to transportation of passengers and other goods including raw material for industries etc the railway gradually built up its own infrastructure of Cranes, Accident Relief Trains (ARTs), Accident Relief Medical Equipment Van (ARMVs).

1.2 Objective

According to the High-level committee's report on Disaster Management "Stronger and appropriate infrastructure backed by a well trained team of disciplined and dedicated man power form the basis for an effective Disaster Management system".

Such a well-defined Disaster Management System aims to;

1. Prevent All Avoidable Loss of lives.
2. Protect the property of Railways and its users.
3. Minimize Human Agony due to accident.
4. Expedite Relief and Rehabilitation.
5. Preserve Clues and Evidence.
6. Expedite Restoration of Traffic.

Irrespective of their department, all Railway servants shall work in coordination with the rescue team to achieve the above objectives.

1.3 Terms of Reference (Railway Board's letter No.2003/Safety-I/6/2, dt.29.9.03)

(a) **Disaster Management Plan** – All Divisions and Zonal Railway headquarters must devise their disaster management plan, if not already done taking into consideration the resources available with them, their neighboring divisions/Zonal Railways, civil authorities, industrial units and Armed Force bases located in their territory. This would enable the Divisions/Zonal Railways to muster the entire local resources in case of a major disaster/natural calamity. Zonal Railways Disaster Management plan

should integrate all divisions and also to take into consideration adjacent railways" frame work.

(b) **Preparation of Disaster Management Plan:** The Disaster Management Plan must be inter-alia included "who is responsible for what activities in detail".

(i) Preparation and implementation of disaster management plan is the responsibility of concerned General Manager/Divisional Railway Manager.

(ii) Authority to order ART/ARMV/Break Down crane – Principal Chief Mechanical Engineer/Chief Motive Power Engineer (Running & Loco) and at Divisional level Divisional Railway Manager / Sr. Divisional Mechanical Engineer / Divisional Mechanical Engineer, etc.

(iii) Senior most railway officer at the site of the accident shall be the designated Site Manager.

(iv) Management of rescue operations – *Primarily Mechanical and Medical Departments.* Assistance to be provided by all railway men (irrespective of their department) as needed.

(v) Relief operations including care for the dead – Commercial, Medical & RPF Departments.

(vi) Communication network – Telecom Department.

(vii) Crowd control and law & order at site – RPF.

(viii) State police clearance for restoration – RPF.

(ix) Restoration operations – Rolling stock – Mechanical Department. Fixed infrastructure like track, Over Head Equipment, Signaling system, etc. – departments concerned.

(x) Maintenance of SPART/ART & ARMV Rolling Stock/Break Down cranes including rail-cum-road and road mobile emergency vehicle etc. – Mechanical Department.

(xi) Maintenance of equipment kept in SPART/ART/ARMV for rescue and restoration operations –*Departments concerned.*

(xii) Media Management at site –

(a) Site Manager shall be the chief spokesman at site and can be assisted by the branch officers concerned, if needed.

(b) PR/Commercial Department to look after the media needs at site.

(xiii) Checklist for the officers & supervisors must be issued in the form of a pocket booklet indicating DOs and DON'Ts for the benefit of:

(a) First official reaching the site of accident

(b) Senior most officer at the site.

(c) Divisional/HQ control organization.

(d) Station Manager/Station Master.

The Disaster Management Plan must be reviewed and updated in the month of January every year.

Chapter 2

2- Disaster Management Act – 2005

2.1 National Policy on Disaster Management (NDPM)

The Disaster Management Act, 2005 (hereinafter referred to as the Act), enacted by the Parliament was notified in the Gazette of India on 26th December 2005. The Act provides for the legal and institutional framework for the effective management of disasters. The Act mandates creation of new institutions and assignment of specific roles for Central, State and Local Governments. Under the provisions of the Act, the National Disaster Management Authority (NDMA) has been established under the chairmanship of the Prime Minister and a National Executive Committee (NEC) of Secretaries has been created to assist the NDMA in the performance of its functions. At the State level, a State Disaster Management Authority has been created under the chairmanship of Chief Minister, which has been assisted by a State Executive Committee. At the District level, District Disaster Management Authorities have been created.

The responsibility of laying down the policies on disaster management, approving the National Policy on Disaster Management (NPDM) and laying down the guidelines on Disaster Management has been given to NDMA under the Act. The NDMA accordingly prepared a draft of the National Policy on Disaster Management in consultation with the Home Ministry and submitted the same for approval of the Government.

The Home Ministry has circulated the draft NPDM to the concerned Central Ministries and all the State Governments/Union Territories. The comments received by the Central Ministries/State Governments/Union Territories were duly examined and the accepted views/comments of Central Ministries/State Governments/Union Territories have been duly incorporated in the NPDM.

Approval of the Cabinet to the NPDM was given in the Cabinet Meeting held on 22.10.2009.

The NPDM envisages a holistic approach to disaster management, encompassing the entire disaster management cycle including prevention, mitigation, preparedness, relief, response, rehabilitation and reconstruction. It addresses all aspects of disaster management covering institutional, legal and financial agreements, capacity building, knowledge management, research and development. It focuses on the areas where action is needed and the institutional mechanism through which such action can be channelized.

2.2 Salient Features of the Disaster Management Act, 2005

It is the central legislation on Disaster Management around which all the Disaster Management related activities revolve since its enactment. It legislates a holistic approach to Disaster Management, from mere responding to disasters to greater attention to prevention and mitigation, capacity building and preparedness.

The Disaster Management Plan of the Railways has been prepared by taking relevant provision of this Act into consideration.

Disaster has been defined in this Act as under:

"Disaster means a catastrophe, mishap, calamity or grave occurrence in any area, arising from natural or man-made causes, or by accident or negligence which results in substantial loss of life or human suffering or damage to, and destruction of property, or damage to, or degradation of, environment, and is of such a nature or magnitude as to be beyond the coping capacity of the community of the affected area."

Disaster Management has been explained in this Act as under:

Disaster Management means a continuous and integrated process of planning, organizing, coordinating and implementing measures which are necessary or expedient for –

- Prevention of danger or threat of any disaster
- Mitigation or reduction of risk of any disaster on its severity consequences.
- Capacity building
- Preparedness to deal with any disaster
- Prompt response to any threatening disaster situation or disaster
- Assessing the severity or magnitude of effects of any disaster
- Evacuation, rescue and relief
- Rehabilitation and reconstruction

2.3 Important Provisions in the DM Act, 2005 concerning Railways;

Sections 35, 36 & 37 of the DM Act, 2005 detail the responsibilities of Ministries and Departments of Central Govt. as per which a number of measures/ actions are to be taken either on their own or in consultation with NDMA. Drawing up mitigation, preparedness and response plans, capacity building, data collection and identification and training of personnel in relation to Disaster Management is one of the key responsibilities. These provisions are summarized as under:

Section 35

The Central Government shall take all such measures as it deems necessary or expedient for the purpose of disaster management and it shall include :-

a) Coordination of actions of the Ministries or Departments of the Government of India, State Governments, National Authority, State Authorities, governmental and non-governmental organizations in relation to disaster management.
b) Ensure the integration of measures for prevention of disasters and mitigation by Ministries or Departments of the Government of India into their development plans and projects.
c) Ensure appropriate allocation of funds for prevention of disaster, mitigation, capacity-building and preparedness by the Ministries or Departments of the Government of India.
d) Ensure that the Ministries or Departments of the Government of India take necessary measures for preparedness to promptly and effectively respond to any threatening disaster situation or disaster.
e) Cooperation and assistance to the State Governments, as requested by them.
f) Deployment of naval, military, air forces and other armed forces of the Union or any other civilian personnel as may be required for the purposes of this Act.

Section 36

It shall be the responsibility of every Ministry or Department of the Government of India to –

(a) Take measures necessary for prevention of disasters, mitigation, and preparedness and capacity-building in accordance with the guidelines laid down by the National Authority.

(b) Integrate into its development plans and projects, measures for prevention or mitigation of disasters in accordance with the guidelines laid down by the National Authority.

(c) Respond effectively and promptly to any threatening disaster situation or disaster in accordance with the guidelines of the National Authority or the directions of the National Executive Committee in this behalf.

(d) Review the enactments administered by it, its policies, rules and regulations and incorporate provisions for prevention of disasters, mitigation or preparedness

(e) Allocate funds for measures for prevention of disaster, mitigation, capacity-building and preparedness

(f) Provide assistance to the National Authority and State Government for

(i) Drawing up mitigation, preparedness and response plans, capacity building, data collection, identification and training of personnel in relation to disaster management
(ii) Carrying out rescue and relief operation in the affected area
(iii) Assessing the damage from any disaster
(iv) Carrying out rehabilitation and reconstruction

(g) Make available its resources to the National Executive Committee or a State Executive Committee for the purposes of responding promptly and effectively to any threatening disaster situation or disaster, including measures for –

(i) Providing emergency communication in a vulnerable or affected area
(ii) Transporting personnel and relief goods to and from the affected area
(iii) Providing evacuation, rescue, temporary shelter or other immediate relief
(iv) Setting up temporary bridges, jetties and landing places
(v) Providing drinking water, essential provisions, healthcare and services in an affected area.
(vi) Take such other actions as it may consider necessary for disaster management

Section 37

(1) Every Ministry or Department of the Government of India shall –

(a) Prepare a disaster management plan specifying the following particulars, namely;
- (i) The measures to be taken by it for prevention and mitigation of disasters in accordance with the National Plan;
- (ii) The specifications regarding integration of mitigation measures in its development plans in accordance with the guidelines of the National Authority and the National Executive Committee ;
- (iii) Its roles and responsibilities in relation to preparedness and capacity-building to deal with any threatening disaster situation or disaster;
- (iv) Its roles and responsibilities in regard to promptly and effectively responding to any threatening disaster situation or disaster;
- (v) The present status of its preparedness to perform the roles and responsibilities specified in sub-clauses (iii) & (iv);
- (vi) The measures required to be taken in order to enable it to perform its responsibilities specified in sub-clauses (iii) & (iv)

(b) Review and update annually the plan referred to in clause(a);

(c) Forward a copy of the plan referred to in clause (a) or clause (b), as the case may be, to the Central Government which Government shall forward a copy thereof to the National Authority for its approval.

(2) Every Ministry or Department of the Government of India shall –

(a) make while preparing disaster management plan under clause (a) of sub-section (1) Provisions for financing the activities specified therein;

(b) Furnish a status report regarding the implementation of the plan referred to in clause (a) of sub-section (1) to the National Authority as and when required by it.

Chapter 3

3 - Disasters: Definition & Classification

Considering the latest developments in the field of Disaster Management in the country especially the enactment of Disaster Management Act, 2005, Railway Board have decided to adopt the following definition of railway disaster:

3.1 Definition of Disaster in the Indian Railway Context

"Railway Disaster is a serious train accident or an untoward event of grave nature, either on the railway premises or arising out of railway activity in that area, due to natural or man-made causes, that may lead to loss of many lives and/or grievous injuries to a large number of people, and/or severe interruption of traffic, necessitating large scale help from other Government/ Non-government and Private Organizations."

Railway Board has also approved the proposal to nominate GMs, AGMs, or CSOs for declaring an untoward incident as a Railway Disaster. **(Railway Board's letter No. 2003/Safety (DM)/6/2/Pt. dated 06.01.09)**

3.2 Types of Disasters

Disaster in general can be classified into following groups.

3.2.1 Natural disasters

There are floods, cyclones, tornadoes, storms, soil erosion, landslides, mud flows earthquakes etc natural disasters. Railway accidents can be caused by such Natural Disasters also.

3.2.2 Manmade disasters

Chemical, industrial, Nuclear, Biological disasters, Fire, stampede Air, Road, Rail and water transport accidents, sabotages, Bomb blasts, Strike, Setting fire to Train/Railway Installations and Railway property, Tampering with Railway fittings to cause accidents, Placing of obstructions on track to cause interruption to traffic. Railway accidents can be caused by such manmade disaster also.

However Railway related accident disasters can be further classified as:

- Collisions.
- Fire on Train.
- Level crossing accidents
- Derailments.

3.3 Levels of Disaster causing interruption to train services:

Railway accidents can be categorized into different levels:

i) Accidents of a magnitude which can be managed by the concerned divisional authorities.

ii) Accidents of a magnitude which may require assistance from neighboring divisions but can be managed by the Zonal Railway and

iii) Disasters of a magnitude in terms of their severity or scale of casualties that require active involvement of multiple agencies of the Central Govt. (Ministry of Railways and other Ministries).

3.4 Integrated Operation Centre (IOC)

It has been set up in the Ministry of Home Affairs (MHA) to handle disaster situation on a 24x7 basis. A Standard Operating Procedure has been prepared for alerts of events of different types and a uniform system has been devised by categorizing each type of alert in stages- Yellow, Orange and Red. For Ministry of Railways these are:-

Category	Description	Stage
Minor	50 or more causalities (inclusive of death and injuries)	Yellow
Medium	51-99 deaths	Orange
Major	100 or more deaths or where additional assistance is sought by the Ministry of Railway.	Red

3.5 The methodology of reporting and seeking co-ordination from various district Authorities during disaster.

ROLE OF GUARD, DRIVER AND STATION MASTER – ALL CONCERNED MESSAGES:

a) On the occurrence of a disaster, the Guard or in his absence the Driver shall immediately note the time of disaster, and after protection, shall report the occurrence to the Control and to the nearest Station Master. Wherever possible, protection and reporting shall be done simultaneously.

b) **Report by the quickest available means:**

i. Every disaster shall immediately be reported to the Station Master of the nearest (accessible) station by the quickest available means. For this purpose the Guard or in his absence the Loco Pilot or any other railway servant present at the site of the disaster shall follow the procedure prescribed in Rule No. 6.03 & 6.05.

ii. Whenever a train is stopped between stations on account of accident, failure, obstruction or other exceptional cause and the loco pilot finds that his train can not proceed, he shall apprise the Guard of the train. The Guard of the train shall, after protecting the train immediately contact the controller on duty through portable telephone (if provided) and take orders from him. If communications with Control is not obtainable or if he is not provided with a portable telephone, he shall promptly send a report of the accident in the quickest possible manner to the nearest (accessible) block station or station connected with control. For this purpose, a train coming in the opposite direction on Double line may be stopped and the report sent through the Guard or Loco Pilot of that train; or else, a magneto telephone in a nearby gate lodge connected to the adjacent block station may be used. If it is known that there is total interruption of communications, the report shall be sent to the Station Masters of the block stations at both ends of the block section.

iii. SR 6.05/1 If a train stopped outside station limits the advice of accident or break down should be given to control office by means of PCP/PECP set , walkie-talkie set , or mobile phone (CUG) if provided to the nearest Station Master and to control, in case this is not possible due to any reason, a train passing on the other line on double/multiple line secotion should be stopped and given a written report for delivery to the next station. In other cases, written report of Accident/Break Down should be sent through Assistant Loco Pilot duly signed by the Guard or Loco Pilot. In control who ever receives such an advice, shall immediately convey the information to Traction Power Controller/Section Controller and Power Controller, where available, for necessary action. The Guard using his judgment and discretion as to what assistance has to be asked for.

iv. The report shall be sent by the engine, when the Loco pilot and his staff can be of no assistance at the spot, or when it is imperative as in the case of injury to passengers calling for prompt medical assistance, that the news of the accident shall be conveyed more speedily than it would be possible to convey it by a messenger on foot. When the engine is detached from the formation in mid-section and dispatched with the report,

v. As the next alternative, the report shall be sent by the Guard through the Brakes man or a Gang man, if available, or Assistant Loco Pilot, the name and designation of the messenger and the time of dispatch of the report being recorded on the report itself. The messenger may be sent by a fast conveyance like jeep, car, bus etc., if readily available at the time. Otherwise the report shall be carried on foot with the greatest possible speed being passed on from one gang to another till the station is reached. If the Assistant Loco Pilot cannot be spared and no Brakeman or Gang man is available or can be spared, the report shall be sent through any other railway servant if none is available or can be spared the report shall be sent through any reliable person, the Guard, in consultation with the Loco Pilot, using his judgment and discretion as to who is to be sent according to nature of the accident and urgency, to ensure speedy despatch of the report.

vi. On the way out, the messenger or the Loco Pilot carrying the report shall inform the Gatemen at the level crossings which they pass, of the obstruction, and warn them to be prepared for unusual and in the case of Double line, Wrong line movement. The messenger shall not stop and wait for the Gate man or the Loco Pilot shall not stop his train for this purpose if the Gateman is absent; it shall be clearly understood that no time is lost on this account. The Gatemen shall inform the adjacent stations, if telephone communication is provided.

vii. The station Master shall arrange to advise the controller, Station Master at the other end of the Block section and officials of the other departments also by the quickest possible means.

viii. The Station Masters/Station Managers of stations where sirens are provided shall arrange for sounding the siren immediately.

c) Information to Civil and police authorities:

Depending on the gravity of the situation, Station Master shall also establish direct contact with Civil and Police authorities such as District Collector, District Superintendent of Police, and Superintendent of Police GRP apart from conveying the information to the nearest Police Station.

3.6 Institutional Arrangements of Central Government:-

3.6.1 Armed Forces:-

Conceptually, the Armed Forces are called upon to assist the civil administration only when the situation is beyond their coping capability. In practice, however, the armed forces form an important part of the Government's response capacity and are immediate responders in all serious disaster situations. On account of their vast potential to meet any adverse challenge, speed of operational response and the resources and capabilities at their disposal, the armed forces have historically played a major role in emergency support functions. These include communication, search and rescue operations, health and medical facilities, and transportation, especially in the immediate aftermath of a disaster. The air and heli-lift and movement of assistance to neighboring countries primarily fall within the expertise and domain of the armed forces. The armed forces will participate in imparting training to trainers and DM managers, especially in CBRN aspects, heli insertion, high altitude rescue, waterman ship and training of paramedics. At the national level, the Chief of the Integrated Defense Staff and the Chairman Chiefs of Staff Committee has already been included in the NEC. Similarly, at the State and District levels, the local representatives of the armed forces may be included in their executive committees to ensure closer coordination and cohesion.

3.6.2 Central Para Military Forces:-

The Central Paramilitary forces, which are also the armed forces of the Union, play a key role at the time of immediate response to disasters. Besides contributing to the NDRF, they will develop adequate disaster management capability within their own forces and respond to disasters which may occur in the areas where they are posted. The local representatives of the CPMFs may be co-opted/invited in the executive committee at the State level.

3.6.3 State Police Forces and Fire Services:

The State Police forces and the Fire Services are crucial immediate responders to disasters. The police force will be trained and the Fire Services upgraded to acquire multi-hazard rescue capability.

3.6.4 Civil Defense and Home Guards:

The mandate of the Civil Defense and the Home Guards will be redefined to assign an effective role in the field of disaster management. They will be deployed for community preparedness and public awareness. A culture of voluntary reporting to duty stations in the event of any disasters will be promoted.

Chapter 4

4 - Disaster Preparedness: Resources

The primarily responsibility of disaster management rests with the Divisions and they should be in full preparedness for effective management of Disasters.

Railways are generally self-reliant in carrying out rescue and relief operations as a result of having a well organized set up including ARMEs and ARTs. However, major accidents involving heavy casualties in remote areas or in difficult terrain or under adverse weather conditions are possible to be managed efficiently only by mobilizing non-railway resources. Disaster Management mechanism in Railways can be maintained at a high level of preparedness and efficiency by keeping all resources readily available and in good fettle.

4.1 Resources:

Resources imply both Railway and Non-Railway men and material including medical, personnel, transport, volunteers, police and fire services. Details of these resources, their location, contact numbers and other details have been identified, compiled and made available in visional DM Plans.

Resources available in case of a major accident may be grouped into 4 different units, depending on the time frame within which these can be made available after an accident. These are as follows:

1. Resource Unit I - Railway and Non-Railway resources available on the train, and at nearby surroundings.
2. Resource Unit II - Railway resources available at ARME/ART depots and elsewhere within the division.
3. Resource Unit III -Railway resources available at ARME/ART depots and elsewhere on adjoining Zones and Divisions.
4. Resource Unit IV- Non-railway resources available within or outside the division.

4.2 Resource Unit – I

(a) On trains carrying Passengers the following resources are available:

i) First Aid Box available with the Guard.
ii) First Aid Box available with Train Superintendent and in the Pantry Car.
iii) Portable Telephones, Fire Extinguishers in SLR with the Guard.
iv) 2 Fire extinguishers each in all A.C. coaches, Pantry Cars and Loco.
v) Portable Telephones with Loco Pilot on locomotive.
vi) Walkie-Talkie with Guard and Loco Pilot.
vii) Escort staff on nominated trains (RPF, C&W, Elect, etc.)
viii) Mobile Phones/Mobile communications with Passengers.
ix) Information collected by Train Superintendent/ Travelling Ticket Examiner about Medical Practitioners travelling on the train.
x) Information collected by TS/TTE about Railway Officers travelling on the train.
xi) Railway Staff travelling on the train either on duty or on leave as passengers.

xii) Passengers travelling on the train who volunteer their help for rescue and relief work.
xiii) Doctor and Para medical staff with emergency medicines and equipment on nominated trains, like Duranto.

(b) Non-railway resources available nearby:

i) Volunteers from nearby villages and towns.
ii) Transport facilities available at site or passing through nearby LC Gates.
iii) Tractors with trolleys from nearby villages both for transport purposes and for lighting up the accident site.
iv) NGO"s working in the area.
v) Private doctors, hospitals, clinics, PMCs in the vicinity.
vi) Police and other agencies of State Govt.
vii) Army or Para-military establishments nearby.
viii) Coolies and vendors at nearby stations.
ix) Station staff and local Railway administration should requisition help from non-railway sources before railways own rescue team arrives.
x) Such local networks are most effective in rushing assistance immediately, especially with regard to:

- medical succor,
- additional manpower,
- rescue equipment,
- lighting arrangements,
- transport services,
- Fire fighting tools etc.

(c) Railway resources available nearby:

(i) Engineering gangs.
(ii) OHE staff and signal staff available.
(iii) Other resources such as medical facilities, communication facilities, etc.

(d) At adjoining Stations:

(i) Staff available at adjoining or nearby stations.
(ii) Railway resources as given in respective Divisional DM Plans.
(iii) Non-railway resources as given in respective Divisional DM Plans.
(iv) Resources should be mobilized to send medical team at short notice as given in the respective Divisional DM Plans.

4.3 Resource Unit – II

(i) ARMEs, ARTs with 140T crane are stabled at nominated stations. Their locations are given in Chapter- 6.
(ii) Railway medical and departmental resources.

4.4 Resource Unit –III

(i) Location of ARMEs, ARTs with 140T crane based on adjoining Zones/Divisions are given in Chapter-6.

(ii) Section-wise chart of which ARMEs/ARTs are to be requisitioned from adjoining Zones/Divisions is given in Chapter-6.

(iii) Resources of men and material available on adjoining Zones/Divisions are given in their data bank and included in the Zonal Divisional DM Plans of respective Zones/Divisions.

(iv) Copies of DM Plans of adjoining Divisions should be available with the Divisional Control Office.

4.5 Resource Unit –IV

(i) Non-railway resources available within the division- as given in the data bank (Annexure-14) and included in the respective Divisional DM Plans.

(ii) Non-railway resources available outside the division- as given in the data bank (Annexure-14) and included in the respective DM Plans of adjoining Zones/Divisions.

Chapter 5

5 - Disaster Preparedness: Different Departments

Natural disaster in general like floods, cyclones can be forecast whereas other natural disasters like earthquakes, landslides are difficult in nature to forecast. But preparedness for floods & cyclone will help in tackling situation for other natural disasters also.

5.1 ENGINEERING DEPARTMENT

- Shall identify Risk zones prone for natural disasters like floods, cyclones or earthquakes with the help of meteorological department.
- Shall identify detailed inventory of major infrastructures like tracks, bridges should be kept readily available and analysis of its strength to withstand such disasters.
- Shall ensure arrangement of essential items like empty bags, sand, dust, cinders etc. ready to be moved to vulnerable location of needs.
- Intensified patrolling at vulnerable location.

5.1.1 Track Material:

Track materials sufficient to lay 500 m of track should be kept loaded on to the BFRs. These BFRs should be kept stabled at a suitable central place in the division so that the same can be moved anywhere in the division in the shortest possible time.

In addition to the track materials loaded to the BFRs, the following track material should be kept as a reserve stock. These materials should preferably be stacked close to a siding, so that they can be loaded easily for dispatch.

- Track materials for laying 500m of track.
- Switches Left Hand and Right Hand, one set each, 1 in 12 as well as 1 in 8.5 turnouts, along with crossing and lead rails etc.
- One set of fan shaped turnout concrete sleepers for 1 in 12 as well as 1 in 8.5 turnouts.
- One set of SEJ along with the concrete sleepers.
- One set of concrete sleepers for level crossings including check rails & corresponding fittings etc.
- Adequate number of bridge timbers depending upon the type, number and span of the existing bridges in the division.

5.1.2 Labour

- Details in respect of P. Way labour, their addresses and how to contact them – The details to be kept with ADEN/SSE (P. Way) & SE (P. Way).
- The details in respect of temporary labour - availability and how to get them – The details to be kept with ADEN/SSE (P. Way) & SE (P. Way).
- The details in respect of contractors labour working in the Division with the numbers at each side - The details to be available with each Sr.DEN/DEN/ADEN for the whole division.

5.1.3 Mobility

- The Divisions have been authorized to hire trucks on regular basis for use of SSE (P. Way) & SSE (Bridges). The contract agreement for hiring such trucks should have a provision for hiring additional number of trucks at short notice in the event of an emergency.

- Each SSE (P. Way) should have a plan for movement of labour and materials to the site of restoration with various alternatives like movement of the same by rail/road. For this, a complete road map should be prepared showing connections to the track through level crossings or canal roads or the nearest points to track where the truck can reach.

5.1.4 Equipment and Miscellaneous

- The details in respect of heavy earth moving machinery available in the nearby areas, their contact persons, the telephone numbers etc. must be kept with ADEN/DEN /Sr.DEN.

- Areas such as Ghat sections may need use of explosives in the restoration process. The Divisions having such areas will also keep the details in respect of availability of explosives in the nearby areas, the contact address and telephone numbers etc. readily available. Use of explosives also needs availability of duly authorized persons approved by the Govt. Authorities and therefore, the contact details of such authorized persons should also be kept handy.

- He details of availability of tent age in the nearby areas, the contact numbers etc. should be kept handy. This is in addition to the availability of the tent age in the relief train as per prescribed scale.

- Suitable arrangements need to be made for supply of drinking water for the labour working at site. Therefore, the addresses and contact numbers of the agencies who could supply drinking water may be kept handy with ADEN/SSE (Works) of the sub-division.

- Needless to mention, that the small track machines like rail cutting, drilling welding equipment etc. are already forming part of the equipment of each relief train. In case, the same is not kept in the relief train, these equipments/small track machines must be procured and kept in the relief train in adequate numbers.

- All SSE (P. Way) should have an arrangement of portable generators for lighting so that the dependence of Electrical Department even for small magnitude emergencies can be avoided.

The above are only guidelines. The Division may keep these in view while formulating the detailed Action Plan for their jurisdiction.

5.1.5 Mobilization of officers and staff:

Pr.CE along with the concerned THOD will proceed to the site of accident by the special train organized for this purpose. C.T.E. will proceed to the site of accident if Pr.CE is not available. CBE will proceed if both Pr.CE and CTE are not available. In absence of THOD of the Division, the following alternative officer will proceed:

		THODs dealing with Divisions	Vice versa looking after arrangements of THODs	
1	DLI	CE/TMC	CTE	CE/TMC
2	FZR	CE/TSP	CE/G	CE/MRTS
3	LKO	CE/G	CE/P&D	CE/HQ
4	MB	CE/MRTS	CE/TMC	CE/TSP
5	UMB	CE/RC	CE/RC	CBE

SR.DEN/C and SR.DEN concerned will proceed to the site of accident by ART. In the absence of SR.DEN/C, the next senior most SR.DEN of the Division will proceed along with the

concerned SR.DEN. In the absence of SR.DEN of the Section, SR.DEN of the adjoining Section will proceed by ART. It is envisaged that AEN and PWI of the Section would have already reached at the site of accident. In cases, where the PWI and AEN and headquartered at the division, they should move along with staff by ART. Atleast, 2 SSE/Works and one SSE/Bridge should move along with their staff by the ART.

5.1.6 Setting up of Emergency Engineering Control:

Divisional Engineering Control: - Minimum senior scale officer should man the Divisional Engineering Control round the clock. For this purpose, the senior scale and JA grade officers remaining in the Divisional Hd. Qrs. will work in shift duties. The coordination will be done by the senior most SR.DEN available in the Divisional Hd. Qrs. The telephone details of the Divisional Engineering Control are as under:

Division	Railway		DOT	CUG	Fax
	Engg CNL	SrDEN/C			
Delhi	030-22999,030-22339	030-22339	011-23363792	09717631200	011-23363792
Firozpur	031-22406	031-22204	01632-244506	09779232200	01632-248492
Lucknow	032-23446	032-23400	0522-2234531	09794833200	0522-2334513
Moradabad	033-23031 033-23031	033-23000	0591-241209	09760534200	0591-241209
Ambala	034-23036 034-23036	034-23000	0171-2610851	09729539200	0171-2610851

Telephone number of CMTS/HQ

Railway	DOT	Fax (Through SSE/DOT)
32587,32710	01123386606	01123383860
CUG number of MTS on duty -9717638581		

Email Ids of Divisional officers

	E-mail
Sr DEN/C/DLI	srdencdli@gmail.com
Sr DEN/C/FZR	srdencfzr@gmail.com
Sr DEN/C/LKO	srdenclko@gmail.com
Sr DEN/C/UMB	srdencumb@gmail.com
Sr DEN/C/MB	srdencmb@gmail.com

1	**Headquarters Engineering Control: -** It will be manned by Dy. Chief Engineer/TO, Dy. Chief Engineer/P&D and Dy. Chief Engineer/Bridge Design in three shifts. The stand by officer will be as under: *Officer* — *Standby* Dy. Chief Engineer/TP — Dy. Chief Engineer/HQ Dy. Chief Engineer/Land — Dy. Chief Engineer/ROB Dy. Chief Engineer/TMC — Dy. Chief Engineer/TM

	Dy. Chief Engineer/G Dy. Chief Engineer/BD Dy. Chief Engineer/P&D Dy. Chief Engineer/TS TelephoneNo: Railway 32587,32710 D.O.T. 23386606
1.1	The above Emergency Control should start functioning within half an hour on receipt of the information.
1.2	One road vehicles which will be available with the Engineering Control and the clock should be used for picking up above officers from their residence to the HQ Engineering Control.
2	Mobilization of work force and P. Way material: 1000 nos. of workmen are required to reach the site of the accident, 500 nos. along with 10 PWIs and 10 Black Smiths shall be arranged by the Division. For this purpose, labour specials will be run from the specified destination as decided by the Divisional Engineering Control.
2.1	500 additional workmen are required which are to be moved from the adjoining Division. The adjoining Division should move 250 men along with 5 artisans and 5 PWIs as under: Division in which accident has occurred — Adjoining Division Lucknow — Moradabad Moradabad — Lucknow,Delhi & Ambala Delhi — Moradabad & Ambala Ambala — Moradabad, Delhi & Firozpur Firozpur — Ambala
2.2	One SR.DEN/DEN and one ADEN each should also move to the site of accident from adjoining division.
2.3	½ Km. of rails, sleepers and fittings and one set of 1 in 12 and 1 in 8½ turnout are available in the ART. The Mechanical and Operating Departments will ensure that the part 'C' of ART (consisting of additional Engineering Material Wagons) shall follow the ART. The additional half km. of matching materials and one set of 1 in 8½ and 1 in 12 turnouts shall be kept in the Track Depot of the Division. For loading of this material, 2 BFRs and 2 BCX wagons should be immediately placed in the Track depot. These materials should be loaded within 3 hours and dispatched to the site of accident. This will be ensured by the SSE (P.Way) Track Depot and Divisional Engineering Control. Turn out PSC sleepers (60Kg) with fitting, 1 in 12,1 in 8.5(one set each) loaded will be kept ready at KJGY for entire N.Railway.
2.4	Mechanical and Operating Departments will ensure that Engineering vans of the ART are to be placed nearest to the accident site. For this purpose, Engineering van/wagon need to be placed in pushing condition closest to the site of accident.
2.5	At least two nos. of JCBs available with the ballast depot contractor shall be immediately moved.
	The SR.DEN/DEN in Divisional Engineering Control will request the concerned authority (Army/State Govt. deptt.) for bulldozer/earthmoving machinery in the area.
3.0	**Setting up of site offices, tentage, shelters, drinking water facilities etc**:
3.1	One SSE/Works shall be exclusively responsible for setting up of these facilities. He shall move along with the sufficient staff for setting up of the facilities. He should immediately start setting up of the tentage accommodation after taking out the tents and shamianas provided in the ART. In addition, he should also requisition the agencies, which provide tentage accommodation on contract. Site plan for tentage will be as per Annexure II.

3.2	The Bridge Line staff will assist in setting up tentage and above mentioned facilities. Dy. Chief Engineer/Bridge Line will also move to the site and in case, bridge is not involved, he will take full charge of tentage facilities.
3.3	There shall be sufficient temporary toilets, shelters and drinking water arrangements. Water tankers will be ordered and also hand pumps will be installed at the site. Sufficient shelters are also to be provided for the stranded railway passengers.
3.4	Temporary kitchen in the tents/shamianas is to be set up so that Catering Unit arranged by the Commercial Department can make use of it to provide hygienic food.
3.5	About 100 folding chairs are also to be arranged and in case, duration of restoration is likely to take more than 24 hours, some folding cots may also be arranged. Dy. Chief Engineer/Bridge Line, Lajpat Nagar, Dy. Chief Engineers/Bridge Workshops, Jalandhar and Lucknow depending upon the territory, will invariably move to the site of the serious accidents along with their Bridge Units and camping facilities to help in rescue relief and restoration operations. Bridge Unit will take with them sufficient Manila ropes, wire ropes, survey instruments, binoculars, helmets, life jackets, ladders and other equipment. Nylon ropes should be sufficient in length to ensure barricading at sites and camping areas. Sufficient facilities for erecting temporary stage/ scaffolding etc. should also be organized, if required at site.
3.6	Bridge Line staff will have the list of divers who in case of emergency can be hired for rescue or restoration operations wherever site is surrounded by deep water.
4	Drawing sketch of site of accident: One SSE/Works should be exclusively made incharge of preparing sketch of site of accident. He should work under the direction of site incharge of the accident. He will also preserve the clues/evidences, if any, at the site of accident leading to cause of accident.
5	Assistance required from the outside agencies: The list of the following as annexed with this contingency plan shall be maintained by the Hd. Qrs. and Divisional Engineering Control: List containing addresses and telephone nos. of agencies, which provide tentage accommodation on contract. (Annexure-III). List containing addresses and telephone nos. of the agencies in the nearby areas that provide earth-moving machinery like bulldozers, JCBs etc. (Annexure-IV). List of army installations, State PWD and Irrigation Department Officers along with their designations and contact nos. and the type of help they can render at the time of disaster. (Annexure-V) Road access Plan to be available in Engineering control offices of HQ ,Divisions& ARTs

ANX-I (TENT SUPPLIERS)

S.NO	DIV	ADEN	NAME OF SUPPLIERS	P & T NO	MOBILE NO
1	DLI	KARNAL	Karnal Tent House Sec-13 Sh.Satish /tent House KKDE	0184-2203622	9416031622 9253129429
2	DLI	Panipat	Sh.Bitto Tent House/PND		9812022900

3	DLI	GZB	Chopra Tent House,25 Railway Road,Bazaria GZB		
4	DLI	MUT	M/s S.K Tent House,Gola Bagh Rohata Road,Meerut city		9837902995
5	DLI	Muzaffer Nager	Jai Durga H.No.73-C,/new mandi, muzaffer Nager		9411030871
6	DLI	DLI	M/s Bharat Tent House,Ram Nagar ,Qutab Road,Pharganj		9811025186
7	DLI	JHI	Bindra Tent House Railway Road Jind		9416721252
8	DLI	NDLS	Bharat tent		9311025186
9	DLI	TKD	M/S Shyam Tent House Pahladpur,Main Road,Tughlakabad		9871357277
10	DLI	HNZM	Rama Tent House 5 Hospital Raod Jung Pura new Delhi	011-24375026 011-24371985	9811058132 9312211310

Division	Railway		DOT	CUG	Fax
	Engg CNL	SrDEN/C			
Delhi	030-22999,030-22339	030-22339	011-23363792	09717631200	011-23363792
Firozpur	031-22406	031-22204	01632-244506	09779232200	01632-248492
Lucknow	032-23446	032-23400	0522-2234531	09794833200	0522-2334513
Moradabad	033-23031 033-23031	033-23000	0591-241209	09760534200	0591-241209
Ambala	034-23036 034-23036	034-23000	0171-2610851	09729539200	0171-2610851

ANX-II (WATER SUPPLIER):

S.NO	DIV	ADEN	NAME OF SUPPLIERS	P & T NO	MOBILE NO
1	DLI	KUN	Rahul water supplier KUN water Tank KKDE		0989692020 9034727717
2	DLI	KUN	XEN/Works/Kurukshetra	1744-23855	

3	DLI	KLE	XEN/PWD/KLE		
4	DLI	GZB	XEN/PWD/Nagar Nigam/GZE	2717985 2791518	
5	DLI	GZB	XEN/Irrigation/Const./II	2759670 2713755	
6	DLI	GZB	XEN/Irrigation	2882018, 2882011	
7	DLI	DLI	DJB/Water supplu/Agarwal water tankers	23511658	
8	DLI	MCD	DLI	23961012, 23967315, 23318634, 23236340	
9	DLI	GZB	M/S Sh Pramod DLI Gate GZI		981884255
10	DLI	NDLS	Aggarwal water supplier		935035912
11	DLI	JHI	Ram Maher village Ghaso(Narwana Distt.Jind)		9896967079 9896939555
12	DLI	JHI	Panchal Tenker (Narwana Road near suger mill		981366795

ANNEXURE 1/2 Earth Moving Machinary supplier

S.NO	DIV	ADEN	NAME OF SUPPLIERS	P & T NO	MOBILE NO
1	DLI	KUN	Sh.Jagdish kumar G.M10 Hans Road (KUN)		9813010577
2	DLI	KUN	Sh. Anant Ram ,KKDE		9466435852
3	DLI	PNP	Sh.Karambir Ramlal chand (PNP)		9467191438
4	DLI	PNP	Sh.Tejbir(Barsad Road PNP)		9813205651
5	DLI	GZB	CVAM ,JCB DLI Gate GZB		9891045980
6	DLI	GZB	JCB mail Associate D/49 Nehru Nagar GZB		93136170037
7	DLI	GZB	Santa crane Lal kunwa GZB		9910238203
8	DLI	MUT	Dhaka const.Co,opp. Medical college,140,Garh Road,Meerut		9358400547
9	DLI	MOZ	M/S Tyagi opp,Mesi Tractor Co,Muzaffarnager		
10	DLI	NDLS	Montu Jain		9811352885
11	DLI	NDLS	Mutreja		9810085323
12	DLI	NDLS	Balbir (Heavy duty Cranes)		9811019092

13	DLI	NDLS	Sachin singh		9891165907
14	DLI	JHI	Shri Ramesh JMS Earth movers W.No.01 solu colony near railway ballast yard jind		9255356757
15	DLI	HNZM	HMV Earth Movers 5 Pratap market Jung pura B-New Delhi-14	011-4319170	9810085323 9810082915
16	DLI	HNZM	M/S Rajender Goutam		9811093072
17	DLI	HNZM	M/S Suresh Saini		9810143901

Govt.AGENCIES					
S.NO	DIV	ADE	NAME OF SUPPLIERS	P & T NO	MOBILE NO
1	DLI	KUN	XEN/Works/KKDE	238042	
2	DLI	KUN	SE/PWD,B&R/Karnal	2257664, 2255714	
3	DLI	KLE	XEN/PWD/KLE	222282, 224258	
4	DLI	GZB	XEN/Nagar Nigam/GZB	2717985, 2791518	
5	DLI	GZB	XEN/Irrigation /Const./II	2759670, 2713755	
6	DLI	GZB	XEN/Irrigation	2882018, 2882011	
7	DLI	DLI	DJB Water supply	23511658	
8	DLI	MCD	MCD	23961012 23967315 23318634 23236340	
9	DLI	NDL	Flood control	011-238618 011-238688	
10	DLI	NDL	Okhla barage		997107711
11	DLI	NDL	MCD control room	011-23230700 011-23212700	

Telephone	FAX	Telephone	FAX	
031-22344, 031-22406	031-22406(MTS)	01632-248492	01632-248493(MTS)	
	Mobile Phone of Sr.DEN/C	E-mail		
	9779232200	srdencfzr@gamil.com		

List for Tent /Shamiana Suppliers

SN	Div	Station	Name of The Firm	Telephone No.	Moblie	Fax No.
1	FZR	FZR	Manjeet Kumar, New Tent House, Chamber Road,Moga	01636-223116,	-	

				237536		
2	FZR	FZR	Subhash, Subhash Tent House, Railway Road,Moga	01636-222905, 224005	-	
3	FZR	FKA	Gaurav Tent House,Raja Cinema Road Fazilka	-	9417392042	
4	FZR	LDH	J.K. Tent House, Dandi Swami Road,LDH	0161-2442487, 3042041®	09814023269	
5	FZR	PGW	Sharma Tent House,Railway Road Phagwara	0182426000	09814034324	
6	FZR	LDH	Shettey Tent House,Habowal ,Ludhiana.		09876100926	
7	FZR	LDH	Aggrwal Tent House, College Road,Ludhiana		09814013069	
8	FZR	GRY	Guru Nanak Tent House,G.T. Road Goraya.	01826-262167	09814027101	
9	FZR	JRC	Shoan Lal & sons, G.T.Road, Opp. Distt. Court, Jalandhar City.	0181-2261280	09888494903	
10	FZR	JRC	Sohan Lal Tent House, Hardyal Road, Jaladhar Cantt.	0181-2261281	09888494903	
11	FZR	ASR	M/s Shan Singh & Sons, Near ART Gallery, MM Malwiya Road, Amritsar	0183-2400984	09814050603	
12	FZR	ASR	White House, 30 Race Course Road Amritsar	0183-2400985	09814050603	
13	FZR	PTK	Chib Tent House, Railway Road Mukerian			
14	FZR	PTK	Dundera Tent House, G.T.Road,Mukerian	0183-244275		
15	FZR	JAT	Sh.Darshan Kumar, 1757-F, last Morh, Gandhi Nagar	-	09419302671 09858037682	
16	FZR	JAT	Sh. Sujan Singh, Contractor R.\/o V&PO-Jasrota, Distt-Kathua	-	09419150244 08492877166	
13	FZR	PLMX	Amar Light & Tent House, Baij Nath Road, Palampur(HP)	01894-231071		
14	FZR	PLMX	Sethi Light & Tent House, Maranda,Tehsil Palampur	01894-238020		

List of water supply installations						
SN	Div	Static	Name of the Firm	Telephone No.	Moblie	Fax
1	FZR	FZR	Darshan Singh Mechanical Works, Lohian Khas	01821-277113	-	
	FZR	JBD	Municipal Committees, Jalalabad	-	0998886528	
	FZR	FKA	Municipal Committees, Fazilka	-	0981610168	

2	FZR	GHS	Municipal Committees, GHS	0168523101	0991445924	
3	FZR	PGW	Executive Officer, Municipal committees, Phagwara	01824-260426, 223260	0941740944	
4	FZR	LDH	Suptdg. Engineer (O&M) Municipal Corporation LDH	-	-	
5	FZR	GRY	Executive Officer, Nagar Panchayat, Goraya	01826-262175	0981438909	
6	FZR	ASR	M/s Sohan Singh & Sons, near ART Gallery, MM Malwiya Road, Amritsar	0183-2400984	0981405060	
7	FZR	ASR	White House, MM Malwiya Road Amritsar,	0183-2400984	0981405060	
8	FZR	ASR	Raj Pal Tent House, MM Malwiya Road, Amritsar	-	0981475060	
9	FZR	JAT	Sh.Darshan Kumar, 1757-F, last Morh, Gandhi Nagar	-	0941930267 0985803768	
10	FZR	JAT	Sh. Sujan Singh, Contractor R.\/o V&PO-Jasrota, Distt-Kathua	-	0941915024 0849287716	

List of Earth Moving machinery Supplier

SN	Div	Station	Name of the Firm	Telephone No.	Moblie	Fa
1	FZR	Moga	Madam Amarjeet Kaur BDPO office, opposite old Court Road Moga.	01636-224278	09855506304	
2	FZR	Moga	Sh. Rakesh Garg, XEN/PWD/B&R Room No.417,4th Floor, District Administrative Complex, G.T.Road, Moga	01636-239923	09872886487	
3	FZR	Moga	Sh.Gurmail Singh SDO(Mech.) Irrigation Canal Colony Mago.	-	09417505351	
4	FZR	FZl	M/s Datson's Enterprises, Malwal Road, Balaki Wala Khu, Malwal Road Firozpur City.	-	09779606089	
5	FZR	FZl	M/s Jeet builders and contrators 32, Udham Singh Nagar, B/S Mandeep Gas Godouwn Firozpur City.	-	09815634382	
6	FZR	PGW	Onkar Crane Service,Near Kuka Motor Workshop,G.T Road Phagwara	-	09815964168 09815064168	

7	FZR	PG W	Sh.Satish Agarwal, Rakesh Agarwal, Near ROB Chehru G.T Road, Phagwara	-	09501085000	
8	FZR	JR	Sub Area Commander, Jalandhar Cantt.	0181-2661191	-	
9	FZR	JR	S.E./PWD(B&R)Const., Circle No. 1JRC, Sarabjit Singh Siddhu.	0181-2264911	-	
10	FZR	AS	The Commissioner, Municipat corporation,Amritsar	0183-556028, 222155 2545155,	09646424606	
11	FZR	AS	Suptdg Engineer, Improvement Trust, ASR	0183-5057705	07837123931	
12	FZR	AS	XEN/Mech. Divn., Irrigation Deptt.,ASR	0183-2256678	09878606921	
13	FZR	PT	Walia Const. Co., 2R, Abrol Nagar, Pathankot	0186-225682,221287	-	
14	FZR	PT	M/s Puri Const. Co.,PTK	0186-222473,222932	-	
15	FZR	PL X	Sh. Mehar Singh Rana, Sydicate Area, Near Sheetla Mata Temple,Palampur	01894-235048	-	
16	FZR	PG W	Doaba Crane Servise Ravidar Near Jaswal Filling Station,G. T. Road Phagwara	-	09872386990 09464428935	
17	FZR	PG W	Badhan Crane Servise Ravidar Mandir, Chok Hakim, G. T. Road Phagwara	-	09915496835 09815203082	
18	FZR	PG W	Parmar Earth Movers, Hoshiarpur Road Phagwara.	-	09872660274 09855748136	
19	FZR	PG W	Gandhi JCB, Hoshiarpur Road Phagwara.	-	09914200071	
20	FZR	LD	Sarpanch Crane Servise,Hydra Crane & JCB,Sh.Mohinsder Singh Opp.Manju Cinima,Miller Garz, Ludhiana	-	09915290190 09878032104	
21	FZR	LD	Dleep Singh & Sons, JCB & Hydra 1707/01, Link Road Industrial Area-A Ludhiana.	-	09915921000 09814215454	
22	FZR	LD	JCB, Hydra & Crane Mandeep Singh S/o Sh.Amarjeet Singh,Sawrahda Chock,Ludhiana	-	09876000400 09814557233	

List of Govt. Agencies						
S.N	Div	Statio n	M/s H.S.Chhabra, XEN/PWD (B&R)Divn.Canal Colony,MOGA	Telephone No.	Moblie	Type of he
1	FZR	Moga	Sh. Hardayal Singh,BDO Office,Opp. Old court road,Moga	01636-224323,228133	-	
2	FZR	Moga	Sh.R.K.Jagore, SDO, Mech. Irrigation Deptt.Moga	-	-	
3	FZR	Moga	The Commissioner, Municipat corporation,Amritsar	01636-242408	-	
4	FZR	ASR	Suptdg Engineer, Improvement Trust, ASR	0183-556028,222155 2545155,	09646424606	
5	FZR	ASR	XEN/Mech. Divn., Irrigation Deptt.,ASR	0183-5057705	07837123931	
6	FZR	ASR		0183-2256678	09878606921	

- **List of Tents / Shamiyanas supplier:-**

Sl. No.	Statio	Name of firm	Mobile no
1.	DDN	A. Bunti, Bharat Tent House 27 dhama wala Dehradun. B. Ajay Bhardwaj, Janta Tent House, 53- Dhama wala paltan bazaar Dehradun.	9897000313 9899679045
2.	HW	A. Agarwal Haridwar B. Brandshaw, Haridwar	9358388902 9319068845
3.	RMU	A. Bharat Cateres, Aadarsh Colony Civil Lines Rampur. B. Sunil Kumar, Aadarsh Colony Civil Lines Rampur C. Sonal Dhareja, Civil Lines Rampur D. Chaman Shah, Mohd. Jhule Wali Imli Rampur	9411995204 9837059736 9412478218 9837807906
4.	BE	A. Ram Asharam tent House Subhash Nagar Bareilly B. Sawaria Tent Hosue Subhash Nagar, near Tepeshwar nath mandir Bareilly. C. Manish Tent House, shop No-1, Danik Jagran Road Opp. Savy Motors Bareilly	9259212923 9897600183 9568069107 9760039738 9412588121
5.	SPN	A. Amar Tent House B. Krishna Tent House C. Jay Bhagwan Tent House	

LIST OF CONTRACTORS INTER DIVISIONS HAVING MACHINERY EMERGENCY

S.No.	**ADENs**	Contractor/Agency	Phone No.

1	RK	M/s Jai Durga stone crusher Village Ibrahimpur Bahadrabad Jwalapur Haridwar	01334-250305 01334-250958
2	RK	M/s Sh Laxmi stone near Radio station Najibabad	01334-250487 01334-255841
3	NBD	Sri Ravinder Singh near Radio station Najibabad	9412216597
4	HQ	Bharat Construction Company Putli Ghar Nai Basti Moradabad	9837068795
5	HQ	Mohd. Faruq Railway Contractor Moradabad	9412247168
6	HQ	Ravindra Kumar Railway Contractor Moradabad.	9412235830
7	HQ	Rais Ahamad Railway Contractro Moradabad	9557703016
8	HPU	Surendra Kumar Bhatia Papular Dharamkanta Gaziabad near railway road.	9810898275
9	HPU	New Earth Movers 1. Vijay Yadav 2. Pushpendra Yadav 3. Satnaam Singh	09910654422 09837948995 012-3154265
10	HPU	Amit (Asora valle) Hapur	9634256322
11	HPU	Sudheer Solanki Khurja (KJY)	9720369536
12	HPU	1. Shakeel 2. Shahin 3. Dilshad Merut	9412835195 9837950164 9927236254
13	CH	Shri Nazakat Hussain at SHTS	9837978937 9837335447
14	BE	Nasir Crane	9259556430 9837708361
15	BE	M/s Suneel Kumar and Brothers Barreilly	9412736173
16	BE	M/s Mohd. Sazid	9319720858
17	BE	Noor Raza Transport (Babu Bhai)	9837747241
18	BE	Adil Khan Rampur	9758403030
19	BE	M/s B. S. Builders Shri Brijesh Sharma	9837035332 9456067954
20		Suresh Kumar Crane	9627451970
21	SPN	Executive Officer Municipal Corporation for JCB, Doser and Road Crane	05842-227192 (O) 05842-223282
22	SPN	Arjun Singh KNT Road Akara Rasulpur Shahjahanpur	9936527550 9919959211
23	HRI-I	Shri Anurag Gupta Bada Chauraha Hardoi	9415149653
24	HRI-I	Shri Ram Datt Bajpai	9415434962
25	HRI-I	Shri Pramod Singh	9839444847
26	HRI-I	Shri Sewa Singh Hardoi	9839761399
27	HRI-I	Shri Anuj Singh Numais Chauraha Madan Hardoi	9415562291
28	HRI-I	Shri Lakhan Rai Hardoi	9415564295
29	HRI-I	Shri Mahajan Hardo	9450863816
30	HRI-I	Shri Sethi Hardoi	9415175702
31	HRI-I	Shri Rajesh Tiwari Hardoi	9415175954
32	HRI-II	Shri Riaz Ahamad Puronichavla Gangarampur, Mallawan Dist. Hardoi	9919578787

LIST OF JCB MACHINE OVER MB DIVISION

S. No.	Station	Name & Address of Owner	Telephone No.
1.	DDN	A. S.K. Gautam, E-23 Kedar Puram MDDA Dehradun. B. Anish Ansari, Chain Road Pul Shimla By Pass Dehradun. C. S. Khan Crain Service near Meedo Hotel Dehradun.	9837211440 9897000081 7895596910
2.	RK	A. Mubarak Ali, Roorkee B. Saini, Roorkee C. Pal Crane Service, Roorkee D. Shakti Crane, Haridwar	9837911733 9837459065
3.	RMU	A. Jai Ambe Crane Service, near CRPF Moradabd Road Rampur. B. Bhagwati Crane Service, near RTO Office Chandausi Road Moradabd. C. Vaisno Crane Service, Panwadia Rampur	9837261837
4.	SPN	A. Vasimuddin, Allahganj Tiraha Shahabah Hardoi B. Tariq Minya, Mezban Hotel, Shahjahanpur C. Mohd. Yakoob, Navrang Market, Hardoi D. Sandeep Singh, Jalalabad Road, Shahjahanpur E. Pramod Khanna, Pati Gali Chowk	9818201010 DM/GZB
5.	BE	A. Avon Transport Vrane Service, Shyam Ganj Bareilly. B. Irfan Ali & Ashif Khan, Vill- Thriya Nijawat Khan, Ward no.2 near Sadar Cantt Bareilly. C. Mohd. Shoaib (Guddu), Vill- Kareli Bareilly.	9319733593 0572233478 9358012330 9319244581 9358012330] 9411835080] 9837059905

List of water supply installation

S. No	Station	Name of Firm	Mobile
1	RMU	A. Mohd. Said, Jalkal Engineer, Nagar Palika near Hathi Rakna Rampur. B. Parvez Khan, Mohd. Gher Pipal wala Rampur. C. Rizwan Khan, bypass parkhia pul Rampur	9058672495 9837054937 9411682786
2	BE	A. R.B. Rajput, AEN, JAL KAL Deptt. Nagar Palika Bareilly. B. Rajesh Malhotra, JAL KAL Depott. Nagar Palika Bareilly. C. Mohd. Sajid Hussain, 108 Nagh Ahmad Ali Bans Mandi Bareilly	9058912041 8868946799 8923513947

List of tent/shamiana suppliers **Annexure-I**

S. No	Division	Station	Name of Firm	Telephone No.	Mobile	Fax
1	UMB	SOL	Raj Tent Service, Lakkar bazar,	01792-220824(S) 01792-222924 (R) 01792-225843(G)	9816110624	
2	UMB	SOL	Delux Tent	01792-	9817079497	

			House,R.K Mehta & sons, Solan nr D.C office	223015 (PP) 01792-252297 (R)		
3	UMB	SOL	Solanki Tent House, The Mall Solan	01792-222558(S)	9816022558	
4	UMB	KLK	Vijay tent house, The Mall, Solan	01792-222700 (S)	9816075700	
5	UMB	KLK	Drga tent House, Durgaji Road. The Mall, Solan	01792-222333(S)	9816110004	
6	UMB	KLK	Hotel Combermere Nr Lift, Shimla	0177-2652243		
7	UMB	KLK	Municipal corporation shimla	0177-2812899(D. C office)	9418470578	
8	UMB	KLK	New Light & sound,Vinay Mittal, Sabji mandi, shimla		9817747047	
9	UMB	KLK	Sorabh Tent House, New shimla		9816021786	
10	UMB	SRE	Prakash Tent House, Rai bazar, saharanpur	0132-2653486(O) 0132-2659109(R)	9837144174 8534867774 8273025132	
11	UMB	RPJ	Satkar Tent House, Shop No. E PTA road RPJ		9815118403 9815515350	
12	UMB	RPJ	Chhabra Tent House, Arya samaj road, RPJ		9815479304	
13	UMB	RPJ	Rajindra tent house,near jeet place,Rajpura		9855162395	
14	UMB	CDG	Walia tent house,SCF-50 Phase 10 SAS nagar		9814017323	
15	UMB	CDG	Mahajan Tent House, SCO 8371 NAC, Mani Majra, CDG, Panchkula	01722733087	9814013095	
16	UMB	BTI	Nath Tent House,	01642251263	9501830431	

			shuttering store, gaushala Market, BTI	01642237530		
17	UMB	BTI	Sachdeva tent house,paras ram nagar,Bathinda	01642282206	9356200688	
18	UMB	BTI	Aggarwal tent houseBibi wala road,Bahtinda	01642212637		
19	UMB	PTA	Sh. Bhupinder Kumar 56015 Azad nagar, patiala	0175-5003219	9814323219	
20	UMB	UMB	Amerjeet Tent House,Sunder Nagar UMB.		9996906347	
21	UMB	SIR	Manish gupta,bassi Road Sirhind	01765222135	9888380487	
22	UMB	SIR	Puri tent House,Sirhind		9316610393 9780587729	
23	UMB	CDG	Longia transport, CDG	0172-2640364	981450443	
				0172-2655691		
24	UMB	RPAR	Vijay tent house		7009918543	

List of water supply installations						
S. No	Division	Station	Name of Firm	Telephone No.	Mobile	Fax
1	UMB	KLK	Hotel Combermere Nr Lift, Shimla	0177-2652243		
2	UMB	KLK	Municipal corporation shimla	0177-2812899(D.C office)	9418470578	
3	UMB	KLK	New Light & sound,Vinay Mittal, Sabji mandi, shimla		9817747047	
4	UMB	SRE	Jal Nigam Distt. Board, , SRE	013226140709	9473942593	
5	UMB	SRE	Van Vibhag SRE		9410117840	
6	UMB	SRE	Nagar nigam' SRE	18001805432, 0132-2614720	8477008001 8477008002	
7	UMB	RPJ	Municipal committee/RPJ	01762-224210	9780331944 9646540600	
8	UMB	PTA	Sh. Bhupinder Kumar 56015 Azad nagar, patiala	0175-5003219	9814323219	

9	UMB	UMB	Narinder Pal, Mauchhaunda Village, UMB		9416834386	
10	UMB	SIR	Municipal Committee,Sirhind & Ropar	01763-500937(SIR)		
				01881-222314(RPAR)		
11	UMB	BTI	Jal Jiwan Chilled RO water Paras Ram Nagar Bathinda		9855752355	
					9815746058	
12	UMB	BTI	Ganga Sagar St. No.2, Baba deep Singh Nagar Bathinda	1642251085	9876765243	
				1642251788	7307264075	
	UMB	PTA	Sh. Bhupinder Singh E-560/5 Azad Nagar, Patiala		9814323219	
13	UMB	CDG	Water Tanker CDG		9780600421	
					9501860779	
14	UMB	RPAR	Sh. Kehar Singh,Rupnagar		98551-55407	
15	UMB	RPAR	Vijay Tent House Rupnagar		7009918543 9464255805	

List of Earth moving machinery supplier — Annexure-III

S. No	Division	Station	Name of Firm	Telephone No.	Mobile	Fax
1	UMB	RPJ	Tiwana Crane service, Gagan chowk Bypass RPJ.		9815237097 9041137097	
2	UMB	RPJ	Harman Crane service gagan nagar chowk RPJ	06283506572	9781372000	
					9463062548	
3	UMB	RPJ	Mohan Crane service, Gagan chowk RPJ		9815755727	
4	UMB	PTA	Sh. Bhuppinder Kumar 56051 Azad nagar, Patiala	1755003219	9814323219	
5	UMB	UMB	Sh Sunil chawla Baldev Nagar, Ambala City		9215601207	
6	UMB	UMB	Balvinder singh, Uagara village Ambala city		9416613619	
					9896597518 9877000442	

7	UMB	SIR	Lovepreet Singh Chunni road, Morinda		9781050038	
8	UMB	CDG	Defence establishment Chandi Mandir unit no. 474119321	01722554299, 01722589921, 01722589910		
9	UMB	CDG	Jcb and poclains-shop no-6 CHD-KARR, road.mohali		9872616128 8872332594	
10	UMB	CDG	Shiva cranes ind.area phase-9 mohali		9779628973	
					9878971973	
11	UMB	CDG	Earthmoving machinery suppliers-Gurwinder singh earthmovers, SASN		9855489021 9988378380	
12	UMB	CDG	A, j enterprise		9888166705	
13	UMB	CDG	Maharaja Crane, Sec-28 Chandigarh (12T-cap)	1722791169	9216730042 9814014764	
14	UMB	MR ND	Bajwa Crane Service, Chandigarh road, near ratangarh chowk morinda.		94635-18451 98555-37134 98159-59451	
15	UMB	RPA R	Ropar Crane & JCB service, Rupnagar		9815531671 8146326071	
16	UMB	TVI	SDO/PWD Workshop, Taradevi	1772841145	9418030099	
17	UMB	KLK	Bunty JCB Near petrol pump Kalka		8950068167	
18	UMB	BTI	Walia JCB Hazi rattan Chowk Bathinda		9878681963	
19	UMB	BTI	Guru Nanak Crane & JCB Service, Near Rose Garden , Barnala Bay pass, Bathinda		9878229929	
					7837929929	

20	UMB	BTI	New Walia JCB Shop No. 15 Mansa Road Bathinda		9915131817	
					9417486259	
21	UMB	BTI	Rajdeep Crane & Recovery service,Near Stella Hotel, Barnala, Bathinda		9876697780	
					9803412222	
22	UMB	BTI	Baba JCB & Crane Service,Gopal Nagar, St No. Gurukul Road Bathinda		9988108833	
					9779408833	
23	UMB	PTA	Sh. Bhupinder Singh E-560/5 Azad Nagar, Patiala		9814323219	
24	UMB	SRE	Jal Nigam Distt. Board,	0132-26140709	9473942593	
25	UMB	SRE	Van Vibhag, SRE		9410117840	
26	UMB	SRE	Nagar Nigam SRE	18001803316 01322614720	8477001001 8477001002	

List of Govt. agencyAnnexure-IV

S. No	Division	Station	Name of Firm	Telephone No.	Mobile	Fax
1	UMB	SML	Municipal corporation Shimla	01772812899(D.C office)	9418470578	
2	UMB	SRE	Jal Nigam Distt. Board,	0132-26140709	9473942593	
3						
4	UMB UMB	SRE SRE	Van Vibhag, SRE Nagar Nigam SRE	 18001803316 01322614720	9410117840 8477008001 8477008002	

5	UMB	RPJ	Municipal committee/RPJ	1762224210	9780331900 9646540600 9646640717	
6	UMB	RPJ	Pre. Municipal committee/RPJ	1762223514	9815479304	
7	UMB	SIR	Municipal committee, Sirhind & Ropar	01763500937 (SIR)		
				01881222314(RPAR)		
8	UMB	CDG	Defence establishment Chandi Mandir unit no. 474119322	01722589921		
9	UMB	TVI	SDO/PWD Workshop, Taradevi	01772841145	9418030099	
10	UMB	BTI	Municipal corporation Old city Bathinda (MC)	01642255101 01642235246 01642252813		

CHECK LIST FOR HQ ENGINEERING CONTROL

Information of accident given to:

CTE	THOD(concerned)	Pr.CE	Dy.CE	CBE (for Bridges)

Dy.CE, XEN/AEN on call duty informed for manning Engg. Control:

Dy.CE	XEN	AEN	Dy.CE/Bridge

Emergency vehicle sent to pick up concerned officers:

THOD	Dy.CE	XEN	AEN

Pr.CE/CTE/PHODs informed about GM Spl./By Road/By Air for going to site of accident

Pr. CE	PHOD

Information on track materials/T&P/P.Way staff required for restoration collected from site through divisional officers/divisional control.

Rails	Sleepers	Fittings	Pts.& Xings	T&P	Supervisors	Black Smith	Gangmen

Br. Workshops informed about moving staff/Girders/Materials for temporary arrangements for Br. Works in any:

Materials required:

Item				
Quantity				

Near by divisions informed to move officers/supervisor/P.Way staff/P.Way material if required:

Division	P.Way material			Staff	
	Rails	Sleepers	Pts.& Xings	Supervisor	Gangman

Monitoring of movement of Men & Materialsincluding P. Way material in ART.

Information of Divisional Officers/Staff moved to site. (Names & Designation)

Officers	PWIs	BRIs	IOWs	Staff

CHECK LIST FOR DIVISIONAL CONTROL OFFICE

Information of accident along with available details given to HQ Engg. Control.

Manning of Divisional Engineering control:

Officers in Control office

	SR.DEN	DEN	AEN	PWI
Names				

Movement of divisional officers to site of Accident:

SR.DEN	DEN	AEN

Taken details from site for required men/P.Way materials/Material for Bridge for restoration.

Assistance required from HQ/Adjoining divisions.

Movement of ART (P.Way Van/BFRs) with in division & from other divisions.)

Division	ART	Moved at	Reached site

Monitoring of above (3 to 6)

CHECK LIST FOR SITE ENGINEERING INCHARGE

1.	Detailed survey of site of accident done.	
2.	Assessment of track damage/P.Way material/Manpower/Machine	

	required for restoration.	
3.	Site office/Tenting/Shelter put up at site as per plan.	
4.	Water arrangement/Stay arrangement made for staff.	
5.	Site Sketch Preparation.	
6.	Joint observations/Track reading/wagon/Coach reading etc.	
7.	Lighting arrangement for night work.	
8.	Proper unloading of materials at site.	
9.	Duties assigned to officers/Supervisors/Staff.	
10.	Tent Parties/Earth moving matching agencies/Water agencies contacted informed for action.	
11.	Temp. Kitchen set up at site.	
12	NGOs informed for help	

RESPONSIBILITY OF SUPERVISORS AT ACCIDENT SITE

S.S.E./WORKS

Setting up Site Office

Setting up Tentage as per plan

Arrangement of Drinking water facilities

Setting up Temp. Toilet.

Setting up Temp. Kitchen in shamiana/Tents

Putting up Hand pump.

Preparation of Sketch of site of accident.

S.S.E. (P.Way)

Assess Damage to track and work out the material & manpower required.

Take charge of Labour arriving at site.

Work distribution to labour.

Communication within Engineering officials.

Torches for night work.

Unloading of material from ART/Spl. trains.

S.S.E./Bridge

Assist SSE/Works in putting up tents at site.

Arrangement of Br. Materials if required.

Arrangement of 100 Folding chairs.

5.2 MECHANICAL DEPARTMENT

Accident Relief Train items should be in good condition.

5.2.1 List of ARMV over Northern Railway:

S No	Division	Location	Gauge	Type of ARMV	Make of HRD	Year of HRD
1	DLI	DLI	BG	Scale-I (03 coach/SPARMV)	Holmatro	2017
2	UMB	UMB	BG	Scale-I	Lukas	2003
3		BTI	BG	Scale-I(03 coach/SPARMV)	Lukas	2007
4		SRE	BG	Scale-I (02 coach/SPARMV)	Holmatro	2018
5		KLK	NG	Scale-I	Not available	Not available
6	FZR	FZR	BG	Scale-I	Lukas	2003
7		ASR	BG	Scale-I(03 coach/SPARMV)	Lukas	2007
8		LDH	BG	Scale-I	Lukas	2003
9		PTK	BG	Scale-I	Lukas	2003
10		JAT(Tool Van)	BG	Scale-II	Lukas	2007
11		BJPL	NG	Scale-II	Lukas	2010
12	MB	MB	BG	Scale-I (03 coach/SPARMV)	Lukas	2003
13		RAC	BG	Scale-I	Lukas	2003
14	LKO	LKO	BG	Scale-I (03 coach/SPARMV)	Holmatro	2018
15		FD	BG	Scale-I	LUKAS	2001

5.2.2 ART over Northern Railway.

Division	S no	Location	Gauge	Type of Crane/ART	Detail of HRE		Make of HRD	Commissioning Year of HRD	Cap. of Crane in Tones	Make of Crane
					Make	Year of commissioning				
DLI	1	DLI	BG	A	BEMCO	2018	Holmatro	2017	140	Gott.
	2	NDLS	BG	Mobile van.	Lukas				----	----
UMB	3	UMB	BG	A	MFD	2010	Holmatro	2013	140	Gott.
	4	UMB	BG	Mobile van.	Lukas	2013			-	-
	5	BTI	BG	A	MFD	2010	Lukas	2003	140	Gott.

	6	SRE	BG	B	Lukas	2004	Lukas	2013	---	---
	7	KLK	NG	B	---				---	---
FZR	8	FZR	BG	B	MFD	2007	Lukas	2005	---	---
	9	ASR	BG	B	BEMCO	2017	Lukas	2005	---	---
	10	LDH	BG	A	Lukas	2010	Lukas	2005	140	Gott.
	11	PTK	BG	A	BEMCO	2017	Lukas	2005	140	Gott.
	12	PTK	NG	B	MFD	---	---	---	---	---
	13	JAT	BG	B	MFD	2013	Lukas	2005	----	----
	14	BDGM	BG	SPART	MFD	2008	Lukas	2005	---	---
	15	BJPL	NG	C	---	---	---	---	---	---
	16	SVDK	BG	Only Crane	---	---	---	---	140	Gott
MB	17	MB	BG	A	MFD	2012	Lukas	2003	140	Gott.
	18	RAC	BG	B	MFD	2012	Lukas	2003	----	-----
LKO	19	LKO	BG	A	BEMCO	2016	Holmatro	2018	140	Gott.
	20	FD	BG	B	BEMCO	2017	Holmatro	2018	---	---

5.2.3 Classification and Jurisdiction of Accident Relief Trains, ARMEs and Self propelled ARTs/ ARMVs on Northern Railway

S. No.	Class of ART	Crane	HRE	Shed	Beats of ART/ARME	Beats of Crane
1.	'A'	140-T DSLBD crane No. 142271 Gottwald (upgraded new design)	MFD	DLI	1. DLI-SMQL-TPZ(Excl.) 2. DLI-MOZ(Incl.) 3. DLI-PNP-JHI(Incl.) 4. DLI-ROK-JHL(Incl.) 5. DLI-FDB-PWL(Incl.) 6. DLI-AREA 7. DLI-HPU(Excl.) 8. DLI-KRJ(Excl.)(NCR) 9. ROK-BNW(Incl.) (NWR) 10. PNP-ROK(Incl.) 11. NRW-KLE(Incl.) 12. DLI-RE(Incl.)(NWR) 13.BNW-RE(Incl.)(NWR) 14. ABO-RE 15. GHH-FN 16.JCY-SNP	1. DLI-SMQL-TPZ(Excl.) 2. DLI-MOZ(Incl.) 3. DLI-PNP-JHI(Incl.) 4. DLI-ROK-JHL(Incl.) 5. DLI-FDB-PWL(Incl.) 6. DLI-AREA 7. DLI-HPU(Excl.) 8. DLI-KRJ(Excl.)(NCR) 9. ROK-BNW(Incl.) (NWR) 10. PNP-ROK(Incl.) 11. NRW-KLE(Incl.) 12. DLI-RE(Incl.)(NWR) 13. BNW-RE(Incl.)(NWR) 14. ABO-RE 15. GHH-FN 16.JCY-SNP
2.	'B'		MFD	FZR	1. FZR-KKP(Incl.)	**140 T BD crane beat will**

					2. FZR-LNK-JUC(Incl.) 3. FZR-MQF(Excl.) 4. FZR-FKA-ABS(Excl.) 5. FZR-HSW(Incl.)	**be covered by BD Crane based at BTI and LDH-** 1. FZR-KKP (Incl.) (by BTI) 2. FZR-LNK-JUC(Incl.)(by LDH) 3. FZR-MQF(Excl.) (by LDH) 4. FZR-FKA-ABS(Excl.)(by BTI) 5. FZR- HSW(Incl.) (by LDH)
3.	'A'	140-T DSL BD Crane No. 142040 Gottwald (Old design)	Lucas	LDH	1. LDH-SIR(Excl.) 2. LDH-JUC(Incl.) 3. LDH-DUI-JHL-HSR(Incl.) 4. LDH-MQF(Incl.) 5. LDH-PHR-NRO-LNK(Excl) 6. LDH-PHR-NRO-JUC (Incl) 7. LDH-SNL-NMDA (Excl.)	1. LDH-SIR(Excl.) 2. LDH-JUC-ASR(Incl.) 3. LDH-DUI-JHL-HSR(Incl) 4. LDH-MQF(Incl.) 5. LDH-PHR-NRO-LNK(Excl) 6. LDH-PHR-NRO-JUC(Incl.) 7. LDH-ASR-ATT 8. LDH-ASR-BAT-QDN 9. LDH-ASR-VKA-DBNK 10. LDH-PGW-NSS-JJJ 11. LDH-PGW-NSS-RHU 12. LDH-JRC-HSX 13. LDH-ASR-KEMK 14. LDH-BEAS-GWSB-TTO (Excl.) 15. LDH-SNL- NMDA (Excl.)
4.	'B'	NIL	BEMCO	ASR	1. ASR-JUC (Excl.) 2. ASR-ATT 3. ASR-BAT-QDN 4. ASR-VKA-DBNK 5. PGW-NSS-JJJ 6. PGW-NSS-RHO 7. JRC-HSX 8. ASR-KEMK 9. BEAS-GWSB-TTO(Incl.)	Beats same as ART/ARME and will be covered by 140-Tonne DSL crane of LDH HQ.
5.	'A'	140- T DSL BD Crane No. 144023 (New design)	BEMCO	PTK	1. PTK-CKDL (Excl.) 2. PTK-JRC (Excl.) 3. PTK-BAT (Excl.)	1. PTK-CKDL (Excl.) 2. PTK-JRC (Excl.) 3. PTK-BAT (Excl.)
6.	Only 140T BD DSL crane with tool van	140- T DSL BD Crane No. 144013 (Gott. New Design)	MFD	SVDK	SVDK-JAT-CKDL (incl)	SVDK-JAT-CKDL (incl)
7.	Tool Van	Nil	--	PTK (NG)	1. PTK-BJPL-JDNX	No crane available

	Class-"B" (NG)					
8.	Tool Van Class-"C" (NG)	Nil	--	BJPL (NG)	1. JDNX-BJPL-PTK	No crane available
9.	SPARMV (02 coach SPART) Class-"B"	Nil	MFD	BDGM	1. BDGM-BRML 2. BDGM-QG-BAHL	No crane available
10.	'A'	140- T DSL BD Crane No. 142038 Gottwald (Old design)	BEMCO	LKO	1. LKO-DYD(Excl) 2. LKO-AJ(Excl.) 3. LKO-RBL-UCR-KHNM- PFM(Excl) 4. LKO-RBL-CIL-PBH(Incl) 5. LKO-SLN(Excl.) 6. LKO-BLM-MAH(Incl.) 7. UTR-TPNR-Lucknow Alambagh Cabin Area	1. LKO-FD-ZBD(Incl.) 2. LKO-AJ(Excl.) 3. LKO-RBL-UCR-ALD (Excl) 4. PRG-PYG 5. LKO-RBL-CIL-PBH-JNH (Incl.) 6. LKO-JNH-ZBD(Excl.) 7. LKO-SLN-ZBD(Excl.) 8. LKO-BLM-MAH(Incl.) 9.LKO-FD- ABP-TD 10. LKO-CIL-SLN(Excl.) 11. LKO-FD-SLN(Excl.) 12. LKO-CIL-ALD-JNH(Excl) 13. LKO-FD-ABP-ZBD (Excl) 14.LKO-BLM-RAC(Excl.) 15. LKO-BLM-SPC-SCC 16. UTR-TPNR-Lucknow Alambagh Cabin Area
11.	'B'	Nil	BEMCO	FD	1. FD-DYD(Incl.) 2. FD-ZBD(Incl.) 3. FD-PBH-JNH(Incl.) 4. FD-SLN-ZBD(Incl.) 5. FD-ABP-TD	Beats same as ART/ ARME and will be covered by 140-Tonne DSL crane, of LKO HQ
12.	'A'	140-T DSL BD Crane	--	MGS (EC Rly)	1. MGS-BSB-ZBD(Excl.) 2. MGS-BSB-JNH(Excl.)	1. MGS-BSB-ZBD(Excl.) 2. MGS-BSB-JNH(Excl.)
13.	'A'	140-T DSL BD Crane	Lucas	CNB (NCR)	1. CNB-AJ(Incl.) 2. CNB-ON-UCR(Excl.) 3. CNB-ON-DMW-DYP(Excl) 4. CNB-ON-MAH(Excl.)	1. CNB-AJ(Incl.) 2. CNB-ON-UCR(Excl.) 3. CNB-ON-DMW-DYP(Excl) 4. CNB-ON-MAH(Excl.)
14.	'B'	Nil	MFD	ALD (NCR)	1. ALD-PFM(Incl.) 2. PRG-PYG	Beats same as ART/ARME and will be covered by 140-Tonne DSL crane, of LKO HQ
15.	'A'	140-T DSL BD crane No. 144014	MFD	MB	1. MB-HPU-MTC(Excl.) 2. MB-NBD-	1. MB-HPU-MTC(Excl.) 2. MB-NBD-LRJ-DDN 3. MB-HPU-KRJ(Excl.)

		Gottwald (New design)			LRJ(Excl.) 3. MB-HPU-KRJ(Excl.) 4. MB-BE(Incl.) 5. MB-CH-HGJ(Incl.) 6. MB-GJL-MZM(Excl.) 7. MB-CH-BE(Incl.) 8. MB-RJK-SHTS 9. MB-NBD-KTW	4. MB-BE-RAC- SPC(Excl.) 5. MB-CH-HGJ(Incl.) 6. MB-GJL-MZM(Excl.) 7. MB-CH-BE(Incl.) 8. MB-RJK-SHTS 9. MB-NBD-KTW 10.MB-LRJ-SRE(Excl.) 11. MB-HW-RWL- RKSH
16.	'B'	Nil	MFD	RAC	1. RAC-BLM (Incl.) 2. RAC-BE(Excl.) 3. RAC-BLM-SPC-SCC(Incl.) 4. RAC-SPC(Excl.)	Beats same as ART/ARME and will be covered by 140-Tonne DSL crane, of LKO and MB HQtrs as indicated in respective crane beats.
17.	'A'	140-T DSL BD Crane	Lucas	CNB (NCR)	1. CNB-ON-MAH(Excl.)	1. CNB-ON-MAH(Excl.)
18.	'A'	140-T DSL BD Crane No. 144004 Gottwald (New design)	MFD	UMB	1. UMB-SRE-TPZ-MOZ(Excl) 2. UMB-PNP(Excl.) 3. UMB-JUD(Incl.) 4. UMB-RPJ-PTA(Incl.) 5. UMB-SIR-UHL-AADR-DLPC 6. UMB-KKDE-KLE(Excl.) 7. UMB-KLK 8. UMB- CDG- JNCB-MRND-NMDA-JNCB (Incl.)	1. UMB-SIR(Incl.) 2. UMB-PNP(Excl.) 3. UMB-RPJ-PTA-DUI (Excl.) 4. UMB-SIR-UHL-AADR-DLPC 5. UMB-KKDE-KLE(Excl.) 6. UMB-KLK 7. UMB-SRE-TPZ-MOZ (Excl) 8. UMB- CDG- JNCB-MRND-NMDA-JNCB (Incl.)
19.	'A'	140-T DSL BD Crane No. 143008 Gottwald (old design)	MFD	BTI	1. BTI-JHL (Excl.) 2. BTI-PTA(Excl.) 3. BTI-HMK-SGNR(Incl.) 4. BTI-KKP-FKA(Excl.) 5. BTI-HMH(Excl.)(NWR) 6 .BTI-HSR-BNW(Excl.) (NWR)	1. BTI-JHL(Excl.) 2. BTI-DUI(Excl.) 3. BTI-HMK-SGNR(Incl.) 4. BTI-SOG-APH 5. BTI-KKP-FKA(Excl.) 6. BTI-HSR-BNW(Excl.) (NWR)
20.	'B'	Nil	Lukas	SRE	1. SRE-JUD(Excl.) 2. SRE-MOZ(Excl.) 3. SRE-LRJ-DDN 4. SRE-LRJ-RWL-RKSH	Beats same as ART/ARME and will be covered by 140-Tonne DSL crane, of UMB and MB HQs as indicated in respective crane beats.
21.	'B' Tool van ARME Scale-II	Nil	Nil	KLK (NG)	1. KLK-SML	NG Crane not provided.

5.2.4 HAG/SAG Officers

Sn	Desig.	Rly. Phone		P&T		Mob. No.
		off	Res.	Off.	Res.	
1	PCME	32410	55014	23387114	24102275	9717630400
2	CRSE/Chg.	32303	--	23387376	24670177	9717630402
3	CME/DSL&D.M	32409	--	23387207	--	9717630406
4	CME/Plg&Enhm	32404		23387663		
5	CRSE/Frt.	32408	--	23383899	--	9717630403
6	CME/IT	32411	--	23386864	43090434	9717630404

5.2.5 JAG Officers

Sn	Desig.	Rly. Phone		P&T		Mob. No.
		off	Res.	Off.	Res.	
1	Dy.CME/Plg&Enhm	32400	---	23385202	---	9717630415
2	Dy.CME/Frt.	32865	---	23384812	23941005	9717630419
3	Dy.CME/Chg.	32266	---	---	---	9717630421
4	Dy.CME/Chg-II	32401	32662	---	23715772	9717630416
5	Dy.CME/W&C	33050	23573	23389511	23361003	9717630417

5.2.6 Divisional Officers CUG Nos

S No	Division	Designation	CUG No.
1	DLI	Sr.DME/Power	9717631403
2		Sr.DME/C&W	9717631400
3	MB	Sr.DME/O&F	9760534401
4		Sr.DME/C&W	9760534400
5	LKO	Sr.DME/O&F	9794833421
6		Sr.DME/C&W	9794833400
7	UMB	Sr.DME/O&F	9729539401
8		Sr.DME/C&W	9729539400
9	FZR	Sr.DME/O&F	9779232410
10		SR.DME/C&W	9779232400
11		Sr.DME/JUC	9779232402
12		Sr.DME/Dsl/LDH	9779232401

5.2.7 DIVISIONAL/HQ CPRCs

SN	Div.	Office		Residence		Fax. No.	Mobile
		Rly.	P&T	Rly.	P&T		
1	HQ	32346	23387872	--	--	---	9717637443
2	DLI	26264	9717633529	---	---	---	9717634265
3	FZR	22310	---	22350	---	---	9779233642

4	MB	23370		23399		0591-2410115	9760537421
5	LKO	232496	---	---	---	---	9794836990
6	UMB	23333	---	---	---	---	9729532457

5.2.8 List of Workshop officers CUG Numbers

Location	Desig.	Mobile No.
CB /W	CWM/CB	9760530414
	Dy.CME/W	9760530416
	Dy.CME/DSL	9760530415
AMV/W		
	CWM/CB	9760530401
	WM/C	9760530409
JUDW		
	CWM	9729530401
	Dy.CME/P	9729530407
	Dy.CME/W	9729530402
	WM/LHB	9783530409
	AWM/M	9729530606
	AWM /KLK	9729530411

5.2.9 Location wise CUG Nos of SSE/ In – Charge of ART/ARMV/SPARMVs over NR.

SN	Division	Location	Designation &their CUG Numbers		
1	DLI		SSE(ART/SPART)	SSE(ARME/SPARMV)	140 T BD crane
	(i)	DLI	9717631485	9717631485	9717631485
	(ii)	NDLS (RMV)	9717633208	---	---
2	LKO				
	(i)	LKO	9794836911,9794844371	9794844362	97948836936
	(ii)	FD	9794832391	9794832391	---
3	MB				
	(i)	MB	7302716114	9760534478	7302716114
	(ii)	RAC	9760534454	9760531826	
4	UMB				
	(i)	UMB	9729532453	9729539478	9729539465
	(ii)	UMB (Road mobile van)	9729539465	---	---
	(iii)	BTI	9779239087	9779240193	9779231062

	(iv)	SRE	9760532133	---	---
	(v)	KLK/NG	9729535924	---	---
5	FZR				
	(i)	FZR	9779233709	8146632873	---
	(ii)	ASR	9779233432	8146632859	---
	(iii)	LDH	9779232495	9779232442	9779232495
	(iv)	PTK	9779233446	9779232460	9779233446
	(v)	PTK /NG	9779233446	9779233446	---
	(vi)	JAT	979752435	9797532430	---
	(vii)	BDGM (SPART)	9596757073	----	---
	(viii)	BJPL /NG (C class)	9779232463	---	---
	(ix)	SVDK	9797532437	----	8182077909

5.2.10 Availability of Air Plasma cutting Equipments in ARTs and ARMEs over N.R

Div.	S No.	Location	Gauge	ARTs		ARMEs	
				Availability	Make	Availability	Make
DLI		DLI	BG	1	M/S Techpro	1	M/S Techpro
UMB		UMB	BG	1	M/S Techpro	1	M/S Techpro
		BTI	BG	1	M/S Techpro	1	M/S Techpro
		SRE	BG	1	M/S Techpro		
FZR		FZR	BG	1	Hyper Therm	1	M/S Techpro
		ASR	BG	1	Hyper Therm	1	M/S Techpro
		LDH	BG	1	Hyper Therm	1	M/S Techpro
		PTK	BG	1	Hyper Therm	1	M/S Techpro
		PTK	NG	1	M/S Techpro	1	M/S Techpro
		JAT(Tool Van)	BG	1	M/S Techpro		
		BDGM	BG	---	----	---	----
		BJPL	NG	---	----	---	---
MB		MB	BG	1	M/S Techpro	1	M/S Techpro
		RAC	BG	1	Ador fortech ltd.	1	Ador fortech

							ltd.
LKO		LKO	BG	1	M/s Electro Plasma Pvt.Ltd.	1	M/s Electro Plasma Pvt.Ltd
		FD	BG	1	M/s Electro Plasma Pvt.Ltd	1	M/S Techpro

5.2.11 Provision of Equipments in ARTs/ARMEs/SP-ARTs as recommended by High Level Disaster Management Committee and status of implementation of recommendations

SN	Equipment	Qty.	Status of Implementation
1.	Rescue and Relief Mobile Van for deployment at strategic location (preferably at Zonal HQ) (Recommendation No.4 of HLCR)	1 No.	Available at NDLS in DLI Div & Ambala in UMB Division& RCRV at LKO(used only on road)
2.	Rescue Ambulance (May be introduced one number in each zone and based on experienced gained additional ambulance may be procured as per need in divisions) (Recommendation No.5 of HLCR)	1 No.	Pertains to Medical department.
3.	Emergency Rail Cum Road Vehicle (Recommendation No.9 of HLCR)	1 No.	Available at LKO (CRS sanction awaited)
4.	One complete set of sophisticated equipment /gadgets required for rescue and relief must be available with one specialized disaster response unit (Crack Team) at Zonal HQ (Recommendation No.13 of HLCR)	1 Set	Guidelines from RB awaited
5.	Provision of Emergency Inflatable Lighting Tower for effective general illumination (Recommendation No.60 of HLCR)	2 Nos per ARME and 4 Per ART “A” & “B”	Implemented
6.	Oxy Fuel Cutting Equipment (Recommendation No.61 of HLCR)	1 Set Per SP-ART	Implemented
7.	Portable Electrically Operated Cutting & Boring Tools (Recommendation No.62 of HLCR)	1 Set Per SP-ART	Implemented
8.	Provision of Self Contained Breathing Apparatus (Recommendation No.63 of HLCR)	4 Sets Per ART ‘A’	Implemented
9.	Provision of set of Inflatable Air Bags for SP-ART (Recommendation No.64 of HLCR) & 0 (one set lifting air bags for ART has been recommended as per item No.7 of existing contingency plan).	1 No.	Implemented
10.	Digital Video and Still Camera each with 5-6 floppies (Recommendation No.65 of HLCR) &	1 No. each Per ART/SRME/SP-ART	Implemented

	(as per item No.9 of existing Contingency plan).		
11	Lap Top/Computer for accident relief operation required at Zonal HQ (Recommendation No.66 of HLCR)	1 No	Implemented
12	Charging facilities for laptop, Cell phones and cameras etc. for SP-ART and ARTs/ARMEs (Recommendation No.67 of HLCR)	As reqd.	Implemented
13	Provision in Inflatable Tents (Recommendation No.68 of HLCR)	1 Set Per SP-ART	Implemented
14	Synthetic packing in lieu of wooden packing in all ARTs with 140-T Crane (Recommendation No.69 of HLCR)	As reqd.	Dropped
15	Re-railing Ramps in all 'A' & 'B' Class ARTs for re-railing derailed locomotives coaches and wagons. (Recommendation No.70 and 92 of HLCR)	As reqd.	Available (old type)
16	Luminescent Barrier Tapes in all 'A' & 'B' Class ARTs (Recommendation No.72 of HLCR) & (5 Rolls have been recommended as per item No.11 of existing Contingency plan).	5 Rolls.	Implemented
17	Stackable plastic chairs in each ART/ARMR/SP-ART (Recommendation No.74 of HLCR)	20 Nos.	Implemented
18	Nylon Slings of 70-T capacity (which, being lighter in weight, shall help in speeding up the operations). (Recommendation No.75 of HLCR) & (Two sets of Nylon Slings 70-T Cap for ART have been recommended as per item No.10 of existing Contingency plan).	As reqd.	Implemented (DLI based 140 T Crane)
19	Trifor for wire ropes lifting and pulling machines. (Recommendation No.76 of HLCR)	As reqd.	Implemented
20	Automatic and spring loaded measuring gauges for the measurement of track and rolling stock parameters. (Recommendation No.77 of HLCR)	As reqd.	Implemented (set of digital measuring gauge available.)
21	Wrist Bands in ARMES to identify the injured and the dead (100 serially numbered plastic tokens) (Recommendation No.81 of HLCR)	100 Nos. or As per requirement	Pertain to Medical
22	Light Weight Foldable Ladder of adequate length for each ART/ARME. (Recommendation No.82 of HLCR)	As reqd.	Implemented
23	Rescue platform for 140-T Crane, which can be hooked on, with the jib of 140-T Crane to assist the rescuers in their efforts to extricate accident victims from accident involved coaches (Recommendation No.4 of HLCR)	1 No. Per 140-T Crane	Implemented at DLI, LKO, UMB, Division &LDH at FZR division only and others are under implementation.
24	Synthetic water proof tents in lieu of Canvas type tents in ARME (Recommendation No.85 of HLCR)	As reqd.	Implemented
25	Luminous Jacket duly containing white	30 Nos.	Implemented

	cross on red background in ARMEs for use by rescue workers. (Recommendation No.85 of HLCR)		
26	Additional numbers of foldable chairs in ARME (Recommendation No.85 of HLCR)	4 Nos.	Implemented
27	Portable Fire Extinguishers in ARME (Recommendation No.85 of HLCR)	2 Nos.	Implemented
28	Augmented 'First Aid Box' in ARME (Recommendation No.85 of HLCR)	2 Nos.	Pertain to Medical

5.2.12 Action at Division level

		Action taken by
1.	On getting information of the disaster, the Divisional CPRC will immediately mobilize the divisional resources (ARME/SPARMV, ART/SPART& Crane etc.) on top priority. In case of an accident involving Mail/Express/Passenger train, ARME/SPARMV will be ordered at once without waiting for order.	Divisional CPRCs (DLI, FZR, UMB, MB & LKO)
2.	Divisional CPRC will assess the additional requirement of resources to be supplemented from the adjacent divisions/railways. For the purpose, he should have updated locations of ARME/SPARMV, ART/SPART& Crane and their beats in control office at all times. In addition divisional control office must have a ready updated list of names, addresses, telephone number and other relevant information of local Doctors, Hospitals, Fire Brigade stations, Road Transport Depots (both state Government and Private), detailed road map and other organizations having road cranes, Bulldozers etc.	Divisional CPRCs (DLI, FZR, UMB, MB & LKO)
3.	One diesel locomotive preferably of lie over power will be kept nominated round the clock and placed at suitable location for timely movement of ARME/SPARMV, ART/SPART& Crane. Divisional CPRC will chase the nominated loco and arrangement of crew.	Divisional CPRCs (DLI, FZR, UMB, MB & LKO)
4.	Divisional CPRC will ensure that one Mechanical officer will be available in the Divisional Control office for providing assistance to the accident site. He should also liaison with HQ Power Control Office.	Divisional CPRCs (DLI, FZR, UMB, MB & LKO) Sr. DME/Sr. DME(DSL)/ Sr. DME (O&F)/CDO/ ADME
5.	Divisional CPRC will ensure that Sr. DME/C&W and Sr. DME O&F, as the case may be will rush to the site.	Divisional CPRCs (DLI, FZR, UMB, MB & LKO) Sr. DME (C&W)/Sr. DME (O&F)
6.	Divisional CPRC will also arrange additional crews and powers for diverted trains in consultation with Chief controller. (Ref. Para 443 (V) of NR Acc Manual).	Divisional CPRCs (DLI, FZR, UMB, MB & LKO)
7.	Divisional CPRC will maintain minute-by minute log of events till restoration is over	Divisional CPRCs (DLI,

		FZR, UMB, MB & LKO)

5.2.13 Action at Head Quarter level

HQ CPRC will ensure the movement of SAG, JAG/SG Officers as per following system Introduced vide letter No. 407-M/17/1 (MG) dt. 27.01.2020.

1.1 **Movement of SAG Officers** — CPRC/HQ

SN	Division	Desgn of Officer	Stand by Officer
1.	DLI, in addition, he shall also attend such accident sites on all the divisions where GM decides to go	CRSE/Chg	CWE
2.	UMB, in addition, he shall also attend such accident sites on all the divisions where GM decides to go	CRSE/FR.	CMPE/DSL redesignatedas CME/DSL&D.M
3.	FZR	CME/IT	CME/Plg
4.	MB	CME/Plg	CRSE/Chg
5.	LKO	CMPE/DSL redesignated as CME/DSL&D.M	CRSE/FR.
In Addition to above, in major coaching accidents CRSE/Chg. in major Goods accidents CRSE/Fr and in case of DSL loco CMPE/DSL will move to the Accident site.			

1.2 **Movement of JAG/SG Officers** — CPRC/HQ

In addition of serious accidents or whenever CME proceeds to site of accident, the following JAG/SG officers in addition will also move to the site after talking to CME/CRSE.

S N	Division	Desgn of Officer	Stand by Officer
1.	DLI	Dy.CME/Plg & EnHM	Dy.CME/Frt.
2.	UMB	Dy.CME/Chg	Dy.CME/Plg & EnHM.
3.	FZR	Dy.CME/Chg-II	Dy.CME/W&C
4.	MB	Dy.CME/Frt.	Dy.CME/Chg
5.	LKO	Dy.CME/W&C	Dy.CME/Chg-II

5.2.14 Deployment of officers in Headquarter Emergency Control

i)	Dy.CME/O&F will attend HQ control. In his absence, Dy.CME/Fr., Dy.CME/Chg, Dy.CME/Plg & EnHM Would come to HQ control. In case of long duration i.e. more than 12 hrs, Dy.CME/W&C, Dy.CME/Chg-II will attend as a relief to former officer.
ii)	**It will be the responsibility of the CPRC to liaise with the emergency control regarding the information of such accidents to be conveyed to the control officers and keep Dy.CME(HQ)informed for all such accidents & deployment of officers to site and in HQ Control**
iii)	It will be the duty of the nominated officers to set up the system for getting the information from CPRC/TXR control. In case of his non-availability, information to be given to standby by

	the officer or CPRC	
iv)	It shall be the responsibility of TXR Control to inform Motor Shop, TKJ to send the vehicles for CME immediately after getting the information about the accident.	
v)	The names, telephone number, fax Nos. etc. of Officers of Mechanical Department of Northern Railway related to Disaster Management (Under Disaster Management Contingency Plan-2004-05 of Northern Railway) are given below	CPR C/HQ

5.3 MEDICAL DEPARTMENT

On receipt of information regarding Accident where casualties are expected, the doctor on duty would inform all other doctors and paramedical concerned. Two teams of Doctors and Para medicals would be formed, Team "A" and Team "B".

The Team "A" - headed by CMS/MS In-charge will rush to the accident site immediately by ARME/Road as the case may be along with 6/7 doctors and 15-20 paramedics.

The Team "B" - headed by the senior most doctor amongst them will perform certain duties as given below.

5.3.1 Duties of Team "B":

Team "B" will establish an Emergency Cell in the Casualty Unit of the Hospital. They will ask 2 adjacent divisions to send medical teams consisting of 5-6 doctors and 15-20 paramedics to the site.

a) Team "B" will establish an Emergency Cell in the Casualty Unit of the Hospital. They will ask 2 adjacent divisions to send medical teams consisting of 5-6 doctors and 15-20 paramedics to the site.

b) Two more ARMEs will be moved.

c) They will contact the local hospitals (Railway/Govt./Private) near the accident site to provide medical treatment to the injured passengers. A data base of medical facilities along the track is available section wise for each division in annexure. It is also available in Rail net. Details of name, address, telephone no., etc. can be collected from this.

d) They will arrange to send 2nd/3rd or more medical teams to the accident site as per the need of the situation. These Teams should be sent to the accident site by train/road or combination of train cum road. In case suitable Railway vehicle is not available, Taxis should be hired for this purpose.

e) Members of St. John Ambulance Brigade, Scouts, and Civil Defense should be sent to the accident site along with the 2nd/3rd Team.

f) They should establish communication over Rly./DOT telephone with Divisional Control Office/Control Office at the accident site and with zonal headquarters for regular exchange of information.

g) They should prepare the Railway Hospital to receive and provide medical treatment to the injured passengers. They should inform the other Govt. /Private Hospital in the locality to keep them ready to receive and provide medical treatment to injured passengers.

h) They should inform the neighboring divisions to keep their medical team in readiness so that

their services can be availed if required.

i) Arrange to send anti snake venom 4 vials and other items in cold chain carrier.

5.3.2 Duties of Team "A"

A Control Office at site must immediately be set up and CMS/MS should sit in the site control office (control office for Commercial and RPF also). Leader of the Team "A" (Normally CMS/ MS In-charge of the Division) would take control of the site and will co-ordinate all relief measures and distribute the duties amongst doctors available as below:

a) One doctor to be given duties to look after dead bodies. (Para 3 below).

b) One doctor will prepare list of persons dead/injured. (Para 4 below.)

c) One/two doctors will be asked to visit the hospitals where the injured passengers have been already shifted. (Para 5 below.)

d) Rest of the doctors will be asked to be involved in rescue operations, to provide medical treatment to the injured passengers and their transport to nearby hospitals.

e) CMS/MS will immediately relay tentative figures of dead and injured (not necessarily indicating gravity of injured and their details). Then the details of injured and dead with names and injuries be prepared.

f) Once the preliminary, a list of persons dead/injured have been prepared, the list should be signed by the CMS/MS In-charge and hand over a copy to Officers of Commercial Department available at accident site. The list to be updated periodically as per the need.

5.3.3 Duties of Doctor In-charge of the dead bodies

a) The Doctor will arrange to shift the dead bodies from the track/bogies to a nominated lace at the accident site with the help of all the paramedical staff, St. John Brigade members, Scouts members, Civil Defense members and other Rly/Non-Rly volunteers available at the site. All the dead bodies be collected at one place for easier identification.

b) To put cloth label (white cloth of 12" x 9" written by Marker pen) on each dead body on the chest just below the neck. The label should be as below:
Date .....
Dead body Serial No.....
Name.....
Age .....Sex.....

c) In case of unknown dead bodies, against the column 'name', it should be written as unknown-1 / Unknown-2, etc. Age should be estimated from the appearance.

d) To take four photographs of each dead body. Two should be close up of face and the label as per item ii above and two should be of full length of the dead body.

e) After the photographs taken, each dead body to be placed inside a plastic bag with zip having proper labeling system where same information is also to be provided.

f) After this, the dead bodies will be handed over to G.R.P./Police for needful.

g) For dead bodies whose relatives are not readily available and expected a delay, he will

arrange for preservation of the dead bodies by various processes like preservation by ice, dry ice, embalming, etc. The bodies may be kept in air-conditioned mortuaries till handing over.

h) Wooden Coffins to be arranged on need basis.

5.3.4 Duties of the doctors who will prepare the list of dead and injured persons

He/she will collect information from other doctors about the details of the dead persons and injured persons. He/she will prepare a list of persons dead/injured in three copies by using carbon paper. The list thus prepared is to be signed by CMS/MS In-charge and one copy to be handed over to the Commercial Department, 2nd copy to be kept with CMS/MS as office copy and the 3rd copy to be given to paramedical staff to get multiple photocopies for further distribution. The first list prepared and handed over needs to be updated at a regular interval.

5.3.5 Duties of the doctors deputed to visit different hospitals where injured passengers are admitted:

a) Before they leave the site, they should note down the Rly. & DOT Telephone No. of the accident site/CMS/MS and other doctors at the site, mobile phone, etc. for quick communication.

b) They will arrange their own transport (hire vehicles by withdrawing from station earnings if required). In case Railway vehicles are not available, they should hire Taxi for their movement. Doctors going to different hospitals should have separate vehicles.

c) At the Hospital, they should first collect information about the dead/injured persons, their name, age, sex, address, telephone no., name and telephone no. of relatives/friends, nature of the injury, etc. These information should be immediately communicated to CMS/MS at accident site by using local P.C.O/cell phone etc.

d) He/she should make an assessment about the capabilities of the Hospital to handle the injured persons. He/she should decide whether the patient needs to be shifted to other Hospitals with better facilities and then arrange to shift the patient.

e) Normally one doctor should be looking after one Hospital, but when large numbers of Hospitals are involved 2/3 Hospitals may be given to one Doctor. In that case, the Doctor, in consultation with CMS/MS, should station himself to the Hospital where maximum numbers of patients are admitted.

5.3.6 Duties of the Doctors involved in rescue operation

a) Should arrange Ambulance/ other transport immediately in advance to transport injured patients.

b) The injured should be given preliminary treatment. Dead bodies to be handed over to the Doctor In-charge of dead bodies.

c) Detailed information about injured persons to be given to the Doctor preparing list of injured persons.

d) Arrangements to be made for transport of patients to the nearest Hospitals (Railway/Govt./Private).

e) Detailed search to be launched for any person or dead body trapped in the bathroom/under debris, etc.

f) The CMS/MS In-charge should continue to stay at the accident site till it is required. He/ She should leave the site only in consultation with DRM. At that time, one Medical Team with one Doctor and paramedical staff should continue to operate one medical center at the site till restoration work is completed to provide medical treatment to the Railway employees and other workers engaged in restoration work.

g) Proper follow up to be done for all patients injured and admitted in various Hospitals. Daily progress report in the first two weeks, alternate day progress report on 3rd week and then bi-weekly and weekly progress report to be prepared till all the patients are discharged from the Hospitals.

h) All the bills of Non-Railway Hospitals including Private Hospitals have to be settled at Divisional level. All the expenditure done should be adjusted finally from the claims of R.C.T. Suitable amendments on this subject are required to be issued.

i) Mortuaries to be set up in all divisional Railway Hospitals.

j) Railway is occasionally faced with Disasters. Disasters can be natural like earthquake, flood cyclone, dooming of trains, etc. or manmade like Train Accidents, Bomb Blasts, Riots, Arson, etc. The Medical response to Disasters in all the above conditions remains the same.

Names of Doctors of Team 'A' and 'B' of all the Divisions along with their telephone numbers:

I HEADQUARTERS BARODA HOUSE NEW DELHI

S. N.	Name & Desg.	Railway		D.O.T.		Mobile
		Office	Resi.	Office	Resi.	
1	CHD	32226	------	23782515	25287546	9717630506
2	ACMD/H&FW	32227	------	23387566	22371787	9717630514

II CENTRAL HOSPITAL DELHI

	Nodal officer Disaster Management .Dr. Anita Chandrayan, 09717630568					
1	MD/NRCH	32225		23742364		9717630501
2	ACHD					9717630539
3	Sr.DMO					9717630561
4	Sr.DMO					9717630521
5	Sr.DMO					9717630551
6	Sr.DMO					9717630562
7	Sr.DMO					9717630563
8	Sr.DMO					9717630565
3	Sr.DMO					9717630554

4	Sr.DMO					9717630549
5	Sr.DMO					9717630566
6	DMO					9717630577
III	**MORADABAD/MORADABAD DIVISION**					
	Nodal officer Disaster Management .Dr. A.C.Agrawal,ACMS(A&G) 09760534519					
	Team -A					
1	ACMS					9760534519
2	Dr.DMO					9760534517
3	Sr.DMO					9760534518
4	Sr.DMO					9760534555
	Team -B					
1	Sr.DMO					9760534528
2	Sr.DMO					9760534514
3	DMO					9760533233
4	DMO					9760533243
5	AHO					9760534538
6	AHO					9760534538
	Para Medical Staff					
1	Pharmacist					9760534554
2	O.T. Asstt.					9634120525
3	Dressers					8938820632
4	H.A.					9045976522
5	H.A.					95576229732
IV	**DELHI/DELHI DIVISION**					
	Nodal officer Disaster Management .Dr. A.C.Agrawal,ACMS(A&G) 09760534519					
	Team A-1					
1	ACMS	96542				9717631520
2	Sr.DMO					9717631531
3	DMO					9717631523
	Team A-II					
1	CMS/DLI					971763500
2	ACMS					9717631521
3	Sr.DMO					9717631549
4	ADMO					9717631512
	Team-B					
1	ACMS					9717631522
2	Dr.DMO					9717631548
3	Sr.DMO					9717631546
3	Sr.DMO					9717631534

3	Sr.DMO					9717631546
3	Sr.DMO					9717631534
CONTROL ROOM DELHI HOSPITAL						
	Control Room Delhi	011-23978379		011-23978379	77333/77444	
1	ACMS					9717631524
2	Sr.DMO					9717631551
3	Sr.DMO					9717631539
4	ANO					9717631562
V	**LUCKNOW/LUCKNOW DIVISION**					
	Nodal officer Disaster Management .Dr. M.K. Shakarwal,ACMS 09764833505					
	Teab-A					
1	CMS/LKO	26278	26233			9794833500
2	ACMS					9794833511
3	ACMS					9794833503
4	ACMS					9794833510
5	ACMS					9794833505
6	ACMS					9794833512
7	SR.DMO					9794833524
8	SR.DMO					9794833539
9	SR.DMO					9794833529
	No. of Para medicals -18					
	Team-B					
1	Addl. CMS					9797833508
2	Sr. DMO					9797833507
3	Sr. DMO					9797833513
4	Sr. DMO					9797833519
5	Sr. DMO					9797833522
6	DMO					9797833515
7	DMO					9797833535
8	DMO					9797833537
9	DMO					9797833534
	No. of Para medicals -18					
VI	**AMBALA/AMBALA DIVISION**					
	Nodal officer Disaster Management .Dr. K.Das,DMO/UMB 09760539524					
	Team-A					
1	ACMS/UMB	23502			2610285	9729539503

2	Sr.DMO					9729539506
3	DMO					9729539524
4	Sr.DMO					9729539511
	Team-B					
1	ACMS					9729539502
2	Sr.DMO					9729539510
3	DMO					9729539523
4	DMO					9729539521
VII	**FIROZPUR/FIROZPUR DIVISION**					
	Nodal officer Disaster Management .Dr. Kamal Kumar, DMO/FZR 9779232511					
	Team-A					
1	CMS/FZR	22205	22255	244524	244443	9792232500
2	Sr.DMO	22275	22285	244749	246141	9779232508
3	Sr.DMO					9779232514
4	DMO					9779232511
	Team-B					
1	Sr.DMO/FZR	22345	22285	244997	246141	9779232509
2	DMO					9779232518
3	DMO	22155	22425			9779232515
4	DMO	22405	22507			9779232513
	No.of Fist aid post=02					

5.4 ELECTRICAL DEPARTMENT

5.4.1 ACTION BY HEADQUARTER

a) CEE & CEGE shall proceed to the site of accident depending on the gravity of the accident.

b) CEGE be In-charge of illumination of accident site. CESE will be the standby for CEGE.

c) For accidents in electrified territory. CEDE shall also proceed to the site and be the overall In-charge of restoration of OHE and Electric Loco. CETE will be the standby of CEDE.

d) The Control shall inform the CTLC/HQ, who in turn will inform CEE, CEGE, CEDE, CELE, CTLC/NDLS, CTPC/NDLS and all officers who have to perform shift duties in the emergency control office.

e) The Central Emergency Control Office shall be manned by officers of SG/JAG/SS level on shift basis (8 hourly). Dy. CEE(OP), Dy.CEE/Plg., Dy.CEE/TRD, Dy.CEE/RS, Dy.CEE/Chg., Dy.CEE/PS, SEE/EM and SEE/EMU are nominated for manning this office. These shifts will continue to repeat in a cyclic order till the restoration work continues. CELE/ CEDE will ensure that the Central Emergency Control remains manned by SG/ JAG/ SS Electrical officer.

f) TPC/NDLS will arrange transport for movement of Officers.

g) Zonal Railway will provide Dry cell battery based emergency lights/torch lights to on board railway staff.

h) HQ office shall arrange to provide road mobile vans with tower lights.

5.4.2 ACTION BY DIVISION

a) In case of electrified territory, Sr.DEE/TRD shall arrange movement of 6 Tower Wagons along with men and material from adjacent depots from both sides of site of accident. In case additional tower wagons are required these should also be requisitioned from other depots nearby along with men and material. Sr.DEE/TRD as well as AEE/TRD should also proceed to site of accident.

b) Sr.DEE(G) of the division will proceed to the site and take all the necessary action for proper illumination and safety measures as deemed necessary at site. DEE/AEE will man Electrical (G) control in the division to mobilize further assistance as required from the site. It would be duty of Sr. DEE (G) at site to ensure that lights of adequate number and intensity are installed before sun set. The lights would remain at site till restoration work by all departments is completed.

c) In case of involvement of electric locos, Sr. DEE/RS/GZB or LDH or DEE/ RS/GZB or DEE/RS/ LDH will also move along with the concerned SSE of the Mechanical section and staff to assist restoration at site and escorting of the locos for its movement to the nearest shed.

d) In case of involvement of EMU/ MEMU, Sr. DEE/ EMU/GZB, Sr. DEE/MEMU/SRE or DEE/EMU/ GZB shall proceed to the site along with staff for restoration and escorting of the concerned coach/ rake to base shed.

e) In the Divisional Control office, Sr.DEE/RSO would be In-charge for coordination of the traffic requirement for movement of passenger services, diversion of traffic etc and accordingly plan crew management. In the absence of Sr.DEE/RSO, DEE/AEE (RSO) will perform this function.

f) All ARMV/ART coaches should have a standby arrangement of generator for the train lighting and air-conditioning wherever required besides providing power for portable torch lights, floodlights, drills, abrasive metal cutters etc.

5.4.3 ACTION BY ADJOINING DIVISIONS

a) In case where assistance can be more expeditiously rendered by the adjoining divisions i.e. within 100 Kms, CEE/CEDE/HQ will direct to Sr.DEE/TRD and respective Sr. Subordinates to proceed to the site of accident, along with men and material by Tower Wagon/ road vehicles. The next in command i.e. DEE/AEE of the division should stay in control for rendering timely assistance during restoration work.

b) CEGE will direct Sr.DEE (G) of adjoining division to proceed to the site of accident along with men and material. The next in command i.e. DEE/AEE of the division should stay in control for rendering timely assistance during restoration work.

5.4.4 ARRANGEMENT AT SITE

a) Electrical Control Office would be set up near the Emergency control office manned by a supervisor round the clock. In order to set up adequate illumination facilities, 20 nos. of petrol generating sets and 20 nos. of lighting fixtures available in the ART would be used for lighting up the Emergency Control Office, Electrical Control office or small First Aid post and all the sites where restoration work is going on.

b) The officer at site is authorized to hire additional generating sets, lighting fixtures etc. as per the need of the site, from any of the adjoining tent house/Commercial installation dealing with such equipment at the time of emergency.

5.4.5 Telephone Nos, faxes & CTLC's names of all Division Control offices:-

S. No.	Div.	Office (Railway)	Residence (Railway)	Phone number (Office)	Phone Number (Residence).	Mobile
1	DLI	22603, 22099, 26253	-	011-23340371	-	9717632450 9717632724
2	FZR	031-22433, 22429	-	1632-245843	-	8146632811
3	UMB	034-23335, 23344	-	0171-2611571	-	9729532005
4	LKO	032-23824, 23286	-	-	-	9794830956
5	MB	033-22606, 24611		-	-	9760534344
6	NR/HQ	32838, 32574	-	23381846	23366217	9717637323

5.4.6 Telephone Nos. Of HQ Officers JAG/SG/SS/JS Officers:-

S. No.	Designation	Office (Railway)	Residence (Railway)	Phone Number Off. BSNL	Phone Number Residence BSNL	Mobile
1	Dy.CEE/OP	-	-	-	-	-
2	Dy.CEE/RS	32854	-	23389703	-	9717630310
3	Dy.CEE/Plg	32565	-	23384705	-	9717630315
4	Dy.CEE/Chg	32555	-	23384703	-	9717630317
5	Dy.CEE/PS	32565	-	23386391	-	9717630330
6	Dy.CEE/OP	32264	-	23386391	-	9717630318
	Dy.CEE/TRD	32844		23387084		
7	Dy.CEE/UNDP	-	22957	23071031	-	9717630316
8	SEE/PS	-	-	-	-	9717630314
9	SEE/EMU	-	-	-	-	9717637318
10	AEE/ Chg	-	-	-	-	-
11	AEE/Plg	-	-	-	-	9717630341

5.4.7 HIGH LEVEL COMMITTEE's REPORT ON DISASTER MANAGEMENT

Items pertaining to Electrical Department, recommended by High Level Disaster Management Committee are indicated in Annexure-I.

5.4.8 SCALE OF ELECTRICAL EQUIPMENT FOR ART

As per Board's letter 99/Elect (G)/113/1 dated 28.11.02, indents identified for provision in ARTs of different classes have been made available. The details are at Annexure-II.

5.4.9 MOBILE TELEPHONE NUMBERS OF HEADQUATERS OFFICERS ARE INDICATED BELOW:

S.N.	Officers	CUG MOBILE Nos.	Stand by
1	CEE	9717630300	
2	CEDE	9717630303	CELE
3	CEGE	9717630308	CETE
4	CESE	9717630302	
5	CETE	9717630305	CEGE
6	CELE	9717630301	CEDE
7	CTLC/HQ	(Office) 23381846, 32838 (Railway), 32574 M- 9717632874	

5.4.10 Telephone numbers of TPC's of all Division Control Offices:

S. No.	Div	Railway Office	Railway Residence	DOT number Office	DOT Number Residence	Mobile
1	DLI	03-23237, 23367	-	-	-	9717648379
2	FZR	031-22340, 24566	-	8146632810 01632-249934	-	9779232362
3	UMB	034-22633, 22622	-	9729539380	-	9729539363
4	LKO	032-23626-27	-	05222234708	-	9794831004
5	MB	033-23121, 23168	-	9760532627	-	-

5.4.11 Telephone numbers of PPIO of electri Loco Shed over Northern Railway

S. No.	Shed	PPIO Railway Phone	PPIO DOT/CUG
1	LDH	031-52364	8146632800
2	SRE	034-62630, 62665	-
3	GZB	030-24215, 24213	9717632930
4	CYZ EMU	030-24382	0120-2866997
5	SRE EMU	034-62624	9794835092
6	TKD (WR)	78-351	011-26364190, 9717647743
7	TKD/DSL	78-216	011-26362150
8	LDH/DSL	031-53548, 53550	8146632921

5.4.12 Duties of Drivers working on Electric Loco in case of natural disaster like

Earthquakes, Cyclones, Floods, Breaches, Dooming of trains Bomb Blasts in trains etc.

a) Must immediately switch on the flasher light if not AUTOMATICALY switched on due to drop in pressure/vacuum.

b) While communicating the incidence to ASM/Control definitely indicate the requirement of fire brigade and ambulance.

c) Immediately inform the Guard of the train, Driver of incoming train, nearest Station on walkie-talkie or else, establish communication with control TPC through, ECP set/level crossing about the presence of bomb and to arrange assistance as the situation warrants.

d) Stop train at such a place as is considered safe by the driver i.e. either to stop before a bridge tunnel or cross the bridge tunnel to make rescue faster. Take necessary action to avoid any rolling back or run away of the train.

e) Protect his train from the incoming train on appropriate track.

f) Ensure that either driver or assistant remains on the locomotive.

g) Take such necessary actions as a man of common prudence will take not only to help the stranded passengers but also to arrange such helps as would be demanded by the circumstances.

h) Use fire extinguisher to extinguish fire to the extent possible.

i) Help in extricating the trapped passengers/bodies.

5.4.13 Duties of Escorting staff of AC coaches in case of natural disaster like Earthquakes, Cyclones, Floods, Breaches, Dooming of trains Bomb Blasts in trains etc.

a) Arrange emergency light for provision of adequate illumination; in case of failure of coach lights.

b) Help the passengers in moving out from the coach.

c) Open/break the window of affected coach.

d) Take such necessary action as a man of common prudence will help the passengers, but also to arrange such help as would be demanded by circumstances.

5.4.14 Following arrangements are required at each divisional/Headquarters to cope up with natural disaster like earthquakes, Breaches, Cyclones, Dooming of trains, floods, bomb explosion etc. in respect of Electrical General Services;

a) Self propelled (Road Vehicle) equipped with 250 KVA DG set along with LT panel having out going switches (15 nos.) with storage capacity of 1000 Liters DSL.

b) This vehicle will have collapsible / adjustable stand in four corners with halogen light fittings of 4 x 250 W on each stand. These stands will be permanently connected with panel so that by starting the DG sets these lights become functional.

c) 2 Nos. DSL operates submersible pump and 2 Nos. electric operated submersible pumps

of capacity 300 LPM/50 Meters head will also be provided.

d) Sludge pump of capacity 10 HP 2 Nos. DSL operated and 2 Nos. electric operated will also be provided.

e) 1 No. inflatable tower with metal halide fittings will be available in working condition.

f) 30 nos. halogen light fittings of 250 W with stand will be available in working condition.

g) LT XLPE cable double sheathed of size 3.5 x 25 sq. mm 200 Mtrs long and minimum 4 bundles of flexible wire will be available.

h) Distribution switch board with 4 nos. multiple switch socket controlled by MCB - 10 Nos. should be available.

i) Mobile phone ser complete with charger and 10 nos. walkie-talkies set complete with charger should be available.

j) 2 Nos. folding tent of capacity 6 persons.

k) Staff shown as below shall be nominated for attending disaster site along with the Road vehicle and additional equipments mentioned below shall form an essential part of the Road vehicle.

i) Officer - 1 with a cell phone

ii) Supervisors – 2

iii) Wireman – 6

iv) Khalasies – 4

v) Vehicle Driver / DSL fitter – 1

vi) Cleaner cum Khallasi – 1

vii) First Aid Box fully equipped with medicine.

viii) Tool kit complete with spanner set

ix) Insulation tape rolls - 4 nos.

x) Folding ladders of size 8 feet and 16 feet long - 2 Nos. each.

xi) Portable DG set 5 KVA- 4 nos. (always filled with petrol and K. Oil)

5.4.15 The following equipments and spares as indicated below are required at every divisional and Headquarters for restoration of OHE in the event of natural Disasters such as earth quakes, braches, cyclones, dooming of trains floods bomb explosion etc.

a) Additional requirement of T&P for Disaster Management

S. No.	Items	Nos.
1	Tubular poles	4

2	Ladders 11 M	4
3	Discharge rods (OHE)	8
4	Discharge rods (RC/Feeder)	2
5	Satellite Phone	2
6	Emergency phone	2
7	Mobile phone	2
8	Battery charger	2
9	Auxiliary transformer (4 KVA) with mounting arrangement	2
10	Honda generating set single phase-5 KVA capacity	2
11	Temporary lighting arrangement	
12	* 1000 W Flood light	2
	* 500 W " "	4
	* 250 W " "	4
13	Tire for 3 tone	2
14	Pull lift 3 tone	2
15	Come along clamp (Cat)	4
16	Come along clamp (Contact)	4
17	Come along clamp (Al. spider)	4
18	Rail Jumper with clamp at both ends	6
19	Rail Jumper s extension with clamp at one end	6
20	First Aid Box	2
21	C.W. cutter (36")	2
22	D - shackles (off sizes)	6
23	Twister cum bender 6"	4
24	Steel slings with eye at each end 19 mm dia (off sizes)	10
25	C.W. Splicing jig	2
26	Dekinker	2
27	Earth Augur	2

b) Additional requirement of OHE spares for Disaster Management

S.No.	Items	Qty.
1	Bracket insulators	10 Nos.
2	Stay insulators	10 Nos.
3	9 T insulators	10 Nos.
4	Bar insulators	4 Nos.
5	Pedestal insulators	4 Nos.
6	C/L assemblies for diff. implantation	10 Nos.
7	Regulating equipment (3 Pulley type)	4 Nos
8	Counter weight assembly	4 Nos.
9	Droppers (off sizes) open ended	100 Nos.
10	Jumpers 150 sq mm	10 Nos.
11	PG clamps off sizes	10 each
12	Section insulators set	2 Nos.
13	PTEE 'N' section assembly	4 Nos.
14	Bonds (off sizes)	10 Nos.
15	Isolator assembly	2 Nos

c) According to Para 20803 of ACTM, it has already been envisaged that each OHE depot should have all materials required for 3 kms of single line OHE and depending upon their experience, minimum and maximum may be revised from time to time. The quantity will cater to Disaster like earthquakes, cyclones etc and should be arranged by all the

electrified divisions.

5.4.16 RECOMMENDATIONS OF HIGH LEVEL COMMITTEE ON DISASTER MANAGEMENT

S. No.	Item in brief	Qty.	
1	First aid training to be mandatory for all railway personnel, especially for on board Train staff, gang men and station staff who is usually the first responders at site. (Recommendation No. 11 of HLCR)	All staff	Partially implemented
2	Manual for escorting staff. (Recommendation No. 12 of HLCR)	Escorting staff	Implemented
3	Multi Disaster Resistant Control Rooms: Zonal /Divl. Control rooms to be upgraded gradually to become multi disaster resistant and fully equipped with all backup systems for communication, power, drinking water etc. capable of sustaining for a week.(Recommendation No. 17 of HLCR)	All five divisions	Implemented
4	Assistance from Neighboring Divisions- Whenever number of injuries is estimated to go beyond 50, assistance must be sought for from adjoining Divisions. (Recommendation No. 21 of HLCR)	All five divisions	Implemented
5	Guide lines to be displayed in the coaches. (Recommendation No. 25 of HLCR)	All coaches	Implemented in Generator cars
6	Standing spot purchase Committee for ART/ARMV- To avoid any deficiency in keeping the ART/ARMV/Crane equipment in good fettle, each Division should have a Standing spot purchase Committee for ART/ARMV which inter alia should include DME/Sr.DME, DAO/Sr. DAO & DMO/Sr. DMO as permanent members and DEE(G)/Sr. DEE(G) & DSTE/Sr. DSTE as additional member as per requirement. Similarly, Standing Spot Purchase Committee at SAG level should exist at each Zonal railway headquarters. (Recommendation No. 38 of HLCR)	All five divisions	Implemented
7	Charging Facilities: Charging facilities for Laptop, cell phones and cameras etc. may be provided in all SPARTs and A & B class ARTs/ARMVs. (Recommendation No. 67 of HLCR)	All five divisions	Implemented
9	Stand by DG sets in ART/ARMES. (Recommendation No. 88 of HLCR)	All five divisions	Implemented
10	Periodic training on disaster management for front line staff- Frontline staff such as RPF, TTEs, catering staff, TXR, AC attendants, safaiwala, guard, river/assistant driver, PWIs, gang man, etc. are usually the first responders in case of an accident. They can form the initial core relief and recovery team. Therefore, periodic training on disaster management for such front line staff may be organized over zonal railways (ZTS/STS). (Recommendation No. 105 of HLCR)	Escorting staff	Under Implementation

5.4.17 SCALE OF EQUIPMENT TO BE PROVIDED IN ARTS & ARMES (Railway Board's Authority 99/Elect(G)/ 113/1 dt. 28.11.2002)

S. No	Equipment	Modification		Progress									
		ARTs Class A/B	ARMEs Class C	DLI A/BC		FZR A/BC		UMB A/BC		LKO A/B C		MB A/BC	
1	Diesel generating sets of 15 kVA capacity 230V	1 set	-	v	-	v	-	v	-	v	-	v	-
2	Generator set kerosene driven 1.5 kVA, 230 V	20 sets	2sets	v	v	v	v	v	v	v	v	v	v
3	Complete uminaire fitting with 1000 W Halogen lamp and control gear	10 sets	2 sets	v	v	v	v	v	v	v	v	v	v
4	Complete uminaire fitting with 150 W Metal halide lamp and control gear	40 sets v	10 sets	v	v	v	v	v	v	v	v	v	v
5	Telescopic stand 2 meter high for mounting uminiare for Halogen/ Metal halide fittings	20 sets - v v - v - v - v	-	v	-	v	-	v	-	v	-	v	-
6	PVC insulated and PVC sheathed 3 core flexible cable 23/0.193 mm, 15m long with 15 weather proof I. C.pin for weather proof I. C. socket.	50 nos.	12 nos.	v	v	v	v	v	v	v	v	v	v
7	PVC insulated and sheathed 3 core flexible cable 23/ 0.193 mm	1500 meter	300 meters	v	v	v	v	v	v	v	v	v	v
8	Kerosene oil in 200 Liter Drums	3 nos.	1 nos.	v	v	v	v	v	v	v	v	v	v
9	Diesel oil in 200 Liter drum	1 no.	-	v	-	v	-	v	-	v	-	v	-
10	Polythene containers 20 Liters. capacity for handling kerosene and pouring into auxiliary tanks of engine	18 nos.	4 nos.	v	v	v	v	v	v	v	v	v	v
11	Lubricating oil	40 ltrs.	5 ltrs.	v	v	v	v	v	v	v	v	v	v
12	Oil measuring can 1 liter capacity	6 nos.	1 nos.	v	v	v	v	v	v	v	v	v	v
13	Insulation tape PVC in. rolls of	24 nos.	6 nos.	v	v	v	v	v	v	v	v	v	v

	10 mtrs							
14	Tool set comprising of: 254 mm cutting pliers-1 no., screw driver round-300 mm, 150 mm, 100 mm-3 nos., knife-1 no., hammer	1 set	1 set	v v	v v	v v	v v	v v
15	DP-1 no.	1 set	1 set	v v	v v	v v	v v	v v
16	Socket spanner with lever 3 mm to 19 mm	1 set	1 set	v v	v v	v v	v v	v v
17	Aluminum telescopic ladder	2 nos.	-	V -	X -	X -	X -	X -
18	Earthing rod for earthing OHE	2 nos.	-	v -	v -	v -	v -	v -
19	Portable switch board with water proof sockets each capable of taking 500 watt load (2 sockets of 5 Amps and 2 combination sockets of 5/15 Amps)	4 sets	1 set	v v	v v	v v	v v	v v
20	Drum of fixed stand for main cable	2 nos.	-	v -	v -	v -	v -	v -
21	Battery charger 230 V AC/110 V DC, 60 Amps	2 nos.	-	v -	v -	v -	X -	X -
22	100 W gas filled bulbs bayonet type along with holder in wire cage & with handle & hook	6 nos.	4 nos.	v v	v v	v v	v v	v v
23	Telescopic masts 6 meters high #	4 nos.	2 nos.					

v - Implemented, X - Not Implemented,
- Being done by Mech. Deptt. in terms of item no.60 of HLCR

5.5 TELECOMMUNICATION DEPARTMENT

Immediately after getting information about serious accident:

5.5.1 Headquarter Control and SE/SSE (Sig)/HQ control will inform the CSTE, CSE and CCE at once.

5.5.2 SE/SSE (Sig)/HQ control (on duty) will also inform Dy. CSTE(Tele), Dy CSTE/HQ and AESTE(Tele)/HQ and arrange S&T road vehicle on emergency duty in divisional control for bringing Dy. CSTE(Tele) to head quarter control office.

5.5.3 S&T Control is located at HQ Office, Baroda House. (Room No.449)

5.5.4 Mobilization Plan of Officers and Staff

a) PCSTE will immediately proceed to the site of the accident in GM special. CSE will accompany PCSTE to the site of accident. In case PCSTE is not available, CSE will go to the site of accident. In case CSE is not available Dy. CSTE/HQ will accompany PCSTE.

b) Two SSE/SE(Tele) and two TCM's will accompany PCSTE with Two Satellite phones of HQ kept in Test Room/Delhi and one FAX machine in GM's special. Delhi division will depute Telecomm staff along with material.

c) PCCE will be in charge of communication at all the locations.

d) Dy. CSTE/ESTE (Tele)/HQ will be specifically responsible for communication at Baroda House.

5.5.5 Sr. DSTE of the affected division will carry the satellite phone, FAX cum printer, two 25W VHF sets along with antenna and battery and 10 numbers 5W walkie-talkie sets to the accident site. He will be accompanied with at least two SE/SSE(Tele) and two TCMs. Six more SE/SSE(Tele)/ TCMs and SE/SSEs(Sig) of the section will also go to the site of accident at the earliest.

DSTE / ASTE (Tele) in the division will immediately come to the divisional control office and will ensure setting up of all communication facilities.

5.5.6 Delhi Area Communication Arrangements

The communication arrangements in Delhi Area are required to be made by DSTE (Tele)/Standby-ASTE (Tele).

The communication arrangements are to be made at Baroda House control office, divisional control office and New Delhi, Old Delhi & Hazrat Nizamuddin Railway stations. In addition, communication arrangements in Railway Board also must be made by DLI division as per the directions of ED (Tele)/RB.

5.5.7 Baroda House

A. Emergency Control

Telephone No.23384605 having ISD/STD facility is already available in the Emergency control. Dynamic locking code of the telephone is available with CHC/Emergency.

Following Telephones shall be provided in Emergency Control:

S. No.	MTNL Phone No.	Facility	To be Shifted	Railway phone in addition to already available
1	23389319	ISD/STD	SSO/DSL	32292
2	23385106	STD	Dy.CPO/IR	32293*
3	23387635*	STD	Dy. CAO/S&W	
4	23384605 &	FAX	ALREADY	32268, 32215
5	23002687			

(Responsibility: Primary- SSE (Tele)/Exchange/Baroda House
The ISD facility at Zonal HQ Control and Divisional Control Offices has been provided in compliance to recommendation No.43 (b) of High Level Committee on Disaster Management.

B. Commercial Control

Telephone No.23389853 of AMM-II shall be diverted to Commercial control. FAX machine already provided on phone No.23384040 with STD in the Commercial control office shall be utilized.
(Responsibility: Primary-SSE (Tele)/Exchange/Baroda House
Standby-JE (Tele)/Exchange/Baroda House)

5.5.8 RAILWAY BOARD

Emergency Control/Punctuality Room No. 476/P

23388230 (MTNL-STD) 43859 (Rly)
23388503 (MTNL-STD/FAX) 43600 (Rly)
43528 (Rly)
32636 (Rly)

Safety Cell Room No. 476 K

23382638 (MTNL-STD/FAX) 43399 (Rly)
43599 (Rly)

(Responsibility: Primary- SSE (Tele)/Exchange/Rly. Board
Stand by - JE (Tele)/Exchange/Rly. Board)

5.5.9 Telephones in Delhi Area

In addition, following telephones shall also be provided at Help Line booths at different stations of Delhi area.

A. *New Delhi Railway station*

107222280(Rly.)
23342954 (MTNL-ISD)
23341074 (MTNL-STD)
23740020 (MTNL-STD FAX)
(Responsibility: Primary- SSE (Tele)/New Delhi Station)
Standby - Staff from Test Room)

B. *Delhi Main Railway station*

23962389 (MTNL-ISD) - 77480 (Rly.)
23967332 (MTNL -STD) - 77533 (Rly.)
(Responsibility: Primary- SSE(Tele)/Exchange/Delhi
Standby- JE (Tele)/Exchange/Delhi)

C. *Hazrat Nizamuddin Railway Station*

24359735 (MTNL-ISD) 72389 (Rly.)
24359748 (MTNL-STD) 72510(Rly.)

24355964(MTNL -STD FAX)
(Responsibility: Primary- JE (Tele)/HNZM
Standby- JE (Tele)/Exchange/LPNR)

5.5.10 Delhi Division DRM Office

A. *Control Office*

23742321 (MTNL-STD/ISD) CHC CNL/DRM 22233 (Rly.)Chief Controller
23366543 (MTNL-STD)Dy. Coaching
(Responsibility: Primary- SSE(Tele)/CNL/NDLS
Standby SSE(Tele)/RE CNL/NDLS)

B. *Commercial Control*

23362296 (MTNL-STD) 22427(Rly), 22333, 26240(Rly)
(Responsibility: ON DUTY SE/JE(T)/CNL)

5.5.11 Communication Arrangement at Firozpur Division:

A. *Control Conference Room*
01632-244327 (BSNL-ISD) 031-22107 (Rly)
01632-249486 (BSNL- STD) 031-22177* (Rly)
01632-244154 (BSNL- STD)
01632-244772* (BSNL - STD)
(Responsibility: Primary-SSE (Tele)/FZR
Standby JE (T)/FZR)

B. *Commercial Control*
01632-243413 (BSNL-STD)031-22348 (Rly)
(Responsibility: Primary-SSE(Tele)/FZR
Standby-JE (T)/FZR)

5.5.12 Communication Arrangements at Lucknow Division

A. *Control Office Hazratganj*

0522-2234525 (BSNL - ISD) 032-23532 (Rly)
0522-2234530 032-23533* (Rly)
(Responsibility: Primary- SE (Tele)/Exchange/LKO
Standby` TCM on Duty in Exchange)

B. *Commercial Control Hazratganj*

0522-2234533.2234588 (BSNL - STD) 032-23246 (Rly)
032-23611
(Responsibility: Primary- SE (Tele)/Exchange/LKO
Standby- TCM on Duty in Exchange)

5.5.13 Communication Arrangements at Moradabad Division

A. *Emergency Cell*

0591-2411551 (BSNL - ISD) 033-23746 (Rly)
0591-2412010* (BSNL - STD) 033-23747* (Rly)
0591-2410308 (BSNL - STD/FAX)
(Responsibility: Primary- SSE Tele)/Exchange/MB
Standby JE(Tele)/Exchange/MB)

B. *Commercial Control*
0591-2412016 (BSNL - STD) 033-2406 (Rly)
0591-2412070 (BSNL - STD/FAX)

0591-2424341 (FAX)
(Already installed)

5.5.14 Communication Arrangements at Ambala Division

A. *Central Control*

0171-2610757 (BSNL-ISD)	034-23745 (Rly)
0171-2610241* (BSNL-STD)DOM, DY.CHC	034-23746* (Rly)
0171-2610175 (BSNL/FAX)-DY.Train.	
(Responsibility: Primary-	JE(Tele)/Exchange/UMB
Standby	TCM on duty in Exchange)

B. *Commercial Control*

0171-2610596 (BSNL)	034-22440 (Rly)
0171-2610329(BSNL/FAX)1072	
(Responsibility: Primary-	JE(Tele)/Exchange/UMB
Standby-	TCM on Duty in Exchange)

Note: Out of telephones provided during disaster/accident, one BSNL phone and one railway phone shall be provided with only incoming call facility (i.e. outgoing barred).*
Telephone Nos. - Only for incoming Calls. This will be made functional at the time of accident only.
The telephones of all Control Offices and Commercial Control should be tested periodically.

5.5.15 Helpline Booths at Important Stations

Helpline booths are to be opened at all the important stations en-route of the affected train. 2 BSNL phones should be identified and kept pre-wired to the Helpline booths so that same can be energized in shortest time. (SSE/SE/JE(Tele) of respective division). Stations at which such arrangements are to be made and telephones which are to be utilized should be identified by Sr. DSTE with approval of DRM. FAX machine should also be provided at nearby location.

A list of such important stations (division-wise) is placed as Annexure-A.
Specific DOT number for Railway Accident - Information (Railway Emergency Services - Allotment of 4 digit number '1072' in compliance to recommendation No.43 (b) of High Level Committee on Disaster Management has been installed at

S. no.	Division	Location	MTNL/BSNL no.
1	Delhi	New Delhi (011)	1072 (4 No.)
2	Delhi	Commercial control/NDLS(011)	1072 (1 No.)
3	Delhi	Jind (01681)	1072 (1 No.)
4	Delhi	Panipat (95180)	1072 (1 No.)
5	Delhi	Ghaziabad(0120)	1072(1 No.)
6	Delhi	Meerut (95121)	1072 (1 No.)
7	Firozepur	Firozpur (01632)	1072 (3 No.)
8	Moradabad	Moradabad (0591)	1072 (2 No.)
9	Moradabad	Haridwar (01334)	1072 (4 No.)
10	Moradabad	Dehradun (0135)	1072 (4 No.)
11	Ambala	Ambala (0171)	1072 (1 No.)
12	Ambala	Saharanpur (0132)	1072 (1 No.)
13	Ambala	Bathinda (0164)	1072 (1 No.)
14	Ambala	Chandigarh (0172)	1072 (1 No.)
15	Lucknow	Lucknow (0522)	1072 (2 No.)

On duty Station Master is authorized to hire 5 cell phones on spot in compliance to recommendation No.(44) of High Level Committee on Disaster Management vide Dy.GM/ G's letter No.98-G/0/Pt.VI dated 5/6/2003

5.5.16 Communication Arrangements at Accident Site

Site Control Office

A mini control office shall be set up in a water proof tent by the Engg. Deptt. A prominently visible 'RAILWAY CONTROL OFFICES 'banner shall be displayed on the tent and sufficient number of tables and chairs shall be provided for keeping the communication equipments.

Arrangement for 220V, 5KVAstabilized power supply shall be made by Electrical department for the communications equipment. In the railway control office, satellite phone with the FAX machine shall be installed for providing communication between the accident site, divisional control office and the emergency control office at Baroda House.

One 25 W VHF sets shall also be provided in the railway control office and one 25 W VHF set shall be installed in a road vehicle so that a mobile communication can be set up to a range of about 15-20 Km. This will help in providing communication between hospital and the Railway Control Office at accident site.

5.5.17 Three site offices shall be set up as follows:

a	Site Control Office-1	Medical/Commercial/RPF to be manned by Commercial staff.
b	Site Control Office-2	Control office to be manned by Telecom staff.
c	Site Control Office-3	CPRO-cum-Public Phone Office manned by CPRO staff. Telecom staff will man telephone facility to public.

Each of Site Control Office will be provided with FAX, Control phone, Two BSNL phones and Two Railway phone (subject to technical feasibility). Where BSNL phone are not available, satellite phone will be provided.

One FAX Machine and at least two telephones (one BSNL & one Railway) should be kept free in EACH of the Site Control Office to receive only INCOMING calls.

5.5.18 BSNL/Railway Telephones

BSNL/Railway Telephones available at adjoining Stations/Cabins/Gates shall be extended to the accident site. PCO telephones and other BSNL phones in the nearby localities/villages (T) own shall also be extended to the accident site by persuading the owners of these phones. Payments for such telephone connections will be made from the Station Earnings.

In RE area emergency sockets will be utilized for extending the communication to the accident site and in non-RE area where 6 Quad cables are available the same will be utilized for providing the communication.

5.5.19 Satellite Phones

i) Satellite Phone and FAX machine shall be kept in the divisional control Test Room under the charge of a telecommunication supervisor who shall be responsible for keeping these equipments in good fettle. Whenever any serious accident takes place, the nominated supervisor will rush these equipments to accident site and make these functional at the earliest.

Adjoining divisions shall also rush their satellite phones through fastest means to accident site through their nominated supervisors. Minimum two telecom staff will carry the satellite phone and FAX machine to the accident site. Total 8 Satellite phones shall be available at accident site.

Nominated telecom supervisor train in setting up, handling and troubleshooting the satellite phones at accident site should be able to use the satellite phone for setting up internet connection through 'Lap Top' carried by the DRM. All S&T officers & telecom Supervisors attending accident site shall be able to operate satellite phones independently.

ii) Following satellite phones have been provided on Northern Railway in compliance to recommendation No.43 (a) of High Level Committee on Disaster Management:

SATELLITE PHONE PROVIDED OVER NORTHERN RAILWAY

S.no.	Div.	Home Location	ID NUMBERS OF SATELLITE PHONES			
			VOICE	FAX	DATA	VOICE
1	DLI	Test Room, Delhi	8991112698			
2			8991112999			
3			8991112700			
4		ART DLI	8991112697			
		SSE/T/NDLS	8991112703			
		Railway Board	8991112702			
8	FZR	SSE/Tele/LDH	8991112707			
9		SSE/Tele/PTK	8991112707			
10	LKO	LUKNOW	8991112693			
11		Varanasi	8991112694			
6	MB	MB ART	8991112695			
7		RAC ART	8991112696			
14	UMB	Ambala	8991112705			
15		Bhatinda	8991112704			

MTNL/BSNL PHONE SATELLITE PHONE00 873 + ID No. of satellite phone SATELLITE PHONE BSNL/MTNL Phone 00 + Country Code (say 91) + LOCAL CODE (Say 11 for Delhi) + Dialing Procedure for Satellite Phone:

Dialing International Access Code (00) followed by Country Code (91) then area code (i.e. City Code e.g. 11 for Delhi) and finally the subscriber number of the wanted subscriber.

Responsibility: Primary: SSE/SE (Tele) Stand by: JE(Tele) DSTE/ASTE to ensure that staff specially trained and nominated to operate Satellite phones are deputed.

iii) Movement Plan of Satellite Phone:

In case of an accident on any division, two satellite phones of Headquarter Office (kept in Test Room, Delhi) shall be moved to accident site. Two additional Satellite Phones of adjacent divisions should also be as per plan given below

S. no.	Division on which Accident has taken place	Divisions from which Satellite Phones are to be moved.
1	Delhi	Ambala & Moradabad
2	Firozpur	Ambala & Delhi
3	Lucknow	Moradabad & Delhi
4	Moradabad	Lucknow & Delhi
5	Ambala	Fizorpur& Delhi

Two satellite phones of the division where accident has taken place shall also be moved to the accident site, with two telecom staff. Thus total No. of Satellite phones available at any accident site shall be 8 (eight).

5.5.20 Wireless Communication

(a) Walkie - Talkie Sets

30 Nos. of 5 Watt hand-held walkie-talkie sets are kept in ARTs in compliance to recommendation No. (96) of High Level Committee on Disaster Management. However, in case of a serious accident, minimum 50 walkie-talkie sets shall be mobilized at the accident site under the charge of a telecom supervisor who shall be responsible for issuing these sets to different supervisors and officers.

10 Nos. 5 Watt walkie-talkie sets have been kept in each ARME. S&T staff will carry 10 No. sets to the site of the accident. Sr. DSTE shall keep 20 sets as reserve in the divisional

headquarters office so that these walkie-talkie sets could be taken to the accident site, if required.

The charging facility for the walkie-talkie sets shall be provided in theART/ARME so that these sets are kept in fully charged condition at all the times. It must also be ensured that sufficient spare batteries are made available at the site in fully charged condition for changing the working batteries.

(b) 25 Watt V.H.F. Sets

V.H.F. communication shall be set up at the site using 25 watt set with battery backup. Another 25 Watt V.H.F. set shall be carried to site mounted on a road vehicle to facilitate communication with nearby hospitals, where injured passengers are admitted. The road vehicle will be nominated by DRM. One SE/JE(Tele)/TCM shall also accompany the road vehicle.
Two numbers of 25 watt VHF sets are kept in each ART in compliance to recommendation No. (96) of High Level Committee on Disaster Management.

(c) Public Address System and Mega Mikes

Public address system must be made functional at accident site - both for communication with passengers/public and also to give directions to railway staff regarding relief operations. For this purpose, additional P.A. systems may become necessary depending upon the requirements at accident site.

In addition, mega mikes available in accident relief train will also be utilized. P.A. systems & mega mikes shall be under charge of the nominated supervisor.

5.5.21 Staff to be deployed at the Site

A roaster shall be prepared by Sr. DSTE for the staff to proceed to the site of accident for operating nominated equipments. Standby staff shall also be notified. Arrangements of Road Vehicles to proceed to accident site, indicating alternative vehicles as well, shall be notified. Arrangements of vehicle drivers shall also be notified.

5.5.22 Duties of Railway Officers at the time of accident:

CCE shall be the in charge of all communication arrangements at all locations. Dy. CSTE (Tele) shall be responsible for making necessary arrangements in Emergency Control Office at Baroda House. He shall be assisted by AESTE (Tele)/Delhi Division and AESTE (Tele)/HQ.

Sr. DSTE/Delhi shall work as per directions of DRM/Delhi and also maintain liaison with CSTE & CCE regarding arrangements in Railway Board, Divisional Control office and Delhi Area. DSTE (Tele) shall be responsible for setting up communication arrangements of all Helpline Booths in Delhi Area.

SE/JE/Sig./HQ in shift duty shall inform CSTE, CCE, CSE, Dy. CSTE (Tele), Dy. CSTE/HQ, Sr. DSTE/DLI and AESTE (Tele)/HQ and shall arrange the S&T vehicle on emergency duty in Delhi division control office to the residence of the officers deputed for emergency control duty so that these officers can reach the emergency control room within 15 - 20 minutes on the first information.

5.5.23 Power Requirement

230VAC, 5 KVA power will be required for the communication arrangements at the site of the accident. In addition, charging arrangements will be required in ARTs and ARMEs for charging the walkie-talkie sets.

5.5.24 Video Conferencing:
Railway Board vide their letter No.94/Tele/TC/8/Vol. II Pt. dated 21/7/2004 have advised

that Video Conferencing Facility from the Site of Accident at each Zonal Railway HQ in reference to item No.98 of Recommendations of High Level Committee on Disaster Management has been entrusted to Western Railway for trial.

5.5.25 SUFFICIENT MOCK DRILLS SHALL BE CARRIED OUT TO ENSURE SMOOTH OPERATION WHEN REQUIRED.

5.5.26 This supersedes all earlier Disaster Management Plans.

BSNL/MTNL and Railway telephone to be activated in case of accident/disaster						
S. no	Name of the Station.	Railway		BSNL/MTNL		Location at station where hese phones will be made available.
		STD code	Number	STD code	Number	
1	Railway Board	030	43859	011	23388230 STD	Emergency Control/ Punctuality. Room no.476 P.
		030	43600	011	23388503 STD (Fax)	
		030	43528	011	23074419 STD (FAX) RLY.NO.41550,41555	DISASTER MANAGEMENT CENTRAL (DMC)
		030	32636	011		
		030	43399	011	23382638 STD	Safety Cell , Room no 341.C
		030	43599	011		
2	Baroda House	030	Pilot no.32215-Three member	011	23384605 ISD/STD	Emergency Control
		030	32268			
		030		011	23389319 ISD/STD	
		030		011	23387635 (ISD/STD) Fax	
		030				
3	Baroda House	030	32923	011	23389853 (ISD/STD)	Commercial Control
		030 030	32924 32547	011	23384040 (ISD/STD) Fax	
4	Control Office, New Delhi.	030	22233	011	23366543 (STD)	Conference Room.
		030	22628		23742321 (ISD/STD)	
5	Control Office, New Delhi.	030	22427	011		Commercial Control
			23491,26240	011	23362296	
6	New Delhi Railway Station	030	22280,22623	011	23341074 (STD)	CSM OFFICE (1702) EMERGENCY NO
				011	23740020(STD/Fax)	
				011	23342954 (ISD/STD)	
8	Old Delhi	030	77533	011	23962389	Dy.SS/Commerc

	Railway Station				(ISD/STD)	ial/ Office
		030	77480	011	23967332 (STD)	
				011	23962383 (STD) (SSM)	
9	Hazrat Nizamuddin Railway Station	030	72389 72510	011	24359735 –DYSS & ASM	May I Help You Booth.
				011	24359748(STD)Help Booth	
				011	24355964(STD) SSE EMU	
10	Sonepat	030	60211	0130	2245715	Station Superintendent Office
				0130	2247414 (CGS)	
11	Panipat	030	61225 (SS)	0180	2632403 (RPF)	Station Superintendent Office
				0180	2647481 (SS)	
12	Karnal	030	62242	0184	2240697	Station Superintendent Office
				0184	2240305 (CGS)	
13	Kurukshetra	63		01744	220022 (SS)	Station Superintendent
				01744	220139(BOOKING CLERK)	
14	Rohtak	030	64206	01262	268379	Station Superintendent
15	Jind	030	64206	0181	225131	Station Superintendent
				01681	228183,225382	
16	Narwana	030	065304	01684		
				01684	240131,242700	Station Superintendent
17	Jakhal	030	67211	01692	252236	Station Superintendent
				01692	252022	
18	Meerut City	030	66214	0121	2512641 SSE/ ELECTRICAL	Station Superintendent 240/215(1072)
				0121	2511020	
19	Muzaffar Nagar	030	68210	0131	2437244	Station Superintendent, ASM
			204	0131	2433099	
20	Shamli		210 ,200	01398	250003 AEN (RESI)	Station Superintendent
				01398	259350 ASM	
21	Delhi Sarai Rohilla	030	75433	011	28714365 EXCHANGE OFFICE	Station Superintendent
				011	28716348 AME/OFFICE	
				011	28713267 SS / OFFICE	
22	Delhi Cantt.	030	75611	011	25693846 SS	Station Superintendent
				011	25691140 SSE/SIG	
				011	25694220 PRS	
23	Gurgaon	03	75620	0124	2322621 ASM	Station

		0		0124	2253516 PRS	Superintendent
				0124	2251740 PWI	
24	Faridabad	030	73206, 73259	0129	2418811 SS	Station Superintendent
				0129	2434929 S&T OFFICE	
				0129	2412500 RPF	
25	Ballabhgarh	030	73276, 73273	0129	2211868 ASM	Station Superintendent
				0129	2303187 PRS	
26	Palwal	030	78903,78904	01275	252104	Station Superintendent
				01275	240071 ASM	
Firozpur division						
1	FIROZPUR	031	22107	01632	244327	Control Conference Room
		031	22177	01632	249486	
				01632	244154	
				01632	244772	
2	JALANDHAR	031	32810	0181	2545820	Station Superintendent
		031	33440	0181	223504	
				0181	2456674	
3	LUDHIANA	031	32802	0161	2409895	Station Superintendent 1072
		031	33480	0161	2441361	
				0161	2744702	
				0161	2741143	
				0161	2445045	
4	AMRITSAR	031	72810	0183	2560824	Dy. Station Superintendent
		031	73700	0183	2225087	
				0183	2221315	
				0183	2223175	
5	PATHANKOT	031	62810	0186	2223171	Dy. Station Superintendent
		031	63435	0186	2220035	
				0186	2220039	
				0186	2220034	
6	JAMMU TAWI	031	42802	0191	2470301	Dy. Station Superintendent
		031	42882	0191	2471361	
				0191	2475475	

				0191	2470161	
LUCKNOW DIVISION						
7	Lucknow	032	25606	0522	2636020	SS Office,
8	Varanasi	032	62251	0542	2504221	SS/Varanasi
9	Faizabad	032	65235	05278	223358	SS/Faizabad
10	Pratapgarh	032	69228	05342	220489	SS/Pratapgarh
11	Sultanpur	032		05278	240363	SS/Sultanpur
12	Jaunpur	032		05452	263545	SS/Jaunpur
MORADABAD DIVISION						
13	Dehradun	033	562222, 56101	0135	2622131,2624002	Enquiry office
				0135	2624003,2623171	
14	Haridwar	033	5101	01334	226477,226478	Enquiry office
				01334	226479,226480	
15	Laksar	033	26228	01332	255431	Enquiry office
16	Roorkee	033	26271	01332	277481	Enquiry office
17	Najibabad	033	27131	0134	223131	Enquiry office
18	Dhampur			01344	230131	Enquiry office
19	Moradabad	033	222222, 2101	0591	2319025	Enquiry office
20	Rampur	033	25101	0591	2351641	Enquiry office
21	Barrielly	033	3222 3101	0581	2558161 2558162	Enquiry office
22	Shahajanpur	033	44333	05842	223462	Enquiry office
			44222			
23	Rosa	033	4533345222	05842	235466	ASM office
24	Hardoi	033	46222,46333	05852	232439, 233290	Enquiry office
25	Balamau	033	4733347222	05854	275066,	Enquiry office
26	Sitapur			05862	243285	Enquiry office
27	Chandausi	033	2822228101	05921	253682, 250389	Enquiry office
28	Gajarula	033	24334	05924	253371	Enquiry office
29	Hapur	033	62222,6101	0122	2305326	Enquiry office
30	Bijnor			01342	262630, 260310	ASM office
31	Bulandsh			057	259332	ASM office

	ahar			38		
AMBALA DIVISION						
1	Ambala Cantt	034	23729	0171	1072	STN.Manager's Office
2	Chandigarh	034-3	3729	0172	2652915,2639785 (1072)	ENQUIRY OFFICE
3	Shimla	034-9	93730	0177	2652696	SS Office
4	Saharanpur	034	63729	0132	2640169	ENQUIRY OFFICE
5	Bathinda	034	73729	0164	2239033	ENQUIRY Office
6	Patiala	034-	29325,328	0175	22092	ASM Office

5.5.27 List of CUG / Mobile Phones Head quarters

S.no.	Designation	Number
1.	AGM	9717630001
2.	SDGM	9717630002
3.	Prin. CE	9717630200
4.	CTE	9717630204
5.	CBE	9717630208
6.	CE/P&D	9717630206
7.	CE/G	9717630222
8.	CE/TSP	9717630205
9.	CE/MRTS	9717630211
10.	PCOS	9717630750
11.	CRS	9717630004
12.	CAO/C	9717630201
13.	CAO/C-II	9910487324
14.	FA&CAO/C	9717630110
15.	FA&CAO/C/G	9717630113
16.	CSTE/C	9717630802
17.	USBRL/CAO/C-II	9910487324
18.	Dy.CE/C/plg-I	9717630214
19.	Dy.CE/C/Plg-II	9717630216
20.	CE/C/C	9717630221
21.	CE/C/E	9717630220
22.	CE/C/NC	9717630218
23.	PCEE	9717630300
24.	CEE/C	9717630306
25.	CELE	9717630301
26.	CESE	9717630302
27.	CEDE	9717630303
28.	PROTOCOL.OFFICER	9717637007
29.	PCCM	9717630950
30.	CCM/PS	9717630951
31.	CCM/FM	9717630953
32.	CCM/PM	9717630952
33.	PCME	9717630400
34.	CMPE/DSL	9717630402
35.	CRSE/Chg	9717630403
36.	PCMD	9717630500
37.	COM/G	9717630900
38.	CPTM	9717630014
39.	CFTM	9717630908
40.	PCSO	9717630904

41.	PCPO	9717630600
42.	CPRO	9717630006
43.	CSC-CUM-IG	9717630700
44.	PCSTE	9717630800
45.	CCE	9717630804
46.	CSE	9717630803
47.	CSTE/PROJ/E	9717630808
48.	CSTE/PRO/W	9717630805
49.	PPS/GM	9717630030
50.		
51.	FA&CAO/B&B	9717630112
52.	FA&CAO/T	9717630104
53.	CWE	9717630406
54.	CETE	9717630305
55.		
56.	CEE/GE	9717630304
57.	CE/C/S.	9717630219
58.	CCM/TS/KG	9717033275
59.	CCO/II/NDCR	9717630955
60.	CTPM	9717630999
61.	CPO/IR	9717630608
62.	CPO/A	9717630612
63.	CMM/C	9717630752
64.	CMM/M	9717630753
65.	CMM/E	9717630754
66.	CMM/S	9717630756
67.	PCMD	9717630500

5.5.27 List of CUG/Mobile Phones of Doctor of CENTRAL HOSPITAL

S. No	Designation	Number
1.	MD	9717630501
2.	SR.DMO/ORTHO.	9717630551
3.	CHIEF PAED	9717630505
4.	SR.DMO/ADMN	9717630522
5.	CHIEF PAED	9717630518
6.	ADDL CHD /ADMN.	9717630537
7.	SR.DMO/PHY	9717630511
8.	ADDL CHD /PHY	9717630539
9.	SR.DMO/SURGY.	9717630538
10.	SR.DMO/ANAES.	9717630547
11.	Dy.CMD/HQ	9717630548
12.	Sr.DMO/SURGICAL	9717630538
13.	Sr.DMO/ADMN.	9717630545
14.	Sr.DMO	9717630534
15.	Sr.DMO	9717630533
16.	Sr.DMO/SG/LPNR	9717630531

5.5.28 List of CUG / Mobile Phones FIROZPUR DIVISION

S.No.	Designation	Number
1	DRM	9779232000
2	ADRM	9779232001
3	CMS	9779232500
4	Sr. DAO	9779232100
5	Sr. DOM	9779232900
6	Sr. DSTE	9779232800
7	Sr.DEN/C	9779232200

8	Sr.DEN/I	9779232201
9	Sr.DEN/II	9779232202
10	Sr.DEN/III	9779232203
11	Sr. DEE/G	9779232300
12	Sr. DEE/TRD	9779232301
13	Sr. DEE/TRS/LDH	9779232302
14	Sr. DCM	9779232900
15	Sr. DSO	9779232901
16	Sr. DPO	9779232600
17	Sr.DME/C&W	9779232400
18	Sr. DME/JUC	9779232410
19	Sr. DME/DSL/LDH	9779232401
20	Dy.CME/DMU/JUC	9779232402
21	Sr.DMM	9779232701
22	DSC/RPF	9779232700

5.5.29 List of CUG / Mobile Phones LUCKNOW DIVISION

S.No.	Designation	Number
1	DRM	9794833000
2	ADRM	9794833001
3	ADRM/II	
4	CMS	9794833500
5	Sr. DSTE/C	9794833801
6	Sr. DEE/G	9794833300
7	Sr.DEN/C	9794833200
8	Sr.DEN-I	9794833201
9	Sr.DEN-II	9794833202
10	Sr.DEN-III	9794833203
11	Sr. DAO	9794833010
12	Sr. DCM	9794833950
13	Sr. DOM	9794833900
14	Sr. DSO	9794833050
15	Sr. DME/C&W	9794833400
16	Sr. DSC/RPF	9794833700
17	Sr.DMM	9794833770
18	Sr. DME/O&F	9794833421
19	Sr. DOM/G	9794833901
20	DSTE/T	9794833800
21	Sr.DPO	9794833600

5.5.30 CHARBAGH WORKSHOP LUCKNOW

S.No.	Designation	Number
1.	CWM/CB	**9760530414**
2.	Dy. CME/W	**9760530416**
3.	Dy. CME/DSL	**9760530415**
4.	Dy. CEE/EL/POH	**9760530308**
5.	WEE/CB	**9839177365`**
6.	CWM/C&W/AMV	**9760530401**
7.	Dy.CEE/AMV	**9760530312**
8.	WM/C/AMV	**9760530409**
9.	Dy.CME/W/AMV	**9760530405**
10.	Dy. CEE/P&D	**9760530406**
11.	Dy. CMM/AMV	**9760530751**

5.5.31 List of CUG / Mobile Phones MORADABAD DIVISION

S. No	Designation	Number
1.	DRM	9760534000
2.	ADRM	9760534001
3.	Sr. DSTE	9760534800
4.	Sr. DCM	9760534950
5.	Sr.DEN/C	9760534200
6.	Sr. DEN-I	9760534201
7.	Sr. DEN-II	9760534202
8.	DEN/III	9760534204
9.	DEN/HQ	9760534203
10.	Sr.DEE	9760534300
11.	Sr. DOM	9760534900
12.	Sr. DSO	9760534901
13.	DSC/RPF	9760534700
14.	Sr. DME/C&W	9760534400
15.	Sr.DME/O&F	9760534401
16.	CMS	9760534500
17.	Sr.DFM	9760534100
18.	Sr.DPO	9760534600
19.	Sr.DMM	9760534770

5.5.32 List of CUG/Mobile Phones AMBALA DIVISION

S. No	Designation	Number
1.	DRM	9729539000
2.	ADRM	9729539001
3.	Sr. DCM	9729539950
4.	Sr. DSO	9729539905
5.	Sr.DEN/C	9729539200
6.	Sr. DME/C&W	9729539400
7.	Sr.DMO/G	9729539951
8.	CMS	9729539500
9.	Sr. DEE/G	9729539300
10.	Sr. DFM	9729539100
11.	Sr. DSTE	9729539800
12.	Sr.DEN-I	9729539201
13.	Sr. DEE/TRD	9729539301
14.	Sr. DSC/RPF	9729539700
15.	Sr.DEN/II	9729539202
16.	DEN/HQ	9729539210
17.	Sr.DPO	9729539600
18.	Sr.DME/O&F	9729539401
19.	Sr.DMM	9729539770
20.	DFM	9729539110
21.	DCM	9729539960

5.5.33 List of CUG/Mobile Phones JAGADHRI WORKSHOP

S. No.	Designation	Number
1.	CWM	9729530401
2.	Sr. EDPM	9729530406
3.	Dy. CME/p	9729530405
4.	Dy. CME/w	9729530402
5.	Dy. CEE	9729530305
6.	DY.CPO	9729530605
7.	AWEE	9729530306
8.	APO	9729530608
9.	WM/C	9729530414
10.	WM/M	9729530410
11.	SPO/STORE	9729530606

12.	ACM/T	9729530415
13.	AWM/M	9729530413
14.	AWM/KLK	9729530411

5.6 OPERATING DEPARTMENT

i. The Officer representing Operating Department shall monitor relief and restoration operations at headquarters level. He shall record all events related to the accident chronologically. He shall ensure regulation, cancellation, diversions, terminations short of destination and rescheduling of trains keeping in view the likely time of restoration at accident site. He shall ensure that the passenger carrying trains are regulated at such stations where water and catering facilities are available. He shall also monitor the movement of ARTs/ARMVs/Labour Special trains ordered from the adjoining divisions and zones.

iii. Central Emergency Cell will start functioning immediately in the wake of the information of an accident. CPTM will be overall in-charge of the cell and will be designated as Chief Emergency Officer (CEO) for the purpose of managing the Relief and Restoration Operation. In his absence, PCOM would nominate another officer.

iv. Dy. COM/Safety will assist Chief Emergency Officer. Dy. COM/C&P and DY. COM/Chg. will be available for manning Emergency Control in rotation.

v. The following officers would be informed immediately after the first information is received.
Pr.COM
Pr.CSO
CPTM
COM/G
Dy. COM/Safety
Dy. CSO/S&T
Dy.COM/Chg & Punct.

vi. The Emergency Cell will be manned by not less than an Officer round the clock.

vii. Officers of Engineering, Mechanical, S & T, Electrical, Commercial and Medical Department will also be there in Emergency cell. This would be coordinated on behalf of Chief Emergency Officer by Dy. CSO/S&T.

viii. All information and instructions received/given would be chronologically recorded in the Disaster Management Logbook, which must be available in the Emergency Control Office. Following Officers namely ATM/Plg, ATM/Rules, STM/TT and STM/FOIS will be available in Emergency Control for up-keep and maintenance of the accident log register as per the following roster: -

Days/Shift	Ist Shift	IInd Shift	IIIrd Shift
Day-1	ATM/Rules	ATM/Plg.	STM/FOIS
Day-2	ATM/Rules	ATM/Plg.	STM/FOIS

The above roster is to be continued in case the disaster is prolonged.

Days/Shift	Ist Shift	IInd Shift	IIIrd Shift
Day-1	WMI/HQ Mukesh Kumar	WMI/HQ Satish Shorey	WMI/HQ Gurdeep Sharma
Day-2	WMI/HQ Moti Ram	WMI/HQ S.S.Chauhan	WMI/HQ Vipin Sharma

The above roster is to be continued in case the disaster is prolonged.

ix. To manage the requirement of special trains, movement of coaching stock, rake link adjustments, Inter Railway timetable implications etc. CPTM/Dy.COM(Chg & Punct.) will make necessary arrangements in the Emergency Control office

x. The PCOM shall decide the winding up of the cell.

xi. Similar Emergency Cell will be opened in the Divisional Control Offices of the Division of the station of the accident and also in other Divisional Control Offices involved in restoration and relief operations and at other major terminals duly assisted by officers to man the Emergency Cell in the Division round the clock. All the information and instructions received or given will be recorded in the logbook chronologically. The recording of details should be done in a proper manner. The prima-facie cause of the accident shall be given to CPRO only after approval of GM.

xii. Setting up Emergency Cell:-

xiii. Zonal and Divisional Control rooms will be upgraded gradually to become multi-disaster resistant and fully equipped with all backup systems for communication, power, drinking water etc. capable of sustaining for a week.

Telephone Nos. of all Divisional Control offices.

S. No.	Division	Rly. No. Off.	DOT No. Off.	Mobile no
1.	LKO	032-23532, 23533	0522-2234525	09794846500
2	MB	033-23744,23745	0592-2428866	09760537936
3.	DLI	030-22233	011-23366543	09717633790
4	UMB	034-23745-23746	0171-2610757	09729539942
5	FZR	031-22107,22177	01632-244327	09779232942

xiv. Relaying Information to the Railway Board

Information to Safety Directorate in Railway Board and CRS shall be given by PCSO or the Dy. CSO/S&T

5.6.1 Liaison with Railway Board

Disaster Management Cell will maintain constant liaison with the Emergency Cell of Safety Directorate at Railway Board for following activities:

- Movement of ARTs/ ARMVs
- Diversion, regulation, cancellation, rescheduling etc. of Mail/Express trains.
- Movement of men and material from adjoining zones/Division
- Opening of Help line enquiry booths on other zonal railways:
- Collecting and relaying information about passengers or goods carried and relief activities in coordination with originated, affected and destination stations of the train involved in the accident. Associating the originated, affected and terminating Divisional/headquarters officers of these divisions in this regard, and relaying this information to the Commercial department for related Commercial activities.
- Movement programme for visit of MR/MOSR, CRB and other Railway Board members to the accident site.
- Seeking assistance as required from Armed Forces, Para-military forces, State Govts.
- Monitoring Progress of rescue and restoration operation

5.6.2 Ensuring full complements of Brake van equipment

- At the originating and interchanging points of all passenger carrying trains, it must be ensured that these trains run with full equipment of brake van as prescribed by GR, SR and other special instructions.

- The Officers and Senior Subordinates of the Traffic, Mechanical, S&T, Electrical, Engineering departments must examine these equipments regularly and take necessary action to ensure that they are in good working condition.

- The first Aid Box and the stretchers should also be examined for this purpose by the concerned Medical Officers.

- The Guards/Asst. Guards of the passenger carrying trains while taking over the charge of these equipments should also ensure that they are in good working condition.

5.7 COMMERCIAL DEPARTMENT

On receipt of information of accident from the Operating Emergency Control, following Officials of Commercial department at HQ will be informed by the Commercial Control of the Headquarters:-

PCCM
CCM/PS
CCO
CCM/FM
CCM/Ctg.
Dy. CCM/G
Dy. CCM/Ctg. &Dy.CCM/PA

5.7.1 Centre of Activity:

a) Headquarter
b) Divisional Commercial Control.
c) Site of Accident.

5.7.2 Headquarter: Commercial Control in Northern Railway HQ has DOT and railway telephones, FAX, photocopier machine and a PC with an internet. The details of the Telephones Numbers are as under:

P&T: 011-23381174,
Mobile Number: 09717638775
Railway: 030-32547
E- Mail: www.pamcll.nr.gmail.com

5.7.3 Commercial Control office in Headquarters will be manned by officers on round the clock basis. In CCM/PS's absence, CCM PM/ CCM/FM along with Dy. CCM/PA will attend the Control office. If Dy.CCM/G is not available, Dy.CCM/PA will attend. Thereafter, Control duties will be assigned as per roster for manning the Control office round the clock. Besides regular staff manning, Commercial Control at least one officer and one inspector will remain in the Control round the clock. Officer deputed will be responsible for proper functioning of the Control.

5.7.4 Headquarters Commercial Control will collect following information:

a) Time and place of accident from Operating Emergency Control.

b) Details of dead/ injured passengers rescue operations, helps/ assistance being rendered at the site of accident, en-route etc. from the Divisional Commercial Control/ Control at the site of accident.

c) Details of specials being run to the accident site and officials accompanying from Operating Emergency Control.

d) CCM/PM will get the reservation charts printed and supplied to Control. In addition, the addresses of the passengers as per requisition slips and their telephone numbers, if any, shall also be got collected by CCM/ PM& supplied to Commercial Control, and Divisional Control.

5.7.5 Commercial Control at HQ will maintain:-

a) Telephone and by mail to the Control at accident site manned by Commercial officer.

b) Names and phone numbers of hospitals where injured and dead are admitted/ shifted from Divisional Control,

c) Telephone and by mail to and by mail of enquiry offices that would have been set up at various stations including at other Zonal Railway.

d) Mobile number of passengers and CUG numbers of staff engaged in rescue operations at accident site.

e) Commercial Control in the Headquarters office will constantly monitor the information relayed from the divisions and other railways regarding the dead and injured persons and enquiry offices opened at important stations.

f) Commercial Control in the HQ office will monitor/ coordinate regarding assistance required by the division from other divisions/ other railways in terms of deployment of material, staff and officers.

g) In case of confirmation of death/ injury, the Commercial Control will inform the concerned division/ railway (Commercial Control) to convey the information to the family of affected passengers.

h) Maintain a log of events.

5.7.6 Divisional Control

a) Control Offices will have DOT/ Railway telephones, FAX, photocopier machine and a PC with an internet. The details of telephones and faxes of all the divisions are as follows:-

Division	Railway	Mobile	Fax Railway	FAX DOT
DLI	030-22427, 23491	09717649915, 09717633779	030-23322	011-23746077
UMB	034-22440, 22441	09729539980		0171-2610653, 2610596
FZR	031-22108, 22348	09779233942		01632-243413
MB	033-22406, 22413	09760534983		0591-2412034
LKO	032-23246, 23244	09794834924	032-23228	0522-2234533

b) Commercial Control in Division will be manned by officers on round the clock basis. DCM and in his absence, next senior most Commercial Officer will immediately come to the Control. Thereafter, Control duties will be assigned as per roster for manning the Control office. Second senior most Commercial Officer of the division will work as next in-charge of the Commercial Control.

c) Divisional Commercial Control will collect the following information from Divisional Emergency Control/accident site:-

i. Time and place of accident from Operating Emergency Control office.

ii. Details of casualties – dead/ injured and safe passengers from operating emergency Control office.

iii. Details of specials being run to accident site and officials accompanying from Operating Emergency Control office and monitor their arrangements.

iv. Details of rescue operations and assistance being rendered to the affected passengers.

d) Information collected should be relayed to all concerned including HQ Commercial Control, Enquiry Offices opened at stations through phone, Fax, etc. without delay.

5.7.7 Commercial Control in division will maintain:

a) Telephone and FAX numbers of the accident site.

b) Names and phone numbers of hospitals where injured and dead were admitted/ shifted,

c) Telephone and FAX numbers of enquiry offices that would be set up at various stations including at other Zonal Railways.

d) Name of commercial Officer(s) deployed in each hospital.

e) Mobile number of passengers and CUG numbers of staff engaged in rescue operations at accident site.

f) Divisional Control will advise headquarters commercial Control, details of assistance required from HQ or the adjoining divisions.

g) Maintain a log of events.

5.7.8 Site of Accident — Sr. DCM (in his absence DCM) will attend site of accident and work as site in-charge of the Commercial Department.

a) Setting of Control Office at the site.

i. Division will set up a Control office at the site with telephone, FAX and Public Announcement System (PAS) to be manned by Commercial, Security & Medical Departments.
ii. Announcement will be made for registering the names of injured passengers, and the list will be verified by doctor to be relayed to the Control offices at the divisions and headquarters, separately indicating the extent of injury viz. Trivial, simple & grievous.
iii. Control Office at the site will be manned by Assistant Commercial Officers on round the clock basis.
iv. The site Control office will maintain a log book. Flow of information both incoming and outgoing will be recorded along with the time and names of the offices/ staff who were given information to keep track of chronology of events.
v. Commercial Officers/ personnel at site will NOT interact with the press or any media representative.
vi. All necessary arrangements for refund as per rules should be made.CCO will coordinate.
vii. A manual/ guide to be made available to train crew like; TTEs, AC Coach Attendants, AC Pantry Car Staff, which will inter-alia include DOs & DONTs for them in case of accidents.
viii. Commercial Control will ensure that at stations where trains are Delayed, Diverted, or Terminated, additional alphabetical list of passengers on board with their current status must be available and displayed at enquiry counters for quicker dissemination of information. It will be ensured by CCM/IT, Divisional Control and Divisional

Commercial Officers.

b) Rescue —

Sr. DCM will ensure the following functions.

i. Sufficient number of TTEs/TCs and licensed porters, in uniform, would be rushed to the site. The required personnel will be mobilized from the affected division and the neighboring divisions by the quickest available means. For this purpose TTEs from the divisional squad should be utilized. Requirement of staff could be continuously reviewed and augmented depending on the assessment of the officer in charge of site.

ii. Arrangements will be made for speedy dispersal of stranded passengers of the train(s) involved in the accident, as well as of trains regulated or terminated as a result of the accident in association with Operating department. In case of non availability of rail services, adequate arrangements should be made to disperse them by arranging road vehicles etc. This will be done by site in-charge.

iii. Depending upon the need, accommodation in hotels/ dharamshalas will be hired for accommodating passengers and providing resting facilities to officials working at the site.

iv. Make arrangements to inform the next of kith & kin of the deceased/injured persons involved in accident. It will be done free of cost.

v. TTEs of the affected train will not leave site of accident till ordered by the site in-charge.

vi. Train Superintendent or conductor or senior most Ticket Checking staff till a commercial officer from division reaches to the site of accident, will allot duties to each available ticket checking/ other Commercial staff/ volunteers in a manner to ensure maximum help to passengers under the prevalent circumstances. This function will be taken over by a Commercial officer as soon as he reaches to the site of accident.

c) Duties of ticket checking staff on board will be:

i) Collect Railway staff, Doctors and volunteers on the train or near the accident site for obtaining assistance.

ii) Provide assistance to Guard in making quick assessment of assistance required.

iii) To carry out the duties assigned to them by Guard/Senior official present at the site of the accident.

iv) Take action to save lives and render First Aid and organize relief operations with the available assistance.

d) In case of involvement of Goods Train in the passenger train accident, following additional actions will be taken promptly.

i) Arrangements of adequate labour by mobilizing resources available at other stations as well as from the market locally , for unloading of material from the wagons involved in accident.

ii) Adequate tarpaulin to cover the contents so that these are saved from rains etc.

iii) Arrangements of gunny bags etc for retrieval of loose materials lying at the site of accident.

iv) Consignor/consignee would be informed regarding involvement of their consignments in accident besides intimating forwarding/destination station. The information will be conveyed through the Commercial Control of the division/HQ as the case may be Also to make arrangements for delivery of the consignments at the site of accident if they desire.

v) Arrangements of road transport for evacuation of the contents from the site of accident.

vi) To coordinate with the Operating Branch for supply of adequate empty stock for transshipment/disposal of the contents.

vii) Till such time, the consignment involved in the accident is not removed/transported; the same shall be made over to RPF in charge for security purposes.

viii) Staff using their personal mobile phones in connection with the accident will be reimbursed the charges incurred on the account.

ix) In case of bodies which remain unclaimed/unidentified, the division shall get such bodies photographed by hiring g a photographer. Each body will be given a number, which can be displayed on the body of the dead for subsequent identification.

e) Safety of passengers/Passengers Luggage

i. Separate tent for packages/bags and belongings of the injured and dead should be arranged and guarded with be help of RPF at site.

ii. A list of each item with distinguishing marks should be made.

iii. Luggage claimed should be handed over on the satisfactory proof of ownership.

iv. Unclaimed items will be safety transferred o lost property office of one of the stations. For this purpose, if need be, road vehicles will be utilized/hired.

f) Catering arrangements

It will be ensured by the site in charge

i. Sr. DCM will ensure that adequate eatables, water etc. is available at the site of accident in case of involvement of a passenger carrying train in an accident. This arrangement will be made for the passengers free of charge at the site of accident and at roadside station where train involved in the accident is staled temporarily.

ii. Gas stoves, Gas cylinders drinking water provisions for preparation of meals etc. should be rushed to site for left over stranded passengers and officials involved in rescue operations. This will be augmented later. If necessary sufficient cooks and catering staff from department catering or catering contractor would be ensured at the site for arranging tea , biscuits , packed meals like poories and vegetables to the stranded passengers and railway officials.

iii. Sr. DCMs will prepare advance section –wise nomination of catering agencies both departmental and private for rushing to site.

iv. To supplement railways catering arrangements, nearby Dhabas& hotels should be contacted and arrangements made for opening up stalls at the site.

g) Hospitals

i. One assistant officer each in the hospitals where injured or dead passengers are kept will be deputed to look after them. In case of non-availability of assistant officer, one CMI/Inspector/Sr. supervisor will be deputed by Sr. DOM.

ii. The nominated officer will work in close coordination with doctors and render required help.

iii. Officer in-charge of the hospital will assist kith and kin of the passengers involved in disposal of dead bodies, release injured passengers.

iv. Deputed official will obtain details like name, address etc. of hospitalized/dead passengers. He will also obtain the details of injured nature of injures with the help of doctors and convey it to the divisional Commercial Control.

h) Payment of ex-gratia

i. Payment of ex-gratia at the site as well as in the hospitals will be arranged on the basis of the identification of injuries by the doctors.

ii. Sr. DCM/DCM will ensure availability of sufficient cash for payment of ex-gratia .

iii. CCO will also depute claims Official at the site/hospitals to assist the relative of the

injured/dead passengers regarding filing of claims for compensation. If required.

iv. If some injured passengers/kith & kin of deceased involved in accident have not been paid ex-gratia at the site of accident or in the hospital arrangements should be made to pay at their residence by deputing officials of the division or seeking help of the other divisions/railway such payment will be witnessed by the Pradhan or Sarpanch or any other responsible official of the area.

v. Railway staff suffering injury loss of life in accident will also be entitled for ex- gratia payment.

i) Enquiry Offices at the important station en-route

This function will be ensured by the in-charge available in divisional Control.

i. Emergency Offices would be opened at important stations like New Delhi, Delhi Main, Jammu Tawi, Dehradun, Ambala, Hazrat Nizamuddin, Lucknow, Varanasi, Moradabad, Chandigarh & Ludhiana as per the route of the train. On the basis of need enquiry offices would be opened at other important stations also.

ii. All these enquiry offices will have DOT and Railway telephones with STD facility FAX machine, photocopier and a PC with Internet connection. Identical telephone numbers will be preferred.

iii. These enquiry offices would be manned on round the clock basis by deputing additional staff. It will be supervised by a Commercial Inspector/CIT.

iv. These Control offices should constantly keep in touch with the divisional Commercial Control.

v. Emergency offices would display the list of dead and injured passengers at the notice board at stations.

vi. Officers attending these emergency offices would not interact with the press.

j) Sr. DCMs will prepare their own contingency plan on similar lines.

k) Withdrawal of Money from station earnings:-

Money withdrawn from station earnings will also be used for relief operations like purchase of items immediately required , hiring of vehicles and other equipments, as per Para 2425 of Indian Railway Commercial Manual Volume II.

l) Training

Commercial department is imparting training in disaster management to commercial staff at ZRTI/Chandausi. The ticket checking staff manning the trains are being regularly imparted training in Fire-Fighting, First-Aid and disaster management has during initial and promotion courses at ZRTI/Chandausi. During 2018-19, 130 ticket checking staff has been imparted training in First-fighting, First-Aid and disaster management at ZRTI/Chandausi

5.8 सुरक्षा विभाग (रेलवे सुरक्षा बल, उत्तर-रेलवे)

5.8.1

क. <u>रेल दुर्घटना/आपदा के दौरान रेलवे सुरक्षा बल के कर्तव्य: -</u>

प्रत्येक मंडल स्तर पर युवा, ऊर्जावान एवं सक्षम रे०सु०ब० सदस्यों की 'आपदा प्रबंधन टीम' का गठन किया गया है | इन सदस्यों को उचित प्रशिक्षण दिलाया गया है तथा समय-समय पर MOCK-DRILL करायी जाती है | ये सभी सदस्य, वरिष्ठ मंडल सुरक्षा आयुक्त द्वारा क्रियान्वित 'आपदा प्रबंधन टीम' के WHATSAPP GROUP पर सक्रिय रहते हैं और रेल दुर्घटना/आपदा सम्बन्धी सूचना मिलने पर तुरंत एकत्रित होकर, आवश्यक उपकरण आदि लेकर घटनास्थल की ओर अविलम्ब रवाना हो जाते हैं | रे०सु०ब० आपदा प्रबंधन टीम द्वारा निम्नलिखित कार्यों का निष्पादन किया जाता है: -

1. घटना-स्थल पर प्रभावित कोच और यात्रियों के आस-पास घेराबंदी (Cordoning off) करके अनावश्यक भीड़ व तमाशबीनों को दूर रखना तथा शांति व्यवस्था स्थापित रखना |
2. प्रभावित कोचों में फंसे यात्रियों तथा अन्य मृतको ओर घायलों को निकालकर चिकित्सा सुविधा उपलब्ध कराना तथा राहत एवं बचाव कार्य कराना |
3. घटना-स्थल पर राजकीय रेलवे पुलिस, स्थानीय पुलिस तथा अन्य सुरक्षा बलों से मिलकर शान्ति व्यवस्था स्थापित रखते हुए ऐसी परिस्थितियां उपलब्ध कराना जिससे रेल विभाग की अन्य शाखायें तथा राहत एवं बचाव कार्य में लगे विभिन्न संगठन सुचारू रूप से अपने कर्तव्यों का निर्वहन कर सके |
4. घटना-स्थल पर शेष बचे यात्रियों को उनके गन्तव्य स्थल तक पहुँचाने हेतु सभी आवश्यक सुविधायें व सहायता उपलब्ध करवाना |
5. स्थानीय पुलिस से समन्वय कर घटना-स्थल पर आने वाले विशिष्ट व्यक्तियों तथा रेल विभाग के वरिष्ठ अधिकारियों के आवागमन एवं निरिक्षण के दौरान समुचित सुरक्षा व्यवस्था उपलब्ध कराना तथा शांति व्यवस्था सुनिश्चित कराना जिससे वह अपने कर्तव्यों का भली-भांति निर्वहन कर सकें |
6. राहत एवं बचाव कार्य के क्षेत्र में संलग्न विभिन्न स्वंयसेवी संस्थाओं, नागरिक सुरक्षा संगठन, (Civil Defence Organization) स्काउट एवं गाइड आदि से समन्वय स्थापित रखते हुए राहत एवं बचाव कार्यों में उनसे सहायता प्राप्त करना |
7. घटना-स्थल पर प्रभावित यात्रियों के सामान को एकत्रित करवाकर उसकी सुरक्षा व्यवस्था सुनिश्चित करना |
8. घायल यात्रियों को अस्पताल पहुँचाने में चिकित्सा विभाग की मदद करना |
9. अनुग्रह धनराशि के वितरण में वाणिज्य विभाग के अधिकारियों को आवश्यकतानुसार समुचित सुरक्षा व्यवस्था उपलब्ध कराते हुए उन्हें सहायता पहुँचाना |
10. राहत एवं बचाव कार्यों के उपरांत रेल आवागमन को सामान्य किये जाने सम्बन्धी कार्यों को प्रारम्भ किये जाने हेतु राजकीय रेलवे पुलिस / स्थानीय पुलिस से अनापत्ति प्रमाण-पत्र प्राप्त करना |
11. सभी सम्बन्धित वरिष्ठ अधिकारियों को घटना के सम्बन्ध में सूचना देना और समय समय पर राहत एवं बचाव कार्यों की प्रगति से अवगत कराते रहना |

ख. <u>रेल दुर्घटना/आपदा की सर्वप्रथम सूचना मिलने पर मंडलीय सुरक्षा नियंत्रण कक्ष द्वारा की जाने वाली कार्यवाही: -</u>

1. सूचना देने वाले स्त्रोत से अधिक से अधिक जानकारी प्राप्त कर और उसकी विश्वसनीयता का परीक्षण कर वरिष्ठ मंडल सुरक्षा आयुक्त द्वारा क्रियान्वित 'आपदा प्रबंधन टीम' के WHATSAPP GROUP, अन्य सभी सम्बन्धित रे० सु० ब० अधिकारियों, आस-पास के मंडलों के सुरक्षा नियंत्रण कक्षों और घटना-स्थल के आसपास के रे० सु० ब० पोस्टों को सूचना देना |
2. घटना-स्थल से सम्बन्धित राज्य के पुलिस नियंत्रण कक्ष, राजकीय रेलवे पुलिस के अपर महानिदेशक / महानिरीक्षक के कार्यालय /सुरक्षा नियंत्रण कक्ष, सम्बन्धित जनपद के वरिष्ठ पुलिस अधीक्षक /जिला नियंत्रण कक्ष, जिलाधिकारी, मुख्य चिकित्सा अधिकारी व अग्निशमन शाखा को घटना के बारे में सूचना देना |

3. सभी आवश्यक एवं महत्वपूर्ण टेलीफोन/मोबाइल नम्बरों की सूची तैयार रखना और आवश्यकता पड़ने पर विभिन्न अधिकारियों को अवगत कराना | उदहारणस्वरूप रेलवे एवं रेलवे सुरक्षा बल के सभी अधिकारीगण, मण्डल के सम्बन्धित अधिकारीगण, आसपास की रे० सु० ब० पोस्ट/चौकी तथा उनके प्रभारी व अन्य बल सदस्यों के मोबाइल नंबर, घटना-स्थल पर स्थापित नियंत्रण कक्ष और वहां पर उपलब्ध रे०सु०ब० अधिकारीगण व अन्य बल सदस्यों के टेलीफोन/मोबइल नम्बर, प्रभावित जनपद के वरिष्ठ पुलिस अधिक्षक, मुख्य अग्निशमन अधिकारी, जिलाधिकारी, मुख्य चिकित्सा अधिकारी, सम्बन्धित थानाध्यक्षों, प्रभावित राज्य के पुलिस महानिदेशक, अपर महानिदेशक (शांति व्यवस्था), पुलिस नियंत्रण कक्ष, अपर पुलिस महानिदेशक (अग्निशमन सेवा), पुलिस महानिदेशक (रेलवे), मुख्य चिकित्सा निदेशक, प्रमुख सचिव (गृह) व मुख्य सचिव आदि के टेलीफोन/मोबाइल नम्बर |
4. आपदा प्रबन्धन के सम्बन्ध में की गई विभिन्न कार्यवाहियों का विवरण रखने हेतु एक लॉग बुक/रजिस्टर रखा जायेगा जिसमे सभी प्राप्त सूचनाओं का समय, सूचना देने वाले का नाम व सूचनाओं का विवरण, उनके सम्बन्ध में की गई कार्यवाही तथा प्रसारित की गई विभिन्न सूचनाओं का समय एवं विवरण आदि अंकित किया जायेगा | इससे बाद में आवश्यकता पड़ने पर दुर्घटना एवं उस सम्बन्ध में कृत कार्यवाहियों का अवलोकन किया जा सकेगा |
5. घटना-स्थल पर स्थापित संयुक्त नियंत्रण कक्ष एवं अन्य विभिन्न वरिष्ठ अधिकारियों के माध्यम से प्राप्त महत्वपूर्ण अधिकृत सूचनाओं का संकलन किया जायेगा जैसे – दुर्घटना का समय, दुर्घटनाग्रस्त गाड़ी का नाम, प्रभावित कोच ओर उनकी संख्या, दुर्घटना स्थल पर पहुचने वाले वरिष्ठ अधिकारीगण व अन्य वरिष्ठ तथा महत्वपूर्ण व्यक्तियों का विवरण ओर उनके पहुचने का समय, स्थल पर उपलब्ध रे०सु०ब० अधिकारियों के नाम व पद तथा समस्त कर्मचारियों की संख्या, उनके टेलीफोन/मोबइल नम्बर तथा उनके पास उपलब्ध उपकरण, घटना-स्थल पर रे०सु०ब० दल द्वारा की जाने वाली कार्यवाहियों, घटना – स्थल पर उपलब्ध वरिष्ठतम चिकित्साधिकारी, अन्य सहयोगी चिकित्सकगण तथा उनके टेलीफोन नम्बर, दुर्घटना स्थल के आसपास उपलब्ध अस्पतालों का नाम, घटनास्थल से उनकी दूरी तथा वहां पर पहुंचाए गये घायल यात्रियों की संख्या व अन्य विवरण, मा. रेल मंत्री जी अथवा अन्य विशिष्ट व्यक्तियों के घटना-स्थल पर पहुचने का Minute to Minute कार्यक्रम, उनकी सुरक्षा व्यवस्था के सम्बन्ध में कृत कार्यवाही, उनके घटना-स्थल पर उपस्थित रहने की अवधि व की गई विविध कार्यवाहियां या घोषणा यदि कोई की गई हो आदि, दुर्घटना स्थल पर बचे हुए यात्रियों को उनके गन्तव्य स्थल तक पहुँचाये जाने के सम्बन्ध में की गई कार्यवाही आदि घटना-स्थल पर स्थापित नियंत्रण कक्ष में रे०सु०ब० द्वारा रखी जा रही सभी सूचनायें व विवरण |
6. घटना-स्थल का निरीक्षण करने वाले विशिष्ट व्यक्तियों के कार्यक्रमों की विस्तृत जानकारी रखना तथा उससे क्षेत्रीय नियंत्रण कक्ष, सभी वरिष्ठ अधिकारियों व घटना-स्थल पर कार्यरत सुरक्षा नियंत्रण कक्ष व अन्य अधिकारियों को अवगत कराना |
7. घटना-स्थल पर होने वाली विभिन्न कार्यवाहियों और वहां से प्राप्त सूचनाओं का समय क्रमानुसार संकलन करना |
8. केवल अधिकृत माध्यम से प्राप्त सूचनाओं का प्रसारण किया जायेगा एवं अविश्वसनीय सूचनाओं का अनावश्यक प्रसारण नहीं किया जायेगा तथा यह सुनिश्चित किया जायेगा ताकि किसी प्रकार की अफवाह या निराधार एवं भ्रामक सूचना फैलाये जाने को बल न मिले |

ग. <u>वरिष्ठ मण्डल सुरक्षा आयुक्त द्वारा की जाने वाली कार्यवाही-</u>

1. घटना-स्थल के बारे में अधिकतम तथ्यपरक जानकारी प्राप्त कर सभी वरिष्ठ अधिकारियों को अवगत कराना |
2. संबधित राज्यों के वरिष्ठ पुलिस एवं प्रशासनिक अधिकारी, चिकित्सा अधिकारी, सम्बन्धित जिले के जिलाधिकारी, वरिष्ठ पुलिस अधीक्षक, मुख्य चिकित्सा अधिकारी को जानकारी उपलब्ध कराकर सामंजस्य स्थापित करना व अतिशीघ्र सहायता उपलब्ध कराने का अनुरोध करना
3. आस पास की पोस्टों, मण्डलीय मुख्यालय में उपलब्ध अधिकतम बल एवं आपदा प्रबन्धन टीम को त्वरित साधन से घटना-स्थल पर रवाना करना | यदि दुर्घटना राहत ट्रेन मंडल मुख्यालय से जा रही हैं तो आपदा प्रबन्धन टीम को उसके माध्यम से रवाना करेंगे | सम्बन्धित पोस्ट व आस पास के पोस्ट प्रभारी व उपलब्ध बल तथा अन्य मंडलों से उपलब्ध कराये गये बल को अतिशीघ्र घटना-स्थल पर पहुँचवायेगें |

4. घटना-स्थल के आस पास के मण्डलीय सुरक्षा आयुक्तों को सूचना देकर उनसे सहायता का अनुरोध करना |
5. मंडलीय नियंत्रण कक्ष में उपलब्धता के आधार पर एक सहायक सुरक्षा आयुक्त/निरीक्षक के नेतृत्व में आवश्यक बल सदस्य उपलब्ध कराये जायेगे जो सुरक्षा नियंत्रण कक्ष के सम्बन्ध में दिये गये उपर्युक्त कर्तव्यों का निर्वहन करेंगे |
6. स्वयं मण्डल रेल प्रबंधक व अन्य सभी वरिष्ठ अधिकारियों को आवश्यक सूचना उपलब्ध कराकर अतिशीघ्र घटना-स्थल पर पहुंचेंगे और वहां पर पहुँचते ही सम्पूर्ण बल एवं परिस्थितियों का कार्यभार अपने हाथ में लेकर उनका सम्यक दिशा-निर्देशन करेंगे | मण्डल सुरक्षा आयुक्त के घटना-स्थल पर पहुंचने से पूर्व, वहाँ पर मौजूद वरिष्ठतम रे०सु०ब० अधिकारी सम्पूर्ण बल का प्रभारी होगा | वह घटना–स्थल अधिकारी (Site Officer) के कर्तव्यों का निर्वहन करेगा तथा अधिकृत एवं महत्वपूर्ण सूचनायें मण्डल नियंत्रण कक्ष, वरिष्ठ मण्डल सुरक्षा आयुक्त व अन्य सभी वरिष्ठ अधिकारियों को उपलब्ध कराएगा |
7. घटना-स्थल पर स्थापित किये जाने वाले वाणिज्य शाखा, चिकित्सा शाखा एवं रे०सु०ब० के संयुक्त नियंत्रण कक्ष में कम से कम एक निरीक्षक/उपनिरीक्षक स्तर के अधिकारी के नेतृत्व में स.उ.नि. व अन्य आवश्यक बल उपलब्ध कराया जायेगा जो इन शाखाओं के समकक्ष व अन्य वरिष्ठ अधिकारियों तथा रेल विभाग की अन्य शाखाओं से समन्वय स्थापित रखेंगे और अपने निर्धारित कर्तव्यों का निर्वहन करेंगे |
8. घटना-स्थल का निरीक्षण करने वाले विशिष्ट व्यक्तियों के कार्यक्रमों की जानकारी रखना तथा स्थानीय पुलिस व प्रशासन से समन्वय रखते हुए उनकी सुरक्षा व्यवस्था तथा उनके कार्यक्रम के दौरान शांति व्यवस्था सुनिश्चित करना |
9. दुर्घटना की सूचना मिलने के समय से लेकर दुर्घटना-स्थल पर पहुचने से पूर्व टेलीफ़ोन तथा अन्य संचार माध्यमों से एवं तदोपरांत घटना-स्थल पर व्यक्तिगत इस प्रकार की आपातकालीन परिस्थिति में रे०सु०ब० के निर्धारित कर्तव्यों के निर्वहन का सम्पूर्ण पर्यवेक्षण एवं मार्गदर्शन किया जायेगा |
10. मण्डलीय स्तर पर यह जानकारी रखी जायेगी कि इस प्रकार की आपदाओं के क्षेत्र में कौन – कौन से स्वयंसेवी संगठन, नागरिक सुरक्षा संगठन, स्काउट एवं गाइड आदि कार्यरत हैं, उनसे सम्पर्क स्थापित कर उनकी सहायता हेतु अनुरोध किया जायेगा |
11. समय–समय पर घटना-स्थल पर हो रही कार्यवाही, राहत एवं बचाव कार्य, विशिष्ट व्यक्तियों के आवागमन एवं अन्य महत्वपूर्ण सूचनाओं से वरिष्ठ अधिकारियों को अवगत कराया जायेगा तथा यह सुनिश्चित किया जायेगा कि कोई अधिकारी अथवा बल सदस्य अनाधिकृत सूचनाओं का प्रसार न करे | विशेष रूप से मृतकों व घायलों की संख्या का विवरण घटना-स्थल पर उपलब्ध अधिकृत वरिष्ठ चिकित्सा अधिकारियों के माध्यम से ही प्राप्त करके आवश्यकतानुसार विभिन्न अधिकारियों को अवगत कराया जायेगा |
12. आस–पास उन चिकित्सालयों में जहां पर घायलों को पहुँचाया गया हो, कम से कम एक निरीक्षक/उपनिरीक्षक अथवा उपलब्ध अन्य अधीनस्थ अधिकारी के नेतृत्व में आवश्यक सुरक्षा बल उपलब्ध कराया जायेगा तथा रेलवे व स्थानीय चिकित्साधिकारी से सामंजस्य स्थापित रखते हुए वहा पर सुरक्षा एवं शांति व्यवस्था सुनिश्चित करवायेगें | यदि वहां पर किन्हीं विशिष्ट एवं महतवपूर्ण व्यक्तियों का आवागमन होता है तो स्थानीय पुलिस के साथ समन्वय करके उनकी सुरक्षा सम्बन्धी कार्यवाही करेंगे |
13. घटना-स्थल पर वाणिज्य शाखा के अधिकारियों द्वारा मृतकों के सम्बन्धियों तथा घायलों को अनुकम्पा राशि दिये जाने में उनकी सहायता करना तथा आवश्यकतानुसार उन्हें सुरक्षा व्यवस्था उपलब्ध कराना |
14. घटना-स्थल पर उपलब्ध रा.रे.पु. स्थानीय पुलिस एवं सुरक्षा बलों के साथ सामंजस्य स्थापित करते हुए रे०सु०ब० के कर्तव्यों का निर्वहन करवाना |

घ. <u>घटना-स्थल पर उपलब्ध वरिष्ठतम रे०सु०ब० अधिकारी (Site-Officer) के कर्तव्य: -</u>

1. वह घटना-स्थल पर उपलब्ध समस्त बल और रे०सु०ब० के समस्त कार्यो का प्रभारी होगा तथा वरि० मंडल सुरक्षा आयुक्त के आगमन तक वह स्वविवेक एवं वरि० मण्डल सुरक्षा आयुक्त तथा अन्य अधिकारियों से टेलीफोन या अन्य संचार माध्यमों से प्राप्त निर्देशानुसार वहां पर रे०सु०ब० द्वारा किये जाने वाले समस्त कर्तव्यों का पर्यवेक्षण करेगा और इस सम्बन्ध में प्रगति से समय–समय पर वरिष्ठ अधिकारियों, घटना-स्थल पर स्थापित नियंत्रण कक्ष तथा मंडलीय नियंत्रण कक्ष को अवगत कराता रहेगा |

2. वह अपने मोबाइल नंबर के बारे में मंडलीय सुरक्षा नियंत्रण कक्ष, स्थानीय नियंत्रण कक्ष व अन्य सभी वरिष्ठ अधिकारियों को सूचित करेगा जिससे आवश्यकता पड़ने पर उनसे वार्ता की जा सके |
3. वह सुनिश्चित करेगा की घटना-स्थल पर निर्धारित सयुंक्त नियंत्रण कक्ष यथाशीघ्र स्थापित होकर कार्यरत हो जाये और उसमें उपर्युक्त प्रभारी अधिकारी व आवश्यक सुरक्षा बल की नियुक्ति कर दी जाये | वह घटना-स्थल पर निरीक्षण करने वाले विशिष्ट व्यक्तियों की सुरक्षा-व्यवस्था तथा निरीक्षण के दौरान शांति-व्यवस्था सुनिश्चित करेगा तथा उन्हें आवश्यकतानुसार जानकारी उपलब्ध कराएगा |
4. घटना-स्थल पर उपलब्ध प्रभारी चिकित्सक अधिकारी से संपर्क करके उन्हें आवश्यक सहायता उपलब्ध कराएगा | घायलों को अस्पताल पहुचने में मदद करेगा तथा अस्पताल में आवश्यक रे०सु०ब० अधीनस्थ अधिकारी व बल सदस्यों की नियुक्ति करेगा जहा पर घायलों को भेजा जा रहा हो | चिकित्सा शाखा के प्राधिकृत अधिकारी से मृतकों व घायलों के सम्बन्ध में सूचना प्राप्त कर आवश्यकतानुसार रे०सु०ब० के वरिष्ठ अधिकारियों को अवगत कराएगा |
5. वह प्रस्तर "क" में दिये गए रे०सु०ब० के सभी कर्तव्यों का निर्वहन सुनिश्चित करेगा |
6. वह घटना-स्थल पर पहुंचकर अतिरिक्त बल, उपकरण या किसी अन्य वस्तु की आवश्यकता के सम्बन्ध में मंडलीय सुरक्षा नियंत्रण कक्ष व वरिष्ठ अधिकारियों को अवगत कराते हुए उनका प्रबन्ध सुनिश्चित करेगा |
7. घटना-स्थल पर उपलब्ध उन सभी वस्तुओं/उपकरणों को सुरक्षित करेंगे जिनमे दुर्घटना के कारणों पर प्रकाश पड़ने की संभावना हो |
8. मृतको, घायलों व प्रभावित यात्रियों के सामान की सूची बनाकर रखना तथा आवश्यकता पड़ने पर सम्बन्धित व्यक्ति को उपलब्ध कराना |
9. घटना-स्थल पर राहत एवं बचाव कार्यो में संलग्न व्यक्तियों एवं संस्थाओं को सभी अवश्यक सुविधायें एवं सहायता उपलब्ध कराना |

ड. <u>घटना-स्थल पर कार्यरत संयुक्त नियंत्रण कक्ष में उपलब्ध रे०सु०ब० अधिकारियों के कर्तव्य: -</u>

1. घटना-स्थल अधिकारी द्वारा संयुक्त नियंत्रण कक्ष में एक निरीक्षक/उपनिरीक्षक स्तर का अधीनस्थ अधिकारी तथा उसके साथ अवश्यक सहायक बल कर्मी विरमित किये जायेंगे |
2. इस नियंत्रण कक्ष में दुर्घटना से सम्बंधित सभी आवश्यक सूचनायें उपलब्ध रखी जाएंगी जिनमे से कुछ मुख्य निम्नलिखित हैं –

i. प्रभावित गाडी का नाम व नंबर, उसमें उपलब्ध समस्त कोचों की संख्या और प्रभावित कोचों की संख्या तथा उनकी इंजन से स्थिति |
ii. घटना का समय |
iii. घटना का स्थान, कि०मी० संख्या, आसपास के स्टेशनों के नाम व निकटतम महत्वपूर्ण स्टेशन का नाम व उनकी परस्पर दूरी, पास का ग्राम या क़स्बा, सम्बन्धित थाना, तहसील, जिले व राज्य का नाम | सम्बंधित रेल मण्डल व रे०सु०ब० पोस्ट |
iv. ट्रेन के चालक व सहचालक, गार्ड व ट्रेन में उपस्थित अन्य रेलकर्मियों के नाम |
v. मृतकों व घायल व्यक्तियों की संख्या, पता तथा अन्य विवरण, जहा तक संभव हो |
vi. मृतक / घायल रेलकर्मियो के नाम व पद |
vii. पास के अस्पतालों का नाम व घटना-स्थल से उनकी दूरी जहाँ पर घायलों को ले जाया गया हो |
viii. घटना-स्थल पर उपलब्ध रेल विभाग के वरिष्ठ अधिकारियों के नाम |
ix. इस नियंत्रण कक्ष में उपलब्ध चिकित्सा और वाणिज्य शाखा के प्रभारी अधिकारियों के नाम |
x. घटना-स्थल पर निरीक्षण करने वाले विशिष्ट व्यक्तियों के आगमन व उनके प्रस्थान के समय एवं निरीक्षण कार्यक्रम का विवरण |
xi. घटना-स्थल पर उपलब्ध रे०सु०ब० के घटना-स्थल अधिकारी, नियंत्रण कक्ष में विरमित रेलवे के अन्य अधिकारियों, निकटवर्ती पुलिस थानाध्यक्षों, वरिष्ठ पुलिस अधीक्षक व जिला अधिकारी तथा जिले के अन्य

महत्वपूर्ण अधिकारीगण राज्य स्तरीय अधिकारीगण तथा रेल विभाग के वरिष्ठ अधिकारियों के टेलीफोन/मोबाइल नम्बरों की सूची बनाकर रखना तथा आवश्यकता पड़ने पर उनकी जानकारी उपलब्ध कराना |

xii. मृतकों, घायलों व प्रभवित यात्रियों के सामान की सूची बनाकर रखना तथा आवश्यकता पड़ने पर सम्बंधित व्यक्ति को उपलब्ध कराना |

xiii. विभिन्न पोस्टो एवं मंडलों से आने वाले घटना-स्थल पर उपलब्ध समस्त रे०सु०ब० अधिकारियों व कर्मियों की सूची बनाकर रखना और उनके आगमन तथा प्रस्थान के समय तथा उनको दिये जाने वाले दायित्वों का अभिलेखीकरण करना | इस संबंध में उपरोक्त अन्य सम्बंधित सूचनाओं के अभिलेखीकरण हेतु सामान्य दैनिकी का प्रयोग किया जा सकता है |

3. इस सुरक्षा नियंत्रण कक्ष के टेलीफोन नंबर को मंडलीय सुरक्षा नियंत्रण कक्ष व अन्य वरिष्ठ अधिकारियों को यथाशीघ्र अवगत कराना |
4. घटना-स्थल पर राहत व बचाव कार्यों की प्रगति तथा अन्य महतवपूर्ण सूचनाओं के संबध में समय–समय पर पूछे जाने पर विभिन्न वरिष्ठ अधिकारियों को जानकारी उपलब्ध कराना |
5. घटना-स्थल पर उपलब्ध रेल विभाग की अन्य शाखाओं के अधिकारियों, कर्मियों तथा स्थानीय प्रशासन के अधिकारियों व कर्मियों की उपलब्धता की यथासंभव जानकारी रखना |

च. <u>प्रभावित घटना-स्थल से सम्बन्धित पोस्ट प्रभारी के कर्तव्य:</u> -

1. घटना के बारे में यथाशीघ्र अधिकृत जानकारी प्राप्त करके मंडलीय सुरक्षा नियंत्रण कक्ष व अन्य वरिष्ठ अधिकारियों को अवगत कराना |
2. आस पास की रे०सु०ब० पोस्टों, रा०रे०पु० तथा स्थानीय पुलिस के अधिकतम अधिकारियों से सम्पर्क स्थापित करके घटना-स्थल पर अतिशीघ्र अधिकतम बल सदस्यों तथा सहायता पहुंचाने का प्रयास करना |
3. उपलब्ध अधिकतम बल व उपकरणों जैसे रस्से, टॉर्च, ड्रैगन लाइट, स्ट्रेचर, भीड़ नियंत्रण उपकरण, वॉकी-टॉकी, वायरलेस सैट आदि लेकर अतिशीघ्र घटना-स्थल की ओर प्रस्थान करना और वहां पर अन्य रे०सु०ब० अधिकारियों के आगमन तक घटनास्थल अधिकारी (Site Officer) के रूप में कार्य करेंगे और उपर्युक्त निर्धारित निर्देशों का पालन करना |
4. अपने मोबाइल नंबर से सभी अधिकारियों तथा घटना-स्थल पर स्थापित नियंत्रणकक्ष एवं मंडलीय नियंत्रणकक्ष को अवगत कराना |

छ. <u>क्षेत्रीय सुरक्षा नियंत्रण कक्ष के कर्तव्य: -</u>

1. इस सुरक्षा नियंत्रण कक्ष का प्रभार उप सुरक्षा आयुक्त/सुरक्षा आयुक्त/मुख्यालय अविलम्ब ग्रहण करके सभी आवश्यक कर्तव्यों का निर्वहन करेगें |
2. मण्डलीय सुरक्षा नियंत्रण कक्ष तथा घटना-स्थल पर स्थापित संयुक्त नियंत्रण कक्ष से समन्वय स्थापित रखते हुए सभी आवश्यक जानकारियां एकत्रित करना और वरिष्ठ अधिकारियों को अवगत कराना |
3. मण्डलीय सुरक्षा नियंत्रण कक्ष व घटना-स्थल पर स्थापित सुरक्षा नियंत्रण कक्ष से सभी महत्वपूर्ण टेलीफोन नंबर व मोबाइल नंबर की सूची प्राप्त करके उनका अभिलेखीकरण तथा आवश्यकता पड़ने पर वरिष्ठ अधिकारियों को अवगत कराना |
4. प्रभावित मंडलों के आसपास के मंडलों के सुरक्षा नियंत्रण कक्षों को घटना की जानकारी देते हुए आवश्यक मदद का अनुरोध करना |
5. प्रधान मुख्य सुरक्षा आयुक्त, क्षेत्रीय स्तर के वरिष्ठ रे०सु०ब० अधिकारियों व रेलवे बोर्ड के सुरक्षा नियंत्रण कक्ष को घटना के बारे में अविलम्ब आवश्यक जानकारी उपलब्ध कराना |
6. क्षेत्रीय स्तर के विभिन्न वरिष्ठ अधिकारियों के आवागमन व उनके द्वारा की जा रही कार्यवाही का समय क्रमानुसार विवरण रखना |

7. घटना-स्थल पर रेल विभाग के वरिष्ठ अधिकारियों तथा अति विशिष्ट व्यक्तियों के निरीक्षण कार्यक्रमों के सम्बन्ध में जानकारी रखना और क्षेत्रीय तथा मण्डलीय स्तर के अधिकारियों व नियंत्रण कक्षों को सूचित करना |
8. क्षेत्रीय स्तर के अन्य नियंत्रण-कक्षों से समन्वय स्थापित रखते हुये आवयश्क जानकारी संचित करना |
9. सम्बन्धित राज्य, क्षेत्रीय महानिरीक्षक व जिला स्तरीय नियंत्रण कक्षों से समन्वय स्थापित रखते हुए सर्व-सम्बन्धित से सहायता प्राप्त करना | इस समबन्ध में यह सुनिचित किया जायेगा कि अनाधिकृत एवं संवेदनशील सूचनाओं को अपरिपक्व रूप से प्रसारण न किया जाये |
10. दुर्घटना राहत ट्रेन व अन्य विशेष ट्रेनों के आवागमन के समय आदि का विवरण रखना |

ज. <u>प्रधान मुख्य सुरक्षा आयुक्त के कर्तव्य: -</u>

1. अधिकृत जानकारी प्राप्त करके महाप्रबंधक और महानिदेशक / रे०सु०ब० को अवगत कराना |
2. संबंधित वरिष्ठ मण्डल सुरक्षा आयुक्त तथा निकटवर्ती वरिष्ठ मण्डल सुरक्षा आयुक्त को घटना-स्थल पर अधिकतम सहायता पहुँचाने व राहत व बचाव कार्य के सम्बन्ध में आवयश्क दिशा-निर्देश देना |
3. प्रभावित राज्यों के वरिष्ठ अधिकारियों जैसे पुलिस महानिदेशक, अपर पुलिस महानिदेशक (शान्ति -व्यवस्था), अपर पुलिस महानिदेशक (रेलवे), सम्बन्धित क्षेत्रीय पुलिस महानिरीक्षक, प्रमुख सचिव (गृह) आदि से समन्वय स्थापित रखते हुए आपदा प्रबन्धन के सम्बन्ध में सभी आवयश्क सहायता प्राप्त करना |
4. घटना-स्थल पर निरिक्षण करने वाले अति वरिष्ठ व्यक्तियों की सुरक्षा व्यवस्था तथा शांति–व्यवस्था स्थापित रखने के सम्बन्ध में समुचित समन्वय करते हुये आवयश्क निर्देश पारित करना |
5. रेल दुर्घटना / आपदा के सम्बन्ध में रे०सु०ब० के निर्धारित कर्तव्यों का निर्वहन सुनिश्चित करवाना |
6. आवश्कतानुसार घटना-स्थल का भ्रमण करके रे०सु०ब० के समस्त कार्यों का पर्यवेक्षण |

RPF Helpline No.182 is working round the clock over NR and GRP Helpline No. 1512 is also functional.

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5.8.2 The CUG Mobile No. of Officers of the Zonal Headquarter and Divisional HQ: -

Name & contact number of Officers at Zonal Headquarter: -

S. No.	Name (Shri)	Rank	CUG No.	Rly. Telephone No.
1.	Dr. S. N. Pandey	Principal Chief Security Commissioner/ NR	9717630700	32431
2.	Pankaj Gangwar	Chief Security Commissioner/NR	9717630702	32436
3.	Santosh Kumar Dubey	Chief Security Commissioner/ Projects	9717630701	39097
4.	Deep Chandra Arya	Staff Officer to Pr. CSC/NR	9717630704	39095
5.	Manoj Kumar	ASC/RPF/Prosecution	9717630709	38280
6.	Rakesh Sharma	ASC/HQ/NDBH	9717655583	***

Name & contact number of Officers at Divisional Headquarters-

S. No.	Division	Officer's Name (Shri)	Rank	CUG No.	Rly. Telephone No./P&T
1.	Delhi	A. N. Jha	Sr.DSC (Coord.)/ Delhi	9717631700	22647

		Anubhav Jain	SC/DLI-W	9717631701	
		Harish Papola	SC/DLI-E	9717631703	
		Ankur Mohan	ASC/HQ/DLI	9717631720	
		Deepak Azad	ASC/ DLI-W	9717631723	
		Satish Chander Sahai	ASC/DLI-Main	9717631722	
		P. S. Bisht	ASC/NDLS	9717631721	
		A. K. Sharma	ASC/NZM	9717631724	
		Yogender Singh	ASC/GZB	9717631725	
2.	Ambala	C.Raghuveer	Sr.DSC	9729539700	034-24000 0171- 2611070
		Gurjasbir Singh	ASC	9729539720	034-24001 0171- 2611306
3.	Firozpur	Ashish Kumar	Sr. DSC	9779232700	031-22026 01632- 244233
		Arun Kumar	ASC/FZR	9779232720	031-22036 01632-
		S. S. Garbiyal	ASC/JAT	9797532720	031-43200, 43215 0191- 2471174
		B. N. Mishra	ASC/JUC	9779232721	031-33200 0181- 2456354
4.	Lucknow	Abhishek Kumar	Sr. DSC	9794833700	032-23650 0522- 2620880
		R.C. Joshi	ASC/LKO	9794833701	032-23601, 032-23652
		B.K. Singh	ASC/BSB	9794833702	032-62800 0542- 2203518
5.	Moradabad	Apoorva Agnihotri	Sr. DSC	9760534700	033-24000 0591- 2412019
		A.P. Singh	ASC/MB	9760534710	033-24001 0591- 2410312
		Dharamraj Ram	ASC/HW	9760534720	***
6.	Srinagar	Sandeep Kumar Ravivanshi	Sr. SC/SINA	9797532732	01951- 255076, 9419245164
		Rajeev Kumar	ASC/BDGM	9596758347	***
		Vacant	ASC/QG	9596758353	***

Contact numbers of Zonal and Divisional Security Control Room: -

S. No.	Security Control Room	CUG No.	Rly. Telephone No.	P&T No.
1.	Northern Railway, Baroda House, Zonal Control Room	9717637703	32421 32495	011-23381671
2.	Delhi-West Control Room	9717631736	22781, 23105, 22851	***
3.	Delhi-East Control Room	9717633784	26287, 22237, 26859	***
4.	Ambala Control Room	9729539730	034-2100 034-24043	0171-2610320
5.	Firozpur Control Room	8146632955 7087236100	031-22136, 21001 031-22567	01632-245053
6.	Lucknow Control Room	9794833729	032-23667 032-23671	0522-2234535
7.	Moradabad Control Room	9760534063	033-2100 033-24010	0591-2410276
8.	Srinagar Control Room, Budgam	9596758340	***	01951-255151 01951-255029

List of important Telephone numbers State-wise

Delhi Union Territory: -

S. No.	Name/Rank	Mobile No.	Contact No.
1.	Sh. Anshu Prakash, IAS, Chief Secretary of Delhi	***	011- 23392100 & 011- 23392101
2.	Sh. Amulya Patnaik, IPS, Commissioner of Police	9818099001	011-23490201 & 011-23319661
3.	Sh. Harendra K Singh, DCP/Railways	8130099057	***
4.	GRP Control Room	9990422547	011-23219007
5.	Dog Squad, Delhi Police	8130099041	011-27450435
6.	Bomb Detection and Disposal Squad (BDDS)	***	011-23865038 & 011-23234942
7.	Delhi Police Metro Control Room	9210104955	011-22183903 & 011-22183904
8.	Delhi Disaster Management Authority Help Line	***	1077 & 011-23962825, 011-23914805

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Uttar Pradesh: -

S. No.	Name and Rank	Mobile No.	Contact No.
1.	Sh. R. K. Tiwari, IAS, Chief Secretary of Uttar Pradesh	***	0522- 2238212 & 2221599
2.	Sh. O. P. Singh, IPS DGP, Uttar Pradesh	9454400101	0522-2390240, 2390257, 9454402508,
3.	Sh. Sanjay Singhal, IPS, ADGP/GRP/ Lucknow	9454400135	0522-2390250

4.	Sh. Vijay Prakash, IPS, IG/Railways/ Lucknow	9454400171	0522-2390275
5.	Sh. Pramod Kumar Tiwari, IPS, SP/Railways, Moradabad	9454400341	0591-2430098
6.	Sh. Saumitra Yadav, IPS, SP/Railways, Lucknow	9454400340	0522-2451102
7.	DOG Squad, RPF/MB	9760533913, 9411112987	***

Uttrakhand: -

S. No.	Name/Rank (Sh./Smt.)	Mobile No.	Contact No.
1.	Sh. Utpal Singh, IAS, Chief Secretary of Uttrakhand	9917451030	0135-2712100 & 0135-2712500
2.	Sh. Anil Kumar Raturi, IPS, DGP	9412085864	0135-2712082 & 0135-2712685
3.	Sh. Ashok Kumar, DGP/Law & Order	9411199317	***
4.	DGP Control Room	9411112985	0135-2712685
5.	Sh. Sanjay Gunjiyal, IG/SDRF	9411112945	0135-2716201 & 2712898
6.	Sh. Manoj Kumar Katiyal, SSP Railways, Haridwar	9411112922	0133-4251986

Himachal Pradesh: -

S. No.	Name/Rank	Mobile No.	Contact No.
1.	Sh. Shrikant Baldi, IAS, Chief Secretary of Himachal Pardesh	***	0177-2621022 & 0177-2880714, 9418161133 ®
2.	Sh. Sita Ram Mardi/DGP	9816617595	0177-2626222(O), 2626938(O),
3.	Sh. Kapil Sharma, IPS, DIG/GRP	9418083002	0177-2623955
4.	Police Line Kaithu	***	0177-2805264
5.	Police Line Bharari	***	0177-2807084
6.	District Police Control Room Shimla	***	0177-2812344
7.	Police Headquarter	***	0177-2621746
8.	BDDS Cum CID Control Room	***	0177-2622408

Haryana: -

S. No.	Name/ Rank	Mobile No.	Contact No.
1.	Smt. Keshni Anand Arora, IAS, Chief Secretary of Haryana	***	0172-2740118
2.	Smt. Navraj Sandhu, IAS, Home Secretary	9463436406	0172-2740158
3.	Sh. Manoj Yadav, IPS, DGP/Haryana	9779822255	0172-2587529, 2583281 (PKL) 2740239, 2743157 (CHD)

4.	Sh. Ajay Singhal, IPS ADGP/Railways & Commando	9988443800	01733-253696
5.	GRP Control Room	***	0172-2587900, 2570070 034-24040
6.	Dog Squad/RPF/Chandigarh	9463391314	0172-2641820
7.	Dog Squad/RPF/Ambala	9723987746	0171-2630502

Punjab: -

S. No.	Name/Rank	Mobile No.	Contact No.
1.	Sh. Karan Avtar Singh, IAS, Chief Secretary of Punjab	***	0172-2740156 0172-2740860
2.	Sh. Dinkar Gupta, IPS, DGP/Punjab	8872200005	0172-2740901, 2740058, 2740298
3.	Sh. Sanjeev Kalra, IPS ADGP (Railway), Punjab	9814108569	0172-2749739 0175-221038
4.	Sh. Daljit Singh Rana, PPS AIG/GRP/Patiala	9872312345	0175-2200242
5.	Smt. Amandeep Kaur, PPS SP/OPS/GRP/LDH, ASR & PTK	9988715050	***
6.	Sh. Surender Kumar,PPS DSP/GRP/Jalandhar	9780007740	***
7.	BDDS/JRC/PUNJAB POLICE	9914094004	***
8.	DOG SQUAD, FILLHOR/PUNJAB POLICE	9888887863	***
9.	INSPECTOR/RPF/DMT/ LUDHIANA	9779232747	***
10	GRP/CONTROL/PATIALA	8288075777	0175-2213241

Jammu & Kashmir: -

S. No.	Name/Rank	Mobile No.	Contact No.
1.	Shri Bharat Bhushan Vyas, IAS Chief Secretary/J&K		0191-2546773 0194-2506033,
2.	Sh. Dilbag Singh, IPS DGP	9419180902, 8991119293	0194-2443011 & 12, 0191-2430834
3.	Sh. Deepak Kumar, ADGP/Railways		0194-2467938
4.	Sh. S. P. Pani, IPS IGP/Kashmir	9419156606	0194-2458735, 2456549
5	Sh. Mukesh Singh, IPS IGP/Jammu	***	0191-2542696, 2544332

5.9 CIVIL DEFENCE

a) The Organization of Civil Defence has the highest tradition of voluntary work in the selfless service of the Nation. Considering the point of National security, Civil Defence is to be organized as an integral part of the Defence of the country. Civil Defence measures on the part of Railways have been obligatory and are inescapable necessity governed by statutory and mandatory provisions of Civil Defence Act.

b) Civil Defence organization rendered Civil Defence /Disaster Management Training to the Railway Staff/Civil Defence Volunteer on all categorized Towns/Railway Stations of

Northern Railway nominated by Ministry of Home Affairs and Ministry of Defence. Civil Defence Volunteers not only participate in brining relief and succour to the people provides support to the administration during natural/unnatural Calamities i.e. Earthquake, Flood, Railway Accident, Bomb Explosive, Riots, Festivals and handling various other social tasks.

c) At Divisional/Production units level, a JA Grade Officers have been nominated to look after Civil Defence Activities ready-to –act in any Disaster relief needs of the Railway Administration/Nation.

d) Civil Defence/Disaster Management training rendered by our expert Civil Defence Inspectors/Instructors trained National Civil Defence College, Nagpur. They provides training on the topics of First Aid, Fire Fighting, Rescue etc. to manage any situation during the natural /Unnatural calamities.

e) A Fire Fighting programme was also proposed to all training school /Centers of Northern Railway vide this office letter no. G-17-CCDR-35-C-I dated 12-07-2004.

f) Civil Defence/Disaster Management Training can also be rendered to the front line staff like Drivers, Guards, TTE, RPF, Station Staff & ART etc. at the Training School/Centers of Northern Railway. In this regard, the training Schedule of the Schools/Centers must reach to this office latest by one month.

g) Zonal Railway Civil Defence/Disaster Management Training Center, Northern Railway, Shakurbasti has been inaugurated on 11/06/2018 at Diesel Training Center Northern Railway, Shakurbasti by Dy. Genral Manager/g Cum Controller of Civil Defence, Northrtn Railway Headquarters Office Baroda House, New Delhi and started six days Basic Civil Defence/Disaster Management Course every Month since July 2018.

h) The policy of Govt. of India till the declaration of emergency in 1962 was confined to making the states and union territories conscious of need of Civil Defence measures and to ask them to keep ready Civil Defence Paper Plan for major cities and towns. Since Independence, two major enemy air attacks took place in the country. The first was the Chinese aggression in November 1962 and second was the Indo-Pakistan conflict in September 1965. This led to reconsideration about the policy and scope of Civil Defence and as a result the Civil Defence policy exists today. The country was subjected to further hostile attacks from Pakistan in December 1971, when the Civil Defence Organisation role was commendable.

i) Civil Defence:- Civil Defence includes any measures, not amounting to actual combat, for affording protection to any person, property, place or thing in India or any part of the territory thereof against any hostile attack, whether from air , land, sea and other places, or for depriving any such attack of the whole or part of its effect, whether such measures are taken before , during ,at or after the time of such attack.

j) Aims:-

1. To save life
2. To minimize damage to property
3. To maintain continuity of production and
4. To keep up the high morale of public.

k) Statutory Provision:- The Civil Defence Act 27 of 1968 was passed by parliament in May 1968 and effected from 10th July 1968 with provision to implement 12 essential services as under:-

1 Headquerter Service
2 Communication Service
3 Warden Service
4 Rescue Service
5 Fire Fighting Service
6 Casualty Service
7 Depot and Transport Service
8 Supply Service
9 Welfare Service
10 Training Service
11 Salvage Service
12 Corps Disposal Service

l) The Civil Defence Act 27 of 1968 and further Disaster Management Act 2005 was included and amended as Civil Defence (Amendment) Act, 2009 (No. 3 of 2010) as under:-

"Civil Defence" includes any measures, not amounting to actual combat, for affording protection to any person, property, place or thing in India or any part of the territory thereof against any hostile attack, whether from air , land, sea or other places, or ,for depriving any such attack of the whole or part of its effect, whether such measures are taken before , during, at or after the time of such attack,.or any measure taken for the purpose of disaster management, before, during, at, or after any disaster.

The Civil Defence being a community based voluntary organization can ,in addition to rescue, relief and rehabilitation, also play a steller role in the field of community capacity building and public awareness to face any disaster situation, as is being done by Civil Defence set-ups in many other countries.

5.9.1 Civil Defence/ Disaster Management in Railway

1. Civil Defence is orgnised as an integral part of the Defence of the country. Civil Defence Organisation has the highest tradition of voluntary work in the selfless service of the Nation. Civil Defence volunteers will not only participate in bringing relief and succour to the people but also provides support to the Railway Administration during any Disaster as quicly as possible to became normal situation. Civil Defence measures on the part of Railway have been obligatory and are inescapable necessity governed by statutory and mandatory provisions of Civil Defence Act.

2. Ministry of Home Affairs as well as Railway Board has been repeatedly stressing to implement Civil Defence / Disaster Management measures in co- ordination with the State authorities. Railway has been made responsible for the Civil Defence/ Disaster Management measures to be adopted in their categorized Civil Defence Towns.

5.9.2 Civil Defence measures contains the following

1. Protective and preventive measures :-These measures which may be taken before an air raid include dispersion of population and industries, camouflage, evacuation, provision of arrangements for blackout and dimout of street and other lights, shelters including trenches, warning and training etc.

2. Control measures: - The measures which are taken as soon as a raid occurred include reconnaissance and reporting of damage and UXBs, rescue of casualties, provision of first aid and arranging for their transport controlling the services at the incident, clearance of debris, controlling fires etc.

3. Restorative measures :- The restorative measures which become necessary after an air raid include arranging for emergency feeding, clothing and sheltering, salvage of property, disposal of dead, disposal of UXBs, control of infection and contamination, repairs of damage to utility services etc.

4. During the natural calamities: - There are so many types of natural calamities i.e.Earthquake, Flood, Cyclone, Tsunami, Landsliding, Drought etc. The Civil Defence/ Disaster Management measures are to be adopted during the natural calamities according to requirements.

5. Terroism:-According to proxy war introduced as Terrorism. The Civil Defence/ Disaster Management measures are also adopted during the terrorist attack.

6. Railway Accident:-In case of Railway accident Civil Defence /Disaster Management measures are also adapted to safe guard the bonafide passengers and Railway property.

5.9.3 Pattern of Organisation of Northern Railway

1. Railway Board Level:- There will be a Director of Civil Defence who will direct all Civil Defence/Disaster Management activites on the Railway. Executive Director/ Civil Engineer (G) is working as Director of Civil Defence with Co-ordination and Co-operation of Ministry of Home Affair and Ministry of Defence in Indian Railway.

2. Zonal Level:-The Civil Defence Organisation at the zonal level will be controlled by the General Manager through a Controller of Civil Defence to be appointed for the purpose. Dy. General Manager/G is nominated as Controller of Civil Defence / Northern Railway. He will be assisted by a Sr. Civil Defence Inspector/Instructor in all Civil Defence matters involving planning, administration, co- ordination, training, implementation of Civil Defence measures on the Railway. Jr. Civil Defence Inspectors/Instructors will assiste Sr. Civil Defence Inspector/Instructor in all Civil Defence matters.

3. Divisional Level:- The Civil Defence Organisation at the Divisional level will be controlled by the Divisional Railway Manager as Divisional Emergency Officer through a JAG / Sr. Scale Officer nominated as Sr. Divisonal Civil Defence Officer to look after Civil Defence/ Disaster Management activities ready to act in any Disaster relief needs of the Railway Administration/Nation. On categorized stations away from the Divisional Headquarters, Sr. most officer/ SSM/SM/ASM are nominated as Emergencey Officer (Civil Defence) who is responsible for motivation of Railway staff for Civil Defence activites. . Part time Instructor (Civil Defence) nominated to look after all kind of Civil Defence activities in the Divisions. Instructors (Civil Defence) are utilized for trainings/ exercises/demonstrations purpose after qualified prescribed course from National Civil Defence College, Nagpur.

4. Railway Workshop Level: - The Civil Defence Organisation at the Workshop level will be controlled by the Chief Workshop Manager as Workshop Emergency Officer (Civil Defence) through a JAG / Sr. Scale Officer nominated as Civil Defence Officer/ Asstt.Civil Defence Officer to look after Civil Defence/ Disaster Management activities ready to act in any Disaster relief needs of the Railway Administration/Nation.. Part time Instructor (Civil

Defence) nominated to look after all kind of Civil Defence activities in workshops. Instructor (Civil Defence) is utilized for trainings/ exercises/demonstrations purpose after qualified prescribed course from National Civil Defence College, Nagpur.

5. Role of Railway Civil Defence Volunteers:- Railway staff physically should be fit, male/ female are required to be enrolled in Civil Defence and get trained in Civil Defence basic course, he / she will be known as Civil Defence volunteer. During the manmade and natural calamities the role of Railway Civil Defence volunteer is to come forward immediately and start the implementation of Civil Defence services as per requirement with the prior permission of concerned competent authorities. Apart from this , Civil Defence volunteers will be utilized during kumbh mela, crowed management, welfare activities etc.

5.9.4 The responsibalities for the Civil Defence in a Railway locality will be that of the local Railway authorities in the following manner:-

1. Medical: - To set up emergency hospital organization, First Aid posts and deal with casualty service.

2. Civil Engineering:-Responsible for design and exection of protective works, maintenance and restoration of permanent way and vital structures and organizing rescue, demolition and repairs and corpse disposal squards. Also maintenance of pipe lines for water suppy.

3. Railway Protection Force:-Responsible for liaison and co-ordination with the state police for maintenance of law and order, local fire fighting organization and reporting of unexploded bombs*. The Force will also be responsible for guarding the railway installations and property.

4. Electrical Engineering: - Responsible for power Houses, other electrical installations and water supply installations normally maintained by them and blockouts.

5. Signal and Tele-communications: - Responsible for maintenance of signals in proper order, interlocking instruments, communication systems- wireless, telephones, field telephones etc.

6. Mechanical Engineering: - Responsible for maintenance of rolling stock, locomotives, all mechanical appliances, workshops, etc. and for arranging motor transport service for Civil Defence organizations. Also maintenance of water supply installations normally maintained by them.

7. Operating:- Responsible to ensure proper operation of traffic and keep main lines open and to make use of alternative lines in case of interruption of traffic over a particular line. Also arrange suitable action being taken for restoring communication as expeditiously as possible.

8. Commercial, Accounts and Personnel Departments:-These categories will provide the manpower for operation and sub- operation centres, messenger services, first aid and rescue squards. They will also carry out the duties of educating the population, organize welfare and evacuation.

9. Stores: - For supply of stores required in connection with Civil Defence.

The responsibilities for Law and Order will be that of the state police.

5.10 PUBLIC RELATIONS

5.10.1 DUTIES OF PR OFFICE DURING ACCIDENT /DISASTERS

5.10.1.1 AT NEW DELHI HQs

Upon receipt of information of a serious accident, which also includes natural disasters, viz. Earthquakes, Cyclones, Floods, Breaches, Dooming of trains, Bomb Blasts in trains etc? CPRO will arrange opening of Emergency Control in the CPRO Office.

CPRO and his team will collect whatsoever information is available from Emergency Office and first information would be released to the media within 60 minutes of the intimation of the accident. The information shall include help line telephone numbers. All media Releases will be up-loaded on Northern Railway's website, and new page opened to give specific information with regard to the accident. The priority of information release to various media will be as under.

a) TV Channels/Radio and FM Channels
b) Agencies –UNI, PTI, VARTA, BHASHA
c) Print Media
d) Social media –Facebook and twitter handle of Northern Railway and Whatsapp massage to electronic and Print Media.
e) The Emergency Office shall monitor various important media channels to keeptrack of reporting and issue of suitable correction, as needed.

5.10.2 The following information shall be provided by the under-mentioned offices:

5.10.2.1 OPERATING:

a) This is the primary source of information and is often the first information to the PR Office.
b) The following details shall be taken from HQ Emergency Cell:
c) Details such as time, location, full details of incident, prima-facie cause to be relayed with approval of GM. Trains affected, estimation ofdamages.
d) Movement of Chief Officers to the site for assessment of damage/relief & restoration efforts.
e) Movement of ART/Medical Relief Van.
f) Arrangements for clearance of stranded passengers and or their relatives: If any special train is being arranged.
g) Arrangement for clearance of trains on the disrupted section {Diversion/Cancellations/Short-termination /Re-scheduling}
h) Arrangement /Efforts being made for restoration and expected time of restoration.

5.10.2.2 Commercial:

a) This is the also primary source of information and the PR Office remains in close contact in the aftermath of the accident.
b) Phone Nos. of Help line/Assistance Booths, No. of Causalities /Injuries ,
c) Category of injury, list of dead & injured {duly typed with age/sex, address if available} name of the Hospital where the injured have been admitted.
d) Arrangement for clearance of stranded passengers.
e) If passengers are being cleared by road.
f) Facilities being provided for stranded passengers.
g) Any special arrangement/facility being provided to the relatives of passengers.

h) Announcement of Ex.- Gratia and inquiry Commissions Constituted –Monetary Compensation details.
i) Any announcement made by MR, MSR, CRB, GM.
j) Nominated commercial officer shall ensure the PR office in HQ is updated through available communication channels at least once every hour.

5.10.2.3 Medical:

a) No. of Casualties/injuries, Category of injury, list of dead & injured {duly typed with age/sex address if available} No. of grievously injured.
b) Name of the Hospital and contact details, where the injured have been admitted.
c) Name and contact details of the Mortuaries where the dead are transferred.

5.10.2.4 On Site: -

a) The PROs shall move for the site of accident/location of disaster by first available means. They will leave for site of accident on their nominated divisions by the first available means preferably by any ART etc. that may be leave from HQs to man CPRO-cum-public Control booths {Control Office No.3}.
b) PRO will monitor various media channels and news agencies as directed by the CPRO, so that any adverse reporting can be tackled on line.
c) The DRM will nominate a suitable commercial officer to facilitate the media at site. Nominated commercial officer will locate the media camp office and check the accident site for availability of Journalists. Attempt should be made to bring all media persons to the camp officer.
d) Nominated commercial officer will hold media briefing after taking the requisite information from the DRM/ADRM. These briefings will be off-camera and strictly give factual details, in writing, after it has the concurrence of DRM/ADRM.
e) In case there is need for T.V. interview, this will be arranged in consultation with the DRM, to be held by DRM/ADRM personally.
f) In case media desires any close-up shots of the accident the same will be arranged only after consultation with the DRM.
g) There shall be no unauthorized media contact at site.

5.10.3 CRISIS COMMUNICATIONS PLAN OF PUBLIC RELATIONS

5.10.3.1 At New Delhi HQs.

1. Upon receipt of information of serious accident, which also includes natural disasters viz. earthquakes, Cyclones, Floods, Breaches, Dooming of trains, Bomb blasts in trains etc CPRO will arrange of Emergency Control in the CPRO Office.
2. CPRO and his team will collect whatsoever information is available from Emergency Office and first information would be telecasted to the media within 60 minutes of the intimation of the accident. The information shall include helpline telephone numbers. All media releases will be up loaded on the Northern Railway website, and new page opened to give specific information with regard to the accident. The priority of information release to various media will be as under:-
    a) TV Channels, Radio and FM Channels
    b) Agencies-UNI,PTI, Varta, Bhasha
    c) Print Media
    d) Social Media-Facebook and Twitter handle of Northern Railway and Whatsapp messages to Electronic and Print Media

3. The Emergency Office shall monitor various important media channels to keep track of reporting and issue of suitable correction, as needed.

5.10.3.2 On Site

4. The DRM will nominate a suitable commercial officer to facilitate the media at site. Nominated commercial officer will check the accident site for any journalists.
5. Nominated commercial officer will hold media briefing after taking the requisite information from the DRM/ADRM. These briefing will be off camera and give strictly factual details, in writing, after it has the concurrence of DRM/ADRM.
6. In case there is need for TV interview, this will be arranged in consultation with the DRM, to be held by DRM/ADRM personally.
7. In case media desires any close up shots of the accident, the same will be arranged only after consultation with the DRM.
8. There will be no unauthorized media contact at site.
9. Nominated commercial officer shall ensure the PR Office in HQ is updated through available communication channels at least once every hour.

5.11 PERSONNEL

As and when information is received regarding train accident involving injury to Railway men, the nominated Personnel Inspector of the concerned Division in consultation with DPO/Sr.DPO will plan for action.

1 He will take list of injured Railway men and will coordinate for providing necessary medical facilities.

2 He will coordinate the arrangements required for transportation of the dead bodies of Railway men to their families/native place.

3 He will arrange necessary payment e.g. funeral advance, ex-gratia to the family of the deceased Railway men.

4 He will visit the family of the injured/deceased Railway men for solace and any other help required.

5 He will coordinate with the Railway Officer at sit for any other work assigned to him.

Division-wise list of CWLIs/WLIs (Nominated Personnel Inspectors)

S.No	Name(S/Sh/Smt)	Desgn.	Divn.	Mobile
01	Ram Pal	Ch.S&WLI	UMB	9729539632
02	Mukesh Sharma	Ch.S&WLI	UMB	9729535969
03	Karam Singh	Ch.S&WLI	UMB	9729539637
04	JitenderPoswal	Ch.S&WLI	UMB	9729539640
05	Arun Kumar	Ch.S&WLI	UMB	9760539631
06	Sunder Bisht	Ch.S&WLI	UMB	9729539639
07	ChanderBhan	Ch.S&WLI	UMB	9416464895
08	V.K.Walia	Ch.S&WLI	UMB	9729535970
09	S.L.Dogra	S&WLI	UMB	9729539634
10	Rajiv Sharma	Ch.S&WLI	UMB	9729539635
11	KamleshMeena	S&WLI	UMB	9779239631
12	Parmod Kumar	S&WLI	UMB	9729535987
13	Mahesh Bhardwaj	S&WLI	UMB	9729539642
14	Rakesh Balodi	SWLI	MB	9760534632
15	Birendra Kumar	CSWLI	MB	9760534644

16	J.P.Singh	CSWLI	MB	9760534634
17	G.P.S.Chauhan	CSWLI	MB	9760534645
18	Vineet Kumar	CSWLI	MB	9760534647
19	Jamal Ahmed	CSWLI	MB	9760533573
20	Sanjay Mathur	CSWLI	MB	9760534641
21	LankeshPratap Singh	CSWLI	MB	9760534640
22	Manoj Kumar Sharma	CSWLI	MB	9760534639
23	Anil Kumar Saini	CSWLI	MB	9760533583
24	Tasleem Ahmed	CSWLI	MB	9760533563
25	Sanjay Kumar Saxena	CSWLI	MB	9760534636
26	Prakash Chandra Meena	SWLI	MB	9760534633
27	Praveena Singh	SWLI	MB	9760540181
28	Rajiv Kumar Chaubey	SWLI	MB	9760533131
29	Razi Khan	SWLI	MB	9760534637
30	Devendra Kumar	SWLI	MB	9045516707
31	Harpreet Singh	SWLI	MB	9897162297
32	Chetan Chauha	SWLI	MB	8445583533
33	Madan Mohan	SWLI	MB	7302969831
34	Avinash Sinha	SWLI	MB	8923796258
35	Rohtas Kumar	CWLI	DLI	9717648769
36	Vijai bajpai	CWLI	DLI	9717648775
37	T.Chetan	SWI	DLI	9717648773
38	S.K.Dua (Re-Engagement)	CWLI	DLI	9811355028
39	DevenderGautam	CWLI	DLI	9717648758
40	Ajender Singh	CWI	DLI	8171100353
41	S.K.Kataria	CSWLI	DLI	9717648760
42	Prem Mohan	CWLI	DLI	9717648766
43	Rajesh Kumar	CWLI	DLI	9717648767
44	K.C.Rana	CSWLI	DLI	9717648762
45	Ravi Kumar	SWI	DLI	9717635247
46	Yash Pal Rawat	SWI	DLI	9717648755
47	Yash Pal Bhardwaj	SWI	DLI	9717648774
48	Suresh Kumar	WLI	DLI	9717695116
49	Arvind Kumar Panchal	WLI	DLI	9717002029
50	Deepak Vatis	CWLI	DLI	8920107212
51	Rajesh Partap	SWLI	DLI	9654941557
52	Deepak Lohat	SWLI	DLI	9717894227
53	Vijay Meena	SWLI	DLI	9717633111
54	Deepak	SWLI	DLI	9910217265
55	Anurag Tiwari	SWLI	DLI	9717648756
56	Kapil Meena	SWLI	DLI	7206286891
57	Rajesh Mahajan	CSWLI	LKO	9794833615
58	Raman Uppal	CSWLI	LKO	9794833642
59	Kirti Mishra	CSWLI	LKO	9794833608
60	Nikhil Singh	CSWLI	LKO	9794833640
61	C.B.Mishra	CSWLI	LKO	9794833631
62	G.K.Mishra	CSWLI	LKO	9794833625
63	Mrs.M.Benjamin	CSWLI	LKO	9794833620
64	R.K.Srivastava	SWLI	LKO	9794843142
65	Ajai Kumar	SWLI	LKO	9794942383
66	J P Verma	CSWLI	LKO	9794843413
67	P.S.Ojha	SWLI	LKO	9794833612
68	Jony Kumar	SWLI	LKO	9794833635
69	J.B.Singh	SWLI	LKO	9794833610
70	Sudhir Tiwari	SWLI	LKO	9794843043
71	R.H.Meena	SWLI	LKO	9794833613

72	Sanjay Sonkar	SWLI	LKO	9794835814
73	Raj Kumar Sharma	SWLI	LKO	9794833626
74	LokeshMeena	SWLI	LKO	9794833641
75	Naresh Kumar	CWLI	FZR	9779232640
76	Rakesh Sharma	CWLI	FZR	9779232636
77	Inderjit Singh	CWLI	FZR	9779232637
78	Anil Sethi	CWLI	FZR	8146632970
79	Ashwani Kumar	CWLI	FZR	8146632977
80	Kedar Lal Meena	SWLI	FZR	8146632969
81	Harpreet Singh	CWLI/LDH	FZR	9779232639
82	Raman Kumar	CWLI/LDH	FZR	8146632973
83	Sukhvir Kumar	CWLI/LDH	FZR	9779232232
84	Brijesh Kumar Thapaj	SWLI	FZR	979232644
85	Rakesh Lal	CWLI/JUC	FZR	8146632971
86	V.N.Kalia	CWLI/JUC	FZR	8146632972
87	Arvind Kumar	CWLI/ASR	FZR	9779232642
88	Rajesh Babbar	S&WLI/ASR	FZR	9779232645
89	Hans Raj	CWLI/PLMX	FZR	9779232646
90	Ashok Kumar	CWLI/PTK	FZR	8146632974
91	Rakesh Ranjan	S&WLI	FZR	7625946159
92	Deepak Chibbar	SWLI/PTK	FZR	9888363601
93	Mohan Verma	CWLI/JAT	FZR	9797532630
94	NarinderThappa	CWLI/JAT	FZR	9596756572
95	Sandesh Kumar	CWLI/JAT	FZR	9596757071
96	Ram Paul	S&WLIJAT	FZR	9419166905
97	Andrabi	S&WLI/BDGM	FZR	9596385193
98	Jaspal Negi	S&WLI/ASR	FZR	9779232634

5.12 Preparedness at the Divisional Level

The Divisional Disaster Management plan shall contain the following information. Review and updating of this information should be done in the first quarter of every year.Telephone Nos. including Mobile Nos. of all important railway officials at both Zonal & Divisional level and telephone Nos. of all stations, blocks etc.

- Location of ART&ARME/SPART within Division and adjoining division and adjoining Zonal Railways.
- Inventory of medical facilities within Division, Doctors, Hospitals, Nursing Home, Ambulance.
- Details of District & State officials
- Details of Fire service stations.
- Details of Defense establishment including Army, Navy & air force.
- Details of Helipads/location where a small plane or helicopter can land
- Details of social organization / NGOs.
- Inventory of agencies for earth moving equipment like crane, bulldozer, hiring boats, road vehicles etc.
- Details of skilled divers with their name and address.
- Details of road Transport, distance map superimposed on division map, detailed road map, etc.
- Details of forensic personal.
- List of materials of ART&ARME.
- Details of important bridges and its locations.
- Details of Para military establishments.

All the above updated information should be readily available with Divisional Control office.

5.12.1 Display at Railway stations

Each railway station shall maintain a complete list of above in addition to the following details and should be displayed in a prominent place.

a) Details of state govt. officials in which jurisdiction of station comes with their Name, Designation, Telephone Nos., etc.
b) List of persons qualified for providing first aid.
c) List of Private Doctors
d) List of Railway Hospitals
e) List of conveyance available

5.12.2 Railway hospitals

Each Railway Hospital/Hospital Units should similarly maintain a display containing information about other Govt. / Private Hospitals nearby, Govt. /Pvt. Doctors, Social Organizations having ambulance facilities, details of voluntary organizations in the nearby locality, Blood bank and blood donor details. **All these details must be available in the respective stations also.**

5.13 General

- Apart from the above, each PHOD/DRM shall nominate an officer to monitor warned location and order arrangement.

- A monitoring cell shall be formed by all departments concerned at Divisional/Zonal level to ensure proper co-ordination and planning.

Chapter 6

6 - Disaster Preparedness: ARMVs/SPARMVs/ARTs/SPARTs/BD Cranes

6.1 Standard Composition of ARTs

6.1.1 A Class ART – 01 No. of OHE mast. (**For electrified section only**)

1) 140 T Diesel Crane with Match Truck – 01 unit.
2) One equipment van containing HRE, Generator, compressor etc.
3) Two staff van including kitchen Car,
4) One BCNTAHS containing Engineering materials:
5) One BFU containing Bulldozer and other heavy materials: and
6) One BRNTAHS containing material for OHE (**for electrified sections only**)

6.1. 2 B Class – ART

1) One equipment van containing HRE, Generator, compressor etc.,
2) Two staff van including kitchen Car,
3) One BCNTAHS containing Engineering materials:
4) One BFU containing Bulldozer and other heavy materials: and
5) One BRNTAHS containing material for OHE (for electrified sections only)

6.2 Location of ARMV/SPARMV/ART/SPART/ B.D. Crane

6.2.1 List of ARMV/SPARMV over Northern Railway:

Division	S No	Location	Gauge	Type of ARMV	Make of HRD	Year of HRD
DLI	1	DLI	BG	Scale-I (03 coach/SPARMV)	Holmatro	2017
UMB	2	UMB	BG	Scale-I	Lukas	2003
	3	BTI	BG	Scale-I(03 coach/SPARMV)	Lukas	2007
	4	SRE	BG	Scale-I (02 coach/SPARMV)	Holmatro	2018
	5	KLK	NG	Scale-I	Not available	Not available
FZR	6	FZR	BG	Scale-I	Lukas	2003
	7	ASR	BG	Scale-I(03 coach/SPARMV)	Lukas	2007
	8	LDH	BG	Scale-I	Lukas	2003
	9	PTK	BG	Scale-I	Lukas	2003
	10	JAT(Tool Van)	BG	Scale-II	Lukas	2007
	11	BJPL	NG	Scale-II	Lukas	2010
MB	12	MB	BG	Scale-I (03 coach/SPARMV)	Lukas	2003
	13	RAC	BG	Scale-I	Lukas	2003
LKO	14	LKO	BG	Scale-I (03 coach/SPARMV)	Holmatro	2018
	15	FD	BG	Scale-I	LUKAS	2001

6.2.2 ART over Northern Railway

Division	S no	Location	Gauge	Type of Crane/ART	Detail of HRE		Make of HRD	Commissioning Year of HRD	Cap.of Crane in Tones	Make of Crane
					Make	Year of commi				
DLI	1	DLI	BG	A	BEMCO	2018	Holmatro	2017	140	Gott.
	2	NDLS	BG	Mobile van.	Lukas				----	----
UMB	3	UMB	BG	A	MFD	2010	Holmatro	2013	140	Gott.
	4	UMB	BG	Mobile van.	Lukas	2013			-	-
	5	BTI	BG	A	MFD	2010	Lukas	2003	140	Gott.
	6	SRE	BG	B	Lukas	2004	Lukas	2013	---	---
	7	KLK	NG	B	---				---	---
FZR	8	FZR	BG	B	MFD	2007	Lukas	2005	---	---
	9	ASR	BG	B	BEMCO	2017	Lukas	2005	---	---
	10	LDH	BG	A	Lukas	2010	Lukas	2005	140	Gott.
	11	PTK	BG	A	BEMCO	2017	Lukas	2005	140	Gott.
	12	PTK	NG	B	MFD	---	---	---	---	---
	13	JAT	BG	B	MFD	2013	Lukas	2005	----	----
	14	BDGM	BG	SPART	MFD	2008	Lukas	2005	---	---
	15	BJPL	NG	C	---	---	---	---	---	---
	16	SVDK	BG	Only Crane	---	---	---	---	140	Gott
MB	17	MB	BG	A	MFD	2012	Lukas	2003	140	Gott.
	18	RAC	BG	B	MFD	2012	Lukas	2003	----	-----
LKO	19	LKO	BG	A	BEMCO	2016	Holmatro	2018	140	Gott.
	20	FD	BG	B	BEMCO	2017	Holmatro	2018	---	---

6.2.3 Classification and Jurisdiction of Accident Relief Trains, ARMEs and Self propelled ARTs/ ARMVs over Northern Railway.

S. No.	Class of ART	Crane	HRE	Shed	Beats of ART/ARME	Beats of Crane
1.	'A'	140-T DSLBD crane No. 142271 Gottwald (upgraded new design)	MFD	DLI	1. DLI-SMQL-TPZ(Excl.) 2. DLI-MOZ(Incl.) 3. DLI-PNP-JHI(Incl.) 4. DLI-ROK-JHL(Incl.) 5. DLI-FDB-PWL(Incl.) 6. DLI-AREA 7. DLI-HPU(Excl.) 8. DLI-KRJ(Excl.)(NCR) 9. ROK-BNW(Incl.)(NWR) 10. PNP-ROK(Incl.) 11. NRW-KLE(Incl.) 12. DLI-RE(Incl.)(NWR) 13.BNW-RE(Incl.)(NWR) 14. ABO-RE 15. GHH-FN 16.JCY-SNP	1. DLI-SMQL-TPZ(Excl.) 2. DLI-MOZ(Incl.) 3. DLI-PNP-JHI(Incl.) 4. DLI-ROK-JHL(Incl.) 5. DLI-FDB-PWL(Incl.) 6. DLI-AREA 7. DLI-HPU(Excl.) 8. DLI-KRJ(Excl.)(NCR) 9. ROK-BNW(Incl.)(NWR) 10. PNP-ROK(Incl.) 11. NRW-KLE(Incl.) 12. DLI-RE(Incl.)(NWR) 13. BNW-RE(Incl.)(NWR) 14. ABO-RE 15. GHH-FN 16.JCY-SNP
2.	'B'		MFD	FZR	1. FZR-KKP(Incl.) 2. FZR-LNK-JUC(Incl.) 3. FZR-MQF(Excl.) 4. FZR-FKA-ABS(Excl.) 5. FZR-HSW(Incl.)	**140 T BD crane beat will be covered by BD Crane based at BTI and LDH-** 1. FZR-KKP (Incl.) (by BTI) 2. FZR-LNK-JUC(Incl.)(byLDH) 3. FZR-MQF(Excl.) (by LDH) 4. FZR-FKA-ABS(Excl.)(byBTI) 5. FZR- HSW(Incl.) (by LDH)
3.	'A'	140-T DSL BD Crane No. 142040 Gottwald (Old design)	Lucas	LDH	1. LDH-SIR(Excl.) 2. LDH-JUC(Incl.) 3. LDH-DUI-JHL-HSR(Incl.) 4. LDH-MQF(Incl.) 5. LDH-PHR-NRO-LNK(Excl) 6. LDH-PHR-NRO-JUC (Incl) 7. LDH-SNL-NMDA (Excl.)	1. LDH-SIR(Excl.) 2. LDH-JUC-ASR(Incl.) 3. LDH-DUI-JHL-HSR(Incl) 4. LDH-MQF(Incl.) 5. LDH-PHR-NRO-LNK(Excl) 6. LDH-PHR-NRO-JUC(Incl.) 7. LDH-ASR-ATT 8. LDH-ASR-BAT-QDN 9. LDH-ASR-VKA-DBNK 10. LDH-PGW-NSS-JJJ 11. LDH-PGW-NSS-

						RHU 12. LDH-JRC-HSX 13. LDH-ASR-KEMK 14. LDH-BEAS-GWSB-TTO (Excl.) 15. LDH-SNL- NMDA (Excl.)
4.	'B'	NIL	BEMCO	ASR	1. ASR-JUC (Excl.) 2. ASR-ATT 3. ASR-BAT-QDN 4. ASR-VKA-DBNK 5. PGW-NSS-JJJ 6. PGW-NSS-RHO 7. JRC-HSX 8. ASR-KEMK 9. BEAS-GWSB-TTO(Incl.)	Beats same as ART/ARME and will be covered by 140-Tonne DSL crane of LDH HQ.
5.	'A'	140- T DSL BD Crane No. 144023 (New design)	BEMCO	PTK	1. PTK-CKDL (Excl.) 2. PTK-JRC (Excl.) 3. PTK-BAT (Excl.)	1. PTK-CKDL (Excl.) 2. PTK-JRC (Excl.) 3. PTK-BAT (Excl.)
6.	Only 140T BD DSL crane with tool van	140- T DSL BD Crane No. 144013 (Gott. New Design)	MFD	SVDK	SVDK-JAT-CKDL (incl)	SVDK-JAT-CKDL (incl)
7.	Tool Van Class-"B" (NG)	Nil	--	PTK (NG)	2. PTK-BJPL-JDNX	No crane available
8.	Tool Van Class-"C" (NG)	Nil	--	BJPL (NG)	1. JDNX-BJPL-PTK	No crane available
9.	SPARMV(02 coach SPART) Class-"B"	Nil	MFD	BDGM	1. BDGM-BRML 2. BDGM-QG-BAHL	No crane available
10.	'A'	140- T DSL BD Crane No. 142038 Gottwald (Old design)	BEMCO	LKO	1. LKO-DYD(Excl) 2. LKO-AJ(Excl.) 3. LKO-RBL-UCR-KHNM-PFM(Excl) 4. LKO-RBL-CIL-PBH(Incl) 5. LKO-SLN(Excl.) 6. LKO-BLM-MAH(Incl.) 7. UTR-TPNR-Lucknow Alambagh Cabin Area	1. LKO-FD-ZBD(Incl.) 2. LKO-AJ(Excl.) 3. LKO-RBL-UCR-ALD (Excl) 4. PRG-PYG 5. LKO-RBL-CIL-PBH-JNH (Incl.) 6. LKO-JNH-ZBD(Excl.) 7. LKO-SLN-ZBD(Excl.) 8. LKO-BLM-MAH(Incl.) 9.LKO-FD- ABP-TD 10. LKO-CIL-SLN(Excl.) 11. LKO-FD-SLN(Excl.) 12. LKO-CIL-ALD-JNH(Excl)

						13. LKO-FD-ABP-ZBD (Excl) 14.LKO-BLM-RAC(Excl.) 15. LKO-BLM-SPC-SCC 16. UTR-TPNR-Lucknow Alambagh Cabin Area
11.	'B'	Nil	BEMCO	FD	1. FD-DYD(Incl.) 2. FD-ZBD(Incl.) 3. FD-PBH-JNH(Incl.) 4. FD-SLN-ZBD(Incl.) 5. FD-ABP-TD	Beats same as ART/ ARME and will be covered by 140-Tonne DSL crane, of LKO HQ
12.	'A'	140-T DSL BD Crane	--	MGS (EC Rly)	1. MGS-BSB-ZBD(Excl.) 2. MGS-BSB-JNH(Excl.)	1. MGS-BSB-ZBD(Excl.) 2. MGS-BSB-JNH(Excl.)
13.	'A'	140-T DSL BD Crane	Lucas	CNB (NCR)	1. CNB-AJ(Incl.) 2. CNB-ON-UCR(Excl.) 3. CNB-ON-DMW-DYP(Excl) 4. CNB-ON-MAH(Excl.)	1. CNB-AJ(Incl.) 2. CNB-ON-UCR(Excl.) 3. CNB-ON-DMW-DYP(Excl) 4. CNB-ON-MAH(Excl.)
14.	'B'	Nil	MFD	ALD (NCR)	1. ALD-PFM(Incl.) 2. PRG-PYG	Beats same as ART/ARME and will be covered by 140-Tonne DSL crane, of LKO HQ
15.	'A'	140-T DSL BD crane No. 144014 Gottwald (New design)	MFD	MB	1. MB-HPU-MTC(Excl.) 2. MB-NBD-LRJ(Excl.) 3. MB-HPU-KRJ(Excl.) 4. MB-BE(Incl.) 5. MB-CH-HGJ(Incl.) 6. MB-GJL-MZM(Excl.) 7. MB-CH-BE(Incl.) 8. MB-RJK-SHTS 9. MB-NBD-KTW	1. MB-HPU-MTC(Excl.) 2. MB-NBD-LRJ-DDN 3. MB-HPU-KRJ(Excl.) 4. MB-BE-RAC-SPC(Excl.) 5. MB-CH-HGJ(Incl.) 6. MB-GJL-MZM(Excl.) 7. MB-CH-BE(Incl.) 8. MB-RJK-SHTS 9. MB-NBD-KTW 10.MB-LRJ-SRE(Excl.) 11. MB-HW-RWL-RKSH
16.	'B'	Nil	MFD	RAC	1. RAC-BLM (Incl.) 2. RAC-BE(Excl.) 3. RAC-BLM-SPC-SCC(Incl.) 4. RAC-SPC(Excl.)	Beats same as ART/ARME and will be covered by 140-Tonne DSL crane, of LKO and MB HQtrs as indicated in respective crane beats.
17.	'A'	140-T DSL BD Crane	Lucas	CNB (NCR)	1. CNB-ON-MAH(Excl.)	1. CNB-ON-MAH(Excl.)

18.	'A'	140-T DSL BD Crane No. 144004 Gottwald (New design)	MFD	UMB	1. UMB-SRE-TPZ-MOZ(Excl) 2. UMB-PNP(Excl.) 3. UMB-JUD(Incl.) 4. UMB-RPJ-PTA(Incl.) 5. UMB-SIR-UHL-AADR-DLPC 6. UMB-KKDE-KLE(Excl.) 7. UMB-KLK 8. UMB- CDG-JNCB-MRND-NMDA-JNCB (Incl.)	1. UMB-SIR(Incl.) 2. UMB-PNP(Excl.) 3. UMB-RPJ-PTA-DUI (Excl.) 4. UMB-SIR-UHL-AADR-DLPC 5. UMB-KKDE-KLE(Excl.) 6. UMB-KLK 7. UMB-SRE-TPZ-MOZ (Excl) 8. UMB- CDG- JNCB-MRND-NMDA-JNCB (Incl.)
19.	'A'	140-T DSL BD Crane No. 143008 Gottwald (old design)	MFD	BTI	1. BTI-JHL (Excl.) 2. BTI-PTA(Excl.) 3. BTI-HMK-SGNR(Incl.) 4. BTI-KKP-FKA(Excl.) 5. BTI-HMH(Excl.)(NWR) 6 .BTI-HSR-BNW(Excl.) (NWR)	1. BTI-JHL(Excl.) 2. BTI-DUI(Excl.) 3. BTI-HMK-SGNR(Incl.) 4. BTI-SOG-APH 5. BTI-KKP-FKA(Excl.) 6. BTI-HSR-BNW(Excl.) (NWR)
20.	'B'	Nil	Lukas	SRE	1. SRE-JUD(Excl.) 2. SRE-MOZ(Excl.) 3. SRE-LRJ-DDN 4. SRE-LRJ-RWL-RKSH	Beats same as ART/ARME and will be covered by 140-Tonne DSL crane, of UMB and MB HQs as indicated in respective crane beats.
21.	'B' Tool van ARME Scale-II	Nil	Nil	KLK (NG)	1. KLK-SML	NG Crane not provided.

6.3 ACCIDENT RELIEF TRAIN / VANS

6.3.1 Accident Relief Medical Equipment

(a) The Medical Officer in charge is responsible for ensuring that the prescribed contents of the accident relief medical equipment (Scale-I and II) are maintained in the chests and are in good condition. Whenever required, the medicines, surgical appliances and other articles must be replaced.

(b) Where Scale II equipment is stored in the Station building, the Station Manager/Station Master shall be responsible for the safe custody of the boxes. Whenever this equipment is sent to the site of accident, the Station Manager/Station Master shall ensure that the boxes are received back in time and kept at the proper place. On return of the boxes after use, the medical officer in charge should check the same and arrange immediately for necessary replenishment of the articles used. In addition, the medical officer in charge and the Station Manager/Station Master will inspect this equipment once in a month.

(c) ARME Scale-I must be inspected once in a month by the following officials in charge (preferably jointly)-
(i) Medical Officer
(ii) Station Manager/Station Master

(iii) Telecommunication Inspector
(iv) Carriage and Wagon Supervisors
(v) Electrical Official
(vi) Engineering Official

(d) An inspection book must be provided in the ARME van Scale-I and also in the location of Scale-II equipment for record of remarks by inspecting officials and action taken. The inspection book shall neatly be maintained.

(e) Medical Officer in charge of the Division shall inspect the Scale-I and Scale-II equipment quarterly and ensure that all the prescribed contents are maintained in good condition.

(f) After each monthly inspection, a joint report shall be submitted by the officials to their respective Divisional Officers. Every month a certificate to the effect that the contents of the equipment have been checked and replenished (wherever required) shall be sent by the Doctor-in-charge of equipment to the Medical Officer in charge of the Division who in turn shall forward it to the Chief Medical Officer.

(g) During the inspection, the Medical Officer shall also see that the water tanks are being refilled every week. The SSE/C&W in charge shall be responsible for refilling the water tanks every week. The inspecting officials concerned shall also see that all the articles such as other lights, kerosene, torches, batteries and bulbs etc. DG sets, inflammable tower lights are in working order with full load capacity with sufficient quantity of Diesel/Kerosene Oil. All the quality fittings should be in working order with sufficient cables and good switch boards. The lighting arrangements should be tested by actually burning them. The electrical official in charge shall also ensure that the lights, fans and the batteries are in proper working order.

6.3.2 Accident Relief Train -

(a) Following records shall be maintained in the accident relief trains -
(i) Accident Relief Train Log Book
(ii) Attendance registers
(iii) List of tools and equipment
(iv) Register for testing of wire ropes and chains
(v) Periodical testing registers for:
(1) First aid equipment
(2) Field Telephone
(3) Detonators
(4) Gas cutting equipment
(5) Gas lighter
(6) Generators
(7) Compressors
(8) Firefighting equipment
(vi) Joint Inspection register

(b) All Relief trains and Relief vans come under Mechanical department. SSE/C&W and others in charge of the Accident Relief Trains and Relief Vans, are responsible to ensure that they are always fully equipped and in proper running order. They will also inspect the equipment to ensure that they are in efficient working condition. However, the Engineering, Electrical and S&T department will be responsible to ensure the availability of prescribed equipment for their respective departments and their good condition.

(c) The Divisional Mechanical Engineer, Divisional Engineer, Divisional Electrical Engineer (TRD), Divisional Signal and Telecommunication Engineer and Divisional Electrical Engineer(G) concerned must personally inspect the Relief

Trains and their equipments concerned to the respective departments to ensure the availability and their efficient working condition. They must also satisfy themselves that the deficiencies are made good after use at every accident.

(d) The person in charge of the Loco-shed, Running shed at the base station of Relief Trains is responsible to see that the Relief Train gang thoroughly understand the accident hooter for their attendance, and to maintain a list with their names and the names of principal members who live in the vicinity of the shed who are supposed to attend with the relief train. He is also responsible to keep the said list in a place accessible to all.

(e) The person in-charge of the C&W department is responsible to organize a break down gang amongst his staff at the base station of relief train and to see that they thoroughly understand the accident hooter for their attendance, also to ensure that the gang is efficient enough to work at the site of accident.

(f) The person in-charge of the loco shed/running shed is responsible to keep the engine and accident relief crane (if provided) in readiness. The SM will be responsible to arrange any extra vehicle or brake van for relief work in case of necessity.

(g) The person in-charge of C&W department for relief train is responsible to maintain all the vehicles on the Accident Relief train in the same way as other coaching stock in regular use, in that the running gears shall be regularly attended, oiled and replaced in accordance with the orders in force. He must ensure that those vehicles are always kept in good working condition, so that in the event of an accident requiring relief train, no detention or speed restriction need be permitted to these vehicles for any reason.

6.3.3 Accident Relief Machinery

(i) The entire accident relief machinery as a whole, i.e., the special ARME Scale–I (Medical Relief Van) and the break-down special shall be inspected by a committee consisting of the Divisional Safety Officer, the Divisional Engineer, Divisional Medical officer, Divisional Mechanical Engineer, Divisional Electrical Engineer and Divisional Signal & Telecommunication Engineer once in three months and a joint report shall be submitted regarding the results of the inspection to the Divisional Railway Manager. The Divisional Safety Officer shall act as the Secretary of the committee submitting the Joint report to the Divisional Railway Manager. Only in regard to matters concerning change in policy, equipment or stabling arrangement, if any, the Divisional Railway Manager shall address the Principal Chief Safety Officer for orders or approval and in all other aspects he shall dispose off the case. A consolidated statement showing the dates on which the Joint Inspection was made shall be submitted by the Divisional Railway Manager to the Principal Chief Safety Officer, by the end of the month following each quarter.

(ii) In inspecting periodically Medical Relief Equipment of any type, the Medical Official in charge shall pay attention to the condition of dressings and articles liable to deteriorate and perish. He shall replace consumable articles and drugs with limited period of efficacy from their boxes not longer than quarterly, aired for above three hours and replaced in their boxes with a quantity of naphthalene balls between the folds to avoid damage by insects. The Assistant Divisional Medical Officer concerned shall specially ensure that the petromax and other lights are in proper working order by actually burning them and shall also see that there is sufficient quantity of oil, mantles and matches. He shall also specially see that the arrangements for water are all right.

(iii) Emergency indents in Form MO 3A shall be placed by the Assistant Divisional Medical Officer for the replacement of articles and the indents shall also be endorsed in red ink for Accident Relief Medical Equipment. As far as possible, the Medical Official in charge shall replace immediately any damaged article from the stock available in the hospital or dispensary, without waiting for the indent to be complied with.

(iv) The seal of the box containing the keys may be broken for the purpose of inspection. After each inspection the concerned official shall restore the keys to the box kept for this purpose and reseal it. In an emergency, the glass front can be broken and the keys taken. After replacing, the concerned official shall see that the glass front is replaced by contacting the local Junior Engineer/Section Engineer (Permanent Way).

6.3.4 Target time to turn out ART/ARME

ARME	**20 minutes**- During day.
	30 minutes- During night.
ART	**30 minutes** During day.
	45 minutes During night.

6.3.5 Accident Mock Drills

Each division should conduct mock drills as per Railway Board's letter No.2010/Safety (DM)/6/23 dated 30.01.2020

(d) In general, mock drills have to be conducted once in every quarter for every location of ARTs/ARMVs during either day or night.
(e) In a division where class 'A' ARTs/Scale-1 ARMVs are stationed at more than three locations, mock drills may be carried out for all such ARTs/ARMVs in that division at least once in six months evenly spaced out over the period.
(f) ART/ARMV turned out on account of accident will qualify as mock drill.
(g) Blocks of quarters should be considered from April to June, July to September, October to December and January to March.

In carrying out these drills the following points should be carefully borne in mind:

(i) Every drill should be made as realistic as possible.

(ii) Arrangements regarding the drills should be kept confidential.

(iii) The turnout of a relief train should be completed with full complement of equipment and staff.

(iv) These drills should be ordered by the DRM personally and conducted under the direct supervision of an officer not lower in rank than Senior Scale Officer.

(v) The results of mock drills should be maintained in a special register along with the particulars of corrective actions taken wherever necessary. The results should also be communicated to the CSO and General Manager.

6.4.6 Mock drill regarding Video Transmission from ART.

Ref: (i) Railway Board letter No.2003/Safety (DM)/6/2/1 dt.29.07.2013

(ii) Railway Board letter No.2003/Safety (DM)/6/2/1 dt.09.11.2016.

In continuation of Board's letter under ref.(i) wherein instructions were issued to Zonal Railways regarding live video transmission from Accident Relief Train,

Railway Board vide letter under ref.(ii) have issued revised schedule for conducting mock drill.

"Divisions are requested to ensure that mock drills are conducted as per schedule given in Board's letter. In case, the nominated day is holiday, mock drills may be conducted on the next working day".

6.4.7 Preliminary Warning for ARME/ART

(a) If a passenger carrying train does not arrive within 10 minutes or a goods train does not arrive within 20 minutes after allowing for its normal running time, at the next block station, the Station Master on duty at the block station concerned shall immediately inform the station in rear and the section controller.

(b) The section controller on duty on receipt of such advice shall immediately issue a preliminary warning to the nearest base stations of ARME/ART, so as to keep them ready for dispatch pending further information.

(c) The Station Masters at either end of the block section shall also send one of the Traffic Staff out on the block section to fetch information about the whereabouts and condition of the delayed train and nature of assistance, if any required.

Chapter 7

Action Plan for Different Exigencies

7.1 Earthquake

- When first tremors are sensed during an Earthquake, all Personnel should evacuate buildings and assemble at safe places away from structures, walls and falling objects.
- Emergency shutdown should be declared.
- Emergency response plan to be activated.
- After the status is restored, personnel should inspect all the facilities for damage assessment, cleanup, restoration and recovery.

7.2 Landslide

- Whenever landslide is expected / experienced due to heavy down pour all train services to be regulated.
- Rescue team to be rushed for restoration work.

7.3 Floods

Based on the weather forecast warnings regarding impending flood condition the following steps should be taken.

- Bridge watchman to be provided at vulnerable points to inform flow of water.
- Shifting all and movable equipment around the bank.
- If time permits sandbag dykes can be constructed to ensure safe passage of trains.
- Regulate the train service till the flood recedes
- Evacuate people on train/at station and move them to a safer place.
- Contact Fire brigade, Naval, Army, Air force, Local boat man and arrange Divers and boats.
- With the co-ordination of local authorities the Engineering Officer/Supervisor or other supervisors at that station shall arrange temporary shelter in nearby schools, marriage hall, community centre etc.
- If necessary arrange coaches to accommodate the affected temporarily.
- Seek assistance from voluntary organization and arrange drinking water food medicine etc.
- RPF and GRP in co-ordination with local police shall arrange protection.
- Keep communication with Divisional Control Office.
- When people are marooned by flood, arrange air dropping of food packets, cloths etc., with the assistance of civil administration.
- Contact SJAB (St. John Ambulance Brigade), local doctors and provide medical care to the affected.

7.4 Cyclone/Storm

When a train caught in a cyclonic storm at midsection/ station:

- Stop the train clear of cuttings, bridges and embankments.
- Guard, Loco Pilot and other Railway servants on train shall keep open windows and doors of all coaches.
- Station Master shall not start trains when the wind velocity exceeds the permitted level of 41 knots/72 KMPH.
- Make announcement frequently to warn the public about the storm/cyclone.
- Take all necessary action to provide shelter and other assistance as in the case of flood.

7.5 Manmade Disaster

The following disasters/accidents may be caused by human/ equipment failure, which may affect the normal movement of train services with loss of life or property or both.

- Collisions
- Fire on Train
- Level crossing accidents at Manned/Unmanned Level Crossings.
- Derailments.

Sabotage causing deliberate loss of life/damage to property or both.

- Bomb threat/ blasts.
- Setting fire to Train/Railway Installations and Railway property.
- Tampering with Railway fittings to cause accidents.
- Placing of obstructions on track to cause disruption to traffic
- Hijacking of Train etc.

7.6 Bomb threat/Blast

Person receiving call regarding bomb threat:

- Should attempt to gain as much information as possible from the caller like type of device, time set, location, reason/ purpose of the act, dialect mannerism and identity of the caller.
- The person receiving call should inform and alert the disaster management team (Bomb detection squad).
- Also, alert police, fire brigade and explosive department.
- Pass the information to all departments concerned.
- Take initiative for evacuation of all from the premises.
- Person noticing a bomb like object, should bring it to the notice of the nearest available officer.
- Inform Railway Police, RPF and Bomb detection squad.
- Ensure all persons are away from the spot and to avoid unnecessary crowding near the area.
- Inform control to take further steps of regulating the train services.
- Wait for clearance from the Police department to restore normal working.
- Utilize “Caller ID” facility if provided to trace the caller.

7.7 Tampering of Railway fittings causing accidents & Placing of foreign particles on track to cause interruption to traffic

- A staunch vigil should be kept by introduction of special patrolling over the area as and when warranted.
- Some persons to be trained specially and to be drafted for duty over the area if required.

7.8 Radiation Emergency

7.8.1 Personal Injury Involving Radioactive Material Contamination

- Render first aid immediately for serious injuries, as trained.
- Call bomb squad, fire station.
- As possible, without doing harm to the victim, monitor the injured and remove contaminated clothing and gross personal contamination.

7.8.2 Radioactive contamination of Personnel

- Remove and bag all contaminated clothing.
- Call fire station, bomb squad, police

- Skin contamination should be cleaned using mild soap and tepid water. Use portable survey meter to monitor for remaining contamination. If not free of contamination, re-wash and re-survey.

7.9 What to do upon suspected letter/package receipt

- Handle with care
- Don't shake or bump
- Isolate and look for indicators
- Don't open, smell, or taste
- Treat it as suspect
- Call Police/Fire service/ Bomb squad. If parcel is Open and/or Threat is identified

(a) For a Bomb

- Evacuate immediately
- Call police/fire service/ Bomb squad.

(b) For Radiological

- Limit exposure – don't handle
- Evacuate area
- Shield yourself from the object.
- Call police/fire service/bomb squad.

7.10 Heat Wave

Heat wave is a period of abnormally high temperatures that leads to physiological stress, which so memes can claim human life. The World Meteorological Organization defines a heat wave as five or more consequence days during which the daily maximum temperature exceeds the average maximum temperature by five degrees Celsius. Different countries define heat wave differently in context of their local conditions. Heat Waves typically occur between March and June, and in some rare cases even extend until July. Heat waves are more frequent over the Indo-Ganges plains of India. On an average, 5-6 heat wave events occur every year over the northern parts of the country. In the northern plains of the country, dust in suspension occurs in many years for several days, bringing minimum temperature much higher than normal15 and keeping the maximum temperature around or slightly above normal. Heat wave and Hot Day are area specific phenomena and may be ascribed for a Met Sub-division or a part thereof, when at least two stations safety the criteria. According to revised terminology of the IMD applicable from January 201616, in India, it will be considered as heat wave if the maximum temperature of a met-sub-station reaches at least 40°C or more in the plains, 37°C or more in coastal areas and at least 30°C or more for hilly regions. IMD defines heat wave17 when departure from Normal is 4.5°C to 6.4°C and Severe Heat Wave when departure from normal is >6.4°C. Similarly, for the plains heat wave is when actual maximum temperature ≥ 45°C and Severe Heat Wave when actual maximum temperature ≥47°C. To declare a heat wave, the condition should be recorded in at least at two stations in a Meteorological sub-division for at least two consequence days. A heat wave will be declared on the second day. Higher daily peak temperatures and longer, more intense heat waves are becoming increasingly frequent globally due to climate change. India too is feeling the impact of climate change in terms of increased instances of heat waves that are more intense in nature with each passing year and have a deviating impact on human health thereby increasing the number of heat wave casuals. The 14 Based on information posted on NMSHE website, hp://knowledgeportalnmshe.in/programme_details.aspx? C=57569ABD-ECC5-48B3-8F99-C0EBD6DFDC9F (accessed Sep 20, 2019) 15 Normal is the long term (over 30 years) annual average 16 Fore casting Circular No. 5/2015 (3.7), applicable from 1-Jan-2016 17 Guidelines

for preparation of Action Plan Preening and Management of Heat Wave, NDMA, 2017 35 NATIONAL DISASTER MANAGEMENT PLAN health impacts of Heat Waves typically involve dehydration, heat cramps, heat exhaustion and/or heat stroke. The signs and symptoms are as follows: • Heat Cramps: Edema (swelling) and Syncope (Fining) generally accompanied by fever below 39 degree C (102 o F) • Heat Exhaustion: Fugue, weakness, dizziness, headache, nausea, warming, muscle cramps and sewing • Heat Stroke: Body temperatures of 40 degree C (104 o F) or more along with delirium, seizures or coma, which is a potentially fatal This unusual and uncomfortable hot weather can impact human and animal health. It can cause major disruption in community infrastructure such as power supply, public transport and other essential services. Heat wave is considered a “silent disaster” as it develops slowly.

Chapter 8

8 - Disaster Response: Instant Action Team (IAT)

Disaster Response constitutes the spontaneous contribution of men at site and meticulously planned action by trained teams to rescue the people left in a gory site filled with fear and anxiety. Under such situations, it is necessary to take firm and quick decisions to save lives and property. To achieve these objectives Railways have a well-defined action plan that is successfully executed by the coordinated efforts of different disciplines. Such different disciplines are expected to function as a team namely,

i) INSTANT ACTION TEAM (IAT)
ii) FIRST RESPONDERS (FR)
iii) DISASTER RESCUE TEAM (DRT)

8.1 When a train is involved in a serious accident with casualties/ injuries to passengers

"Railway servants on train/at site shall volunteer themselves to render assistance and report to TS/TTE/ Guard of the Train. Immediately TS/TTE on duty shall collect all Railway servants on train/at site and form three or four groups. One group shall assist the Guard and Loco Pilot and the other groups may be directed to assist in rescuing injured/entrapped the passengers. In the absence of TS/TTE the Guard/Assistant Guard shall take steps to form such groups. UNDERSTAND THE DISASTER SYNDROME"

A victim's initial response following a Disaster is in three stages, viz. Shock stage, Suggestible stage and Recovery stage. These initial responses are called Disaster Syndrome.

- **Shock stage:** In which the victims are stunned, dazed and apathetic.
- **Suggestible stage**: In which the victims tend to be passive but open to suggestions and willing to take directions from rescue workers and others.
- **Recovery stage:** In which the individual may be tense and apprehensive and may show generalized anxiety.

8.2 Disaster Response: Instant Action Team (IAT)

The Instant Action Team comprises:

- The Guard, Crew, TS, TTE, Asst. Guard and other staff on duty by the train.
- Railway servants ON/OFF duty / as passenger by the train.
- Doctors and other volunteers traveling by train.
- Railway staff working at site.
- Non-Railway resources available at site.

THE GOLDEN HOUR

Understand the importance of Golden Hour concept:

"If a critical trauma patient is not given definite medical care within one hour from the time of accident, chances of his ultimate recovery reduce drastically, even with the best of Medical attention thereafter. This one hour period is generally known as The Golden Hour "

- Render definite medical care within Golden Hour.
- Stop Bleeding and restore Blood pressure within an hour.
- Persons under shock shall be immediately relieved of shock.

- Transport the casualties to the nearest hospital.

Or being effective any Disaster Management system must aim at recovering as many critical patients as possible and rushing them to hospital within this period.

CLEAR AND ACCURATE COMMUNICATION WITH PEOPLE WORKING WITH THE LEADER IS VERY MUCH ESSENTIAL FOR THEIR EFFECTIVE FUNCTIONING

SIMULTANEOUS ACTION PLAN

• Crew		• Flasher light		**PREVENT** Another disaster by stopping train approaching the accident site by protecting the line. Escaping of vehicles by securing them properly.
• Guard		Hand Signal		
• Attendant AC mechanic		• Walkie-Talkie		
• Gang staff		• Detonators		
• Gate keeper		• Fusee		

Lack of information and disruption of communication seriously hampers decision making

The assigned role of members of the Instant Action Team is enlisted under activity unit I. Every member of this team is responsible to ensure that timely action is taken to protect traffic, save lives and communicating the incident to the all concerned properly.

8.3 List of Duties of Instant Action Team (IAT)

- Duties of Loco Pilot and Assistant Loco Pilot (Motor Man).
- Duties of Guard.
- Duties of Assistant Guard.
- Duties of Train Supdt/TTE.
- Duties of Coach Attendant / AC Mechanic / Khalasies.
- Duties of Any Railway Servant on duty or as passenger.
- Duties of Engg, Over Head Equipment and Signal staff at site.
- Duties of SM of stations at either end.
- Duties of Supervisors at nearest Important Stations (SS, TI, SSE (Engg. & Mech.) & RPF).

8.3.1 Duties of LP and ALP of the Train

- Switch on Flasher light immediately and give four short whistles.
- Inform Guard / Station Master over walkie-talkie.
- Protect the obstructed/adjacent lines as per GR & S R 6.03
- Take necessary action to prevent Loco/Vehicles/Wagons rolling down.
- Record the time of accident and location immediately.
- Co-ordinate with Guard to save lives.
- Ensure that no clue or evidence is destroyed.
- If necessary detach Loco and take it to inform SM.

8.3.2 Duties of Guard

- Switch on the Flashing Tail Lamp if provided in the rear of his brake van.
- Secure the Train and prevent escaping of vehicles.
- Protect the obstruction or Depute Asst. Guard/ Competent person to protect as per G&SR 6.03

- Note down the time and location of accident.
- Inform Loco Pilot / Station Master through walkie - talkie.
- Make a quick survey of magnitude of accident and roughly assess casualty, damage and assistance required.
- Render First Aid to the injured passengers and arrange to transport them to hospital.
- Direct Railway servants on train at site to rescue injured entrapped passengers.
- Utilize Emergency Train Lighting box to facilitate medical Aid.
- Stop train running on adjacent line and utilize the resources on that train.
- Report the occurrences as quick as possible to control / nearest SM through portable Telephones or other communication equipment available at site with details asking for assistance.
- In electrified section if OHE is affected, take steps to switch off OHE supply.
- Log your activities. Do not leave the spot unless you are relieved by a competent authority.
- Record Evidence or statements if any given by passengers.
- Do not disturb the clues.

8.3.3 Duties of Asst. Guard

- Ensure that train is protected as per GR & S R 6.03
- Help Crew/ Guard in arranging protection of adjacent line first if obstructed.
- Help the Guard in rendering first Aid to injured.
- Help the Guard in conveying information to SM/Controller.
- Help the Guard in arranging to shift injured persons to the nearest hospital.
- Ensure protection of Railway and public property till the arrival RPF / Govt. Police.
- Carry out the work assigned by Guard.

8.3.4 Duties of TS / TTE

- Avail the services of a Doctor travelling by a train immediately and render Medical Aid.
- Render First Aid to injure.
- Collect particulars of the injured and prepare a list showing their position coach wise.
- Prepare a separate list showing dead & injured with address and ticket particulars.
- Transport the injured by Road Vehicles if available to the nearest hospital.
- Take the assistance of Local people/volunteers at site.
- Record Evidences or statement given by the passengers/others at site.
- TS / TTE shall prepare a list that shows the exact position of injured in the coaches from Train Engine to Brake van and hand over it to the Doctor.
- Inform the stranded passengers about alternative Transport arrangement.

8.3.5 Duties of AC Mechanic / Coach Attendants

- Switch off the power supply to avoid short-circuiting.
- Assist the Train Superintendent in their duties at the accident site.

8.3.6 Duties of Gang men staff

- On double/multiple lines stop the train approaching obstructed line if any by showing hand danger signal.
- Ensure that the track alignments or lines are not disturbed.
- Report to Site Manager and assist in rescue/restoration.
- Assist in extricating the injured/dead from coaches and transport them to hospitals.

8.3.7 Duties of Gatekeeper

- Stop trains approaching in double line or multiple lines when the line is obstructed.
- Arrange to inform SM immediately.
- Keep gate closed if the train has not cleared the gate.
- Don’t meddle with Interlocking.
- Collect men and material available nearby and direct them to site.

- Avail the services of road vehicles if any, waiting/passing through LC Gate.

8.3.8 Duties of Station Masters at adjoining Stations

- Protect traffic and keep signals at ON.
- Collect information from site and advise control office. SM at other end, SI/RPF & GRP, TI, JE/SSE Carriage & Wagon, Signal/ Telecom, Works, P. Way and TRD.
- Mobilize local medical team and send it to site to render First Aid to the injured.
- Inform civil authorities, village/Town/City representatives and volunteers for possible relief assistance.
- Inform the nearest Police/Fire station.
- To keep at least one running line clear for the through passage of ART.
- With the available assistance shift the injured to nearest hospitals.
- Get sanction from competent authority and arrange to send water, tea, coffee & food to the site.
- Arrange transport facility to clear stranded passengers.
- Arrange refund of fares after getting sanction.
- Open an emergency counter and display necessary information.
- Make frequent announcements about diversion, cancellation, regulation of train services.
- Advise RPF/GRP to provide security and protect private/ Railway property.
- Secure records related to accident in the Station/Cabin.
- Seal slides, levers, knobs and Relay room, if accident takes place in the Station limit.

8.3.9 Duties of senior most officials by train

- Ensure protection of traffic and assist Guard and Driver.
- Ensure the reporting of accident to nearest Station/Control.
- Note down the time of accident.
- Collect the reporting staff/volunteers, form and direct different groups and assign work.
- Roughly assess the casualties/extent of damage.
- Ensure the issue of a detailed message with the following information:

  - Time/Date of accident.
  - Location KM./Between stations
  - Train No. & Description
  - Nature of accident
  - Number of killed/injured.
  - Extend of damage.
  - Assistance required.
  - Prima facie cause of the accident.
  - Condition of the adjacent line, if any.
  - Whether OHE is involved.

- Maintain the log of events.
- Till the Site Manager takes control over the situation continue to be in charge of the site.

CHAPTER-9

9 - Disaster Response: First Responders

They are the persons who move quickly to the scene of disaster on knowing on receiving/knowing the information through official/non-official channels. They may be railway staff or people living in the vicinity of the place where the disaster took place.

9.1 Duties of Railway Staff

9.1.1 Gang Staff

(i) On double/multiple line section stop any other train approaching the accident area by showing hand danger signal.
(ii) Ensure that track alignments or lines are not disturbed.
(iii) Report to Site Officer and assist in rescue and relief work.
(iv) Assist in extricating injured passengers from coaches.
(v) Assist in transporting them to nearest hospitals.

9.1.2. Gate man

(i) Keep gate closed if the train has not cleared the gate.
(ii) On double/multiple line section stop any other train approaching the accident area by showing hand danger signal.
(iii) Arrange to inform SM immediately.
(iv) Don't meddle with Interlocking.
(v) Avail services of road vehicles waiting or passing through LC Gate.
(vi) Send message to nearby village, informing them regarding the accident.
(vii) Collect men and material available nearby and direct them to site.

9.1.3 Station Master at adjoining station

(a) Conveying of information

(i) Arrange protection of traffic by keeping all signals at ON position.
(ii) Report the accident to Station Master at the other end. He should be asked to call all off duty staff at his station and send them to the accident site.
(iii) Report the accident to Section Controller.
(iv) Control to be advised regarding –

- Time and nature of accident
- Brief description of accident.
- Adjacent lines clear or not.
- Damage to rolling stock.
- Damage to track in terms of telegraph posts.
- OHE masts damaged or not, and extent of damage.
- Approximate number of dead and injured (grievous, simple) to be obtained from the TS/ TTEs

(v) Following functionaries should be advised regarding the accident:

- All off duty railway staff posted at that station.
- SS of Junction stations at either end.
- TI, CMI
- P. Way Supervisors – SSE/JE etc.
- TRD Supervisors – SSE/JE etc.
- C&W Supervisors – SSE/JE etc.
- S&T Supervisors – SSE/JE etc.
- SI/RPF, SHO/GRP.

(v) Inform nearest Fire Station civil authorities, village/town/ city representatives and volunteers for possible relief assistance.

(vi) Supervisory Station Manager of the nearest Jn. station shall proceed to accident site.

(b) Medical assistance

(i) Call for assistance from local Doctors, St.JAB, Civil and Army Hospitals, Civil defense, Scouts and guides or any such organization.
(ii) Arrange adequate number of First Aid boxes and stretchers.
(iii) Mobilize local medical team and send it to site to render First Aid to the injured.
(iv) Quickly transport ARME Scale – II equipment to the site of the accident.

(c) Passenger assistance:

(i) Arrange drinking water, beverages and refreshments, either from Refreshment Room or local sources.
(ii) Supply beverages and refreshments free of cost to stranded passengers.
(iii) Open emergency counter and display necessary information.
(iv) Obtain reservation charts and display it.
(v) Collect information on dead/injured and convey it whenever asked for.
(vi) Make frequent announcements about diversion, cancellation, and regulation of train services.
(vii) Arrange for refund of fares as per extant rules.
(viii) Help the passengers with their luggage.

(d) Transport assistance:

(i) Arrange for transport from local resources, if available, for transporting injured passengers to nearest hospitals by fastest possible means.
(ii) For this purpose, apart from tractor trolleys, even trucks passing on the highway can be utilized.
(iii) Stranded passengers to be transported from the accident spot by arranging transshipment either by train or by hiring road vehicles.

(e) Security assistance

(i) Advise RPF/GRP/State Police to provide security to passengers, their belongings and railway property.
(ii) They should also be asked to assist in rescue and relief work.

(f) Communication Assistance:

(i) Direct passengers to PCO booths available nearby.
(ii) Issue free telegrams and make available STD phone/ mobile phone to relatives of dead/injured.

(g) Sending manpower for site:

[
(i) Proceed to site of the accident by quickest means with trolleys, coolies, lamps, vendors and any other equipment that is considered necessary.
(ii) Till relieved by a Traffic Inspector or Divisional Officers be in charge of site and carryout rescue/relief operations.

(h) Preservation of clues and evidences

(i) TI/SM first reaching the site shall take action to preserve clues and evidences.
(ii) Secure records related to accident in the Station/Cabin.

(iii) Seal slides, levers, knobs and Relay room, if accident takes place within the Station limit.

9.1.4 Duties of TI/PWI/SI/CWI/LI:

(a) Rushing to accident site with men and material

(i) Before leaving for the site of accident organize maximum number of men to go to the accident site along with their equipment.
(ii) Reach the site of accident by quickest available means.

(b) Rescue and relief

(i) Ensure that the obstructed line is protected.
(ii) Direct all staff working under them to assist in rescue and relief work.
(iii) All of them should work as per directions of Site Officer.
(iv) Assess casualties and arrange to render First Aid.
(v) Shift injured to nearest hospital.

(c) Joint measurements and preservation of clues and evidences

(i) Collect and record all evidences relating to the accident such as:
- Condition of track, with special reference to alignment, gauge, cross levels, super elevation, point of mount and drop and any sign of sabotage etc.
- Condition of Rolling stock with reference to Brake Power and braking gear.
- All marks on sleepers, rails, locomotives and vehicles etc. especially for preservation of clues.
- Position of derailed vehicles.
- Prima facie cause of accident.

(ii) Seize and seal the Train Signal Register, Log book, Private Number Book, Line Admission Book, Relay Room key register, Disconnection memos, Speed Recorder Chart and other relevant records.

(iii) Note down the position of panel switches, indication, block instrument, condition of relay room, status of data logger, etc.

(iv) Condition of switches, ground connections, point locking, occupancy of track circuit, details of damage to outdoor signal/point gears should be noted down.

(v) Seize and seal the Speed Recording Chart and all other registers and repair logbook of the locomotive.

(vi) Record details of Brake Power and other aspects of Rolling stock as per Performa.

(vii) Joint measurements of rolling stock should be taken. Note down observations, measurements of Loco etc. at site. If it is not possible, arrange for taking the reading at shed.

(viii) These can also be recorded on a video or digital camera subject to the availability.

(ix) Details of all readings taken and position of all equipment noted should be jointly signed by supervisors of all 5 departments at accident site.

(x) Obtain statement of staff involved in the accident.
(xi) SSE/C&W shall prepare a sketch showing position of Rolling stock.

(xii) PWI shall prepare a final sketch indicating the position of track, with respect to alignment, point of mount, point of drop, OHE mast, point number etc.

(xiii) Survey the situation, assess assistance required and issue message to Divisional Control Office.

(xiv) Take charge of the situation pertaining to your own department and remain till Divisional officers arrive at the site.

9.2 Help to be sought from Local people

9.2.1 At accident site

(i) Any road vehicles which arrive should be lined up in a row facing the track with their headlights switched ON for illuminating the accident site.

(ii) Road vehicle should be so spaced out that they illuminate the entire length of the accident site. Such spacing would also depend on number of tractors that have arrived.

(iii) Rescue and relief work should now be mounted under the available light.

(iv) Villagers arriving for rescue and relief work should be formed into separate groups for handling individual coaches.

(v) Group leaders of Instant Action Team (IAT) who were earlier conducting rescue and relief work should co-ordinate with the local people and guide them.

(vi) Grievously injured passengers extricated from coaches should be sent to the nearest hospitals in tractor trolleys.

(vii) Passengers who have suffered trivial injuries and uninjured passengers should stay back at accident site and wait for arrival of railways DM team who would take charge of them.

(viii) As a thumb rule, any injury requiring hospitalization of more than 48 hours is grievous, hospitalization of less than 48 hours is simple and any injury not requiring hospitalization at all is trivial.

(ix) The following priority should be adhered to while sending such grievously injured passengers:

- Unconscious,
- Bleeding excessively,
- Having breathing
- problems,
- Grievously injured,
- In a state of shock,
- Having fractures,
- Simple injury

(x) Dead bodies, if extricated should be kept alongside the coach but away from the track for proper tagging etc. before being dispatched for preservation.

(xi) Bodies should be kept in separate lots, coach wise, so that they do not get mixed up.

(xii) Tagging of dead bodies should indicate the coach number and also the cabin number, if possible, (For example NCR 98127, cabin number containing berths 9-16).

9.2.2 In villages/towns

(i) A big building, preferably a school building should be got vacated and made ready for keeping of dead bodies and unclaimed luggage of passengers.

(ii) They should be asked to bring the following to the accident site for train passengers:

- Tea and refreshments,
- Warm clothing, if required.

(iii) Look after injured passengers who have been taken to the village.

(iv) Take injured passengers to the nearest hospital by means of any transport available. For this purpose, apart from tractor trolleys, even trucks passing on the highway can be utilized.

CHAPTER 10

10 - Disaster Response: Disaster Response Team (DRT) at Divisional Level

10.1 Duties of Chief Controller/Deputy Chief Controller

- On getting information about accident from site inform SM at the either end.
- Check whether the adjacent line is clear or not.
- Collect all necessary details about the accident.
- Regulate trains and give top priority to ART.
- Order ART and start under Divisional Railway Manager's order.
- Advise Divisional officers/Area officers.
- Inform Central Control.
- Inform Civil, Military, Voluntary organization and send Medical team.
- Get orders in time and divert/regulate/cancel trains before it crosses the diversion points.
- Regulate the trains at Stations where food can be arranged.
- Avoid blocking of all running lines at Stations on either side of the accident site for through passage of ART.
- Inform emergency counters with necessary details of dead/injured.
- For accident involving passenger carrying trains or road vehicles at level crossing, MRV shall be ordered immediately. Subsequently if it is found not required it may be cancelled with the permission of Divisional Railway Manager
- Advise senior subordinates like Traffic Inspector, Commercial Inspector, Loco Inspectors, Section Engineers (P. Way) etc. to proceed to the site of accidents by first means.
- When a train carrying mail is involved advice the RMS authorities
- Open a register and log the events with time with details like

    - Time of accident.
    - Location, gauge, single/double/quadruple line, system of working, mid section or station, gradient, kilometer, traction etc.
    - Type and description of train/trains involved.
    - Types of coaches/wagons involved.
    - Load of the train.
    - Nature of the accident (collisions, derailments etc.)
    - Casualty/injuries.

- Ensure a clear path for running Medical van, BD special etc.

- Arrange to dispatch Crane with break down trains if required.

- If crane is not available in the Division order from adjoining Division/ Railway.

- Record the timings of ordering, actual departure and arrival at the accident site for the MRV, BD special, and Crane special.

Nominated officer/official from various departments arriving at site by ART shall form part of Disaster Rescue Team. The officer/official representing each department is responsible to ensure that the assigned duties of the department concerned are efficiently carried out synchronizing with the other department functions for quick rescue/relief operation.

Disaster Rescue Team normally comprises members of following departments: -

- Trained Railway men from Mechanical, Medical, Engineering, RPF and other departments.
- In case of fire accidents, trained fire services personnel shall form part of this unit.
- In case of an accident on water body Divers, Naval cadets.

- In case of a Sabotage/Bomb explosion Bomb squads and GRP/ Local Police.
- Rescue unit shall accompany the Relief Train or move it by road as quickly as possible.

10.2 Rushing of ARMEs & ARTs to accident site:

(i) Movement of ARME and ART should never be clubbed together. ARME should be started first and moved separately for faster movement.

(ii) ARMEs and ARTs should be dispatched from the base station, within the target time stipulated. Departure of ARMEs and ARTs should not be delayed on any account including arrival of doctors or officers. Anybody who is left behind can proceed later on, either by GM special or by next special train or even by road.

(iii) ARMEs must be run out within the target time, even without full complement of doctors, if necessary. This will ensure that other doctors, who are available at accident site, can utilize facilities of ARME after its arrival at site.

(iv) ARMEs and ARTs should be moved on top priority taking precedence over all other trains. They should not be stopped anywhere en-route for picking up any one.

(v) Running lines at 5 stations on either side of the accident affected block section should be kept clear of all trains. In case there are any stabled loads, the same should be shifted.

(vi) Freight trains on run towards accident site should be reversed and returned.

(vii) Fresh stabling, if any, should be done beyond 5 stations on either side.

(viii) Even for stabling beyond 5 stations, both up and down loop lines should not be blocked at the same station.

(ix) For stabling beyond 5 stations, up loop and down loop should be blocked, at alternate stations.

10.3 Diversion, Regulation, Short termination, Cancellation and Rescheduling of Mail/ Express/Passenger Trains

(i) The moment information is received about the accident, all Mail/Express trains on run towards the accident involved section should be stopped. They should not be advanced beyond the last Jn. from where they can be diverted.

(ii) They should be regulated at convenient stations before a decision is taken regarding their further movement. This decision should normally be taken within the next one hour.

(iii) Trains should preferably be regulated at stations where food can be arranged.

(iv) However, too many trains should not be simultaneously brought to a Jn. station for regulation, since it may create law and order problems.

(v) It is better to keep them moving slowly so that passengers do not agitate. In such cases, a caution order may be served to the driver to proceed at 30 KMPH.

(vi) Passenger trains can be run out to the next convenient location and thereafter terminated so that their rakes are available for use.

(vii) Headquarters' Emergency Cell shall decide on the following in consultation with adjoining Railway and Coaching Directorate of Railway Board:

- Diversion,
- Regulation,
- Short termination,
- Cancellation,
- Rescheduling.

(viii) The above decision regarding diversion etc. should be taken in about an hour's time after ARMEs, ARTs, GM special have been run out and there is a full in the information flow.

(ix) As far as possible, trains, which are already on run, should be diverted. They should not be short terminated, since this will create problem of dispersal of passengers.

(x) Trains should be diverted from the last possible Jn. station onwards so that maximum number of passengers can detrain at their proper destination stations

(xi) Sr.DEE/TRD or Sr.DME/DME (P) would be in-charge of co-ordination with operating department regarding requirement and availability of crews etc

(xii) Sr.DEE/TRD or Sr.DME/DME (P) will take into consideration changing traffic requirement because of diversions etc. and accordingly plan crew deployment.

(xiii) Adjoining divisions should be informed about these diverted trains so that spare crews can be sent to interchange points.

(xiv) For diverted trains, drivers and guards having necessary road learning should be arranged.

(xv) Drivers nominated for working these diverted trains should be empanelled for working Mail/Express as per Railway Board's instructions.

(xvi) Crews should also be planned for diesel engines sent to the accident site working ARMEs, ARTs, other special trains and likely to be held up there for next 2-3 days.

(xvii) A total of about 5 diesel powers would be deployed in the accident-affected section on different special trains at any point of time.

(xviii) 3 sets of diesel crews should be planned for each diesel loco deployed at the accident site.

(xix) If necessary, diesel crews should be arranged from adjoining divisions also.

10.4 Running of Special trains

Following special trains will be required to be run in the given order of priority:

(i) ARME.
(ii) ARME from the other end.
(iii) 2 additional ARMEs from adjoining divisions, one from each end.
(iv) ART.
(v) ART from the other end.
(vi) 2 additional BD Specials one from each end.
(vii) 1st special train carrying GM and other officers from Headquarter and some left over officers from Division (in case it passes through the Divisional headquarter).
(viii) Unaffected front portion of the accident involved train in case the same can be moved.

(ix) Unaffected rear portion of the accident involved train in case the same can be moved.

(x) In case the front and rear portions cannot be moved, and then they should be left as they are.

(xi) 2 empty coaching rakes, one from either end for clearing unaffected passengers of the accident involved train.

(xii) 2nd and 3rd special trains for accident site, one from each end, carrying logistic backup support, material and additional manpower from junction stations. These should normally be run out 2-3 hours after arrival of ARME carrying DRM and other Divisional officers at the accident site.

(xiii) Before these 2nd and 3rd special trains run from each end, Railway staff at all stations en-route should be informed regarding running of these trains so that supervisory staff of all departments, from Jn. stations can go to the accident site on these trains.

(xiv) 2 light engines should be stationed, one at each station on either side of the accident involved block section.

(xv) 2 Engineering specials, one from each end, carrying engineering material and Gang men from the section.

(xvi) Running of 2 passenger specials for carrying relatives to the site of accident. These trains will be started from the originating and destination stations of the accident involved train and will be given same stoppages as the accident involved train for picking up relative's enroute. This is to be coordinated by Headquarters' Emergency Cell in consultation with Railway Board.

(xvii) Arrangement for the visit of MR/MOSR, CRB and other Board Members to the accident site should be made in coordination with the Safety Directorate of Rly. Board, and Secretary, Railway Board.

(xviii) 2 empty coaching rakes, one from either end for being stabled at convenient locations where watering and charging facilities are available. These stabled rakes will be used for housing the staff working at accident site.

10.5 Sequence of movement of ARMEs and ARTs into the accident affected block section:

(i) The sequence of sending and taking out various trains into and out of the accident affected block section should be planned carefully.

(ii) Except for 140T cranes and Engineering specials, all other trains should be sent into the block section with engine leading so that they can reach faster.

(iii) If the unaffected front and rear portions of the accident involved train can be pulled out, then these should be withdrawn before sending in ARMEs into the block section.

(iv) After the unaffected front and rear portions have been pulled out, both portions should be augmented by being patched up with extra coaches at the first Jn. station en-route.

(v) In case the front and rear portions cannot be pulled out then they should be left as they are.

(vi) After the 1st pair of ARMEs reaches adjacent stations from either side, they should be sent into the block section, one from each end.

(vii) BD specials without cranes that have arrived should be pushed into the block section after the ARME so that additional cutters, spreaders, hydraulic jacks etc. can be made use of.

(viii) After all equipment from BD specials have been unloaded at accident site and staff has detrained, both BD specials should be withdrawn. These should then be kept 4 stations beyond.

(ix) The 2nd pair of ARMEs that have been requisitioned should also be moved on top priority. After BD specials have been withdrawn, these ARMEs should be sent into the block section while the first ones are still there.

(x) In case 2nd pair of ARMEs is arrived before BD special, then item No. (ix) should be carried out before item No. (vii) and (viii).

(xi) Both ARTs with 140T cranes should be regulated at least 1 station before, so as not to clutter up the adjacent station.

(xii) Empty coaching rakes that have been sent for clearing uninjured passengers should be sent into the block section thereafter, while both ARMEs are still there.

(xiii) After transshipment of passengers, both empty coaching rakes should be pulled out and run out as passenger special to the original destination of the accident involved train.

(xiv) After the work of ARMEs is over, all of them should be withdrawn and returned back.

(xv) The front and rear portion of the accident-involved train should now be withdrawn by sending diesel light engines into the block section.

(xvi) Last of all both ARTs with 140T crane should be marshaled as per site requirement and sent into the block section with crane leading, one from each end. The marshalling should be done as per Sr. DME's orders, in consultation with Crane in-charge.

(xvii) Tower wagons should be sent from each end following the ART.

(xviii) One Operating Officer at Site should be nominated for planning and executing movements as per site requirements in consultation with Sr.DME, and with DRM's approval.

10.6 Setting up of Emergency Cells in Divisions

Divisional Emergency Cell shall be opened immediately after receipt of information of the accident at Divisional Control Office.

(i) This unit will exercise control, co-ordinate and arrange supplementary assistance to the accident site.

(ii) It shall function in a separate cubicle at Divisional Control Office provided with centralized communication networks, hot line to the site and Headquarter.

(iii) Sr.DOM will be in-charge of the Divisional Emergency Cell and will function as the Divisional Emergency Officer for the purpose of managing relief and restoration operations from Divisional level.

(iv) In case Sr.DOM is not available, DOM will be the Divisional Emergency Officer.

(v) In case both officers are not available, any other officer nominated by DRM, will take over charge.

(vi) Requirements of all departments for movement of men and materials to the accident site shall be conveyed to the Divisional Emergency Officer, who shall arrange their movement.

(vii) Timings of 2nd and 3rd special trains to be moved from each end to the accident site, carrying backup logistic support, will be conveyed to all concerned beforehand.

(viii) Divisional Emergency Cell will maintain:

- Telephone and FAX numbers of the accident site. These should be maintained functionary wise for each functionary available in the Main Site Office (MSO).
- Similarly telephone and FAX numbers of functionaries available in Passenger Assistance Centre (PAC) should also be available with the Divisional Emergency Cell.
- Telephone and FAX numbers of Helpline Enquiry Booths that would have been setup at various stations on the division.
- Names and phone numbers of hospitals where injured have been admitted/shifted, along with number of patients and their brief particulars.

(x) Divisional Emergency Cell will collect updated information regarding all aspects of the accident and pass on the same either telephonically or by E-Mail to:

- All Helpline Enquiry Booths within the division.
- Headquarters' Emergency Cell.

(x) Divisional Emergency Officer on duty shall chronologically record all information and instructions received or given in a logbook.

(xi) In addition to the Division where accident has taken place, similar Emergency Cells will be opened in other Divisional Control Offices of Central Railway that are involved in restoration and relief operations. AGM/PCOM will decide divisions where Emergency Cells are to be opened.

(xii) Helpline Enquiry Booths outside the accident affected division, but within Central Railway jurisdiction should keep in touch with Divisional Emergency Cell of their respective division.

(xiii) If necessary, similar emergency cells will be opened at other major terminals as decided by Chief Emergency Officer of N. Rly.

(xv) After relief, rescue and restoration work is completed, winding up of Divisional Emergency Cells shall be decided by DRM.

10.7 Site Manager

On arrival of ART at accident site the senior most officer/ official shall act as Site Manager and he is responsible to form CORE GROUPS required and direct them to carryout efficient Rescue and Relief operations.

"Site Manager's accurate decision making and sound judgment will not only save precious lives but will also emerge successful with his team of co-workers in any Disaster situation"

10.8 Rescue and Relief Operation

The Relief Team arrival by ART with its elaborate preparedness shall swing into the following action

- Rescue operation
- Relief operation
- Installation of Communication Network
- Crowd Control and Law and Order
- Clearance from State Police for restoration

- Preservation of clues and Evidence
- Media Management at site
- Restoration Operation
- Salvage operation.

For efficient Disaster Management, the responsibilities of various departments are to be executed by deputing a responsible officers or supervisors. The important duties of such officers/supervisors are enlisted below.

10.9 List of Duties of Disaster Rescue Team

- Duties of Station Master/ SS / SMR.
- Duties of Medical department Officials.
- Duties of Mech. Officials.
- Duties of Engg. Dept.
- Duties of Signal & Telecommunication Dept.
- Duties of Commercial Dept.
- Duties of OHE dept. / Electrical dept.
- Duties of Security dept.
- Duties of GRP.
- Duties of Chief Public Relations Officer/Public Relations Officer.
- Duties of Personnel dept.
- Duties of Accounts dept.

10.9.1 Station Master/Station Manager

On getting information about the accident:

- Arrange protection of Traffic.
- Report the accident to Controller/Station Master at the other end.
- Control to be advised regarding –
- Time and nature of accident
- Brief description of accident
- Medical van required or not
- Break down Special with or without crane.
- Adjacent lines clear or not.
- Damage to rolling stock
- Damage to track in terms of Telegraph posts/ O.H.E masts.
- Numbers of dead and injured (simple, grievous) to be obtained from the TTE/Train Superintendent.
- Sound siren, and arrange to move ART.
- Advise officials of other departments
- Chief Station Master shall proceed to the accident spot.

(a) Arrange Medical Assistance

- Call for assistance from local Doctors, SJAB, Civil and Army Hospitals.
- Particulars available in Accident forms 8,9,10 and 11 can be made use of.
- Transport injured passengers to nearest hospitals.
- Arrange adequate number of First Aid boxes and stretchers.
- Quickly transport A.R.M.E. Scale II equipment to the site of the accident.

(b) Arrange refreshments to the affected passengers

- Get sanction from Sr.DCM/DCM and arrange drinking water, beverages and food from Vegetarian Refreshment Room/ Non-Vegetarian Refreshment Room and/or local sources.

- Supply food and beverages free of cost to the stranded passengers.

(c) Arrange transport assistance

- Arrangements shall be made to transport the injured on top priority by road or by a special train to hospitals.
- Stranded passengers to be transported from the accident spot by arranging transshipment either by train or by hiring Road vehicles.
- Arrange for refund of fares as per the extant rules.

(d) Arrange Security assistance

- Advise RPF/GRP/State Police to provide security and assist Rescue work.

(e) Arrange Communication Assistance

- Open special information counters.
- Collect information on dead/injured and convey it whenever asked for.
- Issue free Telegrams/make available STD phone to the relatives of dead/injured. Keep at least one line clear for the passage of ART.
- SM in charge proceeds to site with rescue team if necessary.
- TI/SM/SMR first reaching the site shall take action to preserve clues and evidences.
- Obtain reservation charts and display it.

10.9.2 CONTROLLING STATION MASTER

- Proceed to site of the accident by quickest means with trolleys, coolies, lamps, vendors and any other equipment that he considers necessary.
- Till relieved by a Traffic Inspector or Officer properly be in charge of site and carryout rescue/relief operations.

10.10 Duties of Traffic Inspector/SSE (P. Way) / SSE (Signal) / SSE(C&W) /LI

On receipt of information about the accident;

- Reach the site of accident by quickest available means.
- Ensure that the obstructed line is protected.
- Assess the casualties and arrange to render First Aid.
- Survey the situation/assistance needed and issue message to Controller.
- Shift injured to the nearest hospitals.
- Collect and record all clues relating to the accident such as;
- The condition of the track, with special reference to the alignment, gauge, cross levels, super elevation, points of mount and drop and any sign of sabotage etc.
- The condition of Rolling stock with reference to Brake Power and braking gear.
- All marks on sleepers, rails, Locomotives and vehicles etc. especially for preservation of clues.
- Position of derailed vehicles.
- Prima facie cause of accident.
- Seize the Train Signal Register, Log book, Private Number Book, Line Admission Book, Speed Recorder Chart and other relevant records.
- Obtain the statement of staff involved in the accident.
- SSE (C&W) shall prepare a sketch showing position of Rolling stock.
- SSE (P. Way) shall prepare a final sketch indicating the position of OHE mast, point number etc.
- Take charge of the situation and remain till a higher official arrives at the site.

10.10.1 Additional Duties of SSE/Signal

- Note down the position of panel switches, indication, block instrument, condition of relay room, status of data logger, etc.
- It shall be the responsibility to keep the status position signed by the Inspector of other Departments at site.

- To facilitate preservation of clues, the condition of switches, ground connections, point locking, occupancy of track circuit, details of damage to outdoor signal/point gears may also be recorded on a video or digital camera subject to availability.
- It shall also arrange to provide equipment and staff for emergency communication facility till the arrival of the telecommunication team.

10.11 Senior most Officers at Site

- Collect information from Officer in charge of Instant Action Team.
- Take stock of the situation and plan for efficient rescue operation as Site Manager.
- Ensure immediate Medical Aid to critical injured passengers.
- Keep record of injured persons and the hospital to which they have been admitted with contact details. The information may also be relayed to Divisional Control Office for dissemination through media.
- Identify and rescue the entrapped.
- Ensure co-ordination among all departments for efficient rescue/ relief operation
- Channelize the local resources to supplement Railway Relief/ Rescue operation.
- Ensure supply of food to all affected passengers.
- Ensure transport facility for shifting the injured.
- Arrange on the spot Ex-gratia payment to the eligible.
- Ensure timely information to Divisional Railway Manager/ General Manager on the progress of rescue/relief/restoration work with following details.
- Number of injured/nature of injuries to passengers
- Supplemental assistance if required
- Prima facie cause of accident
- Probable time of restoration
- Ensure the preservation of Clues/Evidences as per the preformed
- In case of sabotage direct RPF for quick clearance from state Police.
- In case of serious explosions or fire clearance from Controller explosives to be obtained.
- Get the written evidence of as many witnesses as possible from non-railway men and get their names and addresses.
- Ensure the preparation of a list of dead and injured and convey information to kith and kin at once by free telegram/ STD calls.
- Ensure Information to the Supdt. of Police and District Magistrate
- Give prima facie cause of the accident with the probable time of restoration.
- Convey the progress of restoration work to the DRM/GM every hour.

10.12 Duties of Medical Department Official/Officer

On getting emergency call;

- Note down time of receiving message.
- Collect necessary Medical team.
- Inform CMS, other Doctors and staff.
- Alert blood donors, SJAB.
- At least one Doctor to remain in the hospital.
- Move Emergency boxes from ARME-Scale II/Health Unit/ Hospital to site.
- Prepare MRV and report its readiness to traffic official.
- Reach the site by road if it is quicker.
- Check all the equipment in MRV.
- Get the operation theatre ready.
- Arrange to inform CMD about the movement of MRV.
- Keep MRV ready to treat the injured without delay. On reaching the site Medical Officer in charge;
- Refer the list of injured passengers prepared by TTE/TS and assess the situation.
- Plan for efficient Medical Management.
- Ensure rapid access to all injured passengers.
- Take assistance of Mechanical/Engineering/RPF staff and extricate the passengers.
- Conduct a thorough search of coaches including lavatories/ vestibules for injured/dead

- Open the First Aid Post/Clinic and depute a team exclusively to man it.
- Form different groups if required to handle more number of casualties at a time
- Ensure collecting blood and urine samples of Crew of the train/ trains in time
- Ensure the stabilization of condition of injured
- Ensure expeditious transportation of injured to the MRV/ nearby hospitals
- Take a list of Dead/injured and communicate with the following detail
- If found Conscious: Name, sex, age, identification marks, address, ticket number, originating and destination Station.
- If found Unconscious: Approximate age, sex, identification marks, ticket number, the particulars if relatives and friends are available
- Ensure covering of bodies with shrouds.
- Arrange to move bodies to Govt. hospital with the assistance of RPF/Commercial Department
- Take necessary steps to handle unhygienic condition the may arise due to decomposed/mutilated bodies.
- Certify the injured/dead and inform Site Manager for arranging on the spot ex gratia payment.
- The Medical Officer at Division/Head Quarters shall have constant touch with site if necessary arrange supplemental Medical assistance.

10.13 Duties of Mechanical Official/Officer

On getting emergency call;

- Collect details about the accident and assess the requirement
- All nominated Break Down special staff shall report to the in charge.
- Ensure marshalling of BD special according to site requirement
- Inform the traffic official about BD special readiness
- Ensure the requirement of Crane/Re-railing equipment and marshal accordingly On reaching the site;
- The specially trained CRACK TEAM shall extricate the passengers from the affected coaches in co-ordination with the Medical Team
- For efficient extrication of entrapped passengers take the assistance of Engineering Department/Electrical Department.
- Be cautious in using the rescue tools like cutter, spreader etc.
- If suspected spillage of inflammable substances use only Cold cutting equipment.
- In case of suspected sabotage, to save lives extricate passengers after taking photograph/video graph and ensure minimum interference to clues
- If necessary ask for supplemental assistance
- Ensure that Speedo graph, engine repair book etc. are seized/sealed
- Record details of Brake Power and other aspects of Rolling stock as per the Performa
- The joint measurements are taken of the rolling stock
- Note down the observations, measurements of Loco etc. at site. If it is not possible arrange for taking the reading at shed.
- Plan for efficient working of Cranes/Re-railing equipment to clear or re-rail the affected Rolling stock.
- Examine the unaffected/re-railed Rolling stock and certify for further movement.
- Take precautions in electrified section that the power supply is switched off before commencing the rescue/relief work.
- Use necessary safety equipment like Hand gloves, Helmet etc.
- Arrange the trained man power in shifts for continuous rescue/relief operation
- Plan for quick restoration of traffic.
- Sr.DME on getting information assesses the situation and proceeds to site.
- A responsible Mechanical Officer shall be available in the Control Office and co-ordinate with the site/other department.
- Always ensure the safety of the staff working at the site.
- Assess the damage to the Rolling stock.

10.14 Duties of Engineering Official/Officer

On getting emergency call;

- Collect details of accident and assess the requirement
- AEN/SSE (P. Way/Works) shall collect men, rescue tools and proceed to site by MRV to assist the rescue of passengers
- Keep ready necessary men and material by BD special

On reaching the site;

- Assist Medical/Mechanical Department in rescue work
- Arrange to provide a temporary shelter at site-a Tent for Medical Clinic, Catering, Store and for Site Manager with basic facilities.
- Ensure availability of water supply
- Ensure preservation of clues as per procedure
- Provide necessary dummy track for Restoration work/Crane working
- Plan for quick restoration of traffic
- If necessary move Gang staff from adjacent unit/Divisio
- If necessary under the direction of DRM Contact Army/Navy/ Air Base and collect the required personnel like Divers for rescue operation
- If necessary hire Private Crane, Bulldozers, Earth movers etc.
- A responsible Engineering Officer shall be available in Control office for monitoring and arranging reinforcement of men and material
- Plan for coordinated working and movement of track machine for quick restoration with TRD official and transportation official
- Assess the cost of damage to the Engineering Department.

10.15 Duties of Signal & Telecommunication Official / Officer

On getting emergency call;

- Collect details of accident and assess the requirement
- Arrange to move IMMARSAT phone by available means including road transport to the site.
- Adequate number of mobile phones available with the Divisional staff should also be rushed to site for emergency use.
- Send required number of telecom staff by Accident Relief Train for installation and operation of telecom equipment.
- On reaching site;
- Provide portable Telephone / Emergency Telephones at site and man it
- Install at least two BSNL phones with STD facilities and communicate the contact numbers to all concerned
- Ensure availability of adequate copies of Disaster Management telephone directory containing important telephone numbers. This directory should be updated once in 3 months by the fault control staff of the Divisional office duly verifying each of the numbers.
- Provide Walkie-talkie set and chargers
- Provide Railway phone facility and connect the Emergency Control/ Zonal Headquarters.
- Provide satellite/mobile communication facility
- Wherever feasible provide wireless sets/use services of HAM
- Provide adequate number of Public Address system/Hand sets
- Preserve clues- Seal block instruments, relay room and note the position of levers, knobs, slides, indicators as the case may be.
- Restore working of S&T equipment like signal, points etc.
- Assess the cost of damage to S&T equipment.
- A responsible S&T officer in the Control Office shall co-ordinate with site/other Departments and ensures quick restoration.

10.16 Duties of Commercial Official/Officer

On getting the emergency call;

- Collect details of accident and assess requirement
- Arrange the following
  - Drinking water/Beverages/Food packets
  - Sufficient Labour for transshipment
  - Sufficient coolie porters
  - Ticket Collectors
  - Govt./Private buses
- The Commercial inspector shall withdraw sufficient amount of money from Station collection under the authorization of Sr.DCM

On reaching the site;

- Provide immediate transport facility to shift the injured to hospitals.
- Collect details of injured/dead and convey them to Emergency Counters
- Supply the following free of cost to the passengers
- Drinking Water, refreshments etc.,
- Issue of free telegrams to the relatives of dead and injured.
- Issue of complimentary passes with the assistance of Personnel Inspector
- Arrange ex-gratia payment on the spot to the injured and next of kin of dead
- Assist Medical Department.
- Protect the luggage/belongings of injured/dead with the assistance of RPF
- Protect luggage, parcels and goods
- Arrange transport to clear the stranded passengers, record the details of passengers dispatched and relay the particulars to Control.
- For information to general public;
- Open information counters for giving information to public regarding the names of injured, dead etc.,
- List of dead and injured to be displayed at a prominent place at station / important stations
- Make announcement through PA System on diversion of trains, regulations, and probable time of arrival of relief train.
- Arrange refund of fare through special counters.
- A responsible Commercial Officer in Control Office shall co-ordinate with site and arranges supplemental assistance.
- Take care of the Media personnel.

10.17 Duties of Electrical Officials/Officers

(a) GENERAL

- Provide lighting arrangements at site.
- Provide sufficient number of portable generators.
- Arrange supply from nearby sources if possible.

(b) TRD

- Move OHE staff to site.
- Switch off OHE supply to enable safe rescue work.
- Clear OHE obstruction by slewing the wires for restoration.
- Ensure the section is earthed before the staff working near OHE.
- Ensure the preservation of clues as per procedure.
- Ensure early restoration.
- Ensure temporary portals are erected without delay.

(b) OPERATION

- Where an EMU or Electrical Loco is involved arrange for relief Loco/Train if required.
- Proceed to the site immediately with adequate shed/break down staff.

- Ensure that records of maintenance of Loco/EMU and repair books are seized and sealed.
- A responsible Electrical Officer of respective branch in Control Office shall co-ordinate with site and arrange supplemental assistance
- Assess the cost of damage.

10.18 Duties of Security Inspectors/Officers

On getting emergency call;

- Collect details of accident and assess the requirement.
- Collect maximum manpower and proceed to site.
- Inform nearby outpost for additional manpower.

While sending men to the spot necessary equipment such as;

- Torches/lighting arrangement
- Nylon ropes/poles to control crowd
- Loud Hailer for making announcements
- Stretcher and First Aid equipment
- Wireless sets/ Walkie-Talkies for communication
- Still camera, Video camera

On arrival at site

- Rescue passengers and assist Medical/Mechanical Department
- Cordon the site and prevent unauthorized entries of outsides
- Protect the luggage and belongings of stranded/ injured/ dead
- Provide barricade and ask for additional force to control crowd during VIP visit
- Obtain assistance of GRP/Local Police.
- Protect the Railway consignments/goods till it is properly handed over
- In case of sabotage liaison with the officers of various departments, GRP, Local Police and officials of Civil administration and get early clearance
- Inform the development at the site to higher officials every hour
- An RPF assistance booth to be open if the operation continues for longer period.
- Preserve clues and evidences take photograph/ video graph
- Care shall be taken to post staff at stations to avoid agitations from passengers due to delay/regulation/ cancellation of trains
- Ensure proper documentation about the number of persons injured/dead giving their identity and address if available
- Arrange to guide the friends and relatives of injured/ deceased
- Maintain the log of events

10.19 Duties of CPRO/PRO

- On getting the information proceed to the Emergency Control Room
- Collect the details on real time basis from the Emergency Control
- Only the reliable details, as confirmed by the Site Manager are to be given to the Print/Visual Media.

10.20 Duties of Personal Inspectors/Officers

- DPO shall direct an Officer/Inspector to sit
- Such official shall be available round the clock in shift to look after the welfare of the injured persons in hospitals
- Issue passes to the relatives escorting the injured and taking them back home
- Assist Doctors in collecting details of injured/dead and shifting them to hospitals.
- Convey such information to Sr.DCM

10.21 Duties of Divisional Accounts Officer

- In case of serious accident an assistant officer shall be available in the control office and coordinate with the commercial officers in respect of payment of ex-gratia/other expenditures in the accident spot.

10.22 Duties of Divisional Safety Officer

- Proceed to the site of accident by the first available means.
- Ensure the clues are preserved and video/still photos are taken as needed.
- Ensure that the front and the rear portions are cleared from the site.
- Ensure that joint measurements/ observations are recorded in the prescribed Performa.
- Ensure that the evidence of the train staff, station staff and public are recorded on the spot.
- Addresses of the passengers willing to give statements later should also be obtained.
- Ensure proper co-ordination among all departments for efficient Rescue, Relief and Restoration work.

10.23 Duties of Divisional Operations Manager Immediately after getting the information,

- Ensure that the medical relief van, Breakdown Specials are ordered, moved and reach the spot without any detention.
- Ensure the marshalling of the crane if needed while proceeding to the accident spot.
- Inform Collector and other Civil authorities with details.
- Open an Emergency Disaster Co-ordination Unit in the Control Office
- Plan for regulation of Passenger/Express trains, cancellation, diversion, and termination short of destination in consultation with the Headquarters in time.
- Ensure efficient movement of relief train, engine, tower wagon etc., between the site and the station for quick restoration in consultation with the Disaster Manager available at the site.
- Ensure prompt transport of stranded passengers at the site and clearance of passengers held up at other stations in coordination with the commercial department.
- Check the information of passengers dead, injured verified with the Railway Doctor and approved by the Site Manager.
- Details of the dead/injured, their originating and destination stations, ticket number, Hospitals to which sent for treatment and details of the kith and kin to be obtained from the site and relayed to the emergency control, Chief Safety Officer etc.
- Keep liaison with adjacent divisions, Headquarters and the site.
- Ensure proper logging of all the events.

10.24 Duties of Divisional Railway Manager

On getting emergency call

- Collect details of accident and assess the situation.
- If necessary proceed to the site.
- Give clear directions to Officers in connection with rescue and relief work.
- Nominate an officer to man control office.
- Depute ADRM as in charge in Control office.
- Order to keep a vehicle ready for immediate use at Control Office.
- Arrange to advise the Home Secretary/Chief Secretary or other officers of the state in case of sabotage for prompt attendance of the Superintendent of Police.
- Monitor that each department renders prompt assistance.
- Arrange for collection of clues/evidence.
- Appoint a reporter in case of serious accident.
- Ensure taking joint observation / readings by Supervisors.

CHAPTER-11

11. Disaster Response Team (DRT) at Zonal Level

11.1 Central Control, Headquarters office Baroda House New Delhi

(a) Deputy Chief Controller on duty in Divisional Control Office shall be responsible to communicate available information about the serious accident, to the Chief Controller / Dy. Chief Controller on duty at MAS, immediately after he gets the report of a serious accident.

(b) On receiving the information from the Divisional Control, the Chief Controller / Dy. Chief Controller on duty shall immediately inform the following officers at Baroda House New Delhi:

(i) General Manager
(ii) Principal Chief Safety Officer
(iii) Principal Chief Operations Manager
(iv) Additional General Manager
(v) Principal Chief Medical Director (when any person is killed or injured)
(vi) Principal Chief Mechanical Engineer
(vii) Principal Chief Engineer
(viii) Principal Chief Electrical Engineer
(ix) Principal Chief Signal & Telecom Engineer
(x) Principal Chief Commercial Manager
(xi) Principal Chief Security Commissioner
(xii) Chief Public Relations Officer
(xiii) Deputy General Manager
(xiv) State Chief Commissioner (Bharat Scouts and Guides)
(xv) Chief Passenger Transportation Manager
(xvi) Chief Freight Transportation Manager
(xvii) Chief Track Engineer
(xviii) Chief Bridge Engineer (If Bridge is involved)

11.2 Meeting of the "Disaster Monitoring Cell".

On receipt of the first information, the "**Disaster Monitoring Cell**", shall hold an emergency meeting immediately headed by GM/AGM to take stock of the situation and monitor the relief & rescue operations. It will also be decided, in consultation with GM, whether any headquarters officer(s) shall be deputed to attend the site and any action to be initiated at the Zonal Headquarters level.

11.3 Attendance of Headquarters Officers at the site of accident

Availability of Headquarters Officers at the site of accident is to be recorded.

The following officers should proceed to the site of accident:-

(a) In case of an accident to a passenger carrying train involving death and / or grievous injury (or is reported to have occurred) the following Officers may attend the site:-
(i) GM or AGM
(ii) PCSO
(iii) PCMD
(iv) PCE
(v) PCME.
(vi) PCEE.
(vii) PCSTE

(viii) PCCM
(ix) PCSC

(b) Other Accidents: In case of other serious train accidents, GM/AGM may instruct officers to proceed to the site of accident. GM's decision in this regard would be conveyed by Emergency / Central Control or PCSO to the principal HOD concerned. On receipt of the information of an accident the officers mentioned above may keep themselves in readiness to move and in touch with Emergency / Central Control.

(c) Special movement programmed for attending the site of accident shall be drawn up by the CPTM or an officer of operating branch and should be communicated to the Emergency /Central Control, so that the concerned officers should obtain necessary information from it accordingly.

11.4 Reporting of Accidents

(a) Transmission of information related to accidents and unusual occurrences related to safety from site to Divisions, to the Zonal Railway Head Quarters, and to the Railway Board must be quick and prompt. No effort should be made to suppress or delay the information. All the accidents, which are reportable to the Board as per extant instructions should be reported promptly.

(b) It is reiterated that on no account there must be any delay in transmitting information about an accident from the site to the divisional control. The Divisional control will immediately relay the same to the Central Control who will inform to all concerned at the Head Quarters starting with the Principal Chief Safety Officer. There can be very little/negligible chance of any outside agency reporting the accident before the information is relayed by Railway sources. The divisional authorities must not wait for investigating the prima-facie cause of accident. However, sketchy, the FIR should be sent to the Head Quarters immediately.

(c) Reporting of Accidents to the Railway Board
A telephonic advice should be relayed to nominated officer in Railway Board's Office immediately after the accident in case of following categories of accidents:

(i) All consequential train accidents.
(ii) Any yard accident having serious repercussion on movement of traffic on through/main line resulting in dislocation of traffic more than the threshold value as indicated in Para 105 b of Northern Railway Accident Manual.
(iii) Landslides, breaches, OHE breakdown etc., which result in dislocation of traffic more than the threshold value

In addition to this, periodic (monthly) statement of accidents in all categories shall be submitted to Railway Board in prescribed Performa.

(d) To Zonal Railway**:** A telephonic advise should be relayed to nominated officer(s) in Zonal HQ immediately after the accident in case of following categories of accidents :

(i) All train accidents.

(ii) Any yard accident having serious repercussion on movement of traffic on through line resulting in dislocation of traffic more than the threshold value.

(iii) Landslides, breaches, OHE breakdown etc., which result in dislocation of traffic more than the threshold value.

In addition to this, periodic (monthly) statement of Accidents in all categories shall be submitted to Zonal Headquarters in prescribed Performa.

(e) Accidents reportable to CRS.

Accident to a train carrying passengers which is attended with loss of human life or with grievous hurt/injury to a passenger or passengers in the train or with serious damage to Railway property of the value exceeding Rs. 2,00,00,000/- and any other accident which in the opinion of the Chief Commissioner of Railway Safety or Commissioner of Railway Safety require the holding of an inquiry by the Commissioner of Railway Safety. Cases of landslides or of breaches by rain or flood, which cause the interruption of any important through line of communication or at least 24 hrs, should immediately be reported to the Commissioner of Railway Safety, concerned.

(f) Information to the police and civil authorities.

The following cases of accidents should immediately be reported to the police:
At usually attended with loss of human life or with grievous hurt as defined in the Indian Penal Code.

(i) That involves a passenger carrying train.
(ii) Train wrecking or attempted train Wrecking.
(iii) Cases of run over or passenger falling out of train.
(iv) Fire or Explosion on train.
(v) Case of suspected Sabotage.

The following officials to be informed in the above cases:

(i) Chief Secretary of the State.
(ii) Home Secretary of the State.
(iii) The District Magistrate/Additional District Magistrate.
(iv) Sub Divisional Officer / Deputy District Magistrate.
(v) The District Superintendent of Police of the concerned District.
(vi) The Superintendent of Railway Police.
(vii) The Officer- in- charge of the police station within local limits.
(viii) The Officer- in- charge of the Government Railway Police.
(ix) The Officer- in- charge of the Railway Protection Force.

Non Board Reporting of the accidents to the Railway Board and the CRS shall be the responsibility of the Head Quarters Safety Organization, whereas the responsibility of transmitting necessary information to the Head Quarters and to the Civil and Police authorities shall devolve with the division.

(g) Clearance by State Police

1. Clearance by the State Police in case of Railway Accidents where Sabotage is suspected is necessary for commencing restoration works at the site of accidents.

2. Such clearance by the state Police or permission of the State Government is not required for launching “Rescue Operations” for the purpose of saving Human lives which inter-alia may also involve handling /shifting the rolling stocks (wagons, locomotives & coaches) for extricating the trapped passengers.

3. Ministry of Home affairs / Govt. of India vide their letter No. VI-24022/11/2002-pm-1 dt. 24.12.2002 have directed the Home Secretaries of all states to issue suitable instructions to all concerned authorities for taking prompt action and to expedite clearance certificate in the event of a rail accident, when sabotage is suspected.

(Board’s letter No. 2002 / Sec. (CR) /45/47, March 27.03)

11.5 Helicopter Requirements

Zonal Railways have been delegated powers to requisition helicopter/ aero plane for expeditious action in the event of serious accidents vide Railway Board's letter No. /Safety-861/24/47 dated 13.03.87 & 19.07.89. The subject matter has been reviewed by the Board and the following revised powers are delegated to the Zonal Railways

GMs/DRMs have been delegated the powers to requisition helicopter/aero plane to reach the site of serious accident for rescue operation expeditiously. In addition, powers are also delegated to requisition air support to dispatch the rescue teams to the site of the accident.

It is difficult to stipulate exactly the circumstances under which they may exercise these powers. It has been decided to leave this to the discretion of GMs/DRMs. However, broadly these may cover the following type of cases:

(a) Where more than 10 casualties (deaths-cum-serious injuries) are feared and it is difficult to these officers to reach the site within reasonable time;

(b) Where heavy damage is caused to railway installations in sensitive and tension filled areas (e.g. wreckage of track, bridges, etc. through bomb blast, other means of sabotage, etc.);

(c) Where public reaction in case of late arrival of senior officers at site is likely to be highly adverse.

Normally, in case of an accident only one helicopter should be requisitioned by a Zonal Railway, except when there is a serious passenger train accident involving several casualties when it is essential for both the General Manager and the Divisional Railway Manager to reach the site at once to satisfy the public and the Press. However, for dispatching the rescue teams to the site of the accident, separate helicopter/aero plane may be requisitioned, if so needed.

The GMs/DRMs may exercise the above powers personally and may not delegate these powers.

(ii) Zonal Railways are further empowered to requisition helicopter/aero plane to evacuate injured and dead in the event of serious accident. GMs may personally exercise these powers and may not delegate these further.

The above instructions on the subject supersede all the previous instructions issued vide above referred letters.

These issues are with the concurrence of the Finance Directorate of the Ministry of Railways. (Railway Board's letter No. 2002/ Safety-1/1/6/6 dated 13.06.2004 and 2002/Safety-I/6 dated 05.12.2006.)

CHAPTER-12

12 - Disaster Response: Assistance from Adjoining Divisions/Zones

12.1 Necessity of assistance from adjoining Divisions/Zones

Assistance has to be sought from adjoining Divisions/Zones.

(i) A division is normally expected to handle an accident of the magnitude involving up to 50 injuries (Grievous). Threshold levels have been given in terms of injuries, because initially it is difficult to estimate number of casualties.

(ii) Whenever number of injuries is estimated to go beyond 50, assistance should be sought for from adjoining Divisions/Zones.

(iii) This is to be coordinated by the Chief Emergency Officer in Head Quarter's Emergency Cell.

12.2 Assessment of assistance from adjoining Divisions/ Zones:

(i) DRM after reaching the accident site should make an immediate assessment of likely injuries.

(ii) Quick assessment is an absolute must in order to ensure that assistance from adjoining divisions can be rushed at the shortest possible time.

(iii) Assessment made by DRM should be based on number of coaches involved.

(iv) As a thumb rule, for each coach that has capsized, 30 injuries should be estimated.

(v) Total injuries estimated would be (no. of coaches) x 30. This is only a thumb rule. DRM should make his own estimate based on site conditions and his experience. Estimate should be as realistic as possible.

(vi) This should be conveyed to Sr.DOM in Divisional Emergency Cell and Chief Emergency Officer in Headquarters' Emergency Cell.

(vii) Based on the above figures, decision should be taken and assistance rushed from adjoining division and zones.

12.3 Scale of assistance from adjoining Divisions/Zones

(i) As a thumb rule, assistance of 1 team should be sought from adjoining division for every 50 additional injuries, beyond 50 injuries.

(ii) Up to 50 injuries: 1 ARME is generally sufficient unless a very large proportion have grievous hurt.

(iii) ART/ 140T crane: For a major disaster, 2 sets may be needed at site. Preferably these should be planned from opposite ends. However, such decisions are to be taken based on site conditions.

(iv) Complement of staff in each team sent by adjoining divisions/ zones will be as per norms given below:

Officer in charge	JA Grade
Doctors	5
Para-medical Staff	10
Commercial Officers	2
Commercial Supervisors	10
Commercial Staff	20
Personnel Supervisors	5
Group „D" Staff	40
RPF	1Platoon

CHAPTER-13

13 - Site Management Plan

There are two aspects of Disaster Management work at an accident site. Firstly, rescue, relief and restoration operation, which is carried out by one set of functionaries. Second aspect pertains to rehabilitation of accident involved passengers, taking care of dead bodies, dealing with their relatives etc. for which a different set of functionaries are required. For managing these two distinct aspects of DM work, that are required to be discharged by railways, two separate establishments should be setup at an accident site.

13.1 Main Site Office (MSO)

(i) Main Site Office (MSO) should be set up at the accident site.

(ii) This will be some kind of a control office to be located near the centre of the accident site.

(iii) This is basically meant for catering to operational needs of railway in rescue, relief and restoration work.

(iv) MSO is to be manned by staff of relevant departments such as:

- Medical,
- Commercial,
- Operating,
- Safety,
- Security,
- Public Relations,
- Mechanical,
- Electrical,
- S&T,
- Civil.

(v) MSO will be provided with all facilities similar to a control office.

(vi) Adequate lighting with generator backup should be provided in the MSO.

(vii) Adequate number of telephonic links to Divisional Emergency Cell and Headquarters "Emergency Cell" should be provided. Preferably, each department in the MSO should be given an independent telephone.

(viii) Satellite telephone should be installed in the MSO.

(ix) MSO should be provided with FAX, loudspeakers, P A system with conference facility for press briefing to be arranged by S&T Dept. S&T Dept. should also arrange photocopier and PCs. in consultation with Dy. CSTE (Tele). Equipment available in ART/ARME may also be used, if required.

(x) PC/Laptop should be connected to Internet (if feasible) for E-mailing of details update to all concerned, including Divisional Emergency Cell, Headquarters Emergency Cell and Helpline Enquiry Booths.

(xi) A big banner displaying "MAIN SITE OFFICE" should be put up at a prominent place at the entry to the shamiana.

(xii) Similarly, there should be sufficient number of signage indicating the way to MSO on approach roads etc.

(xiii) MSO at the site will be manned by Sr. Supervisors on round the clock basis in 12 Hrs. shift duty.

(xiv) Officers will not be permanently stationed in MSO. They will move about the entire accident site supervising and monitoring working of their department at different activity centers. However, they will keep coming to the MSO off and on and will keep in touch with their departmental functionaries in MSO.

(xv) Various functionaries in the MSO will monitor and co-ordinate the working of their departments, and assistance required by them, if any.

(xvi) Each functionary at the MSO will maintain a logbook. Flow of information both incoming and outgoing would be recorded along with the time and names of officers/staff that were given the message.

(xvii) MSO will basically supervise the working of 2 Site Offices (SOs) and co-ordinate with Divisional and Headquarters‟ Emergency Cell.

(xviii) Functionaries of different departments in SOs should provide updated information regarding progress of work to their counterparts in MSO.

(xix) This updated information should be provided once every hour as per the following timings:

The information is to be updated every ½ hour initially, and then every 1 hour.

13.2 Site Office (SO)

(i) Depending on the spread of the accident site, Site Offices (SO) on the same pattern as the MSO should be setup.

(ii) If the site is spread out over >300 meters one SO and if spread over > 400 meters then two SOs should be setup.

(iii) Representatives of same departments as in MSO should be present in SOs also. However, they should be either one or at most 2 men per department.

(iv) SOs will serve as co-ordination centers for various teams that are working spread out over different geographical locations.

(v) Each SO will oversee the working of DM teams at one end of the accident site.

(vi) Jurisdiction of each SO will extend to all men and materials belonging to 2 ARMEs, BD special and 1 ART at that end of the accident site.

(vii) One SAG officer of Mechanical department will be overall in-charge of each SO.

(viii) SOs should be provided with loudspeakers for making announcements.

(ix) SOs should be provided with direct telephone links to MSO.

(x) However, SOs should not be provided with telephone links to either Divisional

(xi) Emergency Cell or Headquarters' Emergency Cell, This will ensure that there is minimum telephonic disturbance from outside to teams, which are actually working at the accident site. It will also ensure that outflow of information from accident site goes out from MSO only.

(xi) Members of different teams of each department working at the accident site in rescue, relief and restoration work should provide updated information regarding progress of work to their respective functionaries at the MSO.

(xii) This updated information should be provided once every hour as detailed at 11.1(xix) above.

13.3 Passenger Assistance Centre (PAC)

(a) Need for setting up of Passenger Assistance Centre

1. Relatives of passengers who arrive at an accident site are already traumatized by the tragedy.

2. They arrive at an unknown location with no place to stay, no friend or acquaintances and not knowing whom to turn up to.

3. The problem is made even more challenging since many relatives and next of kin come from far-flung areas of some other state, with language barriers.

4. Being semi-literate and from different parts of the country some of them are not even familiar with the local language. For them, even communicating becomes a problem.

5. In addition to above, complex legal formalities & multiplicity of paper work is required to be completed before dead bodies are handed over to the next of kin of the dead.

6. For taking care of relatives of passengers, providing them with succor in their hour of agony and for guiding them sympathetically, some kind of an assistance centre is required.

(b) Formalities required to be completed by relatives of passengers

(1) Sequence of formalities that are required to be completed by relatives of injured passengers includes:

(i) Locating the name of the passenger on reservation charts, in case passenger was travelling in reserved accommodation.
(ii) Going through the list of injured and dead passengers to find out whether the name appears.
(iii) In case the name is not available in the list, then taking a round of different hospitals to find out whether their relative has been admitted in one of them in an unconscious state.
(iv) Hospitals are generally at separate locations, sometimes even in different towns; and commuting becomes a problem.
(v) In case the passenger can be located in one of the hospitals, they have to find out the severity of injuries, likely period of hospitalization, etc.
(vi) Collect the ex - gratia paid by Railways.
(vii) Try and locate missing luggage and belongings of the injured passengers. For this they have to take a round of the building where all unclaimed luggage have been kept.
(viii) Next they have to arrange for a place for them to stay.
(ix) Arrange for medicines/diet etc. and payment of hospital bills, if required.
(x) Thereafter, they have to keep in touch with the hospital and get their relative released.

(2) Additional formalities that are required to be completed by next of kin of dead passengers include:

(i) In case the passenger could not be located in any of the hospitals, then they have to go to the building where unidentified dead bodies have been kept.
(ii) Take a round of various rooms where bodies have been kept, examine each body and try and locate their near and dear one.
(iii) Identify the dead body, if the same has been extracted by then.
(iv) Otherwise wait for all bodies to be extracted and try and identify their relative.
(v) In case they fail to identify the same then they have to go through photographs of unidentified bodies taken at site.
(vi) After the body is finally identified, they have to produce proof of relationship for railways to entertain their claim.
(vii) Obtain medical death certificate from the railway doctor.
(viii) Obtain post mortem report, from the Govt. Doctor who has performed post mortem on the body.
(ix) Obtain official death certificate from the local municipality.
(x) Accept of ex-gratia payment from railways.
(xi) Collect forms for lodging claim for compensation in RCTs.
(xii) Take over custody of dead body from the local police.
(xiii) Perform last rites at the same place or take back the body to their native place and depending on circumstances.
(xiv) Make arrangements for their return journey back to their native place.

(c) Problems encountered by relatives

1. Each of these formalities are under the jurisdiction of a different agency, either railway or police or civil administration or local administration.

2. In such a situation the level of co-ordination between these various agencies leaves much to be desired.

3. Sometimes it even takes up to 48 hours before these entire documentary formalities can be completed.

4. In most cases relatives have to run from pillar to post for completing all these formalities and the bitter experience leaves them permanently antagonized towards Railways.

5. For this purpose a single window clearance system should be available for relatives and next of kin.

13.4 Managing Passenger Assistance Center (PAC)

1. The MSO should have a Passenger Assistance Centre (PAC) located towards the rear side, away from the track, for rendering help to passengers and their relatives. PAC will be headed by a Commercial Officer.
2. This is basically meant for catering to requirements of passengers and their relatives/next of kin, and for providing a single window clearance for all types of formalities.
3. Passenger Assistance Centre (PAC) should be separate from the MSO so that it does not interfere with normal rescue and relief work.
4. PAC will be manned by staff of relevant departments such as:
   - **a.** Operating,
   - **b.** Medical,
   - **c.** Commercial,
   - **d.** Security,
   - **e.** Personnel.
5. There should be only one such PAC, and all Railway resources should be pooled into it.
6. SOs should not have any small PAC located in the rear. It is likely to create logistic problems.
7. A big banner displaying "PASSENGER ASSISTANCE CENTRE" should be put up at a prominent place at the entry to the shamiana.
8. Similarly, there should be sufficient number of signages indicating the way to CAC on approach roads etc.
9. Railway staff fluent in the language of relatives should be posted for doing work of interpreters.
10. Post mortem formalities should be waived off so that one reduces number of formalities.
11. Different counters should be provided in sequence for each of these formalities, so that the entire exercise can be completed in about an hour.
12. Functionary concerned from the local Municipality who issues Official Death Certificate should be made to come and sit in the PAC so that these certificates can be issued immediately without any delay.

a. PAC should have different counters for various purposes in following sequence:

i. Reservation Chart for locating the name.
ii. List of dead and injured along with name of hospital. The name of passenger involved should be checked up from the list of dead or injured if available, and their current status informed.
iii. Counter for providing commercial supervisor or WLI as escort along with a vehicle, for accompanying the relative and going to hospital or mortuary.

iv. Railway doctor for issue of Medical Death Certificate.
v. Govt. Doctor for issue of Post Mortem Certificate, in case the same is necessary.
vi. Municipality official for issue of Official Death Certificate.
vii. Local police for issue of authority for handing over of dead body.
viii. Claims counter – payment of ex-gratia and issue of Claims Compensation form.
ix. Counter for helping performance of last rites in case relatives decide to cremate the body there itself.
x. Pass counter for issue of return journey pass.
xi. Return journey facilitation counter for making arrangements for return journey reservation, etc.

13. PAC will provide updated information to MSO, initially once every half an hour and later once every hour.

13.5 First Aid Posts

(i) Medical Posts should be provided in both MSO and PAC.
(ii) Medical Post in MSO will provide first aid to injured passengers after extrication, assess their injuries and make arrangements for sending them to nearby hospitals.
(iii) Medical Post in PAC will keep all records of injured and dead passengers, names of hospitals where they have been admitted etc.
(iv) First Aid posts should be provided in SOs.
(v) These First Aid Posts are meant for treating passengers and classifying their injuries before they are sent for admission to various hospitals.79

13.6 Setting up of MSO, SO and PAC

1. One SSE/Works shall be exclusively responsible for setting up of these facilities. He shall undertake the following:
    a. Move along with sufficient staff for setting up of these facilities.
    b. Immediately start setting up of the tentage accommodation after taking out tents and shamianas provided in ARTs.
    c. In addition, he should also requisition agencies, which provide tentage accommodation on contract. Details of such agencies have been given in Divisional Disaster Management Plan.

2. Bridge Line staff will assist in setting up tentage and above-mentioned facilities. Dy. CE/Bridge will also move to the site and in case bridge is not involved, he will take full charge of tentage arrangements.

3. Bridge Unit will take with them sufficient Manila ropes, wire ropes, survey instruments, binoculars, helmets, life jackets, ladders and other equipment. Nylon ropes should be sufficient in length to ensure barricading at sites and camping areas.

4. Sufficient facilities for erecting temporary stage/scaffolding etc. should also be organized, if required at site.

5. Few temporary toilets should be provided at one location in addition to number of urinals at 3 or 4 places.

6. Water Tankers will be ordered for supplying water at site and arrangements shall also be made for drinking water.

7. Temporary kitchen in tents/shamianas is to be setup so that catering unit or IRCTC can provide cooked food to staff working at accident site.

8. About 100 folding chairs should also be arranged, beside those available in ARTs.

9. Bridge Line staff will have list of divers who, in case of emergency, can be hired for rescue or restoration operations, wherever site is surrounded by deep water.

10. Signage for both MSO and PAC should be provided at prominent locations.

13.7 Collection and Dissemination of Information – Channels of Communication

The following would be the responsibility and channel of communication both for collection as also for dissemination of information. Before each shift goes off duty, details of work done should be updated in the SO.

The SO should in turn update the MSO regarding the latest progress. This updated information would be conveyed to Divisional Emergency Cell every hour and on WEBSITE of Northern Railway.

(a) Number of dead and injured – Medical Department:

(i) Medical department at site should confirm the number of dead.
(ii) Doctors in charge of various teams working on different coaches should give hourly report to Medical counter in SO who in turn will inform MSO.
(iii) Number of injured passengers.
(iv) Type of injuries, whether grievous, minor or trivial.
(v) Names of injured, and names of various hospitals where injured have been sent.

(b) Identification of dead bodies – Commercial Department:

(i) Ex - gratia paid to injured.
(ii) Number of dead bodies identified.
(iii) Ex - gratia paid to the next of kin of the dead.
(iv) No. of bodies handed over to relatives.

(c) Number of coaches dealt with – Mechanical Department:

(i) No. of coaches thoroughly searched.
(ii) No. of coaches made off track/re-railed.
(iii) No. of coaches yet to be dealt with.
(iv) Expected Time for clearing the rolling stock from site.

(d) Extent of damage and assistance required - Engineering Department

(i) Damage to sleepers, rails and track fittings.
(ii) Assistance of men & material required.
(iii) Damage to bridge girders and other fixed assets.
(iv) Time required for restoring track for traffic use.

13.8 Important definitions

13.8.1 Injuries

Injuries are classified as grievous and simple.

(A) **Grievous Injuries**
For purpose of these statistics should be taken as injuries as defined in section 320 0f Indian Penal Code reproduced below for ready reference.

Following kinds of hurt only are designated as "**grievous**":-

A Emasculation.
B Permanent privation of the sight of either eye.
C Permanent privation of the hearing of either eye.
D Privation of any member of joint.
E Destruction or permanent impairing of the powers of any member or joint.
F Fracture or dislocation of a bone or tooth.
G Any hurt which endangers life, or which causes the sufferer to be, during the space of twenty days, or in sever bodily pain or unable to follow his ordinary pursuits.

(B) **Simple Injuries**

(i) A person will be considered to have incurred simple injuries if these injuries incapacitate the injured person to follow his customary vocation during 48 hours after the occurrence of the accident.

(ii) A Railway servant is considered to have been injured if he/she is prevented from returning to work as a result of injuries for a period of 48 hours after the occurrence of the accident.

13.8.2 Threshold Value

For the purpose of accident, threshold value is the minimum value beyond which the accident will be treated as having serious repercussion on the basis of loss to Railway property or interruption to communication. It shall constitute two portions:

(a) Threshold value of Railway property , loss of which is fixed at Rupees 2,00,00,000/- :

(b) Threshold value of interruption to communication either partial or total where duration of interruption is equal to or more than number of hours specified against each cell.

Interruption	BG-A, B, C or D Spl. (in hours)	BG-D, E Spl. or MG-Q,R (in hours)	BG-E, MG-S or NG route (in hrs)
Total	3	4	6
Or	Or	Or	Or
Total + Partial	6	8	12

Duration of interruption is defined as duration from the time of accident till starting of first commercial train on line clear from adjacent station for movement over the effected line in that section.

CHAPTER-14

14 - Passenger Care

14.1 Hospitalization of the injured

(i) The general policy in the case of railway accidents in which casualties occur is that of rapid evacuation after rendering immediate and necessary first-aid treatment. In the following special cases, the injured may be taken to a Private Hospital.

(a) When there is no railway or non-railway hospital available within a radius of say 8 kms. of the site of accident or

(b) When the attending doctor certifies in writing that the treatment in private hospital is necessary in the interest of the patient.

(c) Except under the discretion of the doctor such injured passenger should normally be eligible to the lowest class of accommodation/diet in private hospitals where different scales are available.

(d) Where the family of the injured person desires to be provided with a higher class accommodation/diet, the family should give in writing to pay the extra cost involved directly to the hospital authorities.

(ii) For this purpose, each division should make out a working arrangement with such private hospitals as may be necessary in the areas served by them so that in an emergency injury cases can be referred without loss of time to the hospitals concerned. To facilitate matters and to avoid misunderstandings, the Principal Chief Medical Director should draw up a list of such private hospitals bearing in mind the Railway or non-Railway hospitals in existence in the vicinity. The Principal Chief Medical Director should also settle the charges to be paid to the hospitals for such cases for each class of accommodation/diet etc.

(iii) The bills by such private hospitals should be submitted through the Chief Medical Director who will certify the correctness of the charges payable, before passing for payment by the FA&CAO. Payments to private hospitals under this Para can be arranged locally by the Railways and the Ministry of Railways approval is not necessary.

(Extract of Para 701(1) & Para 712 of Chapter VII of IRMM and Para 1421 of Indian Railway Establishment Manual and M.O.R"s letter No.MH 59/MES/96/Medical dated 18/12/1959)

(iv) When injured are admitted in non-railway hospitals, railway doctors should be deputed to these hospitals to render necessary assistance, including supply of needed medicines, etc. which may not be available in these hospitals. They should also carefully monitor the condition of the injured and maintain an updated list with all details. If more than one hospital is involved apart from deputing doctors to individual hospitals, a railway doctor should also be deputed to coordinate and maintain the centralized updated position.

14.2 Catering Arrangements

(i). The affected passengers and their relatives are to be treated with the utmost courtesy, concern and sympathy to alleviate their trauma and discomfort. Officers and supervisors should be assigned to talk to the injured to ascertain from them whether they wish to call relatives. Free passes can also be given to the relatives.

(ii). Arrangements for supply of meals, drinking water, tea, coffee, etc. to not only the injured but also to other passengers of the affected train/ trains should be swiftly organized.

In this connection, Board's instructions vide their letter No.89/Safety-I/ 4/3, dtd.22.9.89 is reproduced below.

14.3 Arrangements for drinking water, food and beverages

(i) Refreshments, food and beverages may be supplied free of charge to the affected passengers, injured/or stranded. These may be arranged from the Railway and/or outside sources as necessary.

(ii) The senior-most official at site shall have the powers to arrange conveyance of the affected passengers free of charge by any available mode of transport and also incur expenditure for carriage of passengers" luggage, etc. (Board's letter No.93/Safety-I/6/1, dt. 2.11.93)

14.4 Communication

(i) STD equipped telephone should be made available to passengers to communicate with their relatives. (Board's letter No.93/Safety-I/6/1, dt. 2.11.93)

(ii) Station Masters can hire a few cellular phones in case of passenger train accidents to meet the needs of stranded passengers, wherever cellular phone connectivity is available. The stranded passengers should be permitted to use these phones free of charge. (Board's letter No.2002/Tele/TN/1, dtd.12.5.03)

(iii) Prepare a map of the division showing the areas where cell phone is operative/ available.

(iv) There should be set up machinery to hire sufficient number of cell phones for emergencies.

(v) These cell phones should be used to convey information regarding the safety of passengers to their friends and relatives. (GM's instructions vide No.GM/M/2002/09/295, dtd.24.9.02)

14.5 Withdrawal of station collections

(i) In order to meet accident related expenditure, the officers can withdraw money from the station collections duly following the procedure incorporated in Commercial Manual Vol-II Rule No.2425.

(a)(8) Departmental expenditure necessitated by floods, accidents or earthquakes, etc.

(b)(22)Ex-gratia payments to persons involved in train accidents.

(ii) The following procedure shall be followed for withdrawal from station earnings.

(a) The nominated supervisor in-charge of the department concerned may alone withdraw from station collections through a requisition in respect of the above items specified in rule 2425 of the IRCM.

(b) This requisition should be made in the form appended below indicating the official making such withdrawal, the departmental officer concerned and also the purpose of withdrawal.

From

Name of the Supervisory Official
Designation
Station

To

Station Master
Station

Please arrange to pay from the Station Collections an amount of Rs..... (Amount to be shown in words and figures) towards

..... (Purpose is to be indicated). This is one of the authorized items of withdrawal from Station Collections. The expenditure is chargeable to the head .....

Accounting Authority .....

Controlling Officer .....

Designation .....

Station .....

SIGNATURE

Payment made from Station Collections

Amount:

Signature of SM/SS

Received an amount of Rs..... from Station Collections

Signature:
Designation:
Station

(c) The requisition is required to be prepared in triplicate, one to be kept as record, the second to be presented to the Station Master for arranging payment against proper acknowledgement and the third to be sent to the DFM concerned duly countersigned personally by the Divisional Officer of the department.

(d) Any failure by the supervisory official withdrawing the cash to observe the above instructions or any other irregularity will render him personally responsible and liable for action under Discipline & Appeal Rules.

(e) The Branch Officer concerned shall forward the requisition received from the stations to the Divisional Accounts Office indicating the circumstances under which the withdrawal was necessitated.

(f) The countersigned requisition shall be accompanied by relevant supporting paid vouchers. The timely submission shall be monitored by the Branch Officer so that they reach Accounts Office within 15 days from the date of withdrawal.

(g) The Executive Officer concerned shall be furnish full particulars of the amount withdrawn, details of the payment made, the reason for the payment, the rate and period for which payment is made and the total amount paid with the acquaintance of the payee with necessary revenue stamp wherever due to DFM.

(h) The DCM will compile a monthly statement of all withdrawals pertaining to his division obtaining a statement from the various executives in his division and send it to CCM.

(i) A monthly return of requisitions issued during the period should be submitted to the Accounts Office by the executives.

CHAPTER-15

15 - Media Management Plan

15.1 Objective

- To post the public with factual information
- To create a positive public opinion
- To create a healthy relationship with the media.

15.2 Managing Media

- Any accident which may reflect in the media shall be reported to Public Relations Branch by Central Control. The Safety Officer available in the control shall personally ensure that CPRO/PRO is informed of all the available details.

- Depending upon the gravity of the situation, CPRO or his representative will immediately position himself in the Central Control.

- Either CPRO or his representative shall proceed to the accident spot, whenever required, to take charge of PR work at the site.

- Meanwhile, PR official stationed at the Central Control will obtain more details from the site for information of media.

- The Public Relations officer, on arrival at site of accident shall collect factual information from the officer-in-charge of the accident site and then relay the same to the media men at site and also to PR representative in the Control. Thus, an on line communication channel will be established to keep media informed of all important details.

- Railway's endeavor shall be to ensure that only factually correct and confirmed information is relayed to the media and no inflated or exaggerated version of the fact reported in the Press.

15.3 The Procedure to be followed

(i) Unconfirmed news having no proper source shall not be relayed to media.

(ii) No one except the PR representative stationed at Control/site shall relay any information to the media.

(iii) No railway men shall express or voice any criticism, opinion or views at any point of time about the accident.

(iv) Only General Manager, CPRO, DRM and officer authorized by the General Manager is competent to interact or give interview to media. This is as per rule No.11 of Railway Servant Conduct Rules 1966.

(v) The media may be given the following information.

a)	Natures of the accident – place, exact location, time, train No. & Name, Names of the dead and injured passengers.
b)	Steps taken by Railways to render immediate medical attention, food and travel facilities for the stranded passengers, communication facilities like cell phones, STD phones.
c)	Names of Hospitals where injured are being treated.
d)	Facilities offered to the kith and kin of the victims – Payment of ex-gratia.
e)	Setting up of passenger assistance booths, tele/fax No., e-mail address etc.
f)	Diversion of trains, road bridging, re-routing etc.
g)	Probable restoration
h)	Prima-facie cause of the accident will be relayed to press only with the approval of GM. Sabotage, even if suspected, will not be relayed to Press, Without the approval of Railway Board.

(vi) Convenience and conveyance of media shall be taken care of by PR personnel with the assistance of Commercial representatives at site. The media persons must be conducted to the hospitals where injured are being treated.

(vii) Commercial department must ensure that list of passengers who travelled by the accident involved train along with the list of dead and injured in the accident reach the PR official in Control/site by the fastest possible means.

CHAPTER-16

Other Disasters

16.1 Fire in Trains

"Fire instills in the human mind an elemental fear harking back to mankind's primeval origin. Our dormant animal instincts arouse awe if not an unreasonable fear of fire. Fires particularly in Railway trains are also the most difficult accidents to investigate since by their very nature, they destroy the evidence."

Fire on a running train is more dangerous than a static one, because the fanning effect may spread the fire very quickly to other coaches and in panic the passengers may jump out of running train as it had happened in past train accidents. Under such situation, every Railway servant available on train or at site shall immediately stop the train and plunge into action to save the lives and property. In this context, the Railway servants are expected to have a basic knowledge on fire and fire fighting methods.

Continuous heating due to brake binding, hot axle etc. may also cause a fire. Spilt liquid fuel can catch fire quickly than the liquid in bulk.

16.1.1 Main Causes of Fire in Trains

- Carrying Stoves, sigris, Gas cylinders, Kerosene oil, Petrol fireworks etc. in passenger compartments;
- Making fire/using fire near paper, wood, petrol or such inflammable articles;
- Lighted match sticks, cigarette ends carelessly thrown;
- Short circuit in electrical wirings.
- Using naked light during authority token delivery to the Driver, Shunting of inflammable loads, sealing of inflammable wagons.
- Use of open fire, smoking near gas/ petrol tank.

Everyone should take all possible precautions to keep away from doing the above mistakes so that possibility of breaking out of fire can be minimized.

16.1.2 Three main methods to be adopted to extinguish fire

(a) **STARVATION -** means removing combustible substances away from the Fire.

(b) **SMOTHERING -** means prevention of Oxygen, access of fresh air in fire, using sand, foam etc to cover fire, which cuts Oxygen supply.

(c) **COOLING -** means reducing the degree of the temperature with water. Immediately summon the fire brigade in the event of Fire

16.1.3 In the event of a vehicle on a train being on fire

- Stop the train immediately.
- Don't panic.
- Evacuate the passengers from the burning coaches.
- Protect property, valuables & mails.
- Locate the fire extinguishing substances viz, water bucket with water/sand, fire extinguishers etc;
- Ascertain the type of fire viz, dry, oil gaseous, electric and use the right type of extinguishers;
- Use the fire extinguisher if any and put out the fire.
- Throw earth or sand, if available on the fire.
- Use water from the coaches and extinguish the fire.
- Isolate the burning vehicle from other vehicle by uncoupling.
- Train to be protected by Loco Pilot and Guard at both ends according to the provision of GR 6.03.
- Report it to the nearest station/control/fire station.
- Every effort shall be made to extinguish the fire and to save the wagon labels, seals and the contents of the vehicle.
- Throw Earth or sand, if available on the fire.
- In case of the fire is discovered when the train is near the tank or a watering station, the Guard and Loco Pilot shall use their discretion to proceed there, but no such attempt shall be made until the portion of the train in rear of burning vehicle has been detached.
- Inform all concerned to assist in extinguishing the fire;
- In case of fire from electricity switch off the source;

16.1.4 In the event of fire on an Electric engine / EMU

- The Loco Pilot/Motorman shall immediately switch off the circuit and lower the pantograph. The train shall then be brought to a stop at once.
- After disconnecting the electric supply to the affected circuits, the Loco Pilot/Motorman shall take necessary action to put out the fire.
- If fire cannot be extinguished by the above means the Loco Pilot/ Motorman shall advice the Traction Power Controller through the emergency telephone to arrange the affected section of the over-head equipment to be made dead.
- The Guard and any other staff available shall render all possible assistance to the Loco Pilot/Motorman in putting out the fire.
- Ordinary fire extinguishers or water from a hose pipe shall on no account be used to extinguish fire on live wire or electrical equipment. If the services of the fire brigade are required, the brigade shall not be allowed to commence operation until all electrical equipment in the vicinity of the fire has been made dead.

16.1.5 In the event of a fire on a DMU stock

- The Motorman shall immediately switch off the circuit breaker and shut down the engine. The train shall be brought to stop at once.

- The Guard shall give all possible assistance to the Loco Pilot in putting out the fire.

- The fire extinguishers of approved type shall be provided on each motor coach of DMU when a DMU rake is turned out from the car shed. The CWS in charge of the shed shall inspect the fire extinguishers and ensure that these are in good working condition.

16.1.6 When a person is on fire

- Approach him holding the nearest available wrap in front of you.
- Wrap it round him.
- Lay him flat and smother the flames.
- He may roll on the floor, smothering the flames.
- On no account should he rush in to the open air.
- Call for assistance.

16.1.7 Fire caused by Petrol or any other inflammable liquids, acids or gases

- Segregate the affected wagon, coach or area involved.
- On opening a wagon do not enter it immediately. You would thus, avoid fumes, which may be dangerous.
- Use foam type fire extinguishers and sand and not water or soda acid type fire extinguishers.
- Do not bring naked lights near the site of fire.
- Warn the people living in the surrounding one Km radius.
- Stay away from ends of tanks, as tanks normally burst from the ends.
- Cool tanks that are exposed to flames with water from the sides only after the fire is put out.
- Withdraw immediately in case of rising sound from venting safety device or any discoloration of tank due to fire.
- Inform the nearest Railway or Civil Fire Stations intimating that the fire has been caused by Petrol or any other inflammable liquids, acids or gases.

16.1.8 In case of fire/accident due to explosives/inflammables/ dangerous goods etc.:

- Extinguish by closing the valve or isolating LPG feed to fire by other suitable controls.
- Following steps may be taken if no undue risk is involved:

a. Move unheated Cylinders to a safe place after ensuring closing of valves.

b. Cool the Hot cylinders by spraying water from a safe position. The person directing the spray should take up a position where he would be protected from possible explosion.

c. If the cylinder containing inflammable/toxic gas which develops leak during transport remove it to an isolated open place away from any source of ignition and advise the filler or consigner as required.

d. Inform the Chief Controller of Explosives by fax/ telephone.

e. Inform Officer in charge of nearest police station.

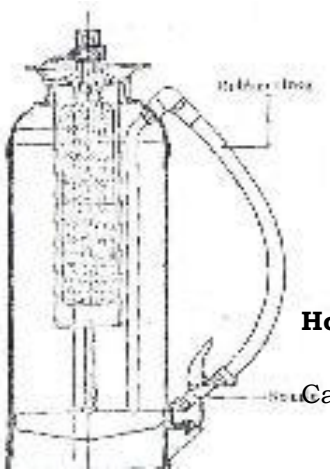
f. Inform Departmental Officers concerned.

g. Pending the visit of the Chief Controller of Explosives/ his representatives, the wreckages and debris shall be left undisturbed except to save lives.

h. After getting information from the Chief Controller of Explosives that he does not wish any further investigation, the restoration work may be commenced.

If you smell gas or vapors, hold a wet cloth loosely over your nose and mouth and breathe through it in as normal a fashion as possible.

DRY CHEMICAL POWDER TYPE FIRE EXISTINGUSIHER (DCP) :

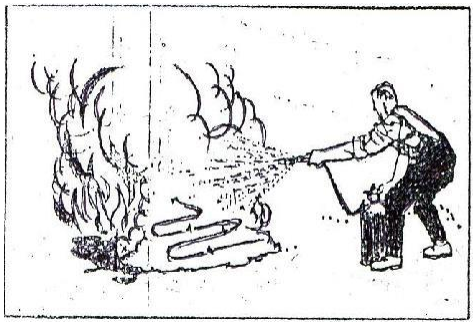


These types are suitable for tackling petroleum, Gas, electrical fire and controlling fires in textile fibers. Sodium based chemical powder is used on a fire which undergo chemical reaction

How to Use:

Carry to the place of fire and keep it up right

1. Remove the safety clip.
2. Strike the knob located in the cap.
3. Sealing disk of the cartridge is broken and allows carbon dioxide gas to escape to the main shell and powder is pushed out.



4. Direct the steam of the powder at the base of the flame.
5. For effective result stand at about 1.5 to 2.5 m. near the seat of the fire.
6. Move forward with moving the nozzle rapidly from side to side in sweeping motion.

16.2 Chemical and Biological Disasters

16.2.1 Chemical Disaster

National Disaster Management Authority (NDMA) has issued guidelines on the management of chemical disasters. These guidelines are directed more towards their prevention and mitigation of their effects, if these happen than on rescue and relief operations afterwards.

Indian Railways have also been transporting chemicals and hazardous materials e.g. petroleum products (petrol, Naphtha, HSD, etc.), Caustic Soda, alcohol, compressed gases (LPG gas etc.) chemical manures, acids, matches, etc. These goods are carried either in the SLRs or in the parcel vans or in the goods wagons. Quantum and type of transportation of such hazardous material varies from railway to railway and different zonal railways need to prepare themselves based on the type and extent of hazardous material being handled and transported by them.

Indian Railway's Rules for carrying dangerous (hazardous goods) by rail have been legislated in the **Railway Red Tariff Rule 20** as per which dangerous goods have been classified into following 8 classes:

I. Explosives
II. Gases - compressed, liquefied or dissolved under pressure
III. Petroleum and other inflammable liquids
IV. Oxidizing substance
V. Poisonous (toxic substances)
VI. Radio-active substances
VII. Acids and other corrosives

Chapter I to VIII respectively deal with the above classes of dangerous goods which include General Rules governing acceptance, handling, carriage, storage, delivery and the list of commodities included in that class. Carriage of goods of a hazardous nature other than those specified in these chapters shall not be accepted for transport by rail unless specially authorized by the railway administration as provided under these Rules.

Out of the above 8 classes of dangerous goods, classes II (Gases, compressed, liquefied or dissolved under pressure), III (Petroleum and other inflammable liquids) and VIII (Acids and other corrosives) area dealt in bulk on the railways whereas other classes of dangerous goods are dealt in piecemeal/small quantities in parcel vans/SLRs. Railways may refer to the specific paras pertaining to all these classes of dangerous goods. However, important relevant details of the popular classes (II, III and VIII) of dangerous goods are detailed as under:

16.2.2 CLASS-II (GASES, COMPRESSED, LIQUEFIED OR DISSOLVED UNDER PRESSURE)

Gases compressed, liquefied or dissolved under pressure, which have been permitted for their carriage by rail, as per Red Tariff No.20 are given below:

1. Dissolved gases :
- Acetylene (compressed into porous substances)

2. Compressed gases:
- Air compressed

- Argon
- Coal gas
- Hydrogen
- Methane
- Neon
- Nitrogen
- Oxygen
- Sulphur Hexaflouride
-

3. Liquefied gases

- Ammonia (Anhydrous)
- Chlorine
- Liquefied petroleum gas (Commercial butane or propane)
- Carbon dioxide (Carbonic Acid gas)
- Cyclopropane gas
- Ethyl chloride
- Freon, Arcton or Genetron
- Hydro-cyanic Acid
- Medical mixtures (Oxygen & CO2, Oxygen & Helium mixture)
- Methyl Bromide
- Methyl Chlorine (Chloromethane)
- Nitrous oxide
- Sulphur dioxide toxic (sulphurous acid gas)
- Liquid air
- Liquid oxygen
- Liquid nitrogen
- Liquid Helium

16.2.3 General Rules regarding acceptance of above commodities

For carriage of the above commodities by rail are given in Rules 202, 203, 204, 205 & 206 of Red Tariff No.20.

(a) Packing

Before the above commodities are transported by rail, it must be packed as per rules 207.1 & 207.2 of Red Tariff No.20. However, Rule 207.2 i.e. rule for protection of cylinder valves during transport shall not apply to cylinders containing oxygen or nitrous oxide for medical purposes having water capacity less than 5 liters.

(b) Marking & labeling of cylinders or containers

Rules for marking and labeling of cylinders are given in rules 208 & 209 of Red Tariff No.20. It must be ensured that the date of the last hydrostatic test or hydrostatic stretch test with the code mark of recognized testing station is marked on every cylinder. In the case of liquefied petroleum gas cylinders, the quarter and the year of test shall be given additionally in a neck ring or on a shoulder plate.

(c) Storage

Following points must be ensured: **(Refer Rule No.211 of Red Tariff No.20)**

i. Thin wall cylinders such as liquefied petroleum gas cylinders and dissolved gas cylinders shall not be stacked in a horizontal position.

ii. Cylinders containing inflammable gases other toxic gases shall be kept away from cylinders containing other type of gases.

iii. Cylinders shall not be stored along with any combustible material.

(d) Precautions in handling & storing gas cylinders or containers (Refer Rule No.212 of Red Tariff No.20)

Commodities mentioned in this chapter, shall not be stored or handled with or near explosives or other dangerous goods. Smoking and carrying any type of fire must not be allowed near these commodities.

(e) Modes of Transportation

Regarding modes of transportation, refer rules 213, 214, 215, 216, 217 & 218 of Red Tariff no.20.

(f) Stowage & Carriage

Stowage and carriage rules of gases, compressed, liquefied or dissolved under pressure are discussed in rules 219, 220, 221, 226, 227 & 228 of Red Tariff No.20.

(g) Additional Rules

Exceptional or additional rules regarding packing marking and labeling, carriage by goods/mixed/parcel train and stowage and carriage rules have been specified in Tables II, Chapter II of Red Tariff No.20. Characteristic property of gas and pictorial level indicating main characteristics of the gas is also indicated in column 2 & column 3 of table II.

16.3 CLASS – III (PETROLEUM & OTHER INFLAMMABLE LIQUIDS)

Petroleum and other inflammable liquids i.e. mixture of liquids & liquids containing solids in solution which give off inflammable vapors and is capable of ignition in suitable concentration of air when exposed to a source of ignition. Petroleum and other inflammable liquids are considered dangerous as per Railways Act 1989 (24 of 1989) and have been classified in three classes i.e. Class „A", Class „B" & Class „C".

(i) Class A: Petroleum and other inflammable liquids, the vapor of which having flash point below 23°C.

(ii) Class B: Petroleum and other inflammable liquids, the vapor of which having flash point above 23°C but below 65°C.

(iii) Class C: Petroleum and other inflammable liquids, the vapor of which having flash point at 65°C and above.

A list of items included under above three classes is given in table III, Chapter III of Red Tariff No.20.

Rules regarding general restrictions on conveyance and acceptance of petroleum and other inflammable liquids have been detailed in rules 302, 303, 304, 305 & 306 of Red Tariff No.20.

16.3.1 Packing, Marking & Labeling

It is to be ensured that the words "Highly inflammable" and "Inflammable" as the case may be is marked on every package containing petroleum and other inflammable liquids. Every tank vehicles used for transportation of petroleum must be marked on each side and rear thereof in letters at least 7 cm high on a background of sharply contrasting colour the word "FLAMMABLE" and the common name of the liquid being transported e.g. "MOTOR SPIRIT",

"KEROSENE" etc. For method of packing, marking and labeling of petroleum and other inflammable liquids, Rules 308, 309 and 310 of Red Tariff No.20 may be referred.

16.3.2 Storage

(a) Time of Loading & Unloading: All operations of loading, unloading and handling of petroleum and other inflammable liquids shall be conducted between sunrise and sunset. Provided that consignments to be sent in brake vans of passenger, mixed or parcel trains and by transship or road van trains may be handled at any hour, after due precautions have been taken to prevent accidents. Loading and unloading of petroleum products shall be allowed at any hours if, adequate electrical lighting and fire fighting facilities as determined by Chief Controller of Explosives, have been made available at the place of loading and unloading.

(b) **Prohibition of smoking, fires, etc.:** Petroleum and other inflammable liquids must not be stored or handled near explosives and other dangerous goods. Smoking, taking fire or naked light matches or other articles of inflammable nature is strictly prohibited near petroleum and other inflammable liquids. All due precautions should be taken at all times to prevent any escape of petroleum and other inflammable liquids. Rules 312 and 313 of Red Tariff No.20 may be referred for detail.

(c) Transportation: Subject to the provisions of Rules (i) and (ii) :

(a) Petroleum and other inflammable liquids, class „A", shall be transported by goods trains only.

(b) Petroleum and other inflammable liquids, Class „B" and „C" may be transported in wagons by all trains except passenger trains.

Rule (i): Petroleum and other inflammable liquids, class „A" may be transported in wagons by a mixed or parcels on any line or section on which goods trains are not running provided that immediately on entering any section on which goods trains are running, the wagons containing petroleum and other inflammable liquids class „A" shall be detached from the mixed or parcel train.

Rule (ii): **Carriage in brake van of passenger, mixed or parcel trains** – Except as otherwise provided in column 5 of table III of Red Tariff No.20, petroleum and other inflammable liquids shall not be carried in brake van of passenger, mixed or parcel train. Whenever these commodities are permitted to be carried in the brake van, the following points must be ensured.

(a) The total quantity in the brake van of any one train at any one time shall not exceed 50 litres.
(b) Petroleum and other inflammable liquids shall not be conveyed in the same carriage with any matches or fuses or appliances producing ignition, or any explosives or other dangerous goods.

(c) Packages containing petroleum and other inflammable liquids shall be carried only in the rear brake van which shall be well ventilated.

(d) Packages containing petroleum and other inflammable liquids shall be placed as far as possible from other packages in the brake van and from the tail light of the train.

16.4 Conveyance in tank wagons

Tank wagons used for the conveyance of petroleum and other inflammable liquids shall be of a design approved by the Chief Controller of explosives.

16.4.1 Precautions to be observed while loading and unloading tank wagons

(i) Tank wagons used for the conveyance of petroleum and other inflammable liquids shall be in good condition and free from leakage.

(ii) In filling tank wagons, an air space of more than 5% of the capacity of the tank wagon shall be left provided that the prescribed air space may be reduced to

(a) 2.5 percent in the case of some important items like High speed diesel oil Furnace oil Kerosene oil Aviation Turbine fuel
(b) 4 percent in the case of some important items like Aviation spirit Petrol Naptha

(iii) All inlets and outlets shall be securely closed.

(iv) Petroleum and other inflammable liquids, class „A" shall not be filled in or discharged from tank wagons:

(a) At any place where tank wagon is exposed to sparks
(b) Within a distance of 30 m from any fire, furnace or artificial light capable of igniting inflammable vapor. Distance may be reduced to 9m when the liquid is filled or discharged under seal and closed vapor return pipe lines are provided.

16.4.2 Empty Tank Wagons

All empty tank wagons which have contained petroleum and other inflammable liquids shall, except when they are opened for the purpose of cleaning them and rendering them free from vapour, be kept securely closed unless they have already been thoroughly cleaned and rendered free from vapour.

16.4.3 Stowing in wagons, labeling, sealing and locking

Guidelines regarding stowing, labeling, sealing and locking of wagons have been discussed in Rules 322 and 323 of Red Tariff No.20. A „Dangerous" label as shown in Rule No.323 of Red Tariff No.20 must be affixed to both sides of every wagon in which petroleum and other inflammable liquids are stored for dispatch or delivery or while in transit.

The rules for shunting, marshalling and delivery of consignments have been discussed in Chapter III of Red Tariff No.20.

16.4.4Additional Rules

Any additional or exceptional rules applicable for any specific item regarding packing, marking and labeling carriage by goods train, carriage in brake van of passenger, mixed or parcel train and stowage and carriage rules have been discussed in detail in table III, Chapter III of Red Tariff No.20.

16.5 Class VIII: ACIDS AND OTHER CORROSIVES

A list of acids and other corrosives which have been considered dangerous goods are given in Chapter VIII, table VIII of Red Tariff No.20. Only these acids and other corrosives shall be accepted for conveyance by rail. Regarding general restrictions on conveyance of acids and other corrosives by rail and notice of despatch to be given by sender, rules 802, 803, 804, 805 & 806 of Red Tariff No.20 may be referred.

16.5.1 Packing, Marking and Labeling

Although acids and other corrosives is to be packed by consignor but more precautions need to be taken by concerned Railway officials, that it is packed strictly in the manner laid down in column 2 of table VIII and as per rules 807 of Red Tariff No.20.

The outermost package containing acids and other corrosives must be marked with the word "Corrosive" and name of the acid or corrosive. Labeling of package must be done as per rule 808, 809 & 810 of Red Tariff No.20.

16.5.2 Handling and Storage

(a) Time of Loading and Unloading

All the operations of loading, unloading and handling of acids and other corrosives shall be conducted between sunrise & sunset. Consignments sent in sectional vans may be handled at any hour by taking all due precautions to prevent accidents, including provision of adequate lighting.

(b) Handling of Packages

(i) Packages containing acids and other corrosives not to be thrown, dropped down or dragged along the ground of floor and care should be taken to avoid striking them against any hard object.

(ii) When loading and unloading heavy drums or casks cushions of a suitable type, thick coir matting, felt, bags filled with saw dust or similar protection should be used to avoid damage to the drums or casks and to prevent leakage.

(iii) Whenever practicable, packages containing acids and other corrosives shall be carried or conveyed on trolley or hand barrows.

(c) Acids and other corrosives not to be stored or handled with or near explosives or other dangerous goods or articles of inflammable nature.

(d) Acids and other corrosives not to be stored or handled with or near foodstuffs or foodstuffs empties.

(e) The floor of any place or wagon on which acids and other corrosives have been stored or the wagon or trolley or hand barrow in which they have been carried shall swept and thoroughly cleaned after removal of the goods there from.

16.5.4 Transportation

(i) Acids and other corrosives in wagons may be transported by all trains including passenger trains, but not to be transported in the brake van of trains.

(ii) Acids and other corrosives shall be carried in covered iron wagons and tank wagons. End opening carriages or wagons shall not be used.

16.5.5 Conveyance in tank wagons

Tank wagons used for the conveyance of acids and other corrosives shall be of a design approved by the Chief Controller of explosives.

16.5.6 Precautions to be taken while loading tank wagons

(i) Tank wagons used for the conveyance of acids and other corrosives shall be in good condition and free from leakage.

(ii) In filling tank wagons, an air space of not less than 5% of the capacity of the tank shall be left.

(iii) All inlets and outlets shall be securely closed subject to provision of vents where required.

16.5.7 Stowing in wagons

(i) Packages containing acids and other corrosives should be compactly loaded so that they do not shift during transit.

(ii) Different kinds of acids and other corrosives when loaded together in the same wagon shall be kept as far apart from another as may be practicable.

(iii) Drums containing acids and other corrosives shall as far as possible be loaded on end.

(iv) Bottles, jars and carboys should not be loaded on top of other goods and the other goods should not be loaded on the top of bottles, jars and carboys.

16.5.8 Labeling, Sealing and locking of wagons

A "dangerous" label as shown in rule 824 of Red Tariff No. 20, shall be affixed on both side of every wagon in which acids and other corrosives are stored for dispatch or delivery or while in transit.

16.5.9 Precautions to be taken during shunting

Shunting of wagons containing acids and other corrosives shall not be carried out, except under the superintendence of a duly authorized officer who shall ensure that during shunting operations:

(a) The speed of all movements does not exceed 8 kmph.
(b) No rough hump, fly or loose shunting takes place.

16.6 Stationary Storage of Dangerous Goods

Some of the dangerous goods like HSD oil, lubricants, etc. are also stored by the railways for their own consumption in diesel loco sheds, RDIs at stations, store depots, etc. These places of storage of dangerous goods must have sufficient fire fighting equipments and trained man

power to deal with initial phases of fire. All such locations of storage must also have the road access so that fire tenders can approach in the event of any major fire. Adequate security arrangements should be made at these locations to prevent any outside interference which may cause any untoward incident. The facilities for storage of petroleum products by the Railways should conform to the Petroleum Rules 2002 notified in the Gazette of India.

In addition to the railways own storage, there are major storage points of dangerous goods adjacent to the railway infrastructure under the private ownership. Railways should liaise with such private owners to ensure that adequate safety precautions are taken and locations are suitably guarded by them to obviate any untoward incident that might affect railway system.

16.7 Rescue, Relief and Restoration Operations

Railway's expertise in dealing with the mis-happening like spillage, catching fire, etc. of these dangerous goods is very limited. It is, therefore, imperative that the respective zonal railways will develop and nurture coordination with those agencies and organizations on their system that have expertise in dealing with the hazardous material being handled and transported on the respective zonal railways. Contact details e.g. name, designation, telephone Nos., mobile Nos. etc. of such agencies should be available in the divisional and zonal railway Disaster Management Plan so that these agencies can be called for without any delay during any untoward incident. However, not to mention the least nominated staff of ARMVs, ARTs and few of the staff maintaining the rolling stock which is used for transportation of hazardous material may be trained and equipped with the equipment used for dealing with such material in the eventualities.

16.8 Biological Disasters

16.8.1 Epidemics

An epidemic is defined as the occurrence of an illness or other health-related event that is clearly in excess of unexpected occurrence. A disease epidemic or outbreak is the occurrence of cases of a particular disease in excess of the expected, therefore, demanding that emergency control measures be implemented. The threat of communicable disease outbreaks is greater after a disaster than in non-emergency situations, particularly when large populations have been displaced. However, an epidemic or outbreak will only occur if the equilibrium between the population's susceptibility (host or reservoir), the virulence of the infectious agent (bacteria, viruses, parasites or fungi or their products) and the environment that promotes the exposure is upset.

The onset of an epidemic can be either rapid or sudden and this depends on several factors. An epidemic can be anticipated by the rise in number of people suffering from a particular disease. In some cases an epidemic can be anticipated or predicted by an increase in the vector breading sites or in the death of the disease carriers.

The main cause for an epidemic is the pathogen (virus, bacteria, protozoa or rarely fungi). Reports of outbreaks of communicable diseases are increasing in number and reported in many of the national dailies. This is because of a number of reasons. For instance poor sanitary conditions may contaminate food and water and also suffice the environment for breeding conditions for the vector. Other factors include the seasonal changes that favour the breeding of an insect vector such as mosquito in the rainy season, exposure of non-immune persons say tourists and migrants, poverty, overcrowding, etc. Poverty is one of the major

factor contributing to the vulnerability. Impact of natural diseases on the environment also leads to outbreak of epidemic. Part of the increase in the number of outbreaks is due to exposure of unreported cases of diseases as a result of better reporting and increased coverage of health services.

Epidemics cause illness and death. There are other secondary effects such as disruption in the society and economic losses. Vulnerability is high among those are poorly nourished, people living in unhygienic sanitary conditions, poor water supply, individuals who do not have an access to the health services or those who have weak immune systems. The outbreak of an epidemic in situations where already a natural calamity has struck will cause life-threatening situations.

16.8.2 Mitigation measures

i. **Structuring the health services** is important to have clear understanding of roles and responsibilities of the public health system. Organizational preparedness and the coordination mechanism is required right from the Railway medical units with State and District to the sub centre level which is manned by the village health nurses or the health workers.

ii. **Contingency Plan** for response should be prepared after identifying the epidemics that are likely to occur in the region. Early warning system through a surveillance system is the primary requirement so as to have an effective response and prevent any outbreaks. For this, surveillance need to be carried out at a regular basis through the routine surveillance system by involving the health tier system. Maps of all the health facilities in each division with an inventory of drugs and vaccines, laboratory set ups, list of number of doctors and supporting staff etc. needs to be kept ready and updated at regular intervals.

iii. **Training** need to be given to so as to build the capacity at all levels. Training will help to cope better during the emergency response period for epidemics.

iv. **Personnel protection** through vaccination is an effective mitigation strategy and will protect the persons at risk.

16.9 Nuclear and Radiological Disasters

Any radiation incident resulting in or having a potential to result in exposure and/or contamination of the workers or the public in excess of the respective permissible limits can lead to a nuclear/radiological emergency.

After due consideration of the nature and consequences of the nature and consequences of all the possible scenarios, these radiological emergencies have been broadly classified into the following five categories;

(i) An accident taking place in any nuclear fuel cycle including the nuclear reactor, or in a facility using radioactive sources, leading to a large-scale release of radioactivity in the environment.

(ii) A “critically“ accident in a nuclear fuel cycle facility where an uncontrolled nuclear chain reaction takes place inadvertently, leading to bursts of neutrons and gamma radiations.

(iii) An accident during the transportation of radioactive material.

(iv) The malevolent use of radioactive material as a Radiological Dispersal Device by terrorism for dispersing radioactive material in the in the environment.

(v) A large-scale nuclear disaster, resulting from a nuclear weapon attack (as had happened at Hiroshima and Nagasaki) which would lead to mass casualties and destruction of large areas and property.

Normally, nuclear or radiological emergencies (referred to in points (i) to (iv) above) are within the coping capability of the plant/facility authorities. A nuclear emergency that can arise in nuclear fuel cycle facilities, including nuclear reactors, and the radiological emergency due to malevolent acts of using Radiological Dispersal Devices are the two scenarios that are of major concern. The impact of a nuclear disaster (scenario at (v)) will beyond the coping capability of the local authorities and it calls for handling at the national level.

16.9.1 Vulnerability of Nuclear Facilities;

(i) Identification of a Rail network close to a nuclear facility needs to be done by the Zonal Railways.

(ii) As regards the vulnerability of various nuclear fuel cycle facilities to terrorists attacks, these facilities have elaborate physical protection arrangements in place to ensure their security. The structural design of these facilities ensures that even of a physical attack, the structural barriers prevent the release of any radioactivity outside the plant area itself and hence the public are not likely to be exposed to radiation.

(iii) While their radioactive strength is in itself a deterrent to pilferage, the radioactive sources can still be stolen and used in a Radiological Dispersal Device or Improvised Nuclear Device. Essentially, a Radiological Dispersal Device is a conventional explosive device in which the radioactivity in the environment.

(iv) A Radiological Dispersal device is not a weapon of Mass Destruction. Normally, the use of a Radiological Dispersal Device by itself would not result in fatalities due to radiation. The fatalities, if any, would primarily be due to the explosion. However, it may contaminate a reasonably large area, besides its main potential of causing panic and disruption.

(v) Accidents during the transportation of radioactive materials are of low probability due to the special design features of the containers in which they are transported and special safety and security measures (to take care of all possible threats/eventualities, including the threat from misguide elements) which are laid down to be followed during actual transportation.

(vi) A network of 18 Emergency Response Centers has presently been established by the Bhabha Atomic Research Centre to cope with radiological emergencies in the public domain, like transport accidents, handling of orphan sources, explosion of Radiological Dispersal Devices etc.

(vii) The task of these Emergency Response Centers is to monitor and detect radiation sources, train the stakeholders, maintain adequate inventory of monitoring instruments and protective gear, and provide technical advice to first responders and local authorities.

16.9.2 Monitoring Movement of Hazchem:

Dedicated communication system is to be established for Rail Transportation to monitor movement of Toxic Chemical Agents. A mechanism is to be developed like a Geographic Information system (GIS) for continuous monitoring of such Transport Vehicles along their route. This may require to be dove-tailed with the FOIS network of the Divisions, once the TMS/FOIS is extended for booking (preparation of RRs) and movement of chemical items in wagons to be included in FOIS.

16.9.3 Rescue Relief and Restoration Operations:

Railway's expertise in dealing with the mis-happenings like spillage, catching fire etc. of these dangerous goods is very limited. It is therefore imperative that the respective zonal railways will develop and nurture coordination with those agencies and Organizations on their system that have expertise in dealing with the hazardous material being handled and transported on the respective zonal railways. Contact details e.g. Name, Designation, Telephone Nos., Mobile Nos. etc. of such agencies should be available in the Divisional and Zonal Railway Disaster Management Plan so that these agencies can be called for without any delay during any untoward incident. Nominated staff of ARMVs, ARTs and few of the staff maintaining the rolling stock which is used for transportation of hazardous material may be trained and equipped with the equipment used for dealing with such material.

16.9.4 Preventive Action the Rail Route of Movement of Hazchem

Divisions located on the "Hazchem Rail Transportation Highways" have to be in close touch with specialized services available with IOC/GAIL and Pvt. Chemical Factories and NGOs to be able to call upon their men and firefighting fire extinguishers etc at short notices.

Vulnerability on this Highway needs to be reduced by the removal of Jhuggies from close to the track (say till at least 50 m away). This is essential as in the case of derailment of a Naptha loaded (or even POL Tank Wagon etc) train, there is a high possibility of spillage of the dangerous products and its spread over a wide area. These products are highly prone to catch fire and even explode, resulting in fire in the Jhuggies etc.

16.9.5 MANAGEMENT OF CHEMICAL (TERRORISM) DISASTERS

16.9.6 Introduction:-

A terrorist attack involving chemical agents differs from a normal terrorist attack as it results in specific effects on health and can cause fatal injuries, create panic, and affect the morale of the community. The targets of terrorists include market places, densely populated areas, public functions, important dignitaries, water and electricity supplies, restaurants/food plazas, malls, places of entertainment, busy railway stations in metros and critical and sensitive military, civil and economic institutions.

Chemical terrorism is an act of violence to achieve professed aims using chemical agents. These chemical agents include poisonous gases, liquids or solids that have a deleterious effect on the biotic and non –biotic environment. Due to the relatively easy availability of hazardous chemicals in Major Accident Hazard units, storages and during transportation, terrorists can procure chemicals or even try to sabotage the facilities or transport vehicles as it offers them an easier and often more catastrophic method of anti-national activity. The mode of dispersal used for chemical agents would range from dissemination of aerosolized material to contamination of food and water.

16.9.7 NDMA's Guidelines:-

The possibility of a chemical terrorism attack can be minimized by spreading general awareness and building the capacity of the community, institutions, and governmental and nongovernmental organizations.

The approach followed in the NDMA's Guidelines lays emphasis on:

i) Security and surveillance measures for installations manufacturing/ using/storing chemicals.

ii) Strengthening intelligence regarding the movement of chemicals.

iii) Preparedness for counter-terrorism measures :

(a) Issues regarding the safety of chemicals and risk reduction strategies etc.

(b) Strengthening of response through rescue and emergency medical resources.

(c) Preparedness of all emergency functionaries in terms of protection, detection, decontamination, de-corporation, capacity building and infrastructure development.

(d) Community-centric mechanism for the management of chemical (terrorism) disasters.

16.9.8 CTD Preparedness Plan:-

Implementation of the Guidelines at the national level shall begin with the preparation of a detailed action plan (involving programmes and activities) by the nodal ministry (MHA) that shall promote coherence among different CTD management practices and strengthen mass casualty management capacities at various levels. The concerned ministries like MoD, MoEF, Ministry of Railways (MoR), MoL&E (through Employees" State Insurance Corporation (ESIC), MoA etc., will also prepare their respective CTD preparedness plan as a part of all hazard DM Plans. The Railways has an important role in the management of mass casualties in the event of national calamities, they should also cater for developing additional capacities besides meeting their own requirements in their preparedness plan.

Railway Board has issued guidelines on precautions in handling, storage and transportation of chemicals. These are to supplement the guidelines laid down in the Red Tariff. The Commercial Department may keep the RPF official updated on the Goods Sheds which handle Hazchem so that adequate security systems can be strengthened. This may be a part of the Divisional DM Plans.

16.9.9 Preparedness for Emergency Response:-

Preparedness for an emergency response at the incident site requires protection, detection, and decontamination. RPF and the Medical Department have a role to play in the relief and mitigation efforts. SOPs are required for all the emergency responders working under the overall supervision of the incident commander. This may be identified in the zonal DM Plan as the DRM of the respective division on the Railways where CTD has occurred. SOPs will be included for field decontamination. A well-orchestrated medical response to CTD will be possible only by having a command and control function at the divisional level by the Medical Department. The CMO/CMS will be the main coordinator for the management of CTD.

16.9.10 Training for the Responders:-

The Medical Department of the Railways has little or no expertise in the effects of different chemicals. This needs to gradually developed initially in a skeleton number (one or two) of Doctors and Para-medical staff in each Divisional Railway Hospital through training.

16.9.11 Medical Preparedness for CBRN:-

Action plan by Railways to prevent Chemical (Terrorism) Disaster at crowded railway stations and yards should be worked out. The plan should include immediate response capability of Railways, before the specialist forces arrive, to manage such a disaster.

16.10 Tunnels

16.10.1 Check List for Tunnel Disaster Management

In case a train stalls in long tunnel due to derailment/ fire or any unusual occurrence, automatically alarm will be sounded in the control room to alert the Ventilation Operator, Controller, or if Guard/Driver of a train or any other person gives such case on Emergency Telephone the ventilation operator should.

i. Control the ventilation in tunnel as per the procedure

ii. Arrange to illuminate the Tunnel lighting.

iii. Passengers/Staff trapped in the tunnel should be alerted by sounding siren as required.

iv. Be in touch with Site and Central Control for any instructions/ assistance.

v. Ensure that the Emergency Telephone is provided at the site and is in working order.

vi. Monitor the communication network continuously and ensure against failure.

vii. Take joint observation at site with other Senior Subordinates.

viii. Ensure movement of any train/vehicle on the affected point only after proper setting and clamping the same.

ix. Arrange early restoration of Signal & Telecommunication work by deputing proper staff.

x. Where required take help of Engg. Staff and work jointly for restoration of damaged point/track.

16.10.2 Various Facilities that should be available on Divisions having Tunnel for use in Emergency

(A) Emergency Communication

a. Emergency Field Telephone Boxes are supplied to all passenger carrying trains.

b. Emergency communication socket posts are provided at 1 km interval in the entire section. These posts are provided with alternate band of yellow and black colours and Emergency box containing the telephone socket, painted in grey colour.

c. At every 100M white coloured Hectometer posts and at every 1 km, yellow coloured km. posts are provided on which the direction of nearest telephone socket is shown for guidance of the staff.

d. In tunnels where ventilation control is provided following facilities should be available.

(i) Emergency telephone Socket Boxes to be provided at every 400M for facilitating communication with Central Control/nearest Station Master. They shall be painted in RED colour.

(ii) Emergency Telephone Socket Boxes for establishing contact with Tunnel Ventilation Control should be provided at every 200M. They are painted in Blue Colour.

(iii) The same emergency telephone can be used in both the Emergency Telephone Socket boxed (RED and BLUE) provided in the tunnel.

(iv) For establishing communication.

(v) Open Emergency Box with emergency key, provided with each emergency telephone.

(vi) Insert „six point plug" provided on the emergency telephone into the emergency socket.

(vii) Press power button for two to three seconds. It will send tone to control/Tunnel Ventilation Control.

(viii) Press „talk button" to establish conversation.

(B) Tunnel Ventilation Control

Ventilation Control should be provided to control the ventilation in the tunnel during the passage of train or in emergency.

(D) Fire Extinguishers are provided

a. In the Guard's brake van of all passengers carrying trains. o
At all stations

b. In the locomotives of all trains.

(F) Other Facilities

(1) In long tunnels, side foot path & Man Refuge are provided in addition, Direction indication Board/ Posters are provided showing the direction of nearest Telephone Socket for Extinguishers, Man Refuge, available in the tunnel and also direction of nearest Telephone socket is shown for guidance of Passengers/Staff in emergency.

(2) Details of particulars of Civil Hospital and Doctors available in the vicinity of stations is kept available at every station with their telephone nos. address and distance from station for calling them in emergency.

16.11 Rail Disasters in a Lake, River, and Sea etc.:-

The Railways neither has the equipment (cranes operated from barges) nor trained manpower to extricate bodies from a train or coaches fallen down from a bridge on to a water body, Viz. Lake, river, tunnel or sea etc. Help of the NDRF has to be taken is such a situation

16.12 Crowd Control and Management of rush at Railway stations during festivals:

(i) We should prescribe prevention protocols, when laid down footfalls defined separately for important stations become extraordinarily high, as during Meals or other exceptional situation. It may not be out of place to ban all commercial vending and parcel handling such occasions; supplement exists if possible, and brings more area under illumination.

(ii) It is important to press upon the State Government to give an approximate indication of the number of persons likely to reach Railway stations in the days when rush is expected. Even more important is the number of such persons reaching each Railway station within a one or

(iii) Two hour time slots, unless this information is given, it would not be possible for Railways to plan special trains. The OD flows of the Passenger are very important to plan destination wise running of special trains. It may be kept in mind that often the Inward and outward passenger traffic is not equal, there are wide variations. Further the inward rush comes in a staggered and

(iv) Spaced interval, the outward rush goes back at one go. It would be essential for the Division press upon the State Government (or the District Magistrate) in writing of their peak capacity to clear rush, as also they can do so only direction wise. The District Administration has to regulate and control the entry of more than this number beyond which (in 1-2 hourly slots)) the Railway would be unable to evacuate.

(v) Specific defined areas of jurisdiction for crowd control and duties assigned to GRP/RPF and the city Police needs to be placed on record much before the expected days of rush. Close coordination has to be maintained between the 3 wings of Police Protection Force RPF and Civil

(vi) Police GRP and RPF and areas of responsibilities well defined.

(vii) The car and other vehicle parking facility at a station when where a terrorist strike is expected may be discontinued; sale of Platform Tickets can also be banned for short period of time. RPF and GRP personnel deployed on each platform will monitor crowds and rush build up in the circulating areas, booking windows, station platforms and mainly on the FOBs. Special teams of commercial staff will lies with the RPF /GRP and relay 2/4 hourly position to a centralized location viz. commercial control who will advise the need for running of special trains to specified destination to the operating departments control room.

16.13 Explosion in trains and railway premises:-

One of the key components of the Integrated Security System is explosive detection and disposal. It provides for effective detection and disposal capability with RPF. Explosive detection and disposal, being a highly skilled and challenging job, requires Bomb Detection and Disposal Squad comprising of personnel. Such RPF personnel have been identified on S.R

railway and they are being trained in phased manner by the National Security Guard (NSG). Preventive measures to be taken in such situation have been separately circulated vide Security Directorate Secret letter No.2003/Sec (Spl.) 200/14 dated 16.01.2008.

16.14 Terrorist acts & Hijacking of trains:-

Procedures have been outlined in the Crisis Management Plans of the Government of India, of the Ministry of Home Affairs and of the Ministry of Railways to tackle such situations. Above mentioned secret documents are available with concerned Authorities and action has to be ensured in accordance with the provisions mentioned in the above mentioned plans.

Ministry of Home Affairs is the Central Nodal Ministry to tackle hostage or terrorist situations requiring specialized handling. National Security Guard (NSG) has to be requisitioned in such situations. Crisis Management Plan of the Ministry of Railways envisages management of such crisis by the National Crisis Management Committee (NCMC) and Crisis Management Group (CMG) at the Railway Board level and by the zonal management group at the zonal level.

Coordinated efforts have to be ensured by all security agencies present at the spot. Senior most officials available at the spot shall handle situations in accordance with conditions of the crisis at local level and instructions received from concerned Crisis Management Groups at Zonal and National levels. Quick Reaction Teams (QRTs) of RPF personnel should be available round the clock at bigger stations which will be of immense help to tackle such situations during initial phases especially in cases of terrorist attacks.

CHAPTER-17

Emergency Support Function (ESF)

NDMA Guidelines on management of various disasters are available on Railway board web site. (SIMS):http://safety.indianrail.gov.in

i. Guidelines on Management of Earthquakes
ii. Guidelines on Management of Tsunamis
iii. Guidelines on Management of Cyclones
iv. Guidelines on Management of Flood
v. Guidelines on Management of Urban Flooding
vi. Guidelines On Drought Management
vii. Guidelines On Landslide and snow avalanches
viii. Guidelines for Nuclear and Radiological Emergencies
ix. Guidelines on Chemical Disaster (Industrial)
x. Guidelines for Chemical(Terrorism) Disaster
xi. Guidelines on Medical Preparedness and Mass Casualty Management
xii. Guidelines for Biological Disaster
xiii. Guidelines for Psycho-Social Support
xiv. Guidelines on Formulation of State DM Plans
xv. Guidelines for Incident Response System
xvi. Guidelines for National Disaster Management Information and Communication System
xvii. Guidelines for Scaling, Type of Equipment and Training of Fire Services
xviii. Guidelines for Seismic Retrofitting of Deficient Buildings and Structures.

Website maintained by viewed

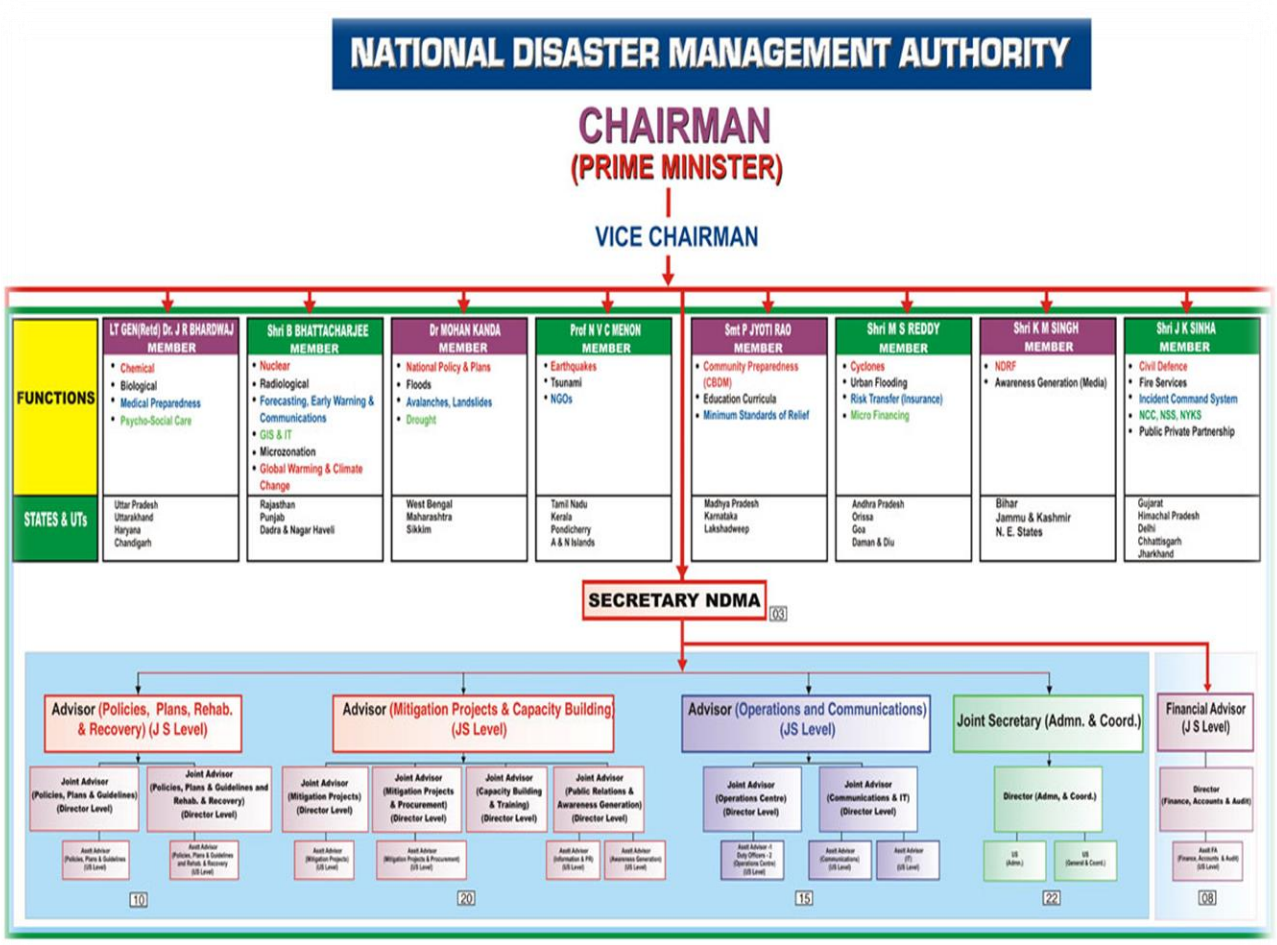
Important Contact Nos. for dealing on Disaster Management

Contact Details of NDMA Officers:

National Disaster Management Authority (NDMA)
NDMA Bhawan, A-l,
Safdarjung Enclave, New Delhi – 110029

Telephones: +91-11-26701700
FAX: +91-11-26701729.gov.in
E-mail: jspp@ndma.gov.in & controlroom@ndma.gov.in
Web: www.ndma
Control Room: +91-11-26701728
Helpline Number: 011-1078

E-mail:



S.No.	Name of Officers/Designation and Location of Deployment	STD Code	Tele(O)	Unit Control Room no.	Fax Nos.
Hd. Qrs.	DG/NDRF, 6th floor, NDCC-II Building, Jai Singh Road, New Delhi - 110001	011	23438020 23438119	_	23438091
NDRF Control Room	National Disaster Response Force (NDRF), 6th floor NDCC Building, Jai Singh Road,New Delhi -66	011	011-23438091 011-23438136		

1.	Commandant, Ist Bn NDRF Patgoan PO Azara, Distt. Kamrup Metro, Guwahati-781017.	0361	2840027	2840284 09401048790 09435117246	2849080
2.	Commandant, 2nd BN NDRF, Near RRI Camp. Haringhata, Mohanpur, Nadia, West Bengal Pin - 741246	033	25875032	25875032 09474061104 09474116775	25875032
3.	Commandant 3rd BN NDRF PO-Mundali,Cuttack, Odisha Pin - 754013	0671	2879710	2879711 09437581614	2879711
4.	Commandant 4th BN NDRF PO-Suraksha Campus Arrakonam,Distt. Vellore, Tamilnadu - 631152	04177	246269	246594 09442140269	246594
5.	Commandant 5th Bn NDRF, SudumbareTaluka, Distt – Maval Pune (Maharashtra) Pin. 412109	02114	247010	247000 09422315628	247008
6.	Commandant,6thBn NDRF Chilora Road, Gandhinagar Pin - 382042	079	23202540	23201551 09723632166	23201551
7.	**Commandant 7th Bn NDRF Bibiwala Road, Bhatinda (Punjab) Pin - 151001**	**0164**	**2246193**	**2246193 2246570**	**2246570**
8.	**Commandant 8thBn NDRF Kamla Nehru Nagar, Ghaziabad, (UP) Pin - 201002**	**0120**	**2766013**	**2766618 09412221035**	**2766012**
9.	Commandant 9thBn NDRF, Bihata Patna, Bihar, Pin - 801103	06115	253942	253939 08544415050 09525752125	253939
10.	Commandant 10thBn NDRF ANU campus, Nagarjuna Nagar, Distt-Vijaywada(AP) Pin - 522510	0863	2293178	2293050 08333068559	2293050
11.	Commandant 11th Bn NDRF, Gautam Budh Bhawan, Maqboolalam Road,Varanasi, U.P. Pin - 221002	0542	2501201	2501101 08004931410	2501101

12.	Commandant 12th Bn NDRF, Doimukh, Distt-Papum Pare, Itanagar, Arunachal Pradesh. Pin - 791112.	0360	2277109	2277106 2277104 09485235464	2277106

State Control Rooms

State	Control Room No.
Haryana	0172-2711925, 0172-2545938
Himachal Pradesh	0177-2622204, 0177-2628940, 2629688, 2629939,262994390, 0177-2621154 (Fax)
Jammu and Kashmir	0194-2477261, 2455165,2484837
New Delhi	1077
Punjab	0172-2749901
Rajasthan	0141-2227296, 0141-5110869 0141-2227230 (Fax)
Uttar Pradesh	0522-2237515, 2238084 (Fax)
Uttarakhand	0135-2710334, 6555523,2710232, 2710081, 09557444486 0135-2710335 (Fax)

NATIONAL DISASTER MANAGEMENT AUTHORITY (NEW DELHI)

Designation and Location of Deploymen	Tel. (Office) 011	Tel. (Residence) 011	Mobile No.
Chairman/Prime Minister			
Member	26701740	-	-
Member	26701738	-	-
Member	26701775	-	-
Secretary	26701701	-	-

JOINT SECRETARIES			
JS(Admn)	26701718	26109395	9717873412
Advisor&JS(Mitigation)	26701710	-	-
Control Room. Reception	011-26701728 011-1078	**-**	9868891801 9868101885

SNOW & AVALANCHE STUDY ESTABLISHMENT (CHANDIGARH) DRDO (0172)

Designation an Location Deployment	Tel. (Office)	Tel. (Residence	Mobile No.	Fax
Jt. Dir.	2699804, 805, 806		94117497720	2699970

GEOLOGICAL SURVEY OF INDIA

Designation and Locatic of Deployment	Tel. (Office)	Tel. (Residence)	Fax
Dir. General Kolkata	033-22521779	-	22521714
Dir. (LHIM & EPE) Delhi	011-29053777 011-29051328	9811904697	29962671 29051328
DMS Control Room (Delhi	011-29053777	-	011-2996271

INDIAN METEOROGOGICAL DEPARTMENT (011)

Designation and Location of Deployment	Tel. (Office)	Tel. (Residence)	Mobile No.	Fax
VSM DG (M) dgmmet @ gmail. Com.	24611842	24633692	9313982396	24611792
ADG (M) Seismology	24619943	-	-	24697473
DDGM Seismology	24611305 43824405	24622827	9868109671	24619943 24611305
DDGM(EREC)	24616309 43824516	24634714	9868109672	24619943
DDGM(ISSD)	43824314	-	-	-
DGM OFFICE	24611068 43824279	24644284	9899153923	-
Dir. (NHAC)	24629798 43824481/4513	26166773	9911456889	-
Dir.(AMSS)	25602523	-	-	25652398
Seismology Control Room	24619943 24624588 43824484	-	-	-
MC, JAIPUR	0141-2793245	-	-	-

IMD Jaipur Duty Officer	0141-2793239 2721326 (Air Port)			
Cyclone Warning	24631913 24652484	-	-	-

CENTRAL WATER COMMISSION (CWC)(011)

Designation and Location of Deployment	Tel. (Office)	Tel. (Residence)	Mobile No.	Fax
Chairman	26108855, 26715351	26165345	-	26108614
Secretary	26187232	-	9818309439	26195516
Dir (FMP)	29583298 26102935	-	9873877388	26106523 26102935
Member(D&R)	26108150 26108340			
Dy. Dir (T)	29583531	-		-
CE/Dam Safety.	26106848		9999277474	-
(RM)	26103221	45795014		
Commissioner Ganga	24362780 24368238 24361393 (Telefax)	0124- 4377051	9818616963	24362780
Reception/Control Room CWC	26106523	-	-	011- 26106523
Dir. (M&A) jaipur	0141- 2721455			
Flood Control Room	011- 23861837 /38			011- 23868775
Jaipur Control Room	2742900 5110111			5101455

INTEGRATED DEFENCE STAFF (011)

Designation and Location of Deployment	Tel. (Office)	Tel. (Residence)	Mobile No.	Fax
DCIDS (Ops)	23013947 E-35886	23017339 E-35887	-	-
ACIDS (Jt.OPs)	23011442 E-35894	25692915	9971200297	-
DACIDS (OPs Lgs)	23005134	29230114	9871631921	23005137
Dir. (OPs Lgs)	23005126	23070942	9953778352	23005226
Jt. Dir (OPs Lgs)	23005133	28050533	9650536409	23005226
OPs Room (HQr IDS)	23005131 23005114	-	-	23005137

ARMY HQR (EXCHANGE NOS-(011- 23010131/ 23018197 Directory)

Designation and Location of Deployment	Tel. (Office)	Tel. (Residence)	Mobile No.	FAX
Reception	23018197	-	-	-
DGMO	23011506	23011506	-	23011506
ADGMO (A)	230116611	24615208	-	23011617
ADGMO (B)	23014891	26142269	-	23011617
Dir.MO-6	23018034	-		23011617
GSO-I MO-6	23019739	-		23011617
Dir OL - 2	23335218 23018530	23339055	-	

AIR HQR (EXCHANGE NOS- 011-23010231)

Designation and Location of Deployment	Tel. (Office)	Tel. (Residence)	Mobile No.	FAX
ACAS (Ops)	23014424 23010231/7528	24672974		23017627
PD Ops (Off) (T&H)	23110231/7559 23016354			23016354
Dir. Ops (T)	23010231/7545 2305857		-	23016354
Dir. Ops (H)	23010231/7551		-	-
JD Ops (LS)	23010231/7546	-		23016354
JD Ops (H)	23010231/7552	-		23792973

NAVAL HQR (EXCHANGE NOS- 011-23010121/ 23014167)

Designation and Locatio of Deployment	Tel. (Office)	Tel. (Residence)	Mobile No.	FAX
Reception	23011400			
Dir.	230111766/725/63 23007348			
ACNS (IW &OPS)	23011477	230136886		-
PDNO	23011706			
DNO	23010503			-

OPS Room N.Delhi STD -011

Designation and Location of Deployment	Tel. (Office)	Tel. (Residence)	Mobile No.	FAX
Army OPS Room	23011617		-	-

Air OPS Room	23013680	-		-
Naval OPS Room	23011252 23013540 ExchangeSupervisor)	-	--	-

NIDM N.Delhi STD -011

Designation ar Location Deployment	Tel. (Office)	Tel. (Residence)	Mobile No.	FAX
ED	23702445		08130554694	23702446
Consultant	23702441/312	-	9868277276	23702446

S. No.	Division	Officer's Name (Shri)	Rank	CUG No.	Rly. Telephone No./P&T
1.	Delhi	C. N. Jha	Sr.DSC (Coord.)/ Delhi	9717631700	22647
		Anubhav Jain	SC/DLI-W	9717631701	
		Harish Papola	SC/DLI-E	9717631703	
		Ankur Mohan	ASC/HQ/DLI	9717631720	
		Deepak Azad	ASC/ DLI-W	9717631723	
		Satish Chander Sahai	ASC/DLI-Main	9717631722	
		P. S. Bisht	ASC/NDLS	9717631721	
		B. K. Sharma	ASC/NZM	9717631724	
		Yogender Singh	ASC/GZB	9717631725	
2.	Ambala	C.Raghuveer	Sr.DSC	9729539700	034-24000 0171-2611070
		Gurjasbir Singh	ASC	9729539720	034-24001 0171-2611306
3.	Firozpur	Ashish Kumar	Sr. DSC	9779232700	031-22026 01632-244233
		Arun Kumar	ASC/FZR	9779232720	031-22036 01632-244788
		S. S. Garbiyal	ASC/JAT	9797532720	031-43200, 43215 0191-2471174
		D. N. Mishra	ASC/JUC	9779232721	031-33200 0181-2456354
	Lucknow	Abhishek Kumar	Sr. DSC	9794833700	032-23650

4.					0522-2620880
		R.C. Joshi	ASC/LKO	9794833701	032-23601, 032-23652
		B.K. Singh	ASC/BSB	9794833702	032-62800 0542-2203518

TELEPHONE NOS. FOR SEEKING AIR SUPPORT IN CASE OF RAILWAY DISASTER

Sr. No.	Designation	Office	Residence
1.	Director (Operational Logistics) /HQ Integrated Defense Staff New Delhi	011-23017897 09312319011	-
2.	NAVAL HQ (WAR ROOM) Dir. Of Naval Operation.	011-23011253	-
3.	Duty Officer (Maritime Operation Center) HQ-WNC Mumbai	022-22663030	-
4.	Air Force Exchange	022-23714982/ 022-23714963	-
5.	Naval Exchange.	22663030/22664949 22751126 220-22053057	-
6.	Military Exchange Coast Guard /GOCNCM & G Area Army	22151701	-

CHEPTER 18

The CUG Mobile No. of Security Officers of the Northern Railway Zonal Headquarter and Divisional HQ: -

Name & contact number of Officers at Zonal Headquarter: -

S. No.	Name (Shri)	Rank	CUG No.	Rly. Telephone No.
1.	Dr. S. N. Pandey	Principal Chief Security Commissioner/ NR	9717630700	32431
2.	Pankaj Gangwar	Chief Security Commissioner/NR	9717630702	32436
3.	Santosh Kumar Dubey	Chief Security Commissioner/ Projects	9717630701	39097
4.	Deep Chandra Arya	Staff Officer to Pr. CSC/NR	9717630704	39095
5.	Manoj Kumar	ASC/RPF/Prosecution	9717630709	38280
6.	Rakesh Sharma	ASC/HQ/NDBH	9717655583	***

Name & contact number of Officers at Divisional Headquarters-

S. No.	Division	Officer's Name	Rank	CUG No.	Rly. Telephone No./P&T
7.	Moradabad	Apoorva Agnihotri	Sr. DSC	9760534700	033-24000 0591-2412019
		A.P. Singh	ASC/MB	9760534710	033-24001 0591-2410312
		Dharamraj Ram	ASC/HW	9760534720	***
8.	Srinagar	Sandeep Kumar Ravivanshi	Sr. SC/SINA	9797532732	01951-255076, 9419245164
		Rajeev Kumar	ASC/BDGM	9596758347	***
		Vacant	ASC/QG	9596758353	***

Contact numbers of Zonal and Divisional Security Control Room: -

S. No.	Security Control Room	CUG No.	Rly. Telephone No.	P&T No.
9.	Northern Railway, Baroda House, Zonal Control Room	9717637703	32421 32495	011-23381671
10.	Delhi-West Control Room	9717631736	22781, 23105, 22851	***
11.	Delhi-East Control Room	9717633784	26287, 22237, 26859	***
12.	Ambala Control Room	9729539730	034-2100 034-24043	0171-2610320
13.	Firozpur Control Room	8146632955 7087236100	031-22136, 21001 031-22567	01632-245053
14.	Lucknow Control Room	9794833729	032-23667 032-23671	0522-2234535
15.	Moradabad Control Room	9760534063	033-2100 033-24010	0591-2410276
16.	Srinagar Control Room, Budgam	9596758340	***	01951-255151 01951-255029

CHEPTER 19

List of important Telephone numbers State-wise

Delhi state: -

S. No.	Name/Rank	Mobile No.	Contact No.
1.	Sh. Anshu Prakash, IAS, Chief Secretary of Delhi	***	011- 23392100 & 011- 23392101
2.	Sh. Amulya Patnaik, IPS, Commissioner of Police	9818099001	011-23490201 & 011-23319661
3.	Sh. Harendra K Singh, DCP/Railways	8130099057	***
4.	GRP Control Room	9990422547	011-23219007
5.	Dog Squad, Delhi Police	8130099041	011-27450435
6.	Bomb Detection and Disposal Squad	***	011-23865038 &

	(BDDS)		011-23234942
7.	Delhi Police Metro Control Room	9210104955	011-22183903 & 011-22183904
8.	Delhi Disaster Management Authority Help Line	***	1077 & 011-23962825, 011-23914805

Uttar Pradesh: -

S. No.	Name and Rank	Mobile No.	Contact No.
8.	Sh. R. K. Tiwari, IAS, Chief Secretary of Uttar Pradesh	***	0522- 2238212 & 2221599
9.	Sh. O. P. Singh, IPS DGP, Uttar Pradesh	9454400101	0522-2390240, 2390257, 9454402508,
10.	Sh. Sanjay Singhal, IPS, ADGP/GRP/ Lucknow	9454400135	0522-2390250
11.	Sh. Vijay Prakash, IPS, IG/Railways/ Lucknow	9454400171	0522-2390275
12.	Sh. Pramod Kumar Tiwari, IPS, SP/Railways, Moradabad	9454400341	0591-2430098
13.	Sh. Saumitra Yadav, IPS, SP/Railways, Lucknow	9454400340	0522-2451102
14.	DOG Squad, RPF/MB	9760533913, 9411112987	***

Uttrakhand: -

S. No.	Name/Rank (Sh./Smt.)	Mobile No.	Contact No.
1.	Sh. Utpal Singh, IAS, Chief Secretary of Uttrakhand	9917451030	0135-2712100 & 0135-2712500
2.	Sh. Anil Kumar Raturi, IPS, DGP	9412085864	0135-2712082 & 0135-2712685
3.	Sh. Ashok Kumar, DGP/Law & Order	9411199317	***

4.	DGP Control Room	9411112985	0135-2712685
5.	Sh. Sanjay Gunjiyal, IG/SDRF	9411112945	0135-2716201 & 2712898
6.	Sh. Manoj Kumar Katiyal, SSP Railways, Haridwar	9411112922	0133-4251986

Himachal Pradesh: -

S. No.	Name/Rank	Mobile No.	Contact No.
9.	Sh. Shrikant Baldi, IAS, Chief Secretary of Himachal Pardesh	***	0177-2621022 & 0177-2880714, 9418161133 ®
10.	Sh. Sita Ram Mardi/DGP	9816617595	0177-2626222(O), 2626938(O),
11.	Sh. Kapil Sharma, IPS, DIG/GRP	9418083002	0177-2623955
12.	Police Line Kaithu	***	0177-2805264
13.	Police Line Bharari	***	0177-2807084
14.	District Police Control Room Shimla	***	0177-2812344
15.	Police Headquarter	***	0177-2621746
16.	BDDS Cum CID Control Room	***	0177-2622408

Haryana: -

S. No.	Name/ Rank	Mobile No.	Contact No.
8.	Smt. Keshni Anand Arora, IAS, Chief Secretary of Haryana	***	0172-2740118
9.	Smt. Navraj Sandhu, IAS, Home Secretary	9463436406	0172-2740158

10.	Sh. Manoj Yadav, IPS, DGP/Haryana	9779822255	0172-2587529, 2583281 (PKL) 2740239, 2743157 (CHD)
11.	Sh. Ajay Singhal, IPS ADGP/Railways & Commando	9988443800	01733-253696
12.	GRP Control Room	***	0172-2587900, 2570070 034-24040
13.	Dog Squad/RPF/Chandigarh	9463391314	0172-2641820
14.	Dog Squad/RPF/Ambala	9723987746	0171-2630502

Punjab: -

S. No.	Name/Rank	Mobile No.	Contact No.
1.	Sh. Karan Avtar Singh, IAS, Chief Secretary of Punjab	***	0172-2740156 0172-2740860
2.	Sh. Dinkar Gupta, IPS, DGP/Punjab	8872200005	0172-2740901, 2740058, 2740298
3.	Sh. Sanjeev Kalra, IPS ADGP (Railway), Punjab	9814108569	0172-2749739 0175-221038
4.	Sh. Daljit Singh Rana, PPS AIG/GRP/Patiala	9872312345	0175-2200242
5.	Smt. Amandeep Kaur, PPS SP/OPS/GRP/LDH, ASR & PTK	9988715050	***
6.	Sh. Surender Kumar,PPS DSP/GRP/Jalandhar	9780007740	***
7.	BDDS/JRC/PUNJAB POLICE	9914094004	***
8.	DOG SQUAD, FILLHOR/PUNJAB POLICE	9888887863	***
9.	INSPECTOR/RPF/DMT/ LUDHIANA	9779232747	***
10	GRP/CONTROL/PATIALA	8288075777	0175-2213241

Jammu & Kashmir: -

S. No.	Name/Rank	Mobile No.	Contact No.
1.	Shri Bharat Bhushan Vyas, IAS Chief Secretary/J&K		0191-2546773 0194-2506033, 2506233
2.	Sh. Dilbag Singh, IPS DGP	9419180902, 8991119293	0194-2443011 & 12, 0191-2430834
3.	Sh. Deepak Kumar, ADGP/Railways		0194-2467938
4.	Sh. S. P. Pani, IPS IGP/Kashmir	9419156606	0194-2458735, 2456549
5	Sh. Mukesh Singh, IPS IGP/Jammu	***	0191-2542696, 2544332

State wise Telephone Number of Relief Commissioner, DCs and SSP/SPs

UTTAR PRADESH

ADDITIONAL CHIEF SECRETARY
(O) 0522 -2238668

RELIEF COMMISSIONER
Principle Secy and Relief Secy
(O) 0522-2238200
(F) 0522-2238084
(M) 9456274089
Email- rahat@nic.in, revenueps@gmail.com

Control Room
(O) 0522-2236305
(F) 0522-2238084

List of DCs Uttar Pradesh-

Sl No	District	Office/FAX No.	Residence	Mob
1	Agra	0562-2260184 FAX-2364718	2466120	9454417509
2	Aligarh	0571-2400202 Fax-240755	2400798	9454417513
3	Allahabad	0532-2250253	2250300	9454417517

		Fax-2640290		
4	Ambedkarngar	05271-244250 Fax-244107	244107	9454417539
5	Auraiya	05683-245528 Fax-24488	244888	9454417550
6	Azamgarh	05462-220930 Fax-260430	260402	9454417521
7	Baghpat	0121-2220520 Fax-2221900	2221999	9454417562
8	Bahraich	05252-232815 Fax-232648	232401	9454417535
9	Ballia	05498-220879 Fax-220648	220311	9454417522
10	Balrampur	05263-233942 Fax-232368	232231	9454417536
11	Banda	05192-224632 Fax-220244	220333	9454417531
12	Barbanki	05248-222730 FAX-222629	222229	9454417540
13	Bareilly	0581-2473303 FAX-2557001	2557147	9454417524
14	Basti	05542-247155 FAX-246403	246306	9454417528
15	Bheem Nagar	05921-243217		9454417890
16	Bijnor	01342-262222 FAX-262046	262465	9454417570
17	Budaun	05832-266406 FAX-269306	268301	9454417525
18	Bulandshahar	05732-224351 FAX-280898	231343	9454417563

19	Chandauli	05412-262555 FAX-262500	262500	9454417576
20	Chitrakoot	05198-235018 FAX-235305	235016	9454417532
21	CSJM Nagar	05368-244577	244211	9454418891 9454417925
22	Deoria	05568-222316 FAX-222519	222306	9454417543
23	Etah	05742-233302 FAX-233860	233301	9454417514
24	Etawah	05688-254770 FAX-252758	252544	9454417551
25	Faizabad	05278-224286 FAX-222214	224205	9454417541
26	Farrukhbad	05692-234133 FAX-234256	234297	9454417552
27	Fatehpur	05180-224502 FAX-224222	224439	9454417518
28	Firozbad	05612-285001 FAX-285055	285111	9454417510
29	Gautambuddha Nagar	0120-2560044 FAX-2552552	2544700	9971020646
30	Ghazibad	0120-2824416 FAX-2828798	2820106	9818268555 954417565
31	Ghazipur	0548-2220204 FAX-2220160	2220240	9454417577
32	Gonda	05262-230125 FAX-232600	232600	9454417537
33	Gorakhpur	0551-2336005 FAX-2334569	2336007	9454417544
34	Hamirpur	05282-222251	222201	9454417533

		FAX-222121		
35	Hardoi	05852-234537 FAX-234868	234680	9454417556
36	Jalaun	05162-252201 FAX-252390	252200	9454417548
37	Jaunpur	05452-260666 FAX-260230	2606201	9454417578
38	Jhansi	0510-2470556 FAX-2440348	2443324	9454417547
39	Jyotiba Phule Nagar	05922-252288 FAX-259993	262999	9454417571
40	Kannauj	05694-234697 FAX-235466	234500	9454417555
41	Kanpur Nagar	0512-2306577 FAX-2303461	2304436	9454417554
42	Kanshiram Nagar	05744-247483 FAX-247481	247482	9454417516
43	Kaushambi	05331-232792 FAX-232467	232793	9454417519
44	Kheri	05872-252838 FAX-252250	252715	9454417558
45	Kushinagar	05564-240203 FAX-240202	240201	9454417545
46	Lalitpur	05176-272200 FAX-272201	272201	9454417549
47	Lucknow	0522-2623024 FAX-2285599	2623912	9415005000 9454417557
48	Mahamayanagar	05722-227077 FAX-227076	224001	945447515
49	Maharajganj	05523-222044 FAX-222064	222206	9454417546

50	Mahoba	05281-254901 FAX-244156	256800	9454417534
51	Mainpuri	05672-234308 FAX-234544	234401	9454417511
52	Mathura	0565-2404152 FAX-2404613	2403200	9454417512
53	Mau	0547-2220233 FAX-2500223	2500411	9454417523
54	Meerut	0121-2664133 FAX-2647200	2642232	9454417566
55	Mirzapur	05442-252480 FAX-252552	257400	9454417567
56	Mordabad	0591-2413288 FAX-2421132	2413967	9454417572
57	Muzaffarnagar	0131-2405103 FAX-2433322	2433125	9454417574
58	Panchsheel Nagar	0122-2334400 FAX-2334400		8449053158
59	Pilibhit	05882-257912 FAX-257990	257911	9454417526
60	Pratapgarh	05342-220405 FAX-221101	220401	9454417520
61	Prabuddha Nagar	01398-270271 FAX-254301	254305	954416996
62	Raebareli	0535-2202302 FAX-2703201	2703301	9454417559
63	Rambai Nagar	05111-271266 FAX-271366	271433	9454417553
64	Rampur	0595-2350403 FAX-2351363	2351061	9454417573
65	Saharanpur	0132-2723434 FAX-2715648	2715526	9454417575

66	Sant Kabir Nagar	05547-226890 FAX-2264964	226889	9454417529
67	Sant Ravidass Nagar	05414-250203 FAX-250315	250202	9454417568
68	Shahjahanpur	05842-222540 FAX-223341	222221	9454417527
69	Shrawasti	05250-222287 FAX-222541	222288	9454417538
70	Siddharthnagar	05544-222169 FAX-220174	222333	9454417530
71	Sitapur	05862-242996 FAX-242615	242212	9454417560
72	Sonbhadra	05444-222190 FAX-222090	252644	9454417569
73	Sultanpur	05362-240202 FAX-240473	240203	9454417542
74	Unnao	0515-2820207 FAX-2820400	2820201	9454417561
75	Varansai	0542-2508585 FAX-2502754	2502626	9454417579

Details of SSP/SP's of District UTTAR PRADESH

Sl.No.	Districts	Mob	Tel. Nos.
1	Agra		0562-2250106
2	Ferozabad		05612-285110
3	Mainpuri		05672-234442
4	Mathura		0565-2505172
5	Aligarh		0571-2401150
6	Etah		05742-233319
7	Hathras		05722-276100
8	Kasganj		05744-247487

9	Allahabad		0532-2641902
10	Fatehpur		05180-224288
11	Kaushambi		05331-232771
12	Pratapgarh		05342-220423
13	Banda		05192-224624
14	Chitrakoot		05198-235435
15	Hamirpur		05282-222329
16	Mahoba		05281-244474
17	Bareilly		0581-2457021
18	Budaun		05832-266342
19	Pilibhit		05882-257183
20	Shahjahanpur		05842-222553
21	Amroha		05922-253288
22	Bijnor		01342-262026
23	Moradabad		0591-2424291
24	Rampur		0595-2350996
25	Sambhal		05921-243117
26	Basti		05542-246309
27	Sant Kabir Nagar		05547-227140
28	Sidharth Nagar		05544-222183
29	Bahraich		05252-232407
30	Balrampur		05263-233100
31	Gonda		05262-230544
32	Shravasti		05250-222328
33	Deoria		05668-222311
34	Gorakhpur		0551-2200773
35	Maharajgamk		05523-222046
36	Jalaun		05162-252237
37	Jhansi		0510-2333340
38	Lalitpur		05176-277100
39	Auraiya		05683-249618
40	Etawah		05688-254041
41	Fatehgarh		05692-234206
42	Kannauj		05694-235439
43	Kanpur Dehat		05111-271211
44	Kanpur Nagar		0512-2304407
45	Ambedkar Nagar		05271-244415
46	Amethi		05368-244200
47	Barabanki		05248-222277
48	Faizabad		05278-224214

49	Sultanpur		05362-241685
50	Hardoi		05852-234749
51	Kheri		05872-253210
52	Lucknow		0522-2628965
53	Raebareli		0535-2701736
54	Sitapur		05862-242404
55	Unnao		0515-2820202
56	Bagpat		0121-2220517
57	Bulandshahr		05732-280705
58	Gautam Budh Nagar		0120-2444546
59	Ghaziabad		0120-2820758
60	Hapur		0122-2315627
61	Meerut		0121-26646634
62	Muzaffar Nagar		0131-2436394
63	Saharanpur		0132-2727143
64	Shamli		01398-254803
65	Azamgarh		05462-260403
66	Ballia		05498-220373
67	Mau		0547-2500620
68	Mirzapur		05442-252578
69	Sant Ravidas Nagar		05414-250236
70	Sonbhadra		05444-252631
71	Chandauli		0541-2262480
72	Ghazipur		0548-2220568
73	Jaunpur		05452-261205
74	Varanasi		0542-2509399

HARYANA

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SDMA
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(F) 0172-2703553
(M) 9988177777

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Control Room - 0172-2711925, 0172-2545938
(F) 0172-2740526, 519

List of DCs and SPs Haryana-

Sl No.	District	Office /fax No	Residence	Mobile
1	Ambala	2530100 2535800	2552200 2552201	8059444001
2	Yamunanagar	237800 237801 FAX-220122	237850	9416023768
3	Kurukshetra	220270 FAX-220935	220271	9466300663
4	Kaithal	234208	224240	9671722100
5	Hisar	232045	253444/253888	9416545444
6	Sirsa	248890 Fax-248770/2488	01666-248870	9416025002
7	Jind	01681-246820 01681-246822	24252/246818	8053353000
8	Bhlwani	01664-243535 FAX-242172	243333	8295666888
9	Rohtak	250252-268255 FAX-245533	245588	9467869888
10	Sonipat	0130-2220500	2221500 2221255	9466120007
11	Karnal	2267500	225400	8295090009

12	Panipat	0180-2651502 2653800	2652800	8295602222
13	Jhajjar	252448	255200/252446	9416006665
14	Gurgaon	0124-2325500 FAX-2320508	2303333	9999810000
15	Mewat	01267-246610	274600 2746601	8059794444
16	Faridabad	0129-2226604 FAX-2227936	2226262	9582455555
17	Mahindergah	01282-251201 FAX-251221	251200	8607442004
18	Rewarl	01274-225368	225246	9999015551
19	Panchkula	256813	2585666 2585777	
20	Fatehabad	01667-23001 /230002	230003/230004	9467445599
21	Palwal	248900/248910 FAX-248911	248901	999654900

Detailsof SSP/SP's of District Haryana

S.No	Name District	Mobile	Office No	Residential No	Fax No
1	SP, Karnal	9729990700	0184-2267700	2261400 2261500	4091052 4091000
2	SP, Commando KNl	9729990700	0184-2267700 0184-4091002	2261400 2261500	4091052 4091000

3	SP, Kaithal	9729990002	01746-234222	645112	234223(CR) 582100
4	SP,Yamuna Nag	9729990700	01732-200203	2261400 2261500	231305 237010
5	SP,Kurukshetra	8814090100	01744-220320	220345	220345 228000 222110
6	SP, Rohtak	9996781001	01262-228114	228100 228101	247200 228145
7	SP/PTC Sunaria	8814000400			
8	SP, Sonipat	8813900800	130-2222907	2222901 2222901	2222903(CR)
9	SP, Jhajhar	8930500600	01251-153200	252049	252049 254212
10	SP, Panipat	8398000601	0180-2699100	2699101	2699141
11	SP, Hisar	9999981805	01662-232307	1662-232306	
12	SP, Bhiwani	8814011400	01664-242700	243777	200203
13	SP, Sisra	8901140000	01666-247212		
14	SP, Fatehabad	8814011700	01667-230005	230006 230340	
15	SP, Jind	8930900200	01681-245285	245284	
16	SP/ SVB/ Hisar	09991700391 09416300904	01662-275280		

17	SP, Rewari	9416900400	01274-222790	2540115	
18	SP, Mewat	8930900200	01267-274616		271350
19	SP, Mahendergarh Narnaul	8398000601	01282-251022		
20	SP, Palwal	08930202007	01275-246700	246800	
21	SP, Gurgaon.	9999981802	2222166 2223292	2223025 2573659	

PUNJAB

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SDMA
Addl Chief Secy Revenue
(T/F) 0172-2743854
Mob. No. 9810412195

List of DCs – Punjab

Sl No	District	Office/Fax No	Residence No.	Mobile No.
Deputy Commissioner				
1	Amritsar	0183-2226161 0183-2223551/2223991	2226162	94782-18866 98778-61786
2	Batinda	0164-2210042/2212789	2212789	7589033333

3	Barnala	01679-244360/241111	244386	84271-01650
4	Faridkot	01639-251651/251024	2510000	94630-75767
5	Fatehgarh Sah	01763-232215/231339	221341	98722-21702
6	Ferozpur	01632-244008/241101	244006	98153-04213
7	Fazilka	01638-260555/260555	261555	98015-00008
8	Gurudaspur	01874-247500/224501	224270	94631-25029
9	Hoshirpur	01882-220301/220303	270302	98780-07221
10	Jalandhar	0181-2224783/2224727	2459664	94175-90001
11	Kapurthala	01822-233777/233393	233776	94170-79777
12	Ludhiana	0161-2403100/2400394	2404055	95013-99999
13	Mansa	01652-227700/229247	232900	90544-98988
14	Moga	01636-234400/234411	225401	89680-13313
13	Sri. Muktsar Sahib	01633-263643/263808	263644	98140-57363
14	Patiala	0175-2311300/2311301/2201366	2311302-03	94179-44155
15	Pathankot	0186-2220342/2220342	2257233	99150-10135
16	Roopnagar	01881-221150/221165	221250	94638-37773
17	Sangrur	01672-234004/230008	232900	97800-08595
18	S.A.S Nagar (ADC)	0172-2270731/630966	2270220	98889-87867
19	S.A.S Nagar	01823-221301/226426	221401	94634-24848
20	Tarn-Taran	01852-224101/224102	246161	98552-330110

Details of SPs of Districts - Punjab

S.No	Name District	Mobile	Office No	Residential No	Fax No
1	Amritsar (R)	98727-72385 95929-00163	2584369, 2583819 97800-04040	0172-2625182	2702355
2	Tarn Taran	98761-00008	01852-226500	95929-14302 226200	224100
3	Gurdaspur	98765-16004	241173 502903 502860	220207 45081-84172	245396
4	Batala	95019-18300	242145 242134 97800-06109	220901	285320
5	Pathankot	98151-98144	0186-2220070/2220388	2250133	2220388
6	Jalandhar Rural	75080-85888 78373-40999	2220136 2220126	2233309	2220226
7	Shahid Bha Singh Nagar	94172-90000	01823-226039/221023 (PBX)		226763
8	Hoshiarpur	98786-18009	01882-22051 / 247501		247502 220513
9	Kapurthala	98780-00580	0182-2233736/2220513		233761
10	Patiala	97800-05544 95929-12501	0175-5055417/5055418(SSP) 0175-5055402(SP (H))	2311135	2311115
11	Sangrur	95929-00051	0805-4545001(SSP) 0805-4545002(SP (H)) 0805-4545003(SP(D))	241300-01	241700
12	Fatahgarh sahib	97803-12000	01763-509666 / 609602	232990	220090

		95929-12301			
13	Barnala	98721-00016	0169-231107		243683
14	S.A.S. Nagar	98147-77863	0172-2270948(SP City-I) 0172-2270575(SP, City-II)		2270359
15	Ludhiana rural	98158-00301	224048 223359		223239

DELHI

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SDMA
Spl Secy/DM North
Head of the Department
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(O) 23936477

List of DCs -New Delhi

S. No	District	Office/Fax No.	Residence	Mobile
1	West	27190629 Fax-27190617	26568723	98110891181
2	North	23911045 23943048 FAX-23963393	23919445	9811089172
3	Central	23962824 FAX-23914300	23385050	9811089142
4	South	26525796 FAX-26855025	23977640	9811089129

5	New Delhi	23389549 FAX-23389379	23978295	9811089163
6	South West	25065633 FAX-25069133	23978295	9811089013
7	North east	22122732 FAX-22129686	26284106	9811089014
8	East	22421656 FAX-22455529	23913807	9811089137
9	North-East	25953785 25953531 FAX-25952530		9811089216

List of SPs -New Delhi

S.No	Name Distri	Mobile	Office No	Residential No	Fax No
1	New Delhi	9818099041	23747777	23745544	23347184
2	East	9818099042	22232102	26866694	22232108
3	North-East	9818099043	22131049	23814983	22131059
4	North	9818099045	23817012	29233621	23811770
5	North-West	9818099046	27229835	24673989	27462222
6	Central	9818099044	23261377	26868888	23261330
7	Outer	9971002497	27034874		27034873
8	South	9818099047	26857726	24674435	26858366
9	South-East	9818097648	26825544	23744616	26825822
10	South-West	9818099048	28042990		28042984
11	West	9818099049	25453992	26888117	25166508

JAMMU & KASHMIR

CHIEF SECRETARY

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Divisional Commissioner
Kashmir
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(M) 9419000295

SDMA
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((F) 0194-2452098, 2506505, 0194-2506507, 0191-2560401

List of DCs and SPs Jammu & Kashmir-
List of DCs of Valley (Jammu)

Sl No	District	OfficeNo.	Mobile No.
1.	Samba	01923-241141	94692-14362
2.	Kathua	01922-234007	94191-57484
3.	Udri	01992-270212	94191-55082
4.	Reasi	01991-24587	94198-80000
5.	Ramban	01998-266789	94910-22367
6.	Doda	01996-233230	94191-02019
7.	Kishthwar	1995-261455	94191-82750
8.	Rajori	01962-262244	9491-91733
9.	Poonch	01965-262233	8492014247
10.	Jammu	0191-2544366	94191-51450

List of Dcs of Valley (Kashmir)

Sl No.	District	Office No.	Mobile No.
1	Kashmir	2455357	9419010009
2	Srinagar	2452182	9419000744
3	Budgam	01951-255203	94191180692
4	Ganderbal	2416141	9419000227
5	Kargil	01985-232216	9419132310
6	Anantnag	01932-222337	9419165917
7	pulwama	01933-241234	9419088899
8	shopian	01933-260987	9419038999
9	Kulgam	01931-260500	9419007837
10	Baramulla	01952-234210	9419008004
11	kupwara	01955-252243	9419029533
12	Bandipora	01957-226085	9419080111
13	Leh	01982252010	9419257870

List of SPs of Jammu

S.NO	Name of District	Mobile	Telephone No. Police Office	Telephone No. Residence	Fax
1.	SSP Jammu	9419406031	0191-2547807/2561578		0191-2561578
2.	Kathua	9419033206	01922-234010		
3.	Samba	941916452	01923-246100		

		1			
4.	Udhampur	9419213954	01992-270210/270027		
5.	Reasi	9419127874 9622957800	01991-244663		
6.	Doda	9419114167	01996-233396/233501		
7.	SSP Kishtwar	9419180992	01995-259353/261439/261390		
8.	Ramban	9419035032	01998-266648		
9.	SSP Rajouri	9469505050	01962-262240/262359/264068		
10.	Poonch	9419198682 9622698662	01965-220408/221369		

UTTARAKHAND

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Control Room - 0135-2710335, Fax - 0135-2710334

List of DCs and SPs Uttarakhand-

List of DCs Uttarakhand-

Sl No.	District	Office/Fax No	Residence	Mobile
1	Almora	05962-235684 FAX-05962-230435/278073/231601	05962-230299	9456593401
2	Bageshwar	05963-220763 FAX-05963-2203328	05963-220330	9412007777
3	Champawat	05965-230285/86 FAX -05965-230295	05965-230275	7579106767
4	Pithoragarh	05964-225301/225201 FAX -05964-225395/225441	05964-225001/225308	9410392121
5	Nainital	05942-235684/235343 FAX-05942-236305	05942-235265	9456591997
6	Udam Singh Nagar	05944-242344 FAX-05944-2540408	05944-242345	9456592118
7	Dehradun	0135-2623503/2645389 FAX-0135-2655225/272005	0135-2659975	7500622222
8	Haridwar	01334-239645/239440 FAX-01334-239380/226567	01334-221011	8650020003
9	Chamoli	01372-252320/252376 FAX-01372-252203	01372-252101	7579115972
10	Pauri Garhwal	01368-222504 Fax-01368-222811	01368-222202	8650866666
11	Tehri Garhwal	01376-232092 Fax-01376-232354	01376-232040	7500650000 9458350100
12	Rudraprayag	01364-233300 Fax-01364-233380	01364-233281	9627851282 8859504001 8859504026
13	Uttarkashi	01374-222280 FAX-01374-222119	01374-222101	9412077500

14	Commissioner Garhwal	01368-222563 FAX-0368-222378		9411300332 9411106011
15	Commissioner Kumaoun	05942-235750 FAX-05942-236042		9412085922

Details of SSP/SP's of District Uttarakhand

S.NO	Name of District	Mobile	Office No.	Residence No.	Fax
1.	Almora	9411112790	05962-230007	230036 236870	
2.	Bageshwar	9411111952	05963-220382	0563-220327	0563-220382
3.	Chamoli	9411112722	01372-252134	252133	
4.	Champawat	9411112707	05965-230276	05965-230515	
5.	Dehradun	9411112706	0135-2716203	2716205	
6.	Haridwar	9411112729	01334-239109	260063	
7.	Nainital	9411112712	05942-235730	235586	
8.	Pauri Garhwal	9411112081	01368-222254	222214	223438
9.	Pithoragarh	9411112082	05964-225539	225023	225023

10.	Rudraprayag	9411112699	01364-233387	233388	233210
11.	Tehri Garhwal	9411114544	01376-232162	232162	
12.	Udham Singh Nagar	9411112711	05944-243907	242025	
		9411112742	05944-247177	243907	
		9456592115			
13.	Uttarkashi	9411112733	01374-222116	01374-222116 01374-222102	

Himachal Pradesh

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Control Room - 0177-2622204,
0177-2621154

List of DCs and SPs Himachal Pradesh

S. No	Name & District	Office/Fax No	Residence No	Mobile No
1	D.C Bilaspur	01978-224151, 01978-224155 Fax -223065	01978-224150	

2.	D.C Chamba	01899-224847 Fax -225371	01899-225380	
3.	D.C Hamirpur	01972-224300 Fax -222437	01972-224343	
4.	D.C Kangra	01892-222103 Fax 223323	01892-224950	
5.	D.C Kinnaur	01786-222252 Fax 223342	01786-222251	
6.	D.C Kullu	01902-222727 Fax 225396	01902-222726	
7.	D.C Lahul&Spiti	01900-222501 Fax 222502	01900-222503	
8.	D.C Mandi	01905-225201 Fax 225213	01905-236202	
9.	D.C Shimla	0177-2655988 Fax 2653535	0177-2803040	
10.	D.C Shirmaur	01702-225025 Fax 223175	01702-225026	
11.	D.C Solan	01792-220656 Fax 220086	01792-220555	
12.	D.C Una	01975-225800 Fax 223781	01975-225900	
Mobile numbers are likely to be changed.				

Details of SSP/SP's of District Himachal Pradesh

S.NO	Name	Mobile	Telephoneo.	Telephone	Fax

	District		Police Office	Residence	
1.	Shimla		0177-2656535	0177-268800	0177-2808209
2.	Bilaspur		01978-224500	01978-224180	01978-224400
3.	Chamba		01899-222242	01899-222741	01899-225899
4.	Kangra		01892-222244	01892-222991	01892-224905
5.	Kinnaur		01786-222270	01786-22228	01786-222528
6.	Kullu		01902-224700	01902-224800	01902-225589
7.	Lahul & Spiti		01900-222226	01900-222227	01900-222226
8.	Mandi		01905-222470	01905-224270	01905-222470
9.	Sirmaur		01702-225002	01702-225001	01702-222557
10.	Solan		01792-220567	01792-220568	01792-223576
11.	Una		01975-225056	01975-225057	01975-226048
12.	Hamirpur		01972-224358	01972-224357	01972-222053

SUFFICIENT MOCK DRILLS SHALL BE CARRIED OUT TO ENSURE SMOOTH OPERATION WHEN REQUIRED.

This supersedes all earlier Disaster Management Plans.

BSNL/MTNL and Railway telephone to be activated in case of accident/disaster						
S. no	Name of the Stn.	Railway		BSNL/MTNL		Location at station where hese phones will be made available.
		STD code	Number	STD c	Number	

				code		
1.	Railway Board	030	43859	011	23388230 STD	Emergency Control/ Punctuality. Room no.476 P.
		030	43600	011	23388503 STD (Fax)	
		030	43528	011	23074419 STD (FAX) RLY.NO.41550, 41555	DISASTER MANAGEMENT CENTRAL (DMC)
		030	32636	011		
		030	43399	011	23382638 STD	Safety Cell, Room no 341.C
		030	43599	011		
2.	Baroda House	030	Pilot no.32215-Three member	011	23384605 ISD/STD	Emergency Control
		030	32268			
		030		011	23389319 ISD/STD	
		030		011	23387635 (ISD/STD) Fax	
		030				
3.	Baroda House	030	32923	011	23389853 (ISD/STD)	Commercial Control
		030 030	32924 32547	011	23384040 (ISD/STD) Fax	
4.	Control Office, New Delhi.	030	22233	011	23366543 (STD)	Conference Room.
		030	22291,		23742321 (ISD/STD)	
5.	Control Office, New Delhi.	030	22427	011		Commercial Control
			23491,26240	011	23362296	
6.	New Delhi Railway Station	030	22280	011	23341074 (STD)	CSM OFFICE (1702) EMERGENCY NO
				011	23740020(STD/Fax)	
				011	23342954 (ISD/STD)	
7.	Old Delhi Railway Station	030	77533	011	23962389 (ISD/STD)	Dy.SS/Commercial/ Office
		030	77480	011	23967332 (STD)	
				011	23962383 (STD) (SSM)	
8.	HazratNiz	030	72389	011	24359735 –	May I Help You

	amuddin Railway Station		72510		DYSS & ASM	Booth.
				011	24359748(STD)Help Booth	
				011	24355964(STD) SSE EMU	
9.	Sonepat	60	211	95130	2245715	Station Superintendent Office
		60	211	95130	2247414 (CGS)	
10.	Panipat	61	225 (SS)	95180	2632403 (RPF)	Station Superintendent Office
				95180	2647481 (SS)	
11.	Karnal	62	242	0184	2240697	Station Superintendent Office
				0184	2240305 (CGS)	
12.	Kurukshetra	63		01744	220022 (SS)	Station Superintendent
				01744	220139(BOOKING CLERK)	
13.	Rohtak	64	64206	01262	268379	Station Superintendent
14.	Jind	65	64206	0181	225131	Station Superintendent
				01681	228183,225382	
15.	Narwana	65	211,SS 210,ASM 220,ENQUIRY	01684	240372	GOODS OFFICE
				01684	240131,242700	Station Superintendent
16.	Jakhal	67	211	01692	252236	Station Superintendent
				01692	252022	
17.	Meerut City	66	214	0121	2512641 SSE/ ELECTRICAL	Station Superintendent 240/215(1072)
				0121	2511020	
18.	Muzaffar Nagar	68	210	0131	2437244	Station Superintendent, ASM
			204	0131	2433099	
19.	Shamli		210 ,200	01398	250003 AEN (RESI)	Station Superintendent
				01398	259350 ASM	
20.	Delhi Sarai Rohilla	030	75433	011	28714365 EXCHANGE OFFICE	Station Superintendent
				011	28716348	

					AME/OFFICE	
				011	28713267 SS / OFFICE	
21.	Delhi Cantt.	030	75611	011	25693846 SS	Station Superintendent
				011	25691140 SSE/SIG	
				011	25694220 PRS	
22.	Gurgaon	030	75620	0124	2322621 ASM	Station Superintendent
				0124	2253516 PRS	
				0124	2251740 PWI	
23.	Faridabad	030	73206, 73259	0129	2418811 SS	Station Superintendent
				0129	2434929 S&T OFFICE	
				0129	2412500 RPF	
24.	Ballabhgarh	030	73276, 73273	0129	2211868 ASM	Station Superintendent
				0129	2303187 PRS	
25.	Palwal	030	78903,78904	01275	252104	Station Superintendent
				01275	240071 ASM	

Firozpur division

1.	FIROZPUR	031	22107	01632	244327	Control Conference Room
		031	22177	01632	249486	
				01632	244154	
				01632	244772	
2.	JALANDHAR	031	32810	0181	2545820	Station Superintendent
		031	33440	0181	223504	
				0181	2456674	
3.	LUDHIANA	031	32802	0161	2409895	Station Superintendent 1072
		031	33480	0161	2441361	
				0161	2744702	
				0161	2741143	
				0161	2445045	
4.	AMRITSAR	031	72810	0183	2560824	Dy. Station Superintendent
		031	73700	0183	2225087	
				0183	2221315	
				0183	2223175	
5.	PATHANKOT	031	62810	0186	2223171	Dy. Station Superintendent
		031	63435	0186	2220035	

				0186	2220039	
				0186	2220034	
6.	JAMMU TAWI	031	42802	0191	2470301	Dy. Station Superintendent
		031	42882	0191	2471361	
				0191	2475475	
				0191	2470161	
LUCKNOW DIVISION						
1.	Lucknow	032	25606	0522	2636020	SS Office,
2.	Varanasi	032	62733	0542	2503814	SS/Varanasi
3.	Faizabad	032		0527 8	223603	SS/Faizabad
4.	Pratapgarh	032	69239	0534 2	220830	SS/Pratapgarh
5.	Sultanpur	032	64131	0527 8	240156	SS/Sultanpur
6.	Jaunpur	032	64213	0545 2	222071	SS/Jaunpur
MORADABAD DIVISION						
1.	Dehradun	033	562222, 56101	0135	2622131,2624002	Enquiry office
				0135	2624003,2623171	
2.	Haridwar	033	5101	0133 4	226477,226478	Enquiry office
				0133 4	226479,226480	
3.	Laksar	033	26228	0133 2	255431	Enquiry office
4.	Roorkee	033	26271	0133 2	277481	Enquiry office
5.	Najibabad	033	27131	0134	223131	Enquiry office
6.	Dhampur			0134 4	230131	Enquiry office
7.	Moradabad	033	222222, 2101	0591	2319025	Enquiry office
8.	Rampur	033	25101	0591	2351641	Enquiry office
9.	Barrielly	033	32223101	0581	2558161 2558162	Enquiry office
10.	Shahajanpur	033	44333	0584 2	223462	Enquiry office
			44222			
11.	Rosa	033	45333 45222	0584 2	235466	ASM office
12.	Hardoi	033	46222 46333	0585 2	232439, 233290	Enquiry office
13.	Balamau	033	47333 47222	0585 4	275066,	Enquiry office
14.	Sitapur			0586 2	243285	Enquiry office
15.	Chandausi	033	28222	0592	253682,	Enquiry office

			28101	1	250389	
16.	Gajarula	033	24334	0592 4	253371	Enquiry office
17.	Hapur	033	62222 6101	0122	2305326	Enquiry office
18.	Bijnor			0134 2	262630, 260310	ASM office
19.	Bulandshahar			0573 8	259332	ASM office
AMBALA DIVISION						
1.	Ambala Cantt	034	23729	0171	1072	STN.Manager's Office
2.	Chandigarh	034-3	3729	0172	2652915,2 639785 (1072)	ENQUIRY OFFICE
3.	Shimla	034-9	93730	0177	2652696	SS Office
4.	Saharanpur	034	63729	0132	2640169	ENQUIRY OFFICE
5.	Bathinda	034	73729	0164	2239033	ENQUIRY Office
6.	Patiala	034-29	325	0175	22092	ASM Office

List of CUG / Mobile Phones
Head quarters

S. No.	Designation	Number
1.	AGM	9717630001
2.	SDGM	9717630002
3.	Prin. CE	9717630200
4.	CTE	9717630204
5.	CBE	9717630208
6.	CE/P&D	9717630206
7.	CE/G	9717630222
8.	CE/TSP	9717630205
9.	CE/MRTS	9717630211
10.	PCOS	9717630750
11.	CRS	9717630004
12.	CAO/C	9717630201
13.	CAO/C-II	9910487324
14.	FA&CAO/C	9717630110
15.	FA&CAO/C/G	9717630113
16.	CSTE/C	9717630802
17.	USBRL/CAO/C-II	9910487324
18.	Dy.CE/C/plg-I	9717630214
19.	Dy.CE/C/Plg-II	9717630216
20.	CE/C/C	9717630221
21.	CE/C/E	9717630220
22.	CE/C/NC	9717630218
23.	PCEE	9717630300
24.	CEE/C	9717630306
25.	CELE	9717630301
26.	CESE	9717630302

27.	CEDE	9717630303
28.	PROTOCOL.OFFICER	9717637007
29.	PCCM	9717630950
30.	CCM/PS	9717630951
31.	CCM/F4.M	9717630953
32.	CCM/PM	9717630952
33.	PCME	9717630400
34.	CMPE/DSL	9717630402
35.	CRSE/Chg	9717630403
36.	PCMD	9717630500
37.	COM/G	9717630900
38.	CPTM	9717630014
39.	CFTM	9717630908
40.	PCSO	9717630904
41.	PCPO	9717630600
42.	CPRO	9717630006
43.	CSC-CUM-IG	9717630700
44.	CSTE	9717630800
45.	CCE	9717630804
46.	PCSE	9717630803
47.	CSTE/PROJ/E	9717630808
48.	CSTE/PRO/W	9717630805
49.	PPS/GM	9717630030
50.		
51.	FA&CAO/B&B	9717630112
52.	FA&CAO/T	9717630104
53.	CWE	9717630406
54.	CETE	9717630305
55.	CEE/GE	9717630304
56.	CE/C/S.	9717630219
57.	CCM/TS/KG	9717033275
58.	CCO/II/NDCR	9717630955
59.	CTPM	9717630999
60.	CPO/IR	9717630608
61.	CPO/A	9717630612
62.	CMM/C	9717630752
63.	CMM/M	9717630753
64.	CMM/E	9717630754
64.	CMM/S	9717630756
65.	CMD	9717630500

List of CUG / Mobile Phones

LIST OF DOCTORS OF CENTRAL HOSPITAL

S. No.	Designation	Number
1.	MD	9717630501
2.	SR.DMO/ORTHO.	9717630551
3.	CHIEF PAED	9717630505
4.	SR.DMO/ADMN	9717630522
5.	CHIEF PAED	9717630518
6.	ADDL CHD /ADMN.	9717630537

7.	SR.DMO/PHY	9717630511
8.	ADDL CHD /PHY	9717630539
9.	SR.DMO/SURGY.	9717630538
10.	SR.DMO/ANAES.	9717630547
11.	Dy.CMD/HQ	9717630548
12.	Sr.DMO/SURGICAL	9717630538
13.	Sr.DMO/ADMN.	9717630545
14.	Sr.DMO	9717630534
15.	Sr.DMO	9717630533
17.	Sr.DMO/SG/LPNR	9717630531

List of CUG / Mobile Phones
FIROZPUR DIVISION

S.No.	Designation	Number
1.	DRM	9779232000
2.	ADRM	9779232001
3.	CMS	9779232500
4.	Sr. DAO	9779232100
5.	Sr. DOM	9779232900
6.	Sr. DSTE	9779232800
7.	Sr.DEN/C	9779232200
8.	Sr.DEN/I	9779232201
9.	Sr.DEN/II	9779232202
10.	Sr.DEN/III	9779232203
11.	Sr. DEE/G	9779232300
12.	Sr. DEE/TRD	9779232301
13.	Sr. DEE/TRS/LDH	9779232302
14.	Sr. DCM	9779232900
15.	Sr. DSO	9779232901
16.	Sr. DPO	9779232600
17.	Sr.DME/C&W	9779232400
18.	Sr. DME/JUC	9779232410
19.	Sr. DME/DSL/LDH	9779232401
20.	Dy.CME/DMU/JUC	9779232402
21.	Sr.DMM	9779232701
22.	DSC/RPF	9779232700

List of CUG / Mobile Phones
LUCKNOW DIVISION

S.No.	Designation	Number
1.	DRM	9794833000
2.	ADRM	9794833001
3.	ADRM/II	
4.	CMS	9794833500
5.	Sr. DSTE/C	9794833801
6.	Sr. DEE/G	9794833300
7.	Sr.DEN/C	9794833200
8.	Sr.DEN-I	9794833201
9.	Sr.DEN-II	9794833202

10.	Sr.DEN-III	9794833203
11.	Sr. DAO	9794833010
12.	Sr. DCM	9794833950
13.	Sr. DOM	9794833900
14.	Sr. DSO	9794833050
15.	Sr. DME/C&W	9794833400
16.	Sr. DSC/RPF	9794833700
17.	Sr.DMM	9794833770
18.	Sr. DME/O&F	9794833421
19.	Sr. DOM/G	9794833901
20.	DSTE/T	9794833800
21.	Sr.DPO	9794833600

CHARBAGH WORKSHOP LUCKNOW

S.No.	Designation	Number
1.	CWM/CB	**9760530414**
2.	Dy. CME/W	**9760530416**
3.	Dy. CME/DSL	**9760530415**
4.	Dy. CEE/EL/POH	**9760530308**
5.	WEE/CB	**9839177365`**
6.	CWM/C&W/AMV	**9760530401**
7.	Dy.CEE/AMV	**9760530312**
8.	WM/C/AMV	**9760530409**
9.	Dy.CME/W/AMV	**9760530405**
10.	Dy. CEE/P&D	**9760530406**
11.	Dy. CMM/AMV	**9760530751**

List of CUG / Mobile Phones
MORADABAD DIVISION

S.No.	Designation	Number
1.	DRM	9760534000
2.	ADRM	9760534001
3.	Sr. DSTE	9760534800
4.	Sr. DCM	9760534950
5.	Sr.DEN/C	9760534200
6.	Sr.DEN-I	9760534201
7.	Sr.DEN-II	9760534202
8.	DEN/III	9760534204
9.	DEN/HQ	9760534203
10.	Sr.DEE	9760534300
11.	Sr. DOM	9760534900
12.	Sr. DSO	9760534901
13.	DSC/RPF	9760534700
14.	Sr. DME/C&W	9760534400
15.	Sr.DME/O&F	9760534401
16.	CMS	9760534500
17.	Sr.DFM	9760534100
18.	Sr.DPO	9760534600
19.	Sr.DMM	9760534770

List of CUG / Mobile Phones
AMBALA DIVISION

S.No.	Designation	Number
1.	DRM	9729539000
2.	ADRM	9729539001
3.	Sr. DCM	9729539950
4.	Sr. DSO	9729539905
5.	Sr.DEN/C	9729539200
6.	Sr. DME/C&W	9729539400
7.	Sr.DMO/G	9729539951
8.	CMS	9729539500
9.	Sr. DEE/G	9729539300
10.	Sr. DFM	9729539100
11.	Sr. DSTE	9729539800
12.	Sr.DEN-I	9729539201
13.	Sr. DEE/TRD	9729539301
14.	Sr. DSC/RPF	9729539700
15.	Sr.DEN/II	9729539202
16.	DEN/HQ	9729539210
17.	Sr.DPO	9729539600
18.	Sr.DME/O&F	9729539401
19.	Sr.DMM	9729539770
20.	DFM	9729539110
21.	DCM	9729539960

List of CUG / Mobile Phones
JAGADHRI WORKSHOP

S.No.	Designation	Number
1.	CWM	9729530401
2.	Sr. EDPM	9729530406
3.	Dy. CME/p	9729530405
4.	Dy. CME/w	9729530402
5.	Dy. CEE	9729530305
6.	DY.CPO	9729530605
7.	AWEE	9729530306
8.	APO	9729530608
9.	WM/C	9729530414
10.	WM/M	9729530410
11.	SPO/STORE	9729530606
12.	ACM/T	9729530415
13.	AWM/M	9729530413
14.	AWM/KLK	9729530411

CHEPTER 20

Details of medical facilities

Details of medical facilities available for rescue and relief during Train accident

Government and Non Government Hospitals/Blood Bank.

DELHI DIVISION

JAKHAL-BHATINDA JN SECTION							
SNo.	STATION	STATION CODE	NAME AND ADDRESS OF HOSPITAL	CATEGORY	DISTANCE FROM TRACK	TELEPHONE NO.	FAX NO.
1	Jakhal Junction	JHL	Civil Hospital, Near Bus stand, Jahakal	Govt	1 Km	01692 252166	01692 252166
2	Jakhal Junction	JHL	Singla Hospital, Opp Bus stand, JHL	Pvt	I Km	01692 252199	nil
2	Kahangarh	KGH	Civil Hospital, Near Bus stand, Jahakal	Govt	1 Km from JHL	01692 252166	01692 252166
3	Bareta	BRZ	Civil Hospital, Near Bus stand, Jahakal	Govt	1 Km from JHL	01692 252166	01692 252166
4	Datewas	DTW	Civil Hospital Budhlana (PHC)	Govt	8 Kms from Budhlana	0165 253154/ 9872744859	nil
5	Budhlana	BLZ	Civil Hospital Budhlana (PHC)	Govt	8 Kms from Budhlana	0165 253154/ 9872744859	nil

6	Narenderpura	NPX	Civil Hospital Budhlana (PHC)	Govt	8 Kms from Budhlana	0165 253154/ 9872744859	nil
7	Mansa	MSZ	Civil Hospital, Mansa	Govt	1 Km	01652-225100casuality 0165222227 9 smo	nil
8	Sadda Singh Wala	SSZ	Civil Hospital, Mansa	Govt	1 Km from Mansa	01652-225100casuality 0165222227 9 smo	nil
9	Kotli Kalan	KTKL	Civil Hospital, Mansa	Govt	1 Km from Mansa	01652-225100casuality 0165222227 9 smo	nil
10	Kotli Kalan	KTKL	Civil Hospital, Mansa	Govt	1 Km from Mansa	01652-225100casuality 0165222227 9 smo	nil
11	Maur	MAUR	Civil Hospital, Maur	Govt	8 Kms from Maur	0165523031 4/ 0985520718 4 mo	nil
12	Maiser Khana	MASK	Civil Hospital, Maur	Govt	8 Kms from Maur	0165523031 4/ 0985520718 4 mo	nil
13	Kot Fateh	KTF	Civil Hospital, Maur	Govt	8 Kms from Maur	0165523031 4/ 0985520718 4 mo	nil
14	KatTar Singhwala	KZW	Civil Hospital, Maur	Govt	8 Kms from Maur	0165523031 4/ 0985520718 4 mo	nil
15	Katar Singhwala	KZW	Civil Hospital, Bathinda	Govt	1 Kms from Bathinda	0164 2212221	nil
16	Bathinda Jn	BTI	Adesh Medical College, Buchhu	Pvt	15 Kms from BTI	0164 5055000/ 100/ 045	0164 505525 5
17	Bathinda Jn	BTI	Max Super speciality Hospital	Pvt		0164 6601000/ 6601999	164 660155 5

18	Bathinda Jn	BTI	Civil Hospital, Bathinda	Govt	1 Kms from Bathinda	0164 2212221	nil
19	Bathinda Jn	BTI	Pregma Hos[pital	Pvt	4 Kms	0164 2215501/ 09876819922/ 09356115501	0164 2215502
JHI-PNP-ROK SECTION							
1	Jind Junction	JHI	Civil Hospital, Gohana Road, JHI	Govt	7 Kms	01681 249816	1681 249816
2	Jind Junction	JHI	Kharab Hospital, Gohana Road, JHI	Pvt	7 Kms	01681 257435/ 255816	nil
3	Jind Junction	JHI	Nath Nursing Home, Safidon Gate	Pvt	5 Kms	01681 255879/ 256007/ 9416235503	01681 255879
4	Jind Junction	JHI	Maharaja Agarsain Hospital, Gohana Road	Pvt	5 Kms	01681 255036	nil
5	Jind City	JHI	Civil Hospital, Gohana Road, JHI	Govt	7 Kms	01681 249816	1681 249816
6	Jind City	JHI	Kharab Hospital, Gohana Road, JHI	Pvt	7 Kms	01681 257435/ 255816	nil
7	Jind City	JHI	Swami Saligram Hospital	Pvt	4 Kms	01681 226434	nil
8	Jind City	JHI	Maharaja Agarsain Hospital, Gohana Road	Pvt	5 Kms	01681 255036	nil
9	Pandu Pindara	PPLD	Civil Hospital, Gohana Road, JHI	Govt	7 Kms	01681 249816	1681 249816
10	Pandu Pindara	PPLD	Kharab Hospital, Gohana Road, JHI	Pvt	7 Kms	01681 257435/ 255816	nil

11	Pandu Pindara	PPLD	Swami Saligram Hospital	Pvt	4 Kms	01681 226434	nil
12	Pandu Pindara	PPLD	Maharaja Agarsain Hospital, Gohana Road	Pvt	5 Kms	01681 255036	nil
13	Siwaha	SWDE	Civil Hospital, Gohana Road, JHI	Govt	7 Kms	01681 249816	1681 249816
14	Siwaha	SWDE	Kharab Hospital, Gohana Road, JHI	Pvt	7 Kms	01681 257435/ 255816	nil
15	Siwaha	SWDE	Swami Saligram Hospital	Pvt	4 Kms	01681 226434	nil
16	Siwaha	SWDE	Maharaja Agarsain Hospital, Gohana Road	Pvt	5 Kms	01681 255036	nil
17	Pillu Khera	PKDE	Civil Hospital, Gohana Road, JHI	Govt	7 Kms	01681 249816	1681 249816
18	Pillu Khera	PKDE	Kharab Hospital, Gohana Road, JHI	Pvt	7 Kms	01681 257435/ 255816	nil
19	Pillu Khera	PKDE	Swami Saligram Hospital	Pvt	4 Kms	01681 226434	nil
20	Pillu Khera	PKDE	Maharaja Agarsain Hospital, Gohana Road	Pvt	5 Kms	01681 255036	nil
21	Budha Khera	BKDE	Civil Hospital, Gohana Road, JHI	Govt	7 Kms	01681 249816	1681 249816
22	Budha Khera	BKDE	Kharab Hospital, Gohana Road, JHI	Pvt	7 Kms	01681 257435/ 255816	nil
23	Budha Khera	BKDE	Swami Saligram Hospital	Pvt	4 Kms	01681 226434	nil

24	Budha Khera	BKDE	Maharaja Agarsain Hospital, Gohana Road	Pvt	5 Kms	01681 255036	nil
25	SilaKhera Halt	SXE	Bansal Clinic, Safidon	Pvt	1. 5 Kms	01686262263	nil
26	SilaKhera Halt	SXE	Civil Hospital, Safidon	Govt	1. 5 Kms	01686262103	nil
27	Safidon	SFDE	Civil Hospital, Safidon	Govt	1. 5 Kms	01686262103	nil
28	Safidon	SFDE	Bansal Clinic, Safidon	Pvt	1. 5 Kms	01686262263	nil
29	Karisindhu	KSDE	Bansal Clinic, Safidon	Pvt	8 Kms from Safidon	01686262263	nil
30	Karisindhu	KSDE	Civil Hospital, Safidon	Govt	8 Kms from Safidon	01686262103	nil
31	Madlauda	MLDE	Madan Hospital	Pvt	17 Kms from Panipat	0180-2697491/ 2697786	nil
32	Madlauda	MLDE	Hydrabadi Hospital	Pvt	17 Kms from Panipat	0180-2638031/ 2643329/ 4009091	nil
33	Madlauda	MLDE	Batra Hospital	Pvt	17 Kms from Panipat	0180-2697888	nil
34	Madlauda	MLDE	PREM Hospital	Pvt	17 Kms from Panipat	0180-4090700/ 9812030191	nil
35	Madlauda	MLDE	General Hospital, Panipat	Govt	17 Kms from Panipat	0180-2645454	nil
36	Madlauda	MLDE	Sanjivani Nursing Home	Pvt	17 Kms from Panipat	0180-2632642/ 2630445	nil
37	Asan	ASDE	Madan Hospital	Pvt	11 Kms from Panipat	0180-2697491/ 2697786	nil

38	Asan	ASDE	Hydrabadi Hospital	Pvt	11 Kms from Panipat	0180-2643329/ 2638031/ 4009091	nil
39	Asan	ASDE	Batra Hospital	Pvt	11 Kms from Panipat	0180-2697888/ 4002213	nil
40	Asan	ASDE	PREM HOSPITAL	Pvt	11 Kms from Panipat	0180-4090700/ 9812030191	nil
41	Asan	ASDE	General Hospital, Panipat	Govt	11 Kms from Panipat	0180-2645454	nil
42	Asan	ASDE	Sanjivani Nursing Home	Pvt	11 Kms from Panipat	0180-2632642/ 2630445	nil
43	Kukhrana	Kukhrana	Madan Hospital	Pvt	5 Kms from Panipat	0180-2697491/ 2697786	nil
44	Kukhrana	Kukhrana	Hydrabadi Hospital	Pvt	5 Kms from Panipat	0180-2638031/ 2643329/ 4009091	nil
45	Kukhrana	Kukhrana	Batra Hospital	Pvt	5 Kms from Panipat	0180-2697888	nil
46	Kukhrana	Kukhrana	PREM HOSPITAL	Pvt	5 Kms from Panipat	0180-4090700	nil
47	Kukhrana	Kukhrana	General Hospital, Panipat	Govt	5 Kms from Panipat	0180-2645454	nil
48	Kukhrana	Kukhrana	Sanjivani Nursing Home	Pvt	5 Kms from Panipat	0180-2632642/ 2630445	nil
49	Panipat	PNP	Madan Hospital	Pvt	1 Km	0180-2697491/ 2697786	nil
50	Panipat	PNP	Hydrabadi Hospital	Pvt	2 Kms	0180-2643329/ 2638031/ 4009091	nil
51	Panipat	PNP	Batra Hospital	Pvt	2 Kms	0180-2697888	nil
52	Panipat	PNP	PREM HOSPITA	Pvt	2 Kms	0180-4090700/	nil

			L			9812030191	
53	Panipat	PNP	General Hospital, Panipat	Govt	2 Kms	0180-2645454	nil
54	Panipat	PNP	Sanjivani Nursing Home	Pvt	2 Kms	0180-2632642	nil
55	Binjhol Halt	BNJL	Hydrabadi Hospital	Pvt	5 Kms from Panipat	0180-2638031/ 2643329/ 4009091	nil
56	Binjhol Halt	BNJL	Batra Hospital	Pvt	5 Kms from Panipat	0180-2697888	nil
57	Naulatha	NLH	Madan Hospital	Pvt	14 Kms from Panipat	0180-2697491/ 2697786	nil
58	Naulatha	NLH	Hydrabadi Hospital	Pvt	14 Kms from Panipat	0180-2638031/ 2643329/ 4009091	nil
59	Naulatha	NLH	PREM HOSP	Pvt	14 Kms from Panipat	0180-4090700/ 9812030191	nil
60	Naulatha	NLH	General Hospital, Panipat	Govt	14 Kms from Panipat	0180-2645454	nil
61	Naulatha	NLH	Sanjivani Nursing Home	Pvt	14 Kms from Panipat	0180-2632642	nil
62	Israna	IRA	Madan Hospital	Pvt	19 Kms from Panipat	0180-2697491/ 2697786	nil
63	Israna	IRA	Hydrabadi Hospital	Pvt	19 Kms from Panipat	0180-2638031/ 26443329/ 4009091	nil
64	Israna	IRA	Batra Hospital	Pvt	19 Kms from Panipat	01802697888	nil
65	Israna	IRA	PREM HOSP	Pvt	19 Kms from Panipat	0180-4090700/ 9812030191	nil

66	Israna	IRA	General Hospital, Panipat	Govt	19 Kms from Panipat	0180-2645454	nil
67	Israna	IRA	Sanjivani Nursing Home	Pvt	19 Kms from Panipat	0180-2632642	nil
68	Dhurana Halt	DRHN	Civil Hospital, Gohana	Govt	16 Kms from Gohana	01262252189	nil
69	Mudlana	MDLA	Civil Hospital, Gohana	Govt	11 Kms from Gohana	01262252189	nil
70	Gohana	GHNA	Civil Hospital, Gohana	Govt	11 Kms from Gohana	01262252189	nil
71	Bhainswan	BASN	Civil Hospital, Gohana	Govt	11 Kms from Gohana	01262252189	nil
72	Kukhi Halt	RKX	Civil Hospital, Gohana	Govt	11 Kms from Gohana	01262252189	nil
73	Jasia	JSS	Civil Hospital, Gohana	Govt	11 Kms from Gohana	01262252189	nil
74	Jasia	JSS	Medical College Rohtak	Govt	1 Kms from Rohtak	01262 211302/ 211304	01262 211308
75	Jasia	JSS	Civil Hospital, Rohtak	Govt	1. 5 Kms from Rohtak	01262 247657/ 251334	nil
76	Makrauli	MKL	Medical College Rohtak	Govt	1 Kms from Rohtak	01262 211302/ 211304	01262 211308
77	Makrauli	MKL	Civil Hospital, Rohtak	Govt	1. 5 Kms from Rohtak	01262 247657/ 251334	nil
78	Rohtak Junction	ROK	Medical College Rohtak	Govt	1 Kms from Rohtak	01262 211302/ 211304	01262 211308
79	Rohtak Junction	ROK	Civil Hospital, Rohtak	Govt	1. 5 Kms from Rohtak	01262 247657/ 251334	nil

80	Rohtak Junction	ROK	City Heart Clinic	Pvt	1 Km	01262 268335	nil
81	Rohtak Junction	ROK	Dr Ashoke Gupta Clinic	Pvt	1 Km	01262 269422	nil
82	Rohtak Junction	ROK	Oxygen Multispeciality Hospital	Pvt	1. 5 Km	01262 236225	nil
NDLS-TKJ-OKA-TKD-PWL SECTION							
1	New Delhi	NDLS	N. Rly Central Hospital, Basant Lane, New Delhi	Govt	1 Kms	011-23744009/ 23364227	1123367405
2	New Delhi	NDLS	Sucheta Kriplani Hospital, Panchquian Road, New Delhi	Govt	2 Kms	011-23363754 ext 8300	01123340560
3	New Delhi	NDLS	Ram Manohar Lohia Hospital	Govt	3 Kms	011-23365525 ext 420 &23348200	011-23745525
4	New Delhi	NDLS	Loknayak Jaiprakash Narayain Hospital, Asaf Ali Road, New Delhi	Govt	2 Kms	011-27514161/ 23232400	01123232870
5	Shivaji Bridge	CSB	N. Rly Central Hospital, Basant Lane, New Delhi	Govt	3 Kms	011-23744009/ 23364227	1123367405
6	Shivaji Bridge	CSB	Sucheta Kriplani Hospital, Panchquian Road, New Delhi	Govt	2 Kms	011-23363754 ext 8300	01123340560
7	Shivaji Bridge	CSB	Ram Manohar Lohia Hospital	Govt	4 Kms	011-23365525 ext 420 &23348200	011-23745525

8	Shivaji Bridge	CSB	Loknayak Jaiprakash Narayain Hospital, Asaf Ali Road, New Delhi	Govt	5 Kms	011-27514161/ 23232400	011 23232870
9	Tilak Bridge	TKJ	N. Rly Central Hospital, Basant Lane, New Delhi	Govt	3 Kms	011-23744009/ 23364227	112336 7405
10	Tilak Bridge	TKJ	Sucheta Kriplani Hospital, Panchquian Road, New Delhi	Govt	4 Kms	011-23363754 ext 8300	011 23340560
11	Tilak Bridge	TKJ	Ram Manohar Lohia Hospital	Govt	4 Kms	011-23365525 ext 420 &23348200	011-23745525
12	Tilak Bridge	TKJ	Loknayak Jaiprakash Narayain Hospital, Asaf Ali Road, New Delhi	Govt	4 Kms	011-27514161/ 23232400	011 23232870
13	Pragati Maidan	PGMD	N. Rly Central Hospital, Basant Lane, New Delhi	Govt	1 Kms from NDLS	011-23744009/ 23364227	112336 7405
14	Pragati Maidan	PGMD	Sucheta Kriplani Hospital, Panchquian Road, New Delhi	Govt	2 Kms from NDLS	011-23363754 ext 8300	011 23340560
15	Pragati Maidan	PGMD	Ram Manohar Lohia Hospital	Govt	3 Kms	011-23365525 ext 420 &23348200	011-23745525
16	Pragati Maidan	PGMD	Loknayak Jaiprakash Narayain Hospital, Asaf Ali	Govt	2 Kms	011-27514161/ 23232400	011 23232870

			Road, New Delhi				
17	Okhla	OKA	Safdarjung Hospital, Arobindo Marg, New Delhi	Govt	8 Kms	011-26194690/ 2616960/ 26190763	011 26163072
18	Okhla	OKA	AIIMS, Shri Aurobindo Marg, New Delhi	Govt	5 Kms	011-26861698/ 26588500/ 9900/ 8700	011 26588663/ 26588641
19	Okhla	OKA	Fortis Escorts Heart Institute, Okhla Road, New Delhi	Pvt	4 Kms	011-26825000/ 47135000. 26825002/ 03 (emergency)	011 26825013
20	Okhla	OKA	Holy Family Hospital	Pvt	2 Kms	011 26845900-909	011 26913225
21	Okhla	OKA	Indraprastha Apollo Hospital, Sarita Vihar, Mathura Road	Pvt	2 Kms	011-26925858/ 26925801	011 26825563
22	Okhla	OKA	Batra Hospital & Medical Reseearch Center	Pvt	4 Kms	011-26053333/ 29956885/ 29958747/ 29051280	011 29956255/ 26081801
23	Hazrat Nizamuddin	HNZM	AIIMS, Shri Aurobindo Marg, New Delhi	Govt	5 Kms	011-26861698/ 26588500/ 9900/ 8700	011 26588663/ 26588641
24	Hazrat Nizamuddin	HNZM	Indraprastha Apollo Hospital, Sarita Vihar, Mathura Road	Pvt	2 Kms	011-26925858/ 26925801	011 26825563
25	Hazrat Nizamuddin	HNZM	Safdarjung Hospital, Arobindo	Govt	8 Kms	011-26194690/ 2616960/ 26190763	011 26163072

			Marg, New Delhi				
26	Hazrat Nizamuddin	HNZM	Holy Family Hospital	Pvt	2 Kms	011 26845900-909	011 26913225
27	Tuklakabad	TKD	AIIMS, Shri Aurobindo Marg, New Delhi	Govt	5 Kms	011-26861698/ 26588500/ 9900/ 8700	011 26588663/ 26588641
28	Tuklakabad	TKD	Fortis Escorts Heart Institute, Okhla Road, New Delhi	Pvt	4 Kms	011-26825000/ 47135000. 26825002/ 03 (emergency)	011 26825013
29	Tuklakabad	TKD	Indraprastha Apollo Hospital, Sarita Vihar, Mathura Road	Pvt	2 Kms	011-26925858/ 26925801	011 26825563
30	Tuklakabad	TKD	Batra Hospital & Medical Reseearch Center	Pvt	4 Kms	011-26053333/ 29956885/ 29958747/ 29051280	011 29956255/ 26081801
31	Tuklakabad	TKD	Holy Family Hospital	Pvt	2 Kms	011 26845900-909	011 26913225
32	Tuklakabad	TKD	Safdarjung Hospital, Arobindo Marg, New Delhi	Govt	8 Kms	011-26194690/ 2616960/ 26190763	011 26163072
33	Tuklakabad	TKD	Majida Hospital, Sangam Vihar	Pvt	4 Kms	011 26059669/ 9670/ 9671	
34	Tuklakabad	TKD	NYS Nursing Home, Badarpur	Pvt	1Km	011 65375672/ 9811011768	nil
35	Tuklakabad	TKD	Reshma Hospital, Sharma Market, Pul Pehladpur	Pvt	Less than 1 KM	9312287643	nil

36	Faridabad.	FBD	B K Civil Hospital, FDB	Govt	3 Kms	0129 2416169	0129 2418011
37	Faridabad.	FBD	Asian Institute of Medical Sciences, sect 21	Pvt	2 Kms	0129 4253000	nil
38	Faridabad	FBD	Metro Heart Institute, sect 16 A	Pvt	2 Kms	0129 4277777	0129 4277799
39	Faridabad.	FBD	Fortis Escort Medical Centre, Neelam Flyover	Pvt	3Kms	0129 2416096/ 97/ 2466000	0129 4009973
40	Faridabad	FBD	Sunflag Hospital, sect 16 A	Pvt	2 Kms	0129 4199000/ 2289190	0129 4076962
41	Faridabad	FBD	Sarvodya Hospital, sect 19	Pvt	3Kms	0129 2260641/ 4194444/ 9650396926	0129 4044448
42	Faridabad	FBD	Sarvodya Hospital, sect 8	Pvt	8 Kms	0129 2260641/ 4184444/ 9650396931	0129 4184455
43	Faridabad	FBD	ONGC Hospital, sect 20A	Pvt	2 Kms	0129 4090300/ 4090329	0129 4090310
44	Ballabhgarh	BVH	Civil Hospital	Govt	1Km	0129 2241362/ 2242641	0129 2242641
45	Asauti	AST	Civil Hospital	Govt	3Kms	01275232102	nil
46	Palwal	PWL	Goyal Nursing Home	Pvt	1. 5 Kms	01275 253257	nil
47	Palwal	PWL	Gupta Nursing Home	Pvt	3 Kms	01275 252381	nil
48	Palwal	PWL	Civil Hospital, PWL	Govt	2 Kms	01275 252102/ 247133/ 9254255373	nil
49	Palwal	PWL	Diamond Hospital, PWL	Pvt	3 Kms	01275 240240/ / 41/ 8059529198 / 9996009969	nil

50	Palwal (Hodal)	PWL	Sion Hospital, Hodel	Pvt	5 Kms	9416633077 / 9466667709	nil
NRW-KLE-KKDE SECTION							
1	Narwana Junction	NRW	Narwana Civil Hospital, Near Old Bus Stand	Govt	2 Kms	01684-240362	01684-240362
2	Narwana Junction	NRW	Khatri Hospital, Bus stand Road,	Pvt	1 Km	01684-240769/ 09355414222	nil
3	Narwana Junction	NRW	Singla Nursing Home	Pvt	0. 5 Kms	01684-240159/ 9416178658	nil
4	Narwana Junction	NRW	Arora Nursing Home	Pvt	2 Kms	01684-243370 / 09416388160	nil
5	Gurthali Halt	GRZ	Narwana Civil Hospital, Near Old Bus Stand, NRW	Govt	2 Kms from NRW	01684-240362	01684-240362
6	Gurthali Halt	GRZ	Khatri Hospital, Bus stand Road, NRW	Pvt	1 Km from NRW	01684-240769/ 09355414222	nil
7	Gurthali Halt	GRZ	Singla Nursing Home, NRW	Pvt	0. 5 Kms from NRW	01684-240159/ 9416178658	nil
8	Gurthali Halt	GRZ	Arora Nursing Home, NRW	Pvt	2 Kms from NRW	01684-243370 / 09416388160	nil
9	Kalayat	KIY	Narwana Civil Hospital, Near Old Bus Stand	Govt	2 Kms from NRW	01684-240362	01684-240362
10	Kalayat	KIY	Khatri Hospital, Bus stand Road, NRW	Pvt	1 Km from NRW	01684-240769/ 09355414222	nil

11	Kalayat	KIY	Singla Nursing Home, NRW	Pvt	0. 5 Kms from NRW	01684-240159/ 9416178658	nil
12	Kalayat	KIY	Arora Nursing Home, NRW	Pvt	2 Kms from NRW	01684-243370 / 09416388160	nil
13	Sajuma	SZM	Singla Nursing Home, KLE	Pvt	1Km from KLE	01746-224900 / 9996037808	nil
14	Sajuma	SZM	Civil Hospital, Near Hind Cinema, KLE	Govt	2 Kms from KLE	01746-232613/ 234813	01746-234813
15	Sajuma	SZM	Dr. Shah Nursing Home, opp Bus stand, KLE	Pvt	1 Km from KLE	01746-223234/ 224002	01746-224002
16	Qutabpur Halt	QLP	Singla Nursing Home, KLE	Pvt	1Km from KLE	01746-224900 / 9996037808	nil
17	Qutabpur Halt	QLP	Civil Hospital, Near Hind Cinema, KLE	Govt	2 Kms from KLE	01746-232613/ 234813	01746-234813
18	Qutabpur Halt	QLP	Dr. Shah Nursing Home, opp Bus stand	Pvt	1 Km from KLE	01746-223234/ 224002	01746-224002
19	Kaithal	KLE	Singla Nursing Home, KLE	Pvt	1Km	01746-224900 / 9996037808	nil
20	Kaithal	KLE	Civil Hospital, Near Hind Cinema, KLE	Govt	2 Kms	01746-232613/ 234813	01746-234813
21	Kaithal	KLE	Dr. Shah Nursing Home, opp Bus stand, KLE	Pvt	1 Km	01746-223234/ 224002	01746-224002

22	Geong Halt	GXG	Singla Nursing Home, KLE	Pvt	1Km from KLE	01746-224900 / 9996037808	nil
23	Geong Halt	GXG	Civil Hospital, Near Hind Cinema, KLE	Govt	2 Kms from KLE	01746-232613/ 234813	01746-234813
24	Geong Halt	GXG	Dr. Shah Nursing Home, opp Bus stand	Pvt	1 Km from KLE	01746-223234/ 224002	01746-224002
25	Tik	TIQ	Singla Nursing Home, KLE	Pvt	1Km from KLE	01746-224900 / 9996037808	nil
26	Tik	TIQ	Civil Hospital, Near Hind Cinema, KLE	Govt	2 Kms from KLE	01746-232613/ 234813	01746-234813
27	Tik	TIQ	Dr. Shah Nursing Home, opp Bus stand, KLE	Pvt	1 Km from KLE	01746-223234/ 224002	01746-224002
28	Pehwa Road	PHWR	Community Health Center	Govt	2 Kms	01741-220189	nil
29	Pehwa Road	PHWR	Saraswati Mission Hospital, PehwaRoad	Pvt	3 Kms	01741-220939	nil
30	Pabnawa Jasmahinder Halt	PDIH	Community Health Center, PHWR	Govt	2 Kms from Pehwa Road	01741-220189	nil
31	Pabnawa Jasmahinder Halt	PDIH	Saraswati Mission Hospital, PehwaRoad	Pvt	3 Kms from PHWR	01741-220939	nil
32	Pindarsi	PDS	Singal Nursing Home, Near Tele Exchange, KKDE	Pvt	3 Kms from KKDE	01744-222022/ 224522-R	nil

33	Pindarsi	PDS	Nagpal Nursing Home, KKDE	Pvt	1 Km from KKDE	01744-292445	nil
34	Pindarsi	PDS	LNJP Hospital, Kurukshetra	Govt	1 Km from KKDE	01744-293580/ 290333-R	nil
35	Thaneswar City	TND	Nagpal Nursing Home, KKDE	Pvt	1 Km from KKDE	01744-292445	nil
36	Thaneswar City	TND	LNJP Hospital, Kurukshetra	Govt	1 Km from KKDE	01744-293580/ 290333-R	nil
37	Thaneswar City	TND	Singal Nursing Home, Near Tele Exchange, KKDE	Pvt	3 Kms from KKDE	01744-222022/ 224522-R	nil
38	Kurukshetra Jn	KKDE	Nagpal Nursing Home, KKDE	Pvt	1 Km	01744-292445	nil
39	Kurukshetra Jn	KKDE	LNJP Hospital, Kurukshetra	Govt	1 Km	01744-293580/ 290333-R	nil
40	Kurukshetra Jn	KKDE	Singal Nursing Home, Near Tele Exchange, KKDE	Pvt	3 Kms	01744-222022/ 224522-R	nil
STATIONS WITHIN DELHI AND ADJOINING AREA							
1	Hazrat Nizamuddin	HNZM	AIIMS, Shri Aurobindo Marg, New Delhi	Govt	5 Kms	011-26861698/ 26588500/ 9900/ 8700	011 26588663/ 26588641
2	Hazrat Nizamuddin	HNZM	Indraprastha Apollo Hospital, Sarita Vihar, Mathura Road	Pvt	2 Kms	011-26925858/ 26925801	011 26825563
3	Hazrat Nizamuddin	HNZM	Safdarjung Hospital, Arobindo Marg, New Delhi	Govt	8 Kms	011-26194690/ 2616960/ 26190763	011 26163072
4	Hazrat Nizamuddi	HNZM	Holy Family Hospital	Pvt	2 Kms	011 26845900-	011 269132

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5	Pragati Maidan	PGMD	N. Rly Central Hospital, Basant Lane, New Delhi	Govt	1 Kms from NDLS	011-23744009/ 23364227	112336 7405
6	Pragati Maidan	PGMD	Sucheta Kriplani Hospital, Panchquian Road, New Delhi	Govt	2 Kms from NDLS	011-23363754 ext 8300	011 233405 60
7	Pragati Maidan	PGMD	Ram Manohar Lohia Hospital	Govt	3 Kms	011-23365525 ext 420 &23348200	011-237455 25
8	Pragati Maidan	PGMD	Loknayak Jaiprakash Narayain Hospital, Asaf Ali Road, New Delhi	Govt	2 Kms	011-27514161/ 23232400	011 232328 70
9	Tilak Bridge	TKJ	N. Rly Central Hospital, Basant Lane, New Delhi	Govt	3 Kms	011-23744009/ 23364227	112336 7405
10	Tilak Bridge	TKJ	Sucheta Kriplani Hospital, Panchquian Road, New Delhi	Govt	4 Kms	011-23363754 ext 8300	011 233405 60
11	Tilak Bridge	TKJ	Ram Manohar Lohia Hospital	Govt	4 Kms	011-23365525 ext 420 &23348200	011-237455 25
12	Tilak Bridge	TKJ	Loknayak Jaiprakash Narayain Hospital, Asaf Ali Road, New Delhi	Govt	4 Kms	011-27514161/ 23232400	011 232328 70
13	Shivaji Bridge	CSB	N. Rly Central Hospital, Basant Lane, New Delhi	Govt	1 Kms	011-23744009/ 23364227	112336 7405
14	Shivaji Bridge	CSB	Sucheta Kriplani Hospital, Panchquian Road, New Delhi	Govt	2 Kms	011-23363754 ext 8300	011 233405 60

15	Shivaji Bridge	CSB	Ram Manohar Lohia Hospital	Govt	3 Kms	011-23365525 ext 420 &23348200	011-23745525
16	Shivaji Bridge	CSB	Loknayak Jaiprakash Narayain Hospital, Asaf Ali Road, New Delhi	Govt	2 Kms	011-27514161/ 23232400	011 23232870
17	New Delhi Jn	NDLS	N. Rly Central Hospital, Basant Lane, New Delhi	Govt	1 Kms	011-23744009/ 23364227	1123367405
18	New Delhi Jn	NDLS	Sucheta Kriplani Hospital, Panchquian Road, New Delhi	Govt	2 Kms	011-23363754 ext 8300	011 23340560
19	New Delhi Jn	NDLS	Ram Manohar Lohia Hospital	Govt	3 Kms	011-23365525 ext 420 &23348200	011-23745525
20	New Delhi Jn	NDLS	Loknayak Jaiprakash Narayain Hospital, Asaf Ali Road, New Delhi	Govt	2 Kms	011-27514161/ 23232400	011 23232870
21	Sadar Bazar	DSB	Hindu Rao Hospital, Subzi Mandi, Delhi 110007	Govt	3 Kms	011-23963355/ 23919476	011 23976714
22	Sadar Bazar	DSB	St. Stephan's Hospital, Tis Hazari, Delhi 110007	Pvt	1Km	011 23966021-27/ 23958005/ 23977930	011-23932412
23	Sadar Bazar	DSB	Aruna Asaf Ali Govt Hospital, 5 Rajpur Road, Delhi-54	Govt	2 Kms	011 23831524/ 23965532	011 23922333
24	Sadar Bazar	DSB	Tirath Ram Hospital, Rajpur Road, Delhi 110007	Pvt	2. 5 Kms	011-23970899/ 23972425	011-23953952
25	Sadar Bazar	DSB	Sant Parmanand Hospital, Near I. P. College, Shyam Nath Marg, Delhi 110054	Pvt	2. 5	011 23994401/ 23981252	011 23946563/ 23974706

26	Sadar Bazar	DSB	Sushruta Trauma Center, M. G. Road, Delhi 110054	Govt	2. 5 Kms	011-23983015/ 23096000	011 23983016
27	Sadar Bazar	DSB	Loknayak Jaiprakash Narayain Hospital, Asaf Ali Road, New Delhi	Govt	2 Kms	011-27514161/ 23232400	011 23232870
28	Delhi Jn	DLI	Hindu Rao Hospital, Subzi Mandi, Delhi 110007	Govt	3 Kms	011-23963355/ 23919476	011 23976714
29	Delhi Jn	DLI	St. Stephan's Hospital, Tis Hazari, Delhi 110007	Pvt	1Km	011 23966021-27/ 23958005/ 23977930	011-23932412
30	Delhi Jn	DLI	Aruna Asaf Ali Govt Hospital, 5 Rajpur Road, Delhi-54	Govt	2 Kms	011 23831524/ 23965532	011 23922333
31	Delhi Jn	DLI	Tirath Ram Hospital, Rajpur Road, Delhi 110007	Pvt	2. 5 Kms	011-23970899/ 23972425	011-23953952
32	Delhi Jn	DLI	Sant Parmanand Hospital, Near I. P. College, Shyam Nath Marg, Delhi 110054	Pvt	2. 5	011 23994401/ 23981252	011 23946563/ 23974706
33	Delhi Jn	DLI	Sushruta Trauma Center, M. G. Road, Delhi 110054	Govt	2. 5 Kms	011-23983015/ 23096000	011 23983016
34	Delhi Jn		Loknayak Jaiprakash Narayain Hospital, Asaf Ali Road, New Delhi	Govt	2 Kms	011-27514161/ 23232400	011 23232870
35	Delhi Kishanganj	DKZ	Hindu Rao Hospital, Subzi Mandi, Delhi 110007	Govt	3 Kms	011-23963355/ 23919476	011 23976714
36	Delhi Kishanganj	DKZ	St. Stephan's Hospital, Tis Hazari, Delhi 110007	Pvt	1Km	011 23966021-27/ 23958005/	011-23932412

						23977930	
37	Delhi Kishanganj	DKZ	Tirath Ram Hospital, Rajpur Road, Delhi 110007	Pvt	2. 5 Kms	011-23970899/ 23972425	011-23953952
38	Delhi Kishanganj	DKZ	Jeevan Mala Hospital, New Rohtak road	Pvt	1 Km	011 23511474, 75, 76, 77	011 23670347
39	Vivekanand Puri Halt	DKZ	Hindu Rao Hospital, Subzi Mandi, Delhi 110007	Govt	3 Kms	011-23963355/ 23919476	011 23976714
40	Vivekanand Puri Halt	DKZ	St. Stephan's Hospital, Tis Hazari, Delhi 110007	Pvt	1Km	011 23966021-27/ 23958005/ 23977930	011-23932412
41	Vivekanand Puri Halt	DKZ	Tirath Ram Hospital, Rajpur Road, Delhi 110007	Pvt	2. 5 Kms	011-23970899/ 23972425	011-23953952
42	DAYABASTI	DBSI	Hindu Rao Hospital, Subzi Mandi, Delhi 110007	Govt	3 Kms	011-23963355/ 23919476	011 23976714
43	DAYABASTI	DBSI	St. Stephan's Hospital, Tis Hazari, Delhi 110007	Pvt	1Km	011 23966021-27/ 23958005/ 23977930	011-23932412
44	DAYABASTI	DBSI	Tirath Ram Hospital, Rajpur Road, Delhi 110007	Pvt	2. 5 Kms	011-23970899/ 23972425	011-23953952
45	Shakurbasti	SSB	M. G. S. Hospital, West Punjabi Bagh	Pvt	1 Km	011-45111431/ 25226100-03/ 9313119449	011 25224529
46	Shakurbasti	SSB	Maharaja Agarsen Hospital, Punjabi Bagh	Pvt	1 Km	011-25226645/ 46/ 40777777	nil
47	Shakurbasti	SSB	BHAGWAN MAHAVIR HOSPITAL, PITAMPURA	Govt	1. 5 Kms	011-27034537/ 27033944 0/ 9717293545	011 27034540
48	Shakurbasti	SSB	Saroj Hospital, Rohini	Pvt	4 Kms	011-27903333/ 47903333	011-27556275

49	Shakurbasti	SSB	Jaipur Golden Hospital, Rohini	Pvt	4 Kms	011-27514510/ 27907000-20	011-27518121
50	Shakurbasti	SSB	BHAGWAN MAHAVIR HOSPITAL, Rohini	Pvt	4 Kms	011-27550441-45	011-27866233
51	Shakurbasti	SSB	Sanjay Gandhi Hospital, Mangolpuri	Govt	6 Kms	011 27914171/ 27921117, 27900101	011 27924403
52	Shakurbasti	SSB	Dr B R Ambedekar Hospital, Sector 6, Rohini	Govt	6 Kms	011 27058105/ 06/ 07	na
53	Shakurbasti	SSB	Bhagwati Hospital, Rohini	Pvt	8 Kms	011 43126000	011 43126000
54	Shakurbasti	SSB	Sunder Lal Jain Hospital, Ashoke Vihar	Pvt	8 Kms	011 47030900/ 47030910	na
55	Shakurbasti	SSB	Babu Jagjivan Ram Hospital, Jahangirpuri	Govt	10nKms	011 27636326/ 27636002	011 27631610
56	Patel Nagar	PTNR	Hindu Rao Hospital, Subzi Mandi, Delhi 110007	Govt	3 Kms	011-23963355/ 23919476	011 23976714
57	Kirti Nagar	KRTN	Deen Dayal Upadhyaya Hospital	Govt	3 Kms	011-25496320, 25125393	nil
58	Naraina Vihar Halt	NRVR	Deen Dayal Upadhyaya Hospital	Govt	3 Kms	011-25496320, 25125393	nil
59	Delhi Inder Puri Halt	DLPI	Deen Dayal Upadhyaya Hospital	Govt	3 Kms	011-25496320, 25125393	nil
60	Brar Square Halt	BRSQ	Deen Dayal Upadhyaya Hospital	Govt	3 Kms	011-25496320, 25125393	nil
61	Brar Square Halt	BRSQ	Cantonment Board General Hospital	Army	10 Kms	011-25695547	nil
62	Sardar Patel Marg Halt	SDPR	Safdarjung Hospital, Arobindo Marg, New Delhi	Govt	8 Kms	011-26194690/ 2616960/ 26190763	011 26163072

63	Sardar Patel Marg Halt	SDPR	AIIMS, Shri Aurobindo Marg, New Delhi	Govt	5 Kms	011-26861698/ 26588500/ 9900/ 8700	11265 88663
64	Chanakya Puri Halt	CNKP	Safdarjung Hospital, Arobindo Marg, New Delhi	Govt	8 Kms	011-26194690/ 2616960/ 26190763	011 26163 072
65	Chanakya Puri Halt	CNKP	AIIMS, Shri Aurobindo Marg, New Delhi	Govt	5 Kms	011-26861698/ 26588500/ 9900/ 8700	11265 88663
66	Delhi Safdarjung	SDJ	AIIMS, Shri Aurobindo Marg, New Delhi	Govt	5 Kms	011-26861698/ 26588500/ 9900/ 8700	11265 88663
67	Delhi Safdarjung	SDJ	Safdarjung Hospital, Arobindo Marg, New Delhi	Govt	8 Kms	011-26194690/ 2616960/ 26190763	011 26163 072
68	Sarojini Nagar	SOJ	Safdarjung Hospital, Arobindo Marg, New Delhi	Govt	8 Kms	011-26194690/ 2616960/ 26190763	011 26163 072
69	Sarojini Nagar Halt	SOJ	AIIMS, Shri Aurobindo Marg, New Delhi	Govt	5 Kms	011-26861698/ 26588500/ 9900/ 8700	11265 88663
70	Lodhi Colony	LDCY	Safdarjung Hospital, Arobindo Marg, New Delhi	Govt	8 Kms	011-26194690/ 2616960/ 26190763	011 26163 072
71	Lodhi Colony	SOJ	AIIMS, Shri Aurobindo Marg, New Delhi	Govt	5 Kms	011-26861698/ 26588500/ 9900/ 8700	11265 88663
72	Sewa Nagar	SWNR	Safdarjung Hospital, Arobindo Marg, New Delhi	Govt	8 Kms	011-26194690/ 2616960/ 26190763	011 26163 072
73	Sewa Nagar	SWNR	AIIMS, Shri Aurobindo Marg, New Delhi	Govt	5 Kms	011-26861698/ 26588500/ 9900/ 8700	11265 88663
74	Lajpat Nagar	LPNR	Safdarjung Hospital, Arobindo Marg, New Delhi	Govt	8 Kms	011-26194690/ 2616960/ 26190763	011 26163 072

75	Lajpat Nagar	LPNR	AIIMS, Shri Aurobindo Marg, New Delhi	Govt	5 Kms	011-26861698/ 26588500/ 9900/ 8700	11265 88663
76	Lajpat Nagar	LPNR	Moolchand Hospital, Near Defence Colony Flyover, Ring Road	Pvt	2 Kms	011-26920217/ 42000000/ 42000102/ 9958997293	011 42000 300
77	Lajpat Nagar	LPNR	Pt Madan MohanMalviya Hospital	Govt	9Kms	011 26689999/ 26672468	011 26676 412
GAZIABAD-DELHI-NEW DELHI SECTION							
1	Hazrat Nizamuddin	HNZM	Holy Family Hospital	Pvt	2 Kms	011-26845900	nil
2	Tilak Bridge	NDLS	N. Rly Central Hospital, Basant Lane, New Delhi	Govt	1 Km from NDLS	011-23744009/ 23364227	11233 67405
3	Tilak Bridge	NDLS	Sucheta Kriplani Hospital, Panchquian Road, New Delhi	Govt	2 Kms from NDLS	011-23363754 ext 8300	011 23340 560
4	Tilak Bridge	NDLS	Ram Manohar Lohia Hospital	Govt	3 Kms from NDLS	011-23365525 ext 420 &23348200	011-23745 525
5	Tilak Bridge	NDLS	Loknayak Jaiprakash Narayain Hospital, Asaf Ali Road, New Delhi	Govt	2 Kms from NDLS	011-27514161/ 23232400	011 23232 870
6	Shivaji Bridge	NDLS	N. Rly Central Hospital, Basant Lane, New Delhi	Govt	1 Km from NDLS	011-23744009/ 23364227	11233 67405
7	Shivaji Bridge	NDLS	Sucheta Kriplani Hospital, Panchquian Road, New Delhi	Govt	2 Kms from NDLS	011-23363754 ext 8300	011 23340 560

8	Shivaji Bridge	NDLS	Ram Manohar Lohia Hospital	Govt	3 Kms drom NDLS	011-23365525 ext 420 &23348200	011-23745525
9	Shivaji Bridge	NDLS	Loknayak Jaiprakash Narayain Hospital, Asaf Ali Road, New Delhi	Govt	2 Kms from NDLS	011-27514161/ 23232400	011 23232870
10	New Delhi	NDLS	N. Rly Central Hospital, Basant Lane, New Delhi	Govt	1 Kms	011-23744009/ 23364227	11233 67405
11	New Delhi	NDLS	Sucheta Kriplani Hospital, Panchquian Road, New Delhi	Govt	2 Kms	011-23363754 ext 8300	011 23340560
12	New Delhi	NDLS	Ram Manohar Lohia Hospital	Govt	3 Kms	011-23365525 ext 420 &23348200	011-23745525
13	New Delhi	NDLS	Loknayak Jaiprakash Narayain Hospital, Asaf Ali Road, New Delhi	Govt	2 Kms	011-27514161/ 23232400	011 23232870
14	Sadar Bazar	DLI	Tirath Ram Hospital, Rajpur Road, Delhi 110007	Pvt	2. 5 Kms	011-23970899/ 23972425	011-23953952
15	Sadar Bazar	DLI	Sant Parmanand Hospital, Near I. P. College, Shyam Nath Marg, Delhi 110054	Pvt	2. 5	011 23994401/ 23981252	011 23946563/ 23974706

16	Sadar Bazar	DLI	Sushruta Trauma Center, M. G. Road, Delhi 110054	Govt	2. 5 Kms	011-23983015/ 23096000	011 23983 016
17	Sadar Bazar	DLI	Loknayak Jaiprakash Narayain Hospital, Asaf Ali Road, New Delhi	Govt	4 Kms	011-27514161/ 23232400	011 23232 870
18	Delhi Jn	DLI	Sushruta Trauma Center, M. G. Road, Delhi 110054	Govt	2. 5 Kms	011-23983015/ 23096000	011 23983 016
19	Delhi Jn	DLI	Tirath Ram Hospital, Rajpur Road, Delhi 110007	Pvt	2. 5 Kms	011-23970899/ 23972425	011-23953 952
20	Delhi Jn	DLI	St. Stephan's Hospital, Tis Hazari, Delhi 110007	Pvt	1Km	011 23966021-27/ 23958005/ 23977930	011-23932 412
21	Delhi Jn	DLI	Aruna Asaf Ali Govt Hospital, 5 Rajpur Road, Delhi-54	Govt	2 Kms	011 23831524/ 23965532	011 23922 333
22	Delhi Jn	DLI	Loknayak Jaiprakash Narayain Hospital, Asaf Ali Road, New Delhi	Govt	4 Kms	011-27514161/ 23232400	011 23232 870

23	Delhi Jn	DLI	Hindu Rao Hospital, Subzi Mandi, Delhi 110007	Govt	3 Kms	011-23963355/ 23919476	011 23976 714
24	Delhi Jn	DLI	Sant Parmanand Hospital, Near I. P. College, Shyam Nath Marg, Delhi 110054	Pvt	2. 5	011 23994401/ 23981252	011 23946 563/ 23974 706
26	Shahdara	DSA	GURU TEG BAHADUR HOSPITAL, DILSHAD GARDEN	Govt	2. 5KM from DSA	011-22588383, 22692222, 22586262	011 22581 928
26	Shahdara	DSA	Swami Dayanand Hospital, Delhi 110032	Govt	1 Km from DSA	011-22581031/ 22581036/ 22582512, Extn 277	011 22583 809
27	Shahdara	DSA	Gupta Nursing Home, 25 Raj Block, Naveen Shahdara	Pvt	6 Kms from Shahdara	011-22322218	nil
28	Shahdara	DSA	East Delhi Medical Center, 1/ 550 Mansarovar Park, G. T. Road, Delhi	Pvt	1 Km from DSA	011-22596736, 22536736, 22583204, 22124760	011 22596 736
29	Vivek Vihar	V V K	E. S. I. Hospital, Jhilmil	Govt	2 Kms	011-22144891/ 960/ 22152264	nil

30	Vivek Vihar	V V K	Swami Dayanand Hospital, Delhi 110032	Govt	1 Km from DSA	011-22581031/ 22581036/ 22582512, Extn 277	011 22583 809
31	Vivek Vihar	V V K	GURU TEG BAHADUR HOSPITAL, DILSHAD GARDEN	Govt	from DSA	011-22588383, 22692222, 22586262	n/ a
32	Anand Vihar	ANVR	PUSHAPANJALI TRAUMA HOSPITAL, VIKAS MARG, DELHI-92	Pvt	4 KM	011-43075600 - 30, 43075657	011-22372 851
33	Anand Vihar	ANVR	E. S. I. Hospital, Jhilmil	Govt	2 Kms	011-22144891/ 960/ 22152264	yes
34	Anand Vihar	ANVR	SWASTHIK NURSING HOME, C BLOCK ANAND VIHAR, DELHI 92	Pvt	2KM	011-22371943	011-22161 393
35	Anand Vihar	ANVR	GURU TEG BAHADUR HOSPITAL, DILSHAD GARDEN	Govt	2. 5KM	011-22588383, 22692222, 22586262	n/ a
36	Anand Vihar	ANVR	SHANTI MUKUND HOSPITAL, KARKARDUMA, VIKAS MARG, DELHI-92	Pvt	2. 5KM	011-22371943	011-22378 251
37	Sahibabad	SBB	Santosh Nursing Home, GZB	Pvt	3 Kms from GZB	95120-2791735/ 741/ 667/ 2700427	0120 27917 37

38	Sahibabad	SBB	Ganesh Nursing Home, GZB	Pvt	2 kms from GZB	95120-2792809/ 10/ 11 , 0120-4183900-30 lines	0120 2792982
39	Sahibabad	SBB	Yashodha Nursing Home, Nehru Nagar, GZB	Pvt	1. 5 Kms from GZB	95120-2750001/ 4182000981 0143315	0120 2750001-4/ 2752168
40	Sahibabad	SBB	Santosh Medical College, GZB	Pvt	3 Kms from GZB	0120-2791741/ 2791735/ 2741141-43/ 2741777	0120-2741140
41	Sahibabad	SBB	Civil Hospital, GZB	Govt	1. 5 Kms from GZB	0120 2730038	nil
42	Sahibabad	SBB	Narendra Mohan Hospital, GZB	Pvt	2 Kms from Gaziabad	95120-2657501/ 2657509	0120 2657546
43	Ghaziabad	GZB	Santosh Medical College, GZB	Pvt	3 Kms	0120-2791741/ 2791735/ 2741141-43/ 2741777	0120-2741140
44	Ghaziabad	GZB	Santosh Nursing Home, GZB	Pvt	3 Kms	95120-2791735/ 741/ 667/ 2700427	0120 2791737
45	Ghaziabad	GZB	Ganesh Nursing Home, GZB	Pvt	2 kms	95120-2792809/ 10/ 11 , 0120-4183900-30 lines	0120 2792982
46	Ghaziabad	GZB	Yashodha Nursing Home, Nehru Nagar, GZB	Pvt	1. 5 Kms	95120-2750001/ 4182000981 0143315	0120 2750001-4/ 2752168
47	Ghaziabad	GZB	Civil Hospital, GZB	Govt	1. 5 Kms	0120 2730038	nil

48	Ghaziabad	GZB	Narendra Mohan Hospital, GZB	Pvt	2 Kms from Gaziabad	95120-2657501/ 2657509	0120 2657546
49	Chipyana Buzurg Halt	CYZ	Yashodha Nursing Home, Nehru Nagar, GZB	Pvt	1. 5 Kms from GZB	95120-2750001/ 4182000981 0143315	0120 2750001-4/ 2752168
50	Chipyana Buzurg Halt	CYZ	Santosh Medical College, GZB	Pvt	3 Kms from GZB	0120-2791741/ 2791735/ 2741141-43/ 2741777	0120-2741140
51	Chipyana Buzurg Halt	CYZ	Ganesh Nursing Home, GZB	Pvt	2 kms from GZB	95120-2792809/ 10/ 11 , 0120-4183900-30 lines	0120 2792982
52	Chipyana Buzurg Halt	CYZ	Santosh Nursing Home, GZB	Pvt	3 Kms from GZB	95120-2791735/ 741/ 667/ 2700427	0120 2791737
53	Chipyana Buzurg Halt	CYZ	Civil Hospital, GZB	Govt	1. 5 Kms from GZB	0120 2730038	nil
54	Chipyana Buzurg Halt	CYZ	Narendra Mohan Hospital, GZB	Pvt	2 Kms from Gaziabad	95120-2657501/ 2657509	0120 2657546
DLI-SZM-PNP-KKDE SECTION							
1	Subzi Mandi	SZM	Tirath Ram Hospital, Rajpur Road, Delhi 110007	Pvt	2. 5 Kms	011-23970899/ 23972425	011-23953952
2	Subzi Mandi	SZM	St. Stephan's Hospital, Tis Hazari, Delhi 110007	Pvt	1Km	011 23966021-27/ 23958005/ 23977930	011-23932412
3	Subzi Mandi	SZM	Hindu Rao Hospital, Subzi Mandi,	Govt	3 Kms	011-23963355/ 23919476	011 23976714

			Delhi 110007				
4	Azadpur	DAZ	Jaipur Golden Hospital, Rohini	Pvt	4 Kms	011-27514510/ 27907000-20	011-27518121
5	Naya Azadpur	NDAZ	GTK Hospital, G. T. Road, Azadpur	Pvt	3 Kms	011-27677494/ 65164756	nil
6	Naya Azadpur	NDAZ	Gautam Nursing Home, G. T. Road, Adarshnagar	Pvt	3 Kms	011-27673367	nil
7	Naya Azadpur	NDAZ	Jain Medical Center, Shalimar Bagh, Delhi	Pvt	2 Kms	011-27483810	nil
8	Naya Azadpur	NDAZ	Jaipur Golden Hospital, Rohini	Pvt	4 Kms	011-27514510/ 27907000-20	011-27518121
9	Badli	BHD	Raj Nursing Home & Orthopedic center	Pvt	0. 5 Kms from Badli	011 27835148/ 49/ 27835055/ 9811116561	nil
10	Badli	BHD	Patliputra Nursing Home	Pvt	1 Km	011 27832174/ 2708/ 9810156255	nil
11	Badli	BHD	City Hospital, Main Bazar	Pvt	1 Km	011 27835870	nil
12	Kherakalan	KHKN	Raj Nursing Home & Orthopedic center	Pvt	0. 5 Kms from Badli	011 27835148/ 49/ 27835055/ 9811116561	nil

13	Narela	NUR	MCD Dispensary, Lampur Road	Govt. primary health care & chest clinic	0. 5 Km	011 2728 2267	nil
14	Narela	NUR	Satyawadi Raja Harishchander Govt Hospital,	Govt	3 Km	011 27787304/ 27783906	011 27787 305
15	Rathdana	RDDE	Hindu Charitable Hospital, Industrial Area, SNP	Pvt (Charitable)	1 Km from Sonipat	0130 2213088/ 453	nil
16	Rathdana	RDDE	Janta Hospital, Anaj Mandi	Pvt	0. 5 Kms from Sonipat	0130 2247077/ 2251345/ 9812303197	nil
17	Rathdana	RDDE	Civil Hospital, Bahalgarh Road, Sonipat	Govt	2. 5Kms from Sonipat	0130 2231931/ 2235834	nil
18	Harsana Kalan Halt	HNN	Hindu Charitable Hospital, Industrial Area, SNP	Pvt (Charitable)	1 Km from Sonipat	0130 2213088/ 453	nil
19	Harsana Kalan Halt	HNN	Janta Hospital, Anaj Mandi	Pvt	0. 5 Kms from Sonipat	0130 2247077/ 2251345/ 9812303197	nil
20	Harsana Kalan Halt	HNN	Civil Hospital, Bahalgarh Road, Sonipat	Govt	2. 5Kms from Sonipat	0130 2231931/ 2235834	nil

21	Sonipat	SNP	Hindu Charitable Hospital, Industrial Area, SNP	Pvt (Charitable)	1 Km from Sonipat	0130 2213088/ 453	nil
22	Sonipat	SNP	Janta Hospital, Anaj Mandi	Pvt	0. 5 Kms from Sonipat	0130 2247077/ 2251345/ 9812303197	nil
23	Sonipat	SNP	Civil Hospital, Bahalgarh Road, Sonipat	Govt	2. 5Kms from Sonipat	0130 2231931/ 2235834	nil
24	Sonipat	SNP	ESI Hospital, Kachay Quarter	Govt	5 Kms	0130 2243489/ 9996085496	nil
25	Sonipat	SNP	City Hospital, Gohana Road	Pvt	5 Kms	0130 2242253/ 9812043288	nil
26	Sonipat	SNP	Handa Nursing Home, Sarang Road	Pvt	5 Kms	0130 2240170/ 2240174/ 2242174	nil
27	Sonipat	SNP	Chabbra Nursing Home, Model Town	Pvt	1 Km	0130 2240737/ 9812591737	nil
28	Sonipat	SNP	Mittal Nursing Home, Model Town	Pvt	1 Km	0130 2242533/ 9896484138	nil
29	Sonipat	SNP	Saxena Hospital, sector 14	Pvt	2 Kms	0130 2232211/ 2218811/ 9812818811 / 9416051211	0130 2231211
30	Sandal Kalan	SNKL	Hindu Charitable Hospital, Industrial Area, SNP	Pvt (Charitable)	1 Km from Sonipat	0130 2213088/ 453	nil
31	Sandal Kalan	SNKL	Janta Hospital, Anaj Mandi	Pvt	0. 5 Kms from Sonipat	0130 2247077/ 2251345/ 9812303197	nil

32	Sandal Kalan	SNKL	Civil Hospital, Bahalgarh Road, Sonipat	Govt	2. 5Kms from Sonipat	0130 2231931/ 2235834	nil
33	Rajugarhi Halt	RUG	Hindu Charitable Hospital, Industrial Area, SNP	Pvt (Charitable)	1 Km from Sonipat	0130 2213088/ 453	nil
34	Rajugarhi Halt	RUG	Janta Hospital, Anaj Mandi	Pvt	0. 5 Kms from Sonipat	0130 2247077/ 2251345/ 9812303197	nil
35	Rajugarhi Halt	RUG	Civil Hospital, Bahalgarh Road, Sonipat	Govt	2. 5Kms from Sonipat	0130 2231931/ 2235834	nil
36	Gannaur	GNU	Civil Hospital, Gannaur	Govt	1 Km	60131	nil
37	Bhodwal mazri	BDMJ	Civil Hospital SAMALKHA	Govt	5Kms	0180-2572196	nil
38	Samalkha	SMK	CHC Hospital, Bhapra Road, Samalkha	Govt	2 Kms	0180-2572196	nil
39	Samalkha	SMK	ISH HOSP, Samalkha	PVT	1 Km	0180-2572452	nil
40	Samalkha	SMK	Goyal Health Center, Gulab Road, Samalkha	Pvt	1 Km	0180-2570811	nil
41	Diwana	DWNA	Madan Hospital Panipat	Pvt	10 Kms from Panipat	0180-2697491/ 2697786	nil
42	Diwana	DWNA	Hydrabadi Hospital	Pvt	10 Kms from Panipat	0180-2638031/ 2643329/ 4009091	nil
43	Diwana	DWNA	Batra Hospital Panipat	Pvt	10 Kms from Panipat	0180-2697888	nil

44	Diwana	DWNA	Prem Hospital	Pvt	10 Kms from Panipat	0180-4090700/ 09812030191	nil
45	Diwana	DWNA	General Hospital, Panipat	Govt	10 Kms from Panipat	0180-2645454/ 2638403	nil
46	Panipat	PNP	Sanjivani Nursing Home	Pvt	2 Kms	0180-2632642	nil
47	Panipat	PNP	Madan Hospital	Pvt	1 Km	0180-2697491/ 2697786	nil
48	Panipat	PNP	Hydrabadi Hospital	Pvt	2 Kms	0180-2643329/ 2638031/ 4009091	nil
49	Panipat	PNP	Batra Hospital	Pvt	2 Kms	0180-2697888	nil
50	Panipat	PNP	PREM HOSPITAL	PVT	2 Kms	0180-4090700	nil
51	Panipat	PNP	General Hospital, Panipat	Govt	2 Kms	0180-2645454/ 2638403	nil
52	Babarpur	BBDE	Madan Hospital	Pvt	1 Km	0180-2697491	nil
53	Babarpur	BBDE	Hydrabadi Hospital	Pvt	6 Kms from Panipat	0180-2638031/ 2643329/ 4009091	nil
54	Babarpur	BBDE	Batra Hospital	Pvt	6 Kms from Panipat	0180-2697888	nil
55	Babarpur	BBDE	PREM Hospital	Pvt	6 Kms from Panipat	0180-4090700/ 9812030191	nil
56	Babarpur	BBDE	General Hospital, Panipat	Govt	6 Kms from Panipat	01802645454	nil
57	Babarpur	BBDE	Sanjivani Nursing Home	Pvt	6 Kms from Panipat	0180-2632642	nil
58	Kohand Halt	KFU	Civil Hospital, Gharaunda	Govt	5 from Gharaunda	01748-252289	nil
59	Gharunda	GRA	Civil Hospital,	Govt	1 Km	01748-252289	nil

			Gharaunda				
60	Gharunda	GRA	O. P. General Hospital, Gharaunda	Pvt	1 Km	01748-252345	nil
61	Bhaini Kurd	BZK	Civil Hospital, Karnal	Govt	7 Kms from Karnal	0184-2268811/ 2267702	nil
62	Karnal	KUN	Civil Hospital, Karnal	Govt	2 Kms	0184-/ 2268811226 7702/ 2268775	nil
63	Karnal	KUN	Mahavi Dal Hospital	Pvt	1 Km	0184-2254056/ 2252401	nil
64	Baija Jattan	BZJT	ARPANA Hospital, Madhuban	Pvt	2 Kms	0184-2380801/ 2/ 3	nil
65	Taraori	TRR	Civil Hospital, Taraori	Govt	1 Km	01745-242322	nil
66	Nilokheri	NLKR	Civil Hospital, Nilokheri	Govt	1Km	01745-245101	nil
67	Nilokheri	NLKR	PARNAMI HOSP Nilokheri	Pvt	1KM	01745-245436	nil
68	Amin	AMN	LNJP Hospital, Kurukshetra	Govt	8 km from Kurukshetra	01744-293580/ 290333-R	nil
69	Kurukshetra Jn	KKDE	Nagpal Nursing Home	Pvt	1 Km	01744-292445	nil
70	Kurukshetra Jn	KKDE	LNJP Hospital, Kurukshetra	Govt	1 Km	01744-293580/ 290333-R	nil
71	Kurukshetra Jn	KKDE	Singal Nursing Home, Near Tele Exchange	Pvt	3 Kms	01744-222022/ 224522-R	nil
72	Doda Kheri	DHKR	Nagpal Nursing Home	Pvt	1 Kmsfrom Kurukshetra	01744-292445	nil

73	Doda Kheri	DHKR	LNJP Hospital, Kurukshetra	Govt	1 Kms from Kurukshetra	01744-293580	nil
74	Doda Kheri	DHKR	Singal Nursing Home, Near Tele Exchange, Kurukshetra	Pvt	3 Kms from Kurukshetra	01744-22022/ 224522	nil
75	Dhirpur	DPP	Nagpal Nursing Home	Pvt	1 Kms from Kurukshetra	01744-292445	nil
76	Dhirpur	DPP	LNJP Hospital, Kurukshetra	Govt	1 Kms from Kurukshetra	01744-293580	nil
77	Dhirpur	DPP	Singal Nursing Home, Near Tele Exchange, Kurukshetra	Pvt	3 Kms from Kurukshetra	01744-222022/ 224522-R	nil
78	Dhola Majra	DHZM	Nagpal Nursing Home	Pvt	1 Kms from Kurukshetra	01744-292445	nil
79	Dhola Majra	DHZM	LNJP Hospital, Kurukshetra	Govt	1 Kms from Kurukshetra	01744-293580	nil
80	Dhola Majra	DHZM	Singal Nursing Home, Near Tele Exchange, Kurukshetra	Pvt	3 Kms from Kurukshetra	01744-222022	nil

81	Shahbad Markanda	SHZM	Nagpal Nursing Home	Pvt	1 Kms from Kurukshetra	01744-292445	nil
82	Shahbad Markanda	SHZM	LNJP Hospital, Kurukshetra	Govt	1 from Kurukshetra	01744-293580	nil
83	Shahbad Markanda	SHZM	Singal Nursing Home, Near Tele Exchange, Kurukshetra	Pvt	3 Kms from Kurukshetra	01744-222022	nil
84	Mohri	MOY	Divisional Hospital, Ambala Div.	Govt	1 Kms from Ambala	0171-2610093/ 034-102-RLY	0171 2610266
DLI-SSB-ROK-JHI SECTION							
1	Delhi Kishanganj	DKZ	Hindu Rao Hospital, Subzi Mandi, Delhi 110007	Govt	3 Kms	011-23963355/ 23919476	011 23976714
2	Delhi Kishanganj	DKZ	St. Stephan's Hospital, Tis Hazari, Delhi 110007	Pvt	1Km	011 23966021-27/ 23958005/ 23977930	011-23932412
3	Delhi Kishanganj	DKZ	Tirath Ram Hospital, Rajpur Road, Delhi 110007	Pvt	2. 5 Kms	011-23970899/ 23972425	011-23953952
4	Delhi Kishanganj	DKZ	Jeevan Mala Hospital, New Rohtak road	Pvt	1 Km	011 23511474, 75, 76, 77	011 23670347
5	Shakurbasti	SSB	M. G. S. Hospital, West Punjabi	Pvt	1 Km	011-45111431/ 25226100-03/	011 25224529

			Bagh			9313119449	
6	Shakurbasti	SSB	Maharaja Agarsen Hospital, Punjabi Bagh	Pvt	1 Km	011-25226645/46/40777777	nil
7	Shakurbasti	SSB	BHAGWAN MAHAVIR HOSPITAL, PITAMPURA	Govt	1. 5 Kms	011-27034537/270339440/9717293545	011 27034540
8	Shakurbasti	SSB	Saroj Hospital, Rohini	Pvt	4 Kms	011-27903333/47903333	011-27556275
9	Shakurbasti	SSB	Jaipur Golden Hospital, Rohini	Pvt	4 Kms	011-27514510/27907000-20	011-27518121
10	Shakurbasti	SSB	BHAGWAN MAHAVIR HOSPITAL, Rohini	Pvt	4 Kms	011-27550441-45	011-27866233
11	Shakurbasti	SSB	Sanjay Gandhi Hospital, Mangolpuri	Govt	6 Kms	011 27914171/27921117, 27900101	011 27924403
12	Shakurbasti	SSB	Dr B R Ambedekar Hospital, Sector 6, Rohini	Govt	6 Kms	011 27058105/06/ 07	na
13	Shakurbasti	SSB	Bhagwati Hospital, Rohini	Pvt	8 Kms	011 43126000	011 43126000
14	Shakurbasti	SSB	Sunder Lal Jain Hospital, Ashoke Vihar	Pvt	8 Kms	011 47030900/47030910	na
15	Shakurbasti	SSB	Babu Jagjivan Ram Hospital, Jahangirpuri	Govt	10nKms	011 27636326/27636002	011 27631610

16	Mangolpuri	MGLP	M. G. S. Hospital, West Punjabi Bagh	Pvt	1 Km	011-45111431/ 25226100-03/ 9313119449	011 25224 529
17	Mangolpuri	MGLP	Maharaja Agarsen Hospital, Punjabi Bagh	Pvt	1 Km	011-25226645/ 46/ 40777777	nil
18	Mangolpuri	MGLP	BHAGWAN MAHAVIR HOSPITAL, PITAMPURA	Govt	1. 5 Kms	011-27034537/ 270339440/ 9717293545	011 27034 540
19	Mangolpuri	MGLP	Saroj Hospital, Rohini	Pvt	4 Kms	011-27903333/ 47903333	011-27556 275
20	Mangolpuri	MGLP	Jaipur Golden Hospital, Rohini	Pvt	4 Kms	011-27514510/ 27907000-20	011-27518 121
21	Mangolpuri	MGLP	BHAGWAN MAHAVIR HOSPITAL, Rohini	Pvt	4 Kms	011-27550441-45	011-27866 233
22	Mangolpuri	MGLP	Sanjay Gandhi Hospital, Mangolpuri	Govt	6 Kms	011 27914171/ 27921117, 27900101	011 27924 403
23	Mangolpuri	MGLP	Dr B R Ambedekar Hospital, Sector 6, Rohini	Govt	6 Kms	011 27058105/ 06/ 07	na
24	Mangolpuri	MGLP	Bhagwati Hospital, Rohini	Pvt	8 Kms	011 43126000	011 43126 000
25	Mangolpuri	MGLP	Sunder Lal Jain Hospital, Ashoke Vihar	Pvt	8 Kms	011 47030900/ 47030910	na
26	Mangolpuri	MGLP	Babu Jagjivan Ram Hospital, Jahangirpuri	Govt	10nKms	011 27636326/ 27636002	011 27631 610

27	Nangloi	NNO	Maharaja Agarsen Hospital, Punjabi Bagh	Pvt	1 Km	011-25226645/46/40777777	nil
28	Mundka Halt	MOC	Maharaja Agarsen Hospital, Punjabi Bagh	Pvt	1 Km	011-25226645/46/40777777	nil
29	Ghevra	GHE	Delhi Hospital, Bahadurgarh	Pvt	2 Kms from BGZ	951276-230670/2310607	nil
30	Ghevra	GHE	Civil Hospital, Bahadurgarh	Govt	2 Kms from Bahadurgarh	951276-230294	nil
31	Ghevra	GHE	Mission Hospital, Bahadurgarh	Pvt	1 Kms	01276 - 237800/236859/234800	01276 - 234800
32	Bahadurgarh	BGZ	Brahm shakti Hospital, Bahadurgarh	Pvt	2 Kms	01276-236666/231336	01276 - 235666
33	Bahadurgarh	BGZ	Jeevan Jyoti Hospital, Bahadurgarh	Pvt	4 Kms	01276267167/267070	01276 - 267167
34	Bahadurgarh	BGZ	Delhi Hospital, Bahadurgarh	Pvt	2 Kms	951276-230670/2310607	nil
35	Bahagurgarh	BGZ	Civil Hospital, Bahadurgarh	Govt	2 Kms	951276-230294	nil
36	Bahagurgarh	BGZ	Mission Hospital, Bahadurgarh	Pvt	1 Kms	01276 - 237800/236859/234800	01276 - 234800
37	Asudah	ASE	Delhi Hospital, Bahadurgarh	Pvt	2 Kms from BGZ	951276-230670/2310607	nil
38	Asudah	ASE	Civil Hospital, Bahadurgarh	Govt	2 Kms from Bahadurgarh	951276-230294	nil

39	Asudah	ASE	Mission Hospital, Bahadurgarh	Pvt	1 Kms	01276 - 237800/ 236859/ 234800	01276 - 234800
40	Rohad Nagar Halt	ROY	Delhi Hospital, Bahadurgarh	Pvt	2 Kms from BGZ	951276-230670/ 2310607	nil
41	Rohad Nagar Halt	ROY	Civil Hospital, Bahadurgarh	Govt	2 from Bahadurgarh	951276-230294	nil
42	Rohad Nagar Halt	ROY	Mission Hospital, Bahadurgarh	Pvt	1 Kms	01276 - 237800/ 236859/ 234800	01276 - 234800
43	Sampla	SPZ	Civil Hospital, Sampla	Govt	1 Km	01262-2218699	nil
44	Ismaila Haryana	ISM	Civil Hospital, Rohtak	Govt	1. 5 Kms from Rohtak	01262 247657/ 251334	nil
45	Ismaila Haryana	ISM	Medical College Rohtak	Govt	1 Kms from Rohtak	01262 211302/ 211304	01262 211308
46	Kharawar	KRZ	Medical College Rohtak	Govt	1 Kms from Rohtak	01262 211302/ 211304	01262 211308
47	Kharawar	KRZ	Civil Hospital, Rohtak	Govt	1. 5 Kms from Rohtak	01262 247657/ 251334	nil
48	Astal Bohar	ABO	Medical College Rohtak	Govt	1 Kms from Rohtak	01262 211302/ 211304	01262 211308
49	Astal Bohar	ABO	Civil Hospital, Rohtak	Govt	1. 5 Kms from Rohtak	01262 247657/ 251334	nil
50	Rohtak Junction	ROK	Medical College Rohtak	Govt	1 Kms from Rohtak	01262 211302/ 211304	01262 211308
51	Rohtak Junction	ROK	Civil Hospital, Rohtak	Govt	1. 5 Kms from Rohta	01262 247657/ 251334	nil

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52	Rohtak Junction	ROK	City Heart Clinic	Pvt	1 Km	01262 268335	nil
53	Rohtak Junction	ROK	Dr Ashoke Gupta Clinic	Pvt	1 Km	01262 269422	nil
54	Rohtak Junction	ROK	Oxygen Multispeciality Hospital	Pvt	1. 5 Km	01262 236225	nil
55	Sasmar Gopalpur	SMF	Medical College Rohtak	Govt	1 Kms from Rohtak	01262 211302/ 211304	01262 211308
56	Sasmar Gopalpur	SMF	Civil Hospital, Rohtak	Govt	1. 5 Kms from Rohtak	01262 247657/ 251334	nil
57	Karainthi	KHV	Medical College Rohtak	Govt	1 Kms from Rohtak	01262 211302/ 211304	01262 211308
58	Karainthi	KHV	Civil Hospital, Rohtak	Govt	1. 5 Kms from Rohtak	01262 247657/ 251334	nil
59	Kila Zafargarh	KZR	Civil Hospital, Rohtak	Govt	1. 5 Kms from Rohtak	01262 247657/ 251334	nil
60	Kila Zafargarh	KZR	Medical College Rohtak	Govt	1 Kms from Rohtak	01262 211302/ 211304	01262 211308
61	Julana	JNA	Civil Hospital, Julana	Govt	1 Km	01683-274200	nil
62	Jai Jai Wanti	JJT	Civil Hospital, Julana	Govt	6 Kms from Jai Jai Wanti	01683-274200	nil
63	Kinana	KIU	Nath Nursing Home, Safidon Gate,	Pvt	5 Kms from JHI	01681 255879/ 256007/ 9416235503	01681 255879

			JHI				
64	Kinana	KIU	Civil Hospital, Gohana Road, JHI	Govt	7 Kms from JHI	01681 249816	1681 249816
65	Kinana	KIU	Maharaja Agarsain Hospital, Gohana Road, JHI	Pvt	5 Kms from JHI	01681 255036	nil
66	Kinana	KIU	Kharab Hospital, Gohana Road, JHI	Pvt	7 Kms from JHI	01681 257435/ 255816	nil
67	Bishanpur Haryana	BSPH	Nath Nursing Home, Safidon Gate, JHI	Pvt	5 Kms from JHI	01681 255879/ 256007/ 9416235503	01681 255879
58	Bishanpur Haryana	BSPH	Civil Hospital, Gohana Road, JHI	Govt	7 Kms from JHI	01681 249816	1681 249816
69	Bishanpur Haryana	BSPH	Kharab Hospital, Gohana Road, JHI	Pvt	7 Kms from JHI	01681 257435/ 255816	nil
70	Bishanpur Haryana	BSPH	Maharaja Agarsain Hospital, Gohana Road, JHI	Pvt	5 Kms from JHI	01681 255036	nil
71	Jind Junction	JHI	Civil Hospital, Gohana Road, JHI	Govt	7 Kms	01681 249816	1681 249816
72	Jind Junction	JHI	Kharab Hospital, Gohana Road, JHI	Pvt	7 Kms	01681 257435/ 255816	nil

73	Jind Junction	JHI	Maharaja Agarsain Hospital, Gohana Road, JHI	Pvt	5 Kms	01681 255036	nil
74	Jind Junction	JHI	Nath Nursing Home, Safidon Gate, JHI	Pvt	5 Kms	01681 255879/ 256007/ 9416235503	01681 255879
75	Barsola	BZO	Kharab Hospital, Gohana Road, JHI	Pvt	7 Kms from JHI	01681 257435/ 255816	nil
76	Barsola	BZO	Civil Hospital, Gohana Road, JHI	Govt	7 Kms from JHI	01681 249816	1681 249816
77	Barsola	BZO	Maharaja Agarsain Hospital, Gohana Road, JHI	Pvt	5 kms from JHI	01681 255036	nil
78	Barsola	BZO	Nath Nursing Home, Safidon Gate, JHI	Pvt	5 Kms from JHI	01681 255879/ 256007/ 9416235503	01681 255879
79	Uchana	UCA	CHC, Uchana	Govt	3 Kms	01684-230273	01684 230273
80	Ghaso	NRW	Arora Nursing Home, NRW	Pvt	2 Kms from NRW	01684-243370 / 09416388160	nil
81	Ghaso	NRW	Singla Nursing Home, NRW	Pvt	0. 5 Kms from NRW	01684-240159/ 9416178658	nil
82	Ghaso	NRW	Khatri Hospital, Bus stand Road, NRW	Pvt	1 Km from NRW	01684-240769/ 09355414222	nil

83	Ghaso	NRW	Narwana Civil Hospital, Near Old Bus Stand	Govt	2 Kms from NRW	01684-240362	01684-240362
84	Narwana Junction	NRW	Narwana Civil Hospital, Near Old Bus Stand	Govt	2 Kms	01684-240362	01684-240362
85	Narwana Junction	NRW	Khatri Hospital, Bus stand Road,	Pvt	1 Km	01684-240769/ 09355414222	nil
86	Narwana Junction	NRW	Singla Nursing Home	Pvt	0. 5 Kms	01684-240159/ 9416178658	nil
87	Narwana Junction	NRW	Arora Nursing Home	Pvt	2 Kms	01684-243370 / 09416388160	nil
88	Dharodi	DHY	Khatri Hospital, Bus stand Road,	Pvt	1 Km from NRW	01684-240769/ 09355414222	nil
89	Dharodi	DHY	Narwana Civil Hospital, Near Old Bus Stand	Govt	2 Kms from NRW	01684-240362	01684-240362
90	Dharodi	DHY	Arora Nursing Home, NRW	Pvt	2 Kms from NRW	01684-243370 / 09416388160	nil
91	Dharodi	DHY	Singla Nursing Home	Pvt	0. 5 Kms from NRW	01684-240159/ 9416178658	nil
92	Dharamtan Sahib	DTN	Narwana Civil Hospital, Near Old Bus Stand	Govt	2 Kms from NRW	01684-240362	01684-240362
93	Dharamtan Sahib	DTN	Khatri Hospital, Bus stand	Pvt	1 Km from NRW	01684-240769/ 09355414222	nil

			Road,				
94	Dharamtan Sahib	DTN	Arora Nursing Home	Pvt	2 Kms from NRW	01684-243370 / 09416388160	nil
95	Dharamtan Sahib	DTN	Singla Nursing Home, NRW	Pvt	0. 5 Kms from NRW	01684-240159/ 9416178658	nil
96	Kalwan Halt	KLW	Civil Hospital Tohana	Govt	3. 5 Kms from TUN	01692-230061	01692-230061
97	Tohana	TUN	Civil Hospital Tohana	Govt	3. 5 Kms	01692-230061	01692-230061
98	Tohana	TUN	Kakkar Hospital, Milan Chowk, TUN	Pvt	2 Kms	01692 230732	nil
99	Tohana	TUN	Rajasthan Medical Center, Chandigarh Road, TUN	Pvt	2 Kms	01692 230840	nil
100	Tohana	TUN	Manav Sewa Sangh Hospital, TUN	Pvt	2 Kms	01692 231631	nil
101	Himmatpura	HMO	Civil Hospital, Near Bus stand, Jahakal	Govt	1 Km from JHL	01692 252166	01692252166
102	Jakhal Junction	JHL	Civil Hospital, Near Bus stand, Jahakal	Govt	1 Km	01692 252166	01692252166
103	Jakhal Junction	JHL	Singla Hospital, Opp Bus stand, JHL	Pvt	I Km	01692 252199	nil
DLI-KEX-SMQL-SRE SECTION							

1	Betahazipur Halt	BHHZ	GURU TEG BAHADUR HOSPITAL, DILSHAD GARDEN	Govt	2. 5KM from DSA	011-22588383, 22692222, 22586262	011 22581928
2	Betahazipur Halt	BHHZ	Swami Dayanand Hospital, Delhi 110032	Govt	1 Km from DSA	011-22581031/ 22581036/ 22582512, Extn 277	011 22583809
3*	Betahazipur Halt	BHHZ	Gupta Nursing Home, 25 Raj Block, Naveen Shahdara	Pvt	6 Kms from Shahdara	011-22322218	nil
4	Betahazipur Halt	BHHZ	East Delhi Medical Center, 1/ 550 Mansarovar Park, G. T. Road, Delhi	Pvt	1 Km from DSA	011-22596736, 22536736, 22583204, 22124760	011 22596736
5	Noli	NO	GURU TEG BAHADUR HOSPITAL, DILSHAD GARDEN	Govt	2. 5KM from DSA	011-22588383, 22692222, 22586262	011 22581928
6	Noli	NO	Swami Dayanand Hospital, Delhi 110032	Govt	1 Km	011-22581031/ 22581036/ 22582512, Extn 277	011 22583809
7	Noli	NO	Gupta Nursing Home, 25 Raj Block, Naveen	Pvt	6 Kms from Shahdara	011-22322218	nil

			Shahdara				
8	Noli	NO	East Delhi Medical Center, 1/ 550 Mansarovar Park, G. T. Road, Delhi	Pvt	1 Km from DSA	011-22596736, 22536736, 22583204, 22124760	011 22596 736
9	Nusrabad Kharkhari Halt	NTG	GURU TEG BAHADUR HOSPITAL, DILSHAD GARDEN	Govt	2. 5KM from DSA	011-22588383, 22692222, 22586262	011 22581 928
10	Nusrabad Kharkhari Halt	NTG	Swami Dayanand Hospital, Delhi 110032	Govt	1 Km	011-22581031/ 22581036/ 22582512, Extn 277	011 22583 809
11	Nusrabad Kharkhari Halt	NTG	Gupta Nursing Home, 25 Raj Block, Naveen Shahdara	Pvt	6 Kms from Shahdara	011-22322218	nil
12	Nusrabad Kharkhari Halt	NTG	East Delhi Medical Center, 1/ 550 Mansarovar Park, G. T. Road, Delhi	Pvt	1 Km from DSA	011-22596736, 22536736, 22583204, 22124760	011 22596 736
13	Gotra Halt	GTR	PHC, Khekra	Govt	300 meters from KEX station	9319667923	nil

14	Fakarpur Halt	FAT	PHC, Khekra	Govt	300 meters from KEX station	9319667923	nil
15	Khekra	KEX	PHC, Khekra	Govt	300 meters	9319667923	nil
16	Khekra	KEX	Dr Anwar Clinic	Pvt	1 km	9319044537	nil
17	Khekra	KEX	Dr Lokesh Kumar clinic	Pvt	1 km	9412620663	nil
18	Khekra	KEX	Dr Rajiv Tyagi Nursing Home	Pvt	1 km	9759575256	nil
19	Khekra	KEX	Nidhi Clinic	Pvt	1 km	9412549368	nil
20	Sunerha Halt	SFA	PHC, Khekra	Govt	300 meters from KEX station	9319667923	nil
21	Ahera Halt	AHO	PHC, Baghpat	Govt	7 Kms from Khekra	0121-2220586/ 09412579007/ 09419655495	nil
22	Baghpat Road	BPM	PHC, Baghpat	Govt	2 Kms	0121-2220586/ 09412579007/ 09419655495	nil
23	Sujra Halt	SUJE	PHC, Baghpat	Govt	2 Kms from BPM	0121-2220586/ 09412579007/ 09419655495	nil
24	Alawalpur Idrispur Halt	AIH	PHC, Baghpat	Govt	2 Kms from BPM	0121-2220586/ 09412579007/ 09419655495	nil

25	Barka Halt	BADK	CHC, Baraut	Govt	1Km from Baraut	941184886	nil
26	Baraut	BTU	CHC, Baraut	Govt	1Km	941184886	nil
27	Baraut	BTU	AStha-Hosp.	Govt	2km	01234-2524276	01234-252427
28	Baraut	BTU	Akshaya-N. H.	pvt	2km	01234-263384	nil
29	Baraut	BTU	Anand-Hosp.	pvt	3km	01234-251556	nil
30	Baraut	BTU	Sanmati-Hosp.	Pvt	2. 5km	01234-262832	nil
31	Baraut	BTU	Murti-N. H.	pvt	2km	94100322-69	nil
32	Baraut	BTU	Jeevan-JyotiN. H.	pvt	2. 5km	01234-262046	nil
33	Baoli Halt	BAOL	CHC, Baraut	Govt	1Km from Baraut	941184886	nil
34	Quasi mpur Khe	KPKI	Add. PHC	Govt	2km from-KPKi STN	9997212200	nil
35	Budhp ur Halt	BDHA	CHC, Baraut	Govt	1Km from Baraut	941184886	nil
36	Budhp ur Halt	BDHA	Akshaya-N. H.	pvt	2km	01234-263384	nil
37	Alum Halt	AILM	Governm ent Hospital, Kandhla	Govt	6 Kms from Kandh la	01398-22211/ 9720583589	nil
38	Kandhl a	KQL	Governm ent Hospital, Kandhla	CHC-Govt	2 Kms	01398-22211/ 9720583589	nil
39	Khandr awali Halt	KZI	Governm ent Hospital, Kandhla	Govt	6 Kms from Kandh la	01398-22211/ 9720583589	nil
40	Gujra Balwa Halt	GLE	Get well Nursing Home, Shamli	Pvt	5 Kms from Shamli	01398-252055	nil
41	Gujra Balwa Halt	GLE	Umesh Nursing Home	Pvt	1 Kms	01398-251217	nil

42	Gujra Balwa Halt	GLE	Shri Shadi Lal Memorial Hospital	CHC-Govt.	2 Kms from SMQL	01398 250580/ 9412802140	nil
43	Shamli	SMQL	Get well Nursing Home	Pvt	2 Kms	01398-252055	nil
44	Shamli	SMQL	Umesh Nursing Home	Pvt	1 Kms	01398-251217	nil
45	Shamli	SMQL	Shri Shadi Lal Memorial Hospital	CHC-Govt.	2 Kms	01398 250580/ 9412802140	nil
46	Shamli	SMQL	Agarwal-N. H.	Pvt.	0. 5km	01398-250373/ 9358001787/ 9837005138/ 8979512723	
47	Shamli	SMQL	Shamli. -N. H.	pvt.	1km	01398-250694	nil
48	Shamli	SMQL	Vohra-N. H.	pvt	1. 5km	01398-250602	01398 251252
49	Shamli	SMQL	Gupta-N. H.	pvt	0. 75km	01398-250681	nil
50	Shamli	SMQL	Arogya-Sadan	Pvt	100 mtrs	01398-250809	nil
51	Silawar	SLWR	Get well Nursing Home, Shamli	Pvt	2 Kms from Shamli	01398 252055	nil
52	Silawar	SLWR	Umesh Nursing Home	Pvt	1 Kms from SMQL	01398-251217	nil
53	Silawar	SLWR	Shri Shadi Lal Memorial Hospital	CHC-Govt.	2 Kms from SMQL	01398 250580/ 9412802140	nil
54	Hind	HID	Agarwal-N. H.	Pvt.	0. 5km from SMQL	01398-250373/ 9358001787/ 9837005138/ 8979512723	

55	Hind	HID	Get well Nursing Home, Shamli	Pvt	2 Kms from Shamli	01398-252055	nil
56	Hind	HID	Shri Shadi Lal Memorial Hospital	CHC-Govt.	2 Kms from SMQL	01398 250580/ 9412802140	nil
57	Thana Bhawan Town	THBN	PHC, Thana Bhawan	Govt	3 Kms	963409202 3	nil
58	Nanota	NNX	Sugar Mill Hospital	Pvt	1Km	nil	nil
59	Nanota	NNX	Pudeer-Clinic	pvt	1km	9675913113	nil
60	Sona Arjunpur	SNAP	Community Health Center	Govt	1. 5 Kms from RPMN	01336-251237/ 9837150340	nil
61	Rampur Maniharan	RBMN	Community Health Center	Govt	1. 5 Kms	01336-251237/ 9837150340	nil
62	Rampur Maniharan	RPMN	Dr SA-Khan	pvt	1km	9927032715	nil
63	Bankia Halt	BHQL	Community Health Center	Govt	1. 5 Kms from RPMN	01336-251237/ 9837150340	nil
64	Manani	MNZ	Community Health Center	Govt	1. 5 Kms from RPMN	01336-251237/ 9837150340	nil
65	Manani	MNZ	Dr Ram-Singh clinic	pvt	100mtrs	8859545742	nil
66	Tapri	TDZ	Community Health Center	Govt	1. 5 Kms from RPMN	01336-251237/ 9837150340	nil
67	SRE	SRE	SDH-Rly-SRE	RLY	1km	0132-2726278/ 09760539501/ 09760539510	nil

DLI-DSA-GZB-MTC-MOZ SECTION							
1	Delhi	DLI	Hindu Rao Hospital, Subzi Mandi, Delhi 110007	Govt	3 Kms	011-23963355/ 23919476	011 23976 714
2	Delhi	DLI	St. Stephan's Hospital, Tis Hazari, Delhi 110007	Pvt	1Km	011 23966021-27/ 23958005/ 23977930	011-23932 412
3	Delhi	DLI	Aruna Asaf Ali Govt Hospital, 5 Rajpur Road, Delhi-54	Govt	2 Kms	011 23831524/ 23965532	011 23922 333
4	Delhi	DLI	Tirath Ram Hospital, Rajpur Road, Delhi 110007	Pvt	2. 5 Kms	011-23970899/ 23972425	011-23953 952
5	Delhi	DLI	Sant Parmanand Hospital, Near I. P. College, Shyam Nath Marg, Delhi 110054	Pvt	2. 5	011 23994401/ 23981252	011 23946 563/ 23974 706
6	Delhi	DLI	Sushruta Trauma Center, M. G. Road, Delhi 110054	Govt	2. 5 Kms	011-23983015/ 23096000	011 23983 016

7	New Delhi	NDLS	Loknayak Jaiprakash Narayain Hospital, Asaf Ali Road, New Delhi	Govt	2 Kms	011-27514161/ 23232400	011 23232 870
8	Shahdara	DSA	GURU TEG BAHADUR HOSPITAL, DILSHAD GARDEN	Govt	2. 5KM	011-22588383, 22692222, 22586262	011 22581 928
9	Shahdara	DSA	Swami Dayanand Hospital, Delhi 110032	Govt	1 Km	011-22581031/ 22581036/ 22582512, Extn 277	011 22583 809
10	Shahdara	DSA	Hedgewar Hospital, Karkardooma, New Delhi	Govt	4. 5 Km	011 22301148/ 1149/ 22303601	011 22393 154
11	Shahdara	DSA	SHANTI MUKUND HOSPITAL, KARKARDUMA, VIKAS MARG, DELHI-92	Pvt	5. 5KM	011-22371943, 22371928 to 1935	011-22378 251, 22371 935
12	Shahdara	DSA	Deepak Memorial Hospital	Pvt	1 km	011 22155555/ 22154449/ 22373380	11225 96736
13	Shahdara	DSA	East Delhi Medical Center, 1/ 550 Mansarovar Park,	Pvt	1 Km	011-22596736, 22536736, 22583204, 22124760	011 22596 736

			G. T. Road, Delhi				
14	Vivek Vihar	V V K	ESI Hospital, Jhilmil Colony, Shahdara	Govt	1 Km	011-22144891/ 22144960/ 22152264	nil
15	Vivek Vihar	V V K	SHANTI MUKUND HOSPITAL, KARKARDUMA, VIKAS MARG, DELHI-92	Pvt	1 KM	011-22371943, 22371928 to 1935	011-22378251, 22371935
16	Vivek Vihar	V V K	Swastik Hospital, C Block, Anand Vihar, Delhi 92	Pvt.	1 Km	011-22155100/ 22155200	nil
17	Sahibabad	SBB	Yashodha Nursing Home, Kaushambhi	Pvt	3 Kms	0120 4181900	0120 2777846/ 5
18	Sahibabad	SBB	Narendra Mohan Hospital, GZB	Pvt	2 Kms from Gaziabad	95120-2657501/ 2657509	0120 2657546
19	Sahibabad	SBB	ESI Hospital, SSB	Govt	2 kms	0120 2630096	nil
20	Sahibabad	SBB	Santosh Nursing Home, GZB	Pvt	3 Kms from GZB	95120-2791735/ 741/ 667/ 2700427	0120 2791737
21	Sahibabad	SBB	Ganesh Nursing Home, GZB	Pvt	7 Kms from Gaziabad	95120-2792809	nil
22	Ghaziabad	GZB	Santosh Medical College, GZB	Pvt	3 Kms	0120-2791741/ 2791735/ 2741141-43/	0120-2741140

						2741777	
23	Ghaziabad	GZB	Santosh Nursing Home, GZB	Pvt	3 Kms	95120-2791735/ 741/ 667/ 2700427	0120 2791737
24	Ghaziabad	GZB	Ganesh Nursing Home, GZB	Pvt	2 kms	95120-2792809/ 10/ 11 , 0120-4183900-30 lines	0120 2792982
25	Ghaziabad	GZB	Yashodha Nursing Home, Nehru Nagar, GZB	Pvt	1. 5 Kms	95120-2750001/ 4182000981 0143315	0120 2750001-4/ 2752168
26	Ghaziabad	GZB	Narendra Mohan Hospital, GZB	Pvt	2 Kms from Gaziabad	95120-2657501/ 2657509	0120 2657546
27	Ghaziabad	GZB	Civil Hospital, GZB	Govt	1. 5 Kms	0120 2730038	nil
28	Naya Gaziabad	GZN	Civil Hospital, GZB	Govt	1. 5 Kms from GZB	0120 2730038	nil
29	Naya Gaziabad	GZN	Santosh Nursing Home, GZB	Pvt	3 Kms from GZB	95120-2791735/ 741/ 667/ 2700427	0120 2791737
30	Naya Gaziabad	GZN	Ganesh Nursing Home, GZB	Pvt	2 kms from GZB	95120-2792809/ 10/ 11 , 0120-4183900-30 lines	0120 2792982
31	Naya Gaziabad	GZN	Shivam Nursing Home, Naya Ghaziabad	Pvt	1Km	95120-2821673	0120 2827505
32	Guldhar	GUH	Santosh Nursing Home, GZB	Pvt	3 Kms from GZB	95120-2791735/ 741/ 667/ 2700427	0120 2791737

33	Guldhar	GUH	Ganesh Nursing Home, GZB	Pvt	2 kms from GZB	95120-2792809/ 10/ 11 , 0120-4183900-30 lines	0120 2792982
34	Guldhar	GUH	Yashodha Nursing Home, Nehru Nagar, GZB	Pvt	1. 5 Kms	95120-2750001/ 4182000981 0143315	0120 2750001-4/ 2752168
35	Guldhar	GUH	Civil Hospital, GZB	Govt	1. 5 Kms from GZB	0120 2730038	nil
36	Duhai Halt	DHH	ESI Hospital, G. T. Road	Govt	1Km		nil
37	Duhai Halt	DHH	Sainik Hospital, Ordinance Factory	Govt	2 Kms	01232-254202	nil
38	Muradnagar	MUD	Sainik Hospital, Ordinance Factory	Govt	2 Kms	01232-254202	nil
29	Modinagar	MDNR	Sarvodaya Hospital	Pvt	2 Kms	01232-242991	0123224211 1
40	Modinagar	MDNR	Sivach Nursing Home	Pvt	1 Km	01232 244320/ 0921944472	nil
41	Modinagar	MDNR	Jaiprakash Nursing Home	Pvt	1 Km	9837568588	nil
42	Modinagar	MDNR	Priyadarshni Hospital	Pvt	2. 5 Kms	01232-244605	0123224863 2
43	Modingar	MDNR	Jeevan Hospital	Pvt	1. 5 Kms	01232-246838	0123224374 0
44	Modinagar	MDNR	Rukmani Modi Eye and General Hospital	Pvt	2 Kms	01232-243240	nil

45	Mohiudinpur	MUZ	Arya Nursing Home	Pvt	2 Kms from Modingar	01232-242811	nil
46	Mohiudinpur	MUZ	Sarvodaya Hospital	Pvt	2 Kms from Modinagar	01232-242991	01232242111
47	Mohiudinpur	MUZ	Priyadarshni Hospital	Pvt	2. 5 Kms from Modinagar	01232-244605	012322486 32
48	Partapur	PRTP	Vimal Shree Nursing Home, Rly Road	Pvt	0. 5 Kms from MTC	0121 2511689	nil
49	Partapur	PRTP	Subharti Medical College, Bypass Road,	Pvt	10 Kms from MTC	0121 2439112/ 2439150	nil
50	Partapur	PRTP	SVBP Hospital & LLRM Medical College, Meerut	Govt	10 Kms from MTC	0121 2760555/ 2763647/ 2760674	0121 2763647
51	Partapur	PRTP	Pyrelal Sharma Distt. Hospital, Ghanta Ghar, MTC	Govt	2 Kms from MTC	0121 2511029/ 01212522435/ 8171074444/ 09219558845/ 8171002115	0121 2420814
52	Meerut City	MTC	Vimal Shree Nursing Home, Rly Road	Pvt	0. 5 Kms	0121 2511689	nil
53	Meerut City	MTC	KMC Hospital & Research Center, 187 Baghpat Road	Pvt	2 Kms	0121 4002111/ 4002115	nil

54	Meerut City	MTC	SVBP Hospital & LLRM Medical College, Meerut	Govt	10 Kms	0121 2760555/ 2763647/ 2760674	0121 2763647
55	Meerut City	MTC	Pyrelal Sharma Distt. Hospital, Ghanta Ghar, MTC	Govt	2 Kms	0121 2511029/ 01212522435/ 8171074444/ 09219558845/ 8171002115	0121 2420814
56	Meerut City	MTC	Kailash Hospital & Maternity Home, Baghpat Road	Pvt	4 Kms	0121 2532776/ 2512832	nil
57	Meerut City	MTC	Subharti Medical College, Bypass Road,	Pvt	10 Kms	0121 2439112/ 2439150	nil
58	Meerut City	MTC	Baghpat Nursing Home, Baghpat Road	Pvt	2 Kms	0121 2512832	nil
59	Meerut City	MTC	Ashirwad Nursing Home, Baghpat Road	Pvt	2 KMS	0121 2511470	nil
60	Meerut Cantonment	MUT	Upkar Rathi Nursing Home, Sardhana Road	Pvt	1 Km	0121 2555882	nil
61	Meerut Cantonment	MUT	Ashutosh Hospital, Sardhana Road, Kankarkheda	Pvt	2 Km	0121 2630201	nil
62	Meerut Cantonment	MUT	Cantt General Hospital,	Govt	3. 5 Kms	0121 2661695	nil

			G T Road				
63	Meerut Cantonment	MUT	Military Hospital	Govt	0. 5 Kms	0121 2524771	nil
64	Meerut Cantt	MUT	Shanti Nursing Home, Shardhana Road, Meerut Cantt.	Pvt	0. 5 Kms	0121 2556532 / 2557016	nil
65	Meerut Cantt	MUT	Aggarwal Nursing Home, Baghpat Road	Pvt	1 Km	0121 2511298/ 2512699	nil
66	Pabli Khas	PQY	Sarvhit Hospital, Pallavpuram Ph I, PQY	Pvt	2 Kms from Pabli Khas	0121 2577576 (O)/ 2516631 (R)/ 9837098930	nil
67	Pabli Khas	PQY	Dr Kot Pal Hospital, Pallavpuram Ph II, Meerut	Pvt	2 Kms	0121 2576575/ 2575884	nil
68	Pabli Khas	PQY	G M Modi Hospital, Modipuram, PQY	Pvt	2. 5 from PQY	0121 2575597/ 2570750/ 9997230006	nil
69	Daurala	DELA	Primary Health Center, G. T. Road	Govt.	1 Km	nil	nil
70	Daurala	DELA	Sarvhit Hospital, Pallavpuram Ph I, PQY	Pvt	2 Kms from Pabli Khas	0121 2577576 (O)/ 2516631 (R)/ 9837098930	nil
71	Daurala	DELA	G M Modi Hospital, Modipuram, PQY	Pvt	2. 5 from PQY	0121 2575597/ 2570750/ 9997230006	nil

72	Sakhoti Tanda	SKF	Pooja Nursing Home	Pvt	0. 150 Kms	9837245229	nil
73	Sakhoti Tanda	SKF	Nangli Hospital	Pvt	7 Kms	9410458005/ 9917239377	nil
74	Khatauli	KAT	Jeet Nursing Home, G T Road, KAT	Pvt	I Km	01396 273209	nil
75	Khatauli	KAT	K M Hospital, Avas Vikas Colony, KAT	Pvt	1 Km	01396 273237/ 275577	nil
76	Khatauli	KAT	Primary Health Center, G. T. Road, Khatauli	Govt	1 Km	922273289 / 9634092009	nil
77	Mansurpur	MSP	Sikha Jain Green Chamber Hospital, Nai Mandi Muzaffar nagar	Pvt	1. 5 Kms	0131 2606672	nil
78	Mansurpur	MSP	Gupta Nursing Home	Pvt	1 Km from MOZ	0131 3290777/ 2621020	nil
79	Mansurpur	MSP	Zilla Hospital, Sarbat Gate	Govt	0. 5 Kms from MOZ	0131 2440248/ 2440966/ 2440560(R-CMS)/ 2635640 (R-CMO)	0131 2440248 (CMS) / 2440966 (CMO)
80	Jarauda Nara	JDW	Zilla Hospital, Sarbat Gate	Govt	0. 5 Kms from MOZ	0131 2440248/ 2440966/ 2440560(R-CMS)/ 2635640 (R-CMO)	0131 2440248 (CMS) / 2440966 (CMO)

81	Jarauda Nara	JDW	Gupta Nursing Home	Pvt	1 Km from MOZ	0131 3290777/ 2621020	nil
82	Jarauda Nara	JDW	Zilla Hospital, Sarbat Gate	Govt	0. 5 Kms from MOZ	0131 2440248/ 2440966/ 2440560(R-CMS)/ 2635640 (R-CMO)	0131 2440248 (CMS) / 2440966 (CMO)
83	Muzaffarnagar	MOZ	Gupta Nursing Home	Pvt	1 Km	0131 3290777/ 2621020	nil
84	Muzaffarnagar	MOZ	Zilla Hospital, Sarbat Gate	Govt	0. 5 Kms	0131 2440248/ 2440966/ 2440560(R-CMS)/ 2635640 (R-CMO)	0131 2440248 (CMS) / 2440966 (CMO)
85	Muzaffarnagar	MOZ	Medical College, Muzaffarnagar	Govt	2 Kms	01396-252702/ 252704	01396 252704
86	Muzaffarnagar	MOZ	Sikha Jain Green Chamber Hospital, Nai Mandi Muzaffarnagar	Pvt	1. 5 Kms	0131 2606672	nil
DEE-RE SECTION							
1	Delhi Sarai Rohila	DEE	Jeevan Nursing Home, New Rohtak road-New Delhi	Pvt	1 km	011 42430246, 42430247	011 25851939
2	Delhi Sarai Rohila	DEE	Jeevan Mala Hospital, New Rohtak road	Pvt	1 Km	011 23511474, 75, 76, 77	011 23670347

3	Delhi Sarai Rohila	DEE	Sir Ganga Ram Hospital, Rajinder Nagar	Pvt	2 Kms	011 25735205, 06, 07, 011 25861463	
4	Delhi Sarai Rohila	DEE	B. L. Kapoor Hospital, Pusa Road	Pvt	3 Kms	01130403040, 5	011 30653 016
5	Delhi Sarai Rohila	DEE	Jessa Ram Hospital, Pusa Road	Pvt	3 Kms	011 45013293, 45013222, 09717896017	na
6	Delhi Cant	DEC	Base Hospital Cantonment Area	Govt	2 Kms	011-25693421, 25693422, 23, 24	nil
7	Delhi Cant	DEC	Army Hospital, R&R Hospital	Govt	2 Kms	011 23338190, 99	nil
8	Delhi Cant	DEC	Deen Dayal Upadhyaya Hospital	Govt	3 Kms	011-25496320, 25125393	nil
9	Delhi Cant	DEC	Mata Chanan Devi	Govt	5 Kms	011-25554702	nil
10	Palam	PM	Saroha Hospital, Palam Colony,	Pvt	1 Km	011 25083746	nil
11	Palam	PM	Sunil Nursing Home, PM Railway stn rd	Pvt	1 Km	011 25367248, 25360645	nil
12	Bijwasan	BWSN	BSF Camp Chawala, Hospital	Govt	6 Kms	011 253177414, ext-211	nil
13	Gurgaon	GGN	Medanta. The Medicity, Sector 38, Gurgaon	Pvt	6 Km	0124-4141414	0124-4834111

14	Gurgaon	GGN	Artemis Medicare , Sec 51, Gurgaon	Pvt	7 Km	0124-6767999	0124-6767000
15	Gurgaon	GGN	Civil Hospital, Opposite Municipal Corporation, Gurgaon	Govt.	4 Km	0124-2321121	
16	Gurgaon	GGN	Kalyani Hospital, DLI Road, Gurgaon	Pvt	5 Km	0124-2303101 to 03	
17	Gurgaon	GGN	Paras Hospital, C1-Sushant Lok, Sector 43, Gurgaon	Pvt	12 Km	0124-4585555	0124-4585572
18	Garhi Harsaru	GHH	Primary Health Center, Garhi Harsaru	Govt	1 Km	0124 2276263	nil
19	Farukh nagar	FN	Rural Community health Center	Govt	2 Kms	0124 2375378	nil
20	Pataudi Road	PTRD	Chiranjivi Mandi, Hailey Mandi		0. 5Km	0124-2670515	nil
21	Pataudi Road	PTRD	Mahavir Lok kalyan Hospital, Hailey Mandi		1 Km	0124 2670516	nil
22	Ichapuri	IHP	Civil dispensary, Devdas		1 KM		NIL

UMB DIVISION

Sr No	Section	Station	Name & address of Hospital	City	Distance Km	STD-Phone no	Mobile	Blood Bank
1	BTI-SGNR	BWX	Red Cross Health Unit, Balluana	Balluana	5	Nil	Nil	
2	BTI-SGNR	BHX	Red Cross Health Unit, Balluana	Balluana	2	Nil	Nil	
3	BTI-SGNR	KRSH	Red Cross Health Unit, Balluana	Balluana	5	Nil	Nil	
4	BTI-SGNR	DQH	Civil Hospital, Gidderbaha	Gidderbaha	7	01637-2306781 (Resi)	Nil	
5	BTI-SGNR	GDB	Civil Hospital, Gidderbaha	Gidderbaha	3	01637-230057	Nil	-
6	BTI-SGNR	FSR	Civil Hospital, Gidderbaha	Gidderbaha	11	01637-230057	Nil	
7	BTI-SGNR	FSR	Civil Hospital, Malout	Malout	7	01637-262098	09417175044	
8	BTI-SGNR	MOT	Civil Hospital, Malout	Malout	0.200	01637-262098	Nil	
9	BTI-SGNR	MOT	Edward Ganj Hospital	Malout	3	01637-262561	Nil	
10	BTI-SGNR	MOT	Civil Hospital, Malout	Malout	0.200	01637-262098	Nil	
11	BTI-SGNR	PKK	Civil Dispensary, Malukpur, Distt Ferozpur	Pakki	3	01634-228878	Nil	
12	BTI-SGNR	BFE	Civil Dispensary, Malukpur, Distt	Pakki	9	01634-220555	Nil	

			Ferozpur					
13	BTI-SGNR	ABS	Ahuja Nursing Home	Abohar	2	01634-20346	Nil	
14	BTI-SGNR	ABS	Nehru Civil Hospital	Abohar	0.5KM	01634-224964	9888343870,01634-221400	
15	BTI-SGNR	ABS	Dr.V.P.Sethi	Abohar	1.5KM	01634-221714	09417027714	Yes
16	BTI-SGNR	KLWL	Nehru Civil Hospital	Abohar	8	01634-221400	9417021066,01634-221400	
17	BTI-SGNR	PJK	Civil Dispensary Panjkosi	Panjkosi	2	01634-222915	09417251915	
18	BTI-SGNR	BKWA	Civil Dispensary Panjkosi	Panjkosi	7	01634-222915	Nil	
19	BTI-SGNR	KTPK	Govt Primary Health Center, Hindumalkote	Hindumalkote	1	Nil	Nil	
20	BTI-SGNR	HMK	Nasib Hospital, Hindumalkote	Hindumalkote	1	Nil	Nil	
21	BTI-SGNR	HMK	Govt Primary Health Center, Hindumalkote	Hindumalkote	1	Nil	Nil	
22	BTI-SGNR	ORK	Govt Primary Health Center, Hindumalkote	Hindumalkote	6	Nil	Nil	
23	BTI-SGNR	FTH	Govt Primary Health Center, Shivpur	Fatuhi	1.5	Nil	Nil	
24	BTI-SGNR	MOPR	Civil Hospital, SriGanganagar	Sriganganagar	1	0154-2466009	Nil	Yes

25	BTI-DUI-RPJ	BTI	Chandigarh Nursing Home.G.T.Road	Bhatinda	4	0164-2212249	Nil	
26	BTI-DUI-RPJ	BTI	District Civil Hospital	Bhatinda	5	0164-2212221 (Emaergency)	Nil	
27	BTI-DUI-RPJ	BTI	Gupta Nursing Home	Bhatinda	4	2212377	Nil	
28	BTI-DUI-RPJ	BTI	Madan Nursing Home	Bhatinda	3	0164-2254811 (Resi)	Nil	
29	BTI-DUI-RPJ	BTI	Garg Nursing Home	Bhatinda	1	0164-2252666	Nil	
30	BTI-DUI-RPJ	BTI	M Dal Hospital	Bhatinda	3	0164-2215280	Nil	
31	BTI-DUI-RPJ	BTI	Grover Nursing Home	Bhatinda	2	0164-2236004 ,2236001	Ni	
32	BTI-DUI-RPJ	BTI	NFL Hospital	Bhatinda	7	0164-2270009	Nil	
33	BTI-DUI-RPJ	BTI	Sant Ram Memorial	Bhatinda	2	0164-2254019	9417200222	
34	BTI-DUI-RPJ	BTI	Navjeevan Nursing Home	Bhatinda	1.5	0164-2237001	Nil	
35	BTI-DUI-RPJ	BTI	Kalra Nursing Home	Bhatinda	1	0164-210811	3100774	
36	BTI-DUI-RPJ	BTI	Bombay Clinic	Bhatinda	3	0164-253270	981419750	
37	BTI-DUI-RPJ	BTIC	174 MES Hospital, Bhatinda Cantt.	Bhatinda Cantt.	10	Mil Exc99	9815626630	
38	BTI-DUI-RPJ	BCU	Civil Hospital, Nathana	Nathana	8	0164-2750341	Nil	

39	BTI-DUI-RPJ	BCU	Civil Dispensary Bhuchu	Bhuchu	0.500	0164-2741266	Nil	
40	BTI-DUI-RPJ	LHM	Mini PHC Lehra Mohabbat	Lehra Mohabbat	0.500	0164-2756462	Nil	
41	BTI-DUI-RPJ	PUL	Ujjagar Singh Nursing Home	Rampuraphul	1	01651-226099	9814078660	
42	BTI-DUI-RPJ	PUL	Civil Hospital, Rampura Phul	Rampura Phul	1	01651-220700	Nil	
43	BTI-DUI-RPJ	PUL	Civil Hospital	Rampuraphul	2	01651-220700	Nil	
44	BTI-DUI-RPJ	JHK	Civil Hospital	Rampuraphul	9	01651-20700	Nil	
45	BTI-DUI-RPJ	TPA	Civil Hospital, Tapa	Tapa	0.500	0167-3972300	Nil	
46	BTI-DUI-RPJ	GUN	Civil Hospital, Tapa	Tapa	6	0167-3972300	Nil	
47	BTI-DUI-RPJ	HYA	Subsidiary Health Center, Khudda Kalan	Khudda Kalan	0.500	Nil	Nil	
48	BTI-DUI-RPJ	BNN	Jain Hospital, Barnala	Barnala	0.300	01679-32592	Nil	
49	BTI-DUI-RPJ	BNN	Bhim Nursing home, Barnala	Barnala	0.300	01679-30667	Nil	
50	BTI-DUI-RPJ	BNN	Pratap Nursing home, Barnala	Barnala	0.300	01679-31184	Nil	

51	BTI-DUI-RPJ	BNN	Civil Hospital, Barnala	Barnala	1	01679-33042, 01679-31275	Nil	
52	BTI-DUI-RPJ	SEQ	Govt Dispensary, Jullur	Sekha	1.5	Nil	Nil	
53	BTI-DUI-RPJ	ALL	Civil Hospital, Sherpur	Sherpur	7	01675-72261	Nil	
54	BTI-DUI-RPJ	ALL	Govt Dispensary, Mullowal	Mullowal	2	Nil	Nil	
55	BTI-DUI-RPJ	RJMA	Civil Hospital, Sherpur	Sherpur	7	01675-72261	Nil	
56	BTI-DUI-RPJ	DUI	Civil Hospital	Dhuri	1/2	01675-20102	Nil	
57	BTI-DUI-RPJ	DUI	Sharma Nursing Home, Sangrur Road	Dhuri	1	01675-22155	Nil	
58	BTI-DUI-RPJ	KLSX	Subsidiary Health Center, Bhuldheri	Bhuldheri	2	Nil	Nil	
59	BTI-DUI-RPJ	KLSX	Civil Hospital	Dhuri	7	01675-20102	Nil	
60	BTI-DUI-RPJ	CTW	Rural Dispensary, Chintawala, Distt Patiala	Chintawala	1.5	Nil	Nil	
61	BTI-DUI-RPJ	CTW	Civil Hospital	Dhuri	12	01675-220116	Nil	
62	BTI-DUI-RPJ	KKRL	Civil Hospital, Nabha	Nabha	7	01765-20644, 01765-21328	Nil	
63	BTI-DUI-RPJ	NBA	Civil Hospital, Nabha	Nabha	2	01765-20644, 01765-21328	Nil	

64	BTI-DUI-RPJ	KLJM	Civil Hospital, Nabha	Nabha	9	01765-221370, 01765-21328	Nil	
65	BTI-DUI-RPJ	DBN	Govt Health Center, Dhablan	Dhablan	0.500	0175-303886	Nil	
66	BTI-DUI-RPJ	PTA	Rajindra Hospital, Patiala	Patiala	4	Casuality 0175-2214971	Nil	
67	BTI-DUI-RPJ	PTA	Rajindra Hospital, Patiala	Patiala	3	0175-214971	Nil	
68	BTI-DUI-RPJ	PTA	Mata Kaushalya Hospital, Lahori gate, Patiala	Patiala	0.750	0175-2222481	Nil	
69	BTI-DUI-RPJ	PTA	Agarsen Hospital, Patiala	Patiala	0.750	Casuality 0175-2219396	Nil	
70	BTI-DUI-RPJ	PTA	Govt Dispensary, Rajpura Road, Patiala	Patiala	2		Nil	
71	BTI-DUI-RPJ	DOC	Agarsen Hospital, Patiala	Patiala	4	0175-2219396	Nil	
72	BTI-DUI-RPJ	DOC	Rajindra Hospital, Patiala	Patiala	8	0175-214971	Nil	
73	BTI-DUI-RPJ	DOC	Chaman Hospital, Bahadurgarh, Distt Patiala	Bhadurgarh	0.5	0175-2282854	Nil	
74	BTI-DUI-RPJ	KLI	Primary Health Center, Kauli	Kauli	0.400	0175-2663634	Nil	
75	LDH-DUI-HSR	GLL	Dr. M. S. Gill, Gill	Gill	1	0161-2814204	Nil	

76	LDH - DUI-HSR	JSL	Dr. M. S. Gill, Gill	Gill	5	0161-814204	Nil	
77	LDH - DUI-HSR	QRP	Bhagwant Memorial Hospital, Narangwal	Narangwal	5	0161-2864203	Nil	
78	LDH - DUI-HSR	GUA	CHC Ahmedgarh	Ahmedgarh	5	01675-242646	Nil	
79	LDH - DUI-HSR	AHH	CHC Ahmedgarh	Ahmedgarh	0.700	01675-42646	Nil	
80	LDH - DUI-HSR	RHW	CHC Ahmedgarh	Ahmedgarh	4	01675-42646	Nil	
81	LDH - DUI-HSR	KUP	Civil Hospital, Kup Kalan	Kup	3	01675-83289	Nil	
82	LDH - DUI-HSR	MET	Civil Hospital, Malerkotla	Malerkotla	0.800	01675-253057	Nil	
83	LDH - DUI-HSR	HMI	Civil Hospital, Malerkotla	Himmatana	8	01675-253057	Nil	
84	LDH - DUI-HSR	HMI	Civil Hospital, Dhuri	Dhuri	8	01675-20102	Nil	
85	LDH - DUI-HSR	BSS	Civil Hospital, Dhuri	Dhuri	8	01675-20102	Nil	
86	LDH - DUI-HSR	BSS	Primary Health Center, Ladda Kothi	Bhadur Singh Wala	2	Nil	Nil	
87	LDH - DUI-HSR	BSS	Civil Dispensary, Saron	Saron	3	Nil	Nil	
88	LDH - DUI-HSR	SAG	Civil Hospital, Sangrur	Sangrur	2	01672-234144	Nil	

89	LDH - DUI-HSR	BZ	Civil Hospital, Sangrur	Sangrur	8	01672-34144	Nil	
90	LDH - DUI-HSR	SFM	Civil Hospital, Sunam	Sunam	2	01676-220753	Nil	
91	LDH - DUI-HSR	CJL	Civil Dispensary, Chajli	Chajli	1		Nil	
92	LDH - DUI-HSR	GGKR	Civil Dispensary, Chajli	Chajli	1		Nil	
93	LDH - DUI-HSR	LHA	Civil Hospital, Lehragaga	Lehragaga	1	01676-272700	Nil	
94	LDH - DUI-HSR	GRN	Civil Hospital, Lehragaga	Lehragaga	8	01676-72131	Nil	
95	LDH - DUI-HSR	JHL	Civil Hospital, Lehragaga	Lehragaga	14	01676-72131	Nil	
96	LDH - DUI-HSR	KUDN	General Hospital, Tohana	Tohana	9	01692-30061	Nil	
97	LDH - DUI-HSR	JPS	General Hospital, Tohana	Tohana	5	01692-30061	Nil	
98	LDH - DUI-HSR	PLT	General Hospital, Tohana	Tohana	13	01692-30061	Nil	
99	LDH - DUI-HSR	GJW	Subsidiary Health Center, Uklana	Uklana	8	01693-233003	Nil	
100	LDH - DUI-HSR	UKN	Subsidiary Health Center, Uklana	Uklana	1	01693-33003	Nil	
101	LDH - DUI-HSR	DULP	Primary Health Center, Barwala	Barwala	10	01693-42071	Nil	

102	LDH - DUI-HSR	BXC	Kakkar Nursing Home, Barwala	Barwala	2.5	01693-242101	Nil	
103	LDH - DUI-HSR	BXC	Gaur Hospital, Barwala	Barwala	2	01693-242377	Nil	
104	LDH - DUI-HSR	BXC	Janta Hospital, Barwala	Barwala	2	01693-242796-Residence	9416042096	
105	LDH - DUI-HSR	BXC	Bansal Hospital, Barwala	Barwala	2	01693-42460	Nil	
106	LDH - DUI-HSR	BXC	Primary Health Center, Barwala	Barwala	3	01693-42071	Nil	
107	LDH - DUI-HSR	BXC	B. K. Hospital, Barwala	Barwala	2	01693-243119	Nil	
108	LDH - DUI-HSR	BXC	Sharma Hospital, Barwala	Barwala	2	01693-42184	Nil	
109	LDH - DUI-HSR	DNX	Primary Health Center, Dhansu	Dhansu	0.750	Nil	Nil	
110	LDH - DUI-HSR	RPHR	General Hospital, Hissar	Hissar	8	01662-32090	Nil	
111	UMB - LDH	UMB	M K Datta Hospital	Ambala Cantt	3.5	0171-2642745	9812003667	
112	UMB - LDH	UMB	Military Hospital, Mall Road, Ambala Cantt.	Ambala Cantt	2	0171-2626978	Nil	
113	UMB - LDH	UMB	Civil Hospital, Jagadhri Road, Ambala Cantt.	Ambala cantt	3	0171-2630139	Nil	
114	UMB - LDH	UMB	Aneja Hospital Mahesh Nagar, Ambala Cantt.	Ambala Cantt	5	0171-2661901	9812078164	

115	UMB - LDH	UBC	Philadelphia Mission Hospital, Ambala City	Ambala city	2.5	0171-2553518	9812037733	
116	UMB - LDH	UBC	General Hospital, Ambala City	Ambala city	2	0171-2552952	Nil	
117	UMB - LDH	SMU	Bhai Ghanaiya Sahib Hospital, Shambu	Shambu	1.5	01762-265395	Nil	
118	UMB - LDH	RPJ	AP Jain Hospital, Rajpura	Rajpura	1	01762-224100	Nil	
119	UMB - LDH	RPJ	Mittal Hospital, Rajpura	Rajpura	0.800	01762-2322231	No 9814127223	
120	UMB - LDH	RPJ	Simrita Nursing home, Court Road, Rajpura	Rajpura	0.200	01762-242762	98140-40394.0176232 7894	
121	UMB - LDH	SBJ	Simrita Nursing Home,Rajpura	Sarai Banjara	10	01762-63150	9814040394,01762327894	
122	UMB - LDH	SBJ	Mittal Hospital,Rajpura	Saraibanjara	10	01762-232223	9814127223	
123	UMB - LDH	SDY	Civil Hospital, Khera	Sadugarh	5	01763-237008	Nil	
124	UMB - LDH	SDY	St. Elizabeth Hospital, Sadhugarh	Sadhugarh	0.5	Nil	Nil	
125	UMB - LDH	SIR	District Civil Hospital, Fatehgarh Sahib	Fatehgarh Sahib	4	01763-232205	Nil	
126	UMB - LDH	GVG	Civil Hospital, Mandi Gobindgarh	Mandi Gobindgarh	.2000	01765-255600	Nil	
127	UMB - LDH	GVG	Gurpreet Nursing Home, Mandi Gobindgarh	Mandi Gobindgarh	0.2000	01765-252658, 256848	9814027184	

128	UMB - LDH	GVG	Jain Nursing Home, Mandi Gobindgarh	Mandi Gobindgarh	0.5	01765-256290	Nil	
129	UMB - LDH	GVG	Bajaj Nursing Home, Mandi Gobindgarh	Mandi Gobindgarh	0.5	01765-255533	Nil	
130	UMB - LDH	GVG	Pathak Nursing Home, Mandi Gobindgarh	Mandi Gobindgarh	0.5	01765-255833	Nil	
131	UMB - LDH	KNN	Civil Hospital, GT Road, Khanna	Khanna	1	01628-220102	Nil	
132	UMB - LDH	CHA	Civil Hospital,Khanna	Chawapail	12	01628-220102	yes	
133	UMB - LDH	CHA	Kular Hospital ,Beeja	Payal	1.5	01628-289964. 289965	Nil	
134	UMB - LDH	DOA	Kular Hospital,Bija	Payal	10	01628-289964, 289965	Nil	
135	UMB - LDH	SNL	Health Center , Payal	Payal	15	01628-76956	Nil	
136	UMB - CDG -KLK	DKT	ESI Dispensary, Dhulkot	Dhulkot	0.750	Nil	Nil	
137	UMB - CDG -KLK	DKT	Philadelphia Mission Hospital, Ambala City	Ambala city	2.5	0171-2553518	9812037733	
138	UMB - CDG -KLK	DKT	General Hospital, Ambala City	Ambala city	2	0171-2552952	Nil	
139	UMB - CDG -KLK	LLU	DR. Hira Lal, Lalru Mandi, Lalru	Lalru	2	Nil	Nil	
140	UMB - CDG -KLK	LLU	PHC, Lalru	Lalru	.800	01762-274968	Nil	

141	UMB-CDG-KLK	LLU	Vivekanand Hospital, Near Rly. Station, Lalru	Lalru	0.010	01762-274403	Nil	
142	UMB-CDG-KLK	LLU	Civil Hospital, Dera Bassi	Dera Bassi	9	01762-71010	Nil	
143	UMB-CDG-KLK	DHPR		Dappar	1	01762-248607	Nil	
144	UMB-CDG-KLK	GHG	Civil Hospital, Dera Bassi	Dera Bassi	5	01762-71010	Nil	
145	UMB-CDG-KLK	CDG	General Hospital Sector 6	Panchkula	10	0172-583858	Nil	
146	UMB-CDG-KLK	GHG	Govt Medical College Hosp Sector 32	Chandigarh	15	0172-2665253	Nil	
147	UMB-CDG-KLK	CDG	Command Hospital, Panchkula	Panchkula	7	0172-2867592	Nil	
148	UMB-CDG-KLK	CDG	General Hospital Sector 6	Panchkula	2.6	0172-3203699	9417139799	
149	UMB-CDG-KLK	CDG	Govt Medical College Hosp Sector 32	Chandigarh	12	0172-2665253	Nil	
150	UMB-CDG-KLK	CDG	PGI, Sector 12, Chandigarh	Chandigarh	15	0172-275555, 2748365,2715452	Nil	
151	UMB-CDG-KLK	CDG	Gen.Hospital,Sector-16	Chandigarh	9.5	0172-782457	Nil	
152	UMB-CDG-KLK	CNDM	Military Hospital Chandimandir	Panchkula	4	0172-867599	Nil	
153	KLK-SML	KLK	ESI Hospital, Sector 1, Parwanoo	Parwanoo	3	01792-234534	Nil	

154	KLK-SML	KLK	J. N. Shori Hospital Nalagarh road, Pinjore	Pinjore	7	01733-231499	09416027499	
155	KLK-SML	KLK	Paul Hospital Ambala Road	Kalka	0.35	0171-5220411	Nil	
156	KLK-SML	KLK	Civil Hospital, Railway Road, Kalka	Kalka	0.25	01733-220891	Nil	
157	KLK-SML	KLK	Dr. DK Sharma Hospital near SBI	Kalka	0.35	01733-220650	Nil	
158	KLK-SML	KLK	Dhanvantri Nursing Home Ambala Road	Kalka	0.30	01733-220721	Nil	
159	KLK-SML	KLK	Kalka Nursing Home, Kalka	Kalka	0.35	01733-220720	Nil	
160	KLK-SML	KLK	Sharma Hospital Housing Board colony	Kalka	1.5	01733-220178 & 220048	Nil	
161	KLK-SML	TSL	Pomposh Nursing home, 112-118, Sector1 Parwanoo	Taksal	1	01792-232615	Nil	
162	KLK-SML	TSL	Jaswal Medical Center, Sec 1, Parwanoo	Parwanoo	1	01792-32520	Nil	
163	KLK-SML	TSL	ESI Hospital, Sector 1, Parwanoo	Parwanoo	1.5	01792-32565	Nil	
164	KLK-SML	GMM	ESI Hospital, Sector 1, Parwanoo	Parwanoo	5	01792-32565	Nil	
165	KLK-SML	KOTI	ESI Hospital, Sector 1, Parwanoo	Parwanoo	10	01792-32565	Nil	
166	KLK-SML	Sonwara	Primary Health Center, Dharampur	Dharampur	3.5	01792-264025	Nil	

167	KLK-SML	Son wara	Dr. Virendar Mohan, Dharampur	Dharampur	5	01792-264058	Nil	
168	KLK-SML	Son wara	Military Hospital, Dagshai	Dagshai	10	01792-266171	Nil	
169	KLK-SML	Son wara	Lamba Nursing Home, Dharampur	Dharampur	5	01792-264174	Nil	
170	KLK-SML	DMP	Primary Health Centre, Dharampur	Dharampur	1.05	01792-264025	Nil	
171	KLK-SML	KMTI	Civil Hospital, Solan	Solan	7	01792-223638	Nil	
172	KLK-SML	KMTI	Nagpal Hospital, Kumarhatti, Distt Solan	Kumarhatti Dagshai	0.250	01792-66134	Nil	
173	KLK-SML	BOF	Civil Hospital, Solan	Solan	6	01792-223638	98160-24109 (Dr.R.P. Sharma)	
174	KLK-SML	SOL	Civil Hospital, Solan	Solan	1	01792-223638	Dr. R. P. Sahni, 098160-24109 Dr.R.P.Sahni	
175	KLK-SML	SOL	Solan Nursing Home, The Mall, Solan	Solan	0.500	01792-222485	098160-07464	
176	KLK-SML	SOL	Prashar Nursing Home, Rajgarh Road, Solan	Solan	0.500	01792-222605	9816223605	
177	KLK-SML	SOL	Civil Hospital, Solan	Solan	5	01792-223638	098160-24109 Dr.R.P.Sharmai	
178	KLK-SML	SOL	Him Medicare Center, Near LIC office, Solan	Solan	0.600	01792-220130	9816024268	

179	KLK-SML	Salogra	Civil Hospital, Kandaghat	Kandaghat	8	01792-256137	Nil	
180	KLK-SML	KDG	Civil Hospital, Kandaghat	Kandaghat	0.1	01792-256137	Nil	
181	KLK-SML	KANO	Civil Hospital, Kandaghat	Kandaghat	6	01792-256137	9816026560	
182	KLK-SML	KEJ	Civil Hospital, Kandaghat	Kandaghat	12	01792-256137	Nil	
183	KLK-SML	Shoghi	Primary Health Center, Shoghi	Shoghi	0.500	0177-2654157	Nil	
184	KLK-SML	TVJ	Military Hospital, Jutogh Cantt.	Jutogh	3	0177-2838491	Nil	
185	KLK-SML	JTG	Military Hospital, Jutogh Cantt.	Jutogh	3	0177-2838491	Nil	
186	KLK-SML	SHZ	Indus Hospital, NearSt. Bede'sCollege, Simla	SummerHill	12	0177-2841401 to 2841406	09860-88815 Dr.Jeevan Singh Thakur	
187	KLK-SML	SML	Indira Gandhi MedicalCollege Hospital (Snowdon)	Shimla	4	0177-2803073	094180-50650 Dr. Hardyal Singh	
188	KLK-SML	SML	Deen Dayal Upadhyaya Hospital, near bus stand	Shimla	1.7	0177-2654016,2654071	Nil	
189	KLK-SML	SML	Indus Hospital, Mount Jakhoo, Shimla 2	Shimla	8	0177-2841401 to 2841406	098160-88815 Dr.Jeevan Singh Thakur	
190	KLK-SML	SML	Sanatorium Hospital, Chaura Maidan	Shimla	0.5	0177-2811821,2802248,2805779	Dr.G.R. Bazliel 098160-95511	

191	SRE-UMB	SRE	S.B.D.Hospital	Saharanpur	2	0132-2715777	,09412708091	Yes
192	SRE-UMB	SRE	Gupta Nursing Home	SRE	1.5	0132-2729348	9412480221	No
193	SRE-UMB	SRE	Singhal Nursing Home	SRE	1.5	0132-2720228	9412231719	
194	SRE-UMB	SRE	Goyal Nursing Home	SRE	.5	0132-2720521	9412232336	
195	SRE-UMB	SRE	P&T Dispensary,Narainpuri	Saharanpur	1	0132-2725292 &2645803	9412232336	
196	SRE-UMB	SRE	E.S.I. Hospital Sharda Nagar	SRE	2.5	0132-2725452	9837120044	
197	SRE-UMB	SRE	Tarawati Hospital Bajoria Road	SRE	2	0132-2716001	09359202132	
198	SRE-UMB	SRE	Dr.C.S.Anand near Maida mill fatak	SRE	2	0132-640074	Nil	
199	SRE-UMB	PKY	S.B.D.Hospital (Saksham Hospital)	Saharanpur	5	0132-725408	09358323452	
200	SRE-UMB	SSW	Shanti Dham Hospital, Sarsawa	Sarsawa	2.5	01331-44351	Nil	
201	SRE-UMB	KNZ	Civil Hospital, Kalanaur	Kalanaur	1	01732-281651	Nil	
202	SRE-UMB	KNZ	Civil Hospital	Jagadhari	12	01732-232239 & 231602	Nil	
203	SRE-UMB	JUD	Aggarwal Hospital	Jagadhari	8	01732-32600	9812031600	
204	SRE-UMB	JUD	Sachdeva Hospital	Jagadhari	8	01732-30880	9812089567	

205	SRE-UMB	JUD	E.S.I.Hospital	Jagadhari	7	01732-227648	Nil	
206	SRE-UMB	JUD	Kapil Hospital	Jagadhari	08	01732-222114	Nil	
207	SRE-UMB	JUD	Garg Hospital	Jagadhari	7	01732-2232460	9812078434	
208	SRE-UMB	JUD	Civil Hospital	Jagadhari	8	01732-23726200	Nil	
209	SRE-UMB	JUD	Kohli Hospital	Jagadhari	7	01732-231777	Nil	
210	SRE-UMB	JUDW	R.K.Gupta Hospital	Yamunanagar	7	01732-2234311	9812079000	
211	SRE-UMB	JUDW	L.M.&General Hospital	Yamunanagar	3	01732-3754730	9812028603	
212	SRE-UMB	JUDW	Gulati hospital	Yamunanagar	04	01732-32633	9012032600	
213	SRE-UMB	JUDW	Christian Hospital, Jagadhri	Jagadhari	08	01732-3741350,01732-3741350	Nil	
214	SRE-UMB	JUDW	Gaba Hospital	Yamunanagar	05	01732-3722194	9812093497	
215	SRE-UMB	JUDW	M.L.Hospital	Yamunanagar	8	0171-3732001	Nil	
216	SRE-UMB	JUDW	Rana Hospital	Yamunanagar	4	01732-30175	Nil	
217	SRE-UMB	JUDW	Dental Hospital	Yamunanagar	5	01732-221555	9812028194	
218	SRE-UMB	JUDW	Raj Hospital	Yamunanagar	3	01732-225310	Nil	

219	SRE-UMB	JUDW	Waryam Singh Hospital	Yamunanagar	8		Nil	
220	SRE-UMB	DZP	Puspa Clinic, Darazpur	Darazpur	0.200	Nil	Nil	
221	SRE-UMB	MFB	Dr. C. P. Singh,. Uccha Chandana	Mustafabad	2	01733-86175	Nil	
222	SRE-UMB	RAA	PHC Barara	Barara	0.5	0171-3283902	Nil	
223	SRE-UMB	RAA	Primary Health Center, Mullana	Mullana	8	0171-3283082	Nil	
224	SRE-UMB	KES	Govt Dispensary, Barara	Barara	12	0171-3283902	Nil	
225	SRE-UMB	KES	Rakesh Goel	Kesri	4	0171-830346	Nil	
226	SRE-UMB	Kes	Murlidhar 0171-823635	Kesri	0.4	0171-823635	Nil	
227	SRE-UMB	DOKY	Civil Hospital, Jagadhri Road, Ambala Cantt.	Ambala cantt	3	0171-2630139	Nil	
228	SIR-UNA	FGSB	District Civil Hospital, Fatehgarh Sahib	Fatehgarh Sahib	1	01763-232205	Nil	
229	SIR-UNA	BSPN	District Civil Hospital, Fatehgarh Sahib	Fatehgarh Sahib	5	01763-30205	Nil	
230	SIR-UNA	BSPN	Civil Hospital, Bassi Pathana	Bassi Pathana	8	01763-250323	Nil	
231	SIR-UNA	NGWN	Civil Hospital, Morinda	Morinda	8	Nil	Nil	

232	SIR-UNA	MRND	Civil Hospital, Morinda	Morinda	2.5	01888-201888	Nil	
233	SIR-UNA	MRND	Dr. S. C. Sood, Garden Colony, Morinda	Morinda	0.5	01888-30218	Nil	
234	SIR-UNA	MRND	Dr. Piara Singh Near Bus Stand, Morinda	Morinda	0.5	01888-30038	Nil	
235	SIR-UNA	MRND	Dr. Nasib Chand, Main Bazar, Morinda	Morinda	1.5	01888-30109	Nil	
236	SIR-UNA	KRLI	Civil Hospital, Kurali	Kurali	2	01887-640111	Nil	
237	SIR-UNA	MNPR	State Health Center, Mianpur	Mianpur	1	01881-278435	Nil	
238	SIR-UNA	RPAR	Parmar Nursing Home, Roopnagar	Roopnagar	1.5	01881-222225	Nil	
239	SIR-UNA	GANL	Civil Hospital Roopnagar	Roopnagar	7	01881-221140	Nil	
240	SIR-UNA	BARJ	Govt. Health Center, Bharatgarh Distt Ropar	Bharatgarh	4	01881-277400	Nil	
241	SIR-UNA	KART	Primary Health Center, Kiratpur Distt Ropar	Kiratpur	1	01887-38269	Nil	
242	SIR-UNA	ANSB	Bhaijaita Civil Hospital, Anandpur Sahib	Anandpur Sahib	2	01881-232071	Nil	
243	SIR-UNA	BNLY	Bhaijaita Civil Hospital, Anandpur Sahib	Anandpur Sahib	8	01887-32671	Nil	
244	SIR-UNA	NLDM	BBMB Hospital, Nangal Township	Nangal	2.4	01887-223102	Nil	

245	SIR-UNA	NLDM	Canal Hospital, Nangal Township	Nangal	2 Km	01881-223012	Nil	
246	SIR-UNA	NNGL	BBMB Hospital, Nangal Township	Nangal	5	01887-223012	Nil	
247	SIR-UNA	NNGL	Canal Hospital, Nangal Township	Nangal	5	01887-20076	Nil	
248	SIR-UNA	MTPR	BBMB Hospital, Nangal Township	Nangal	6.5	01887-23012	Nil	
249	SIR-UNA	MTPR	Canal Hospital, Nangal Township	Nangal	6	01887-20076	Nil	
250	SIR-UNA	UNA	Civil Hospital, Una	Una	1		Nil	
251	UMB-LDH	DOA	Sidhu Hospital, GT Road, Doraha	Doraha	2	01628-257214		
252	UMB-SIR-UNA	NLDM	NFL Hospital, Nangal Dam	Nangal Dam	3	0181-220646	Ni	
253	UMB-SRE	KES	Community health center,Kesari	Kesari	4	Nil	Nil	
254	UMB-SRE	KES	Community Health center,Bihta	Village Bihta	2.5	Nil	Nil	
255	UMB-SRE	RAA	PHC Barara	Barara	2	01731-283902	Nil	
256	UMB-SRE	RAA	M.M.General Hospital,vill.Budhian	Barara	6	01731-275938	Nil	

Moradabad Division

Sl. No.	Station	Whether Hospital	Number of beds	Whether X-Ray facilities exist.	Designation of the Doctor

		Dispensary.	provided.		incharge
1.	2	3	4	5	6
1.	MB	Hospital	119	Yes	CMS
2.	Jhari Pani	Dispensary	10	No	Sr.DMO
3.	DDN	"	x	x	DMO
4.	HW	"	x	x	Sr.DMO
5.	LRJ	"	x	x	DMO
6.	NBD	"	x	x	CMP
7.	CH	"	x	x	CMP
8.	HPU	"	x	x	Sr.DMO
9.	SPN	"	x	x	CMP
10.	RAC	"	x	x	DMO
11.	BLM	"	x	x	CMP
12.	HRH	"	x	x	Sr.DMO
13.	South Colon	"	x	x	DMO
14.	BE	"	x	x	Sr.DMO

List of Hospitals - Civil, Army or Private Hospitals over Moradabad Div.

SN	Section	Station	Name & address of Hospital	Categ.	Dist. in Kms	Name of incharge	No. of Drs	No. of beds	Amb	X-ray	Lab	Routine Surgical Procedures	Tele. No with STD code
1	MB-CH	Moradabad	Divl. Rly. Hospital	Govt	0.5	CMS	19	119	Yes	Yes	Yes	Yes	0591-2412051 Mob:9760534500
2	MB-CH	Moradabad	Pt. Dindayal Upadhyay Distt Joint Hospital	Govt	2	CMO/CMS	35	252	Yes	Yes	Yes	Yes	0591-2411224
3	MB-CH	Moradabad	Rajkiya Mahila Dist. Hospital	Govt	1	CMO/CMS	13	78	Yes	No	No	Yes	0591-2423985
4	MB-CH	Moradabad	Viveknand Hospial & Reaserch center	Charitable	5	Dr. Rajive Babu	22	309	Yes	Yes	Yes	Yes	0591-2450681

5	MB-GZB	Moradabad	Sri Sai hospital, Moradabad	Charitable	1.5	MD	37	110	Yes	Yes	Yes	Yes	0591-2480719, 2480720
6	MB-CH	Machariya	Aurvedic State Hospital	Govt	1	MO I/c	1	0	No	No	No	No	Nil
7	MB-CH	Kundaraki	PHC	Govt	1	MO I/c	2	10	Yes	No	Yes	No	0591-222412
8	MB-CH	Raja Ka Sahaspur	Govt Hospital Bilari	Govt	5	MO I/c	3	30	Yes	No	No	No	9411013135
9	MB-CH	Jargaon	N.R. Health Unit/CH	Govt	11	Sr.DMO	2	4	Yes	No	No	Minor	9760534524
10	MB-CH	Gumthal	N.R. Health Unit/CH	Govt	3	Sr.DMO	2	4	Yes	No	No	Minor	9760534524
11	MB-CH	Sirsi Makdumpur	PHC/Bilari	Govt	15	MO I/c	3	30	Yes	No	No	No	nil
12	MB-CH	Sambhal hatim sarayan	PHC	Govt	1	MO I/c	1	0	No	No	No	No	nil
13	MB-CH	CH	N.R. Health Unit	Govt	0.25	Sr.DMO	2	4	Yes	No	No	Minor	9760534524
14	MB-CH	CH	Civil hospital	Govt	1	CMS	10	30	No	No	No	Yes	0592-1251762

15	MB-CH	CH	Prakash Nursing Home	Pvt.	0.2	Dr.Hariprakash Agrawal	2	10	No	No	No	Yes	0592-1250604 Mob-9897014604
16	BE-ALJN	Bareilly	Dist. Hospital	Govt	3	CMO/CMS	18	226	Yes	Yes	Yes	Yes	0581-2557014
17	BE-ALJN	Bareilly	Saran Hospital	Pvt.	0.5	Dr. S. saran	6	24	Yes	Yes	Yes	Yes	0581-2570866
18	BE-ALJN	Bareilly	Misson Hospital	Charitable	2	CMS	24	270	Yes	Yes	Yes	Yes	0581-2570995
19	BE-ALJN	Bareilly	N.R.Health Unit	Govt	0.2	Sr.DMO	2	1	No	Yes	No	No	33500 Mob:9760534521
20	BE-ALJN	Ramganga	N.R.Health Unit/BE	Govt	7	Sr.DMO	2	1	No	Yes	No	No	33500 Mob:9760534521
21	BE-ALJN	Bisharat Ganj	Dr.Akhatar N.Home	Pvt.	1	Dr Akhtar	1	8	No	No	No	No	Nil
22	BE-ALJN	Bisharat Ganj	PHC	Govt	2	MO I/c	2	4	No	No	Yes	Yes	Nil
23	BE-ALJN	Aonla	CHC/Aonla	Govt	11	MO I/c	5	30	No	Yes	Yes	Yes	Nil

24	BE-ALJN	Aonla	IFFCO	PSU	11	Dr H.S. Mishra	4	21	Yes	Yes	Yes	Yes	0581-2457211
25	BE-ALJN	Rewati Bahorakhera	IFFCO /Factory hospital Aonla	PSU	9	Dr H.S. Mishra	4	21	Yes	Yes	Yes	Yes	0581-2457211
26	BE-ALJN	Karengi	PHC/Male Bisauli	Govt	10	MO I/c	2	4	No	No	Yes	Yes	0583-4244809
27	BE-ALJN	Karengi	PHC/Female Bisauli	Govt	10	MO I/c	1	4	No	No	No	Yes	0583-4244385
28	BE-ALJN	Karengi	Navin PHC Bagrain	Govt	6	MO I/c	1	2	No	No	No	No	Nil
29	BE-ALJN	Daftara	PHC, Bisauli	Govt	0.5	MO I/c	1	3	No	No	No	No	Nil
30	BE-ALJN	Asafpur	PHC	Govt	1	MO I/c	2	2	No	No	Yes	Yes	Nil
31	BE-ALJN	Sisraka	N.R.Health Unit /CH	Govt	8	Sr.DMO	1	1	No	No	No	Minor	9760534524
32	BE-ALJN	CH	Pran N. Home	Pvt.	0.2	Dr. harish Madan	1	5	No	No	No	Yes	0592-1254678 Mob.9927539546

33	BE-ALJN	CH	Sunder Lal Rotary Eye Hospital	Pvt.	4	Dr Atul Bhardwaj	3	100	Yes	No	No	Yes	0592-1266567
34	BE-ALJN	CH	Dr. Rakesh Chaodhary	Pvt.	0.5	Dr. Rakesh Chaodhary	1	30	Yes	Yes	No	Yes	0592-1250423 Mob .9837009052
35	BE-ALJN	CH	Dr. Vijai Krishna Bahjoi Rd	Pvt.	0.5	Dr. Vijai Krishna	1	15	No	Yes	No	Yes	0592-1256998 Mob. 9837251812
36	BE-ALJN	CH	Dr. Sarvesh Saxena	Pvt.	0.5	Dr. Sarvesh Saxena	2	5	No	No	No	Yes	0592-1252350 Mob. 9412244350
37	BE-ALJN	Babrala	Prakash Hospital	Pvt.	1	Dr. vipin Singh	3	20	Yes	Yes	Yes	Yes	05836-222244
38	BE-ALJN	Babrala	Tata Chemical ltd. Hospital	Pvt.	4	Dr. S. Sharma	2	8	Yes	No	Yes	Yes	05836-231278
39	BE-ALJN	Bahjoi	Rama City Hospital	Pvt.	1.5	Dr. S.K. Gupta	1	6	No	Yes	Yes	No	05921-243738 Mob;9919618738
40	BE-ALJN	Bahjoi	PHC	Govt	1	MO I/c	2	0	Yes	No	Yes	Yes	Mob;9411903511
41	BE-ALJN	Bahjoi	Govt Hospital Bahjoi	Govt	1	CMS	1	10	No	No	No	No	no

42	BE-ALJN	Bahjoi	Madhu Hospital	Pvt.	1.5	Dr. Praveen Gupta	2	2	No	Yes	Yes	No	5921-243350
43	BE-ALJN	Rajghat	Stae Dispy	Govt	0.1	MO I/c	1	0	No	No	No	No	Mob;9412228165
44	BE-ALJN	Rajghat	PHC	Govt	0.5	MO I/c	1	4	No	No	No	No	Mob;9997779204
45	BE-ALJN	Rajghat	NAPS Hospital Narora	PSU	6	Dr. S.K. Jain	12	44	Yes	Yes	Yes	Yes	05734-222177
46	BE-ALJN	Dibai	PHC	Govt	0.1	MO I/c	1	2	Yes	No	Yes	No	05734-264324
47	BE-ALJN	Dibai	Male Govt Hospital	Govt	5	MO I/c	1	2	No	No	No	No	Nil
48	BE-ALJN	Dibai	Female Govt. Hospital	Govt	5	MO I/c	1	6	No	No	No	Yes	Mob;9897057523
49	BE-ALJN	Dibai	Rajsthan Hospital	Pvt.	5	Dr. R.K. gupta	2	16	Yes	Yes	Yes	Yes	05734-244266
50	BE-ALJN	Atraulai Road	New PHC Raipur Muza	Govt	2	MO I/c	1	2	No	No	No	No	05723-281274

51	BE-ALJN	Atrauli Road	Govt. Hospital, Kazimabad	Govt	3	MO I/c	1	0	No	No	No	No	Nil
52	BE-ALJN	Atrauli Road	CHC/Atarauli	Govt	10	MO I/c	6	30	Yes	Yes	Yes	Yes	Mob; 9358813229
53	BE-ALJN	Aligrah	N.R. Health Unit	Govt	1.5	Sr.DMO	2	1	No	Yes	No	No	Rly. Phone No. 2391
54	SPC-RAC	Sitapur City	Dr. A Khan	Pvt.	0.25	Dr.A.R. Khan	1	0	No	No	No	No	05862-242607
55	SPC-RAC	Sitapur City	Dist. Hospital Sitapur	Govt	1.5	CMS	30	300	Yes	Yes	Yes	Yes	05862-241217
56	SPC-RAC	Sitapur cant	Dr. Ajai Mehrotra	Pvt.	0.1	Dr. Ajaikumar	1	0	No	No	No	No	-
57	SPC-RAC	Sitapur cant	Dr. K.D.Joshi	Pvt.	1	Dr. K.D.Joshi	1	0	No	No	No	No	nil
58	SPC-RAC	Maholi	Dr. P.S.Gupta	Pvt.	1	Dr.P.S. Gupta	1	0	No	No	No	No	-

59	SPC-RAC	Neri	PHC	Govt	1	MO I/c	1	2	No	No	No	No	-
60	SPC-RAC	Maikal ganj	PHC Aurangabad	Govt	1	MO I/c	1	8	No	No	No	No	-

61	SPC-RAC	Maikal ganj	PHC, Kharkhara	Govt	1.5	MO I/c	1	2	No	No	No	No	-
62	SPC-RAC	Maikal ganj	Dr.Kamlesh Verma	Pvt.	1	Dr. Kamlesh Vema	1	0	No	No	No	No	-
63	SPC-RAC	Jang bahadur Ganj	Dr. N.k. Bajpai	Pvt.	1.5	Dr. n.k. Bajpai	1	0	No	No	No	No	-
64	SPC-RAC	Jang bahadur Ganj	Addl. PHC	Govt	0.5	MO I/c	1	6	No	No	No	No	-
65	SPC-RAC	Uchauliya	Govt Ayurvedic Hosp.	Govt	1	MO I/c	1	0	No	No	No	No	-
66	SPC-RAC	Uchauliya	PHC	Govt	0.5	MO I/c	1	0	No	No	No	No	-
67	SPC-RAC	Rosa Jn.	N.R. Health Unit	Govt	1	Sr.DMO	2	1	No	No	No	Minor	4-3501 Mob;9760534525
68	SPC-RAC	Neri	PHC	Govt	1	MO I/c	1	2	No	No	No	No	-
69	SPC-RAC	Neri	PHC	Govt	1	MO I/c	1	2	No	No	No	No	-
70	SPC-RAC	Neri	PHC	Govt	1	MO I/c	1	2	No	No	No	No	-
71	SPC-BLM	Sitapur City	Dist. Hospital Sitapur	Govt	1.5	CMS	30	300	Yes	Yes	Yes	Yes	05862-241217
72	SPC-BLM	Ramkot	PHC	Govt	0.5	MO I/c	2	4	No	No	Yes	No	05862-258533
73	SPC-BLM	Misrikh Tirth	CHC	Govt	1	MS	7	30	Yes	Yes	Yes	Yes	05862-244200

74	SPC-BLM	Naimisharnya	PHC	Govt	0.5	MO I/c	1	4	No	No	Yes	No	nil
75	SPC-BLM	Benigaanj	PHC	Govt	0.5	MO I/c	1	4	No	No	Yes	No	nil
76	SPC-BLM	Arseni	R.K.Verma	Pvt.	0.2	Dr. R.K. Verma	1	1	No	No	No	No	nil
77	SPC-BLM	Balamau	N.R. Health Unit	Govt	0	DMO	1	1	No	No	No	No	Mob;9760534531
78	BLM-ON	Gausganj	Dr.Pratap Singh kanaujiya	Pvt.	0.5	Dr. Pratap Singh Kanaujiya	1	0	No	No	No	No	nil
79	BLM-ON	Madhoganj.	CHC	Govt	0.5	MO I/c	4	30	Yes	Yes	Yes	Yes	nil
80	BLM-ON	Mallawan	CHC	Govt	2	MO I/c	3	6	Yes	No	Yes	No	nil
81	BLM-ON	Ganj Moradabad	PHC	Govt	1	MO I/c	1	4	No	No	Yes	No	nil
82	BLM-ON	Bangarmau	CHC	Govt	1	MO I/c	5	30	No	Yes	Yes	Yes	0515-250804
83	BLM-ON	Fatehpur Chaurasi	PHC	Govt	2	MO I/c	3	4	No	No	No	No	nil
84	BLM-ON	Ugu	Dr. kishan Kanaujiya	Pvt.	2	Dr. kishan Kanaujiya	1	0	No	No	No	No	nil
85	BLM-ON	Makhi	Dr.Surendra Singh	Pvt.	0.5	Dr.Surendra Singh	1	0	No	No	No	No	nil
86	BLM-ON	Unnao	Dist. Hospital Unnao	Govt	2	CMS	26	110	Yes	Yes	Yes	Yes	0515-2820886
87	BLM-ON	Unnao	N.R. Health Unit	Govt	0.1	Sr.DMO	1	2	No	No	Yes	No	0515-2827829
88	MB-GZB	Lodhipur	Divl. Rly. Hospital	Govt	12	CMS	19	119	Yes	Yes	Yes	Yes	0591-2412051
89	MB-GZB	Hakimpur	"	"	17	"	"	"	"	"	"	"	"
90	MB-GZB	Kailasa	Chandra Nursing Home	Pvt.	0.5	Dr. chandra	1	10	No	No	Yes	No	05922-268458

91	MB-GZB	Amroha	Dr. R.S Mishra	Pvt.	1	Dr. R.S.Mishra	1	7	No	Yes	Yes	No	05922-251191
92	MB-GZB	Amroha	Dr.Anil Kumar Singh J. om Nagar	Pvt.	1	Dr. Anil k. Singh	1	0	No	No	Yes	No	05922-263245
93	MB-GZB	Amroha	Paisal Nursing Home	Pvt.	1	Dr. S.P. paisal	2	34	No	Yes	No	Yes	05922-264333
94	MB-GZB	Amroha	Dr. Vivek agrawal, J. om Nagar	Pvt.	1	Dr. vivek Agrawal	2	15	No	No	No	Yes	05922-263459
95	MB-GZB	Amroha	Distt. Hospital	Govt	1	CMS	12	44	Yes	Yes	Yes	Yes	05922-264711
96	MB-GZB	Amroha	Kalawati Hospital	Pvt.	0.5	Dr.Ramesh Singh	1	15	No	No	No	No	05922-262244
97	MB-GZB	Amroha	Dr.S.K. Singha J. om Nagar	Pvt.	1	Dr. S.k. Singh	1	15	No	No	No	No	05922-262244
98	MB-GZB	Kafurpur	Distt. Hospital	Govt	12	CMS	12	44	Yes	Yes	Yes	Yes	05922-264711
99	MB-GZB	Maheshwara	CHC	Govt	7	MO I/c	4	30	No	No	Yes	Yes	05924-254201
100	MB-GZB	Gajraula	CHC	Govt	0.5	MO I/c	4	30	No	No	Yes	Yes	05924-254201
101	MB-GZB	Gajraula	Kuber Nursing Home	Pvt.	0.5	Dr. Ranjan Singh	3	12	Yes	Yes	Yes	Yes	05924-253035 Mob;9837192211
102	MB-GZB	Gajraula	Jeevan Jyoti Hospital	Pvt.	0.5	Dr. HG.K. tandon	4	8	No	No	No	Yes	05924-252800
103	MB-GZB	Gajraula	Peshal Nursing Home	Pvt.	0.5	Dr. Ajai kumar Kaisal	1	12	Yes	No	No	Yes	05924-252621
104	MB-GZB	Kakather	CHC	Govt	8	MO I/c	4	30	No	No	Yes	Yes	05924-254201
105	MB-GZB	Garh Mukteshwar Bridge	CHC	Govt	7	MO I/c	7	30	Yes	Yes	Yes	Yes	05731-222324 Mob:9897070512

106	MB-GZB	Garh Mukteshwar	CHC	Govt	4	MO I/c	7	30	Yes	Yes	Yes	Yes	05731-222324 Mob:9897070512
107	MB-GZB	Simbhauli	PHC	Govt	2	MO I/c	2	4	No	No	Yes	Yes	05731-221460 Mob;9897658608
108	MB-GZB	Simbhauli	Dr. Narendra Singh	Pvt.	0.5	Dr. Narendra Singh	1	0	No	No	No	No	05731-225379 Mob:9412118751
109	MB-GZB	Simbhauli	Factory Hospital	Pvt.	0.3	Dr. A.K. Singh	1	2	Yes	No	No	No	05731-223105 Mob:9837790954
110	MB-GZB	Kuchesar road	PHC/Simbhauli	Govt	8	MO I/c	2	4	No	No	Yes	Yes	05731-221460 Mob;9897658608
111	MB-GZB	Baboo Grah	MI Room	Army	3	Major	1	2	Yes	Yes	Yes	Yes	0122-231174
112	MB-GZB	Hapur	N.R. Health Unit	Govt	0.2	DMO	1	1	No	No	No	No	6-3500 Mob;9760534533
113	MB-GZB	Hapur	CHC	Govt	5	MO I/c	9	30	Yes	Yes	Yes	Yes	0122-2313949 Mob:9412206569
114	MB-GZB	Hapur	Navnidhi Nursing Home	Pvt.	0.5	Dr. R.K. Vashishta	1	10	Yes	Yes	No	Yes	0122-2304184 Mob;9412620048 9
115	MB-GZB	Hapur	Suryabans Nursing Home	Pvt.	0.5	Dr. narendra Mohan	1	10	No	Yes	No	Yes	0122-2311774
116	MB-GZB	Hapur	Khan Nursing Home	Pvt.	1.5	Dr. J.A.Khan	1	12	No	Yes	Yes	Yes	0122-2304116
117	MB-GZB	Hapur	Misson Hospital	Chariatable	1	Dr. Vijai Bhaskar	2	18	No	Yes	Yes	Yes	0122-2316276 Mob:9997028809
118	MB-GZB	Pilkhuwa	Dr. Umesh Kumar Gupta	Pvt.	1	Dr. Umesh Gupta.	2	2	No	Yes	No	Yes	0122-3222004 Mob;9837207919
119	MB-GZB	Pilkhuwa	Lala Shri Ram Hospital	Chariatable	2	Dr. Saurabh Goel.	9	30	No	Yes	Yes	Yes	0122-2322326

120	MB-GZB	Pilkhuwa	Bharat Nursing Home	Pvt.	0.1	Dr. B.B. Singh	2	5	No	No	No	No	0122-2322794 Mob:9837348601
121	MB-GZB	Pilkhuwa	PHC & Woman Hospital	Govt	5	MO I/c	5	10	No	No	No	No	Mob:9412660439
122	MB-GZB	Dasana	PHC	Govt	3	MO I/c	2	8	No	No	No	Yes	Nil
123	MB-GZB	Dasana	Holly Cross Hospital	Charitable	1	Dr. Sistor Dianal	8	30	Yes	Yes	Yes	Yes	0575-2765009 Mob:9412800997
124	MB-GZB	Mahrauli	N.R. Health Unit/GZB	Govt	7	Sr.DMO	5	2	Yes	No	No	No	0120-2863499 Rly phone 030-24273
125	MB-GZB	Gajiyabad	N.R. Health Unit	Govt	0.5	Sr.DMO	5	2	Yes	No	No	No	0120-2863499 Rly phone 030-24273
126	GJL-MZM	Gajraula	CHC	Govt	0.5	MO I/c	4	30	No	No	Yes	Yes	05924-254201
127	GJL-MZM	Gajraula	Kuber Nursing Home	Pvt.	0.5	Dr. Ranjan Singh	3	12	Yes	Yes	Yes	Yes	05924-253035 Mob;9837192211
128	GJL-MZM	Gajraula	Jeevan Jyoti Hospital	Pvt.	0.5	Dr. HG.K. tandon	4	8	No	No	No	Yes	05924-252800
129	GJL-MZM	Gajraula	Peshal Nursing Home	Pvt.	0.5	Dr. Ajai kumar Kaisal	1	12	Yes	No	No	Yes	05924-252621
130	GJL-MZM	Mandi Dhamora	CHC	Govt	1.5	MO I/c	2	30	Yes	No	Yes	Minor	Nil
131	GJL-MZM	Chandpur	Dist. Panchyat Male Hospital	Govt	1.5	MO I/c	1	8	No	No	No	Minor	01345-220886
132	GJL-MZM	Haldaur	PHC	Govt	0.5	MO I/c	1	4	Yes	No	No	Minor	01342-275132
133	GJL-MZM	KhariJhalu	PHC	Govt	1.5	Pharmacist	0	0	No	No	No	No	0
134	GJL-MZM	Bijnor	Distt. Hospital	Pvt.	2	CMS	16	124	Yes	Yes	Yes	Yes	01342-262710

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135	GJL-MZM	Bijnor	Bhagirathi nursing Home	Pvt.	0.1	Dr. Rajendra Singh	1	4	No	Yes	Yes	Minor	01342-262132

136	GJL-MZM	Bijnor	Sanjivani nursing Home	Pvt.	0.1	Dr. Navneet garg	2	15	Yes	No	No	Minor	01342-260752
137	GJL-MZM	Basikiratpur	PHC	Govt	1	MO I/c	1	0	No	No	No	Minor	nil
138	GJL-MZM	Mauzzampur Narwana	Qutub Health Clinic	Pvt.	0.1	Dr. J.A.Qutub	1	0	No	No	No	Minor	nil
139	MTC-KRJ	Meerut City	N.R. Health Unit	Govt	0.1	DMO	1	2	No	No	No	No	0121-2511029 Mob:9717631541
140	MTC-KRJ	Meerut City	S.V.B.P.Hospital & L.L.R.M. Medical College	Govt	9	CMS	150	1052	Yes	Yes	Yes	Yes	0121-2763657
141	MTC-KRJ	Meerut City	P.L. Sharma Dist. Hospital	Govt	2	CMS	40	250	Yes	Yes	Yes	Yes	0121-2622433
142	MTC-KRJ	Kharkhaunda	PHC	Govt	1	MO I/c	2	4	No	No	Yes	Yes	0121-2883251 Mob:9897395980
143	MTC-KRJ	Kailli	N.R. Health Unit	Govt	7	DMO	1	1	No	No	No	No	6-3500 Mob:9760534533
144	MTC-KRJ	Hapur	N.R. Health Unit	Govt	0.2	DMO	1	1	No	No	No	No	6-3500 Mob;9760534533
145	MTC-KRJ	Baral	Banarasi Das Dist. Hospital	Govt	12	CMS	29	177	Yes	Yes	Yes	Yes	05732-254800
146	MTC-KRJ	Gulaothi	Civil Hospital	Govt	2	MO I/c	2	15	Yes	Yes	Yes	Yes	05732-229556 Mob:9412465872
147	MTC-KRJ	Bulandshahar	Gupta X-Ray & Nuring Home	Pvt.	1	Dr. Benu Gupta	3	9	Yes	Yes	Yes	No	05732-260255 Mob:9837020520
148	MTC-KRJ	Bulandshahar	Banarasi Das Dist. Hospital	Govt	1.5	CMS	29	177	Yes	Yes	Yes	Yes	05732-254800
149	MTC-KRJ	Maman	Banarasi Das Dist. Hospital	Govt	7	CMS	29	177	Yes	Yes	Yes	Yes	05732-254800
150	MTC-KRJ	Khurja City	Sri Surajmal Jaitiya Hospital	Govt	2.5	MO I/c	16	68	Yes	Yes	Yes	Yes	05738-233423

151	MTC-KRJ	Khurja Jn.	N.R. Health Unit	Govt	0.5	DMO	1	1	No	No	No	No	227322
152	SPN-LKO	Shahjahanpur	N.R. Health Unit	Govt	0.5	DMO	1	0	No	No	No	No	Rly 4-3500 Mob:9760534531
153	SPN-LKO	Shahjahanpur	Pt. Ram prasad Bismil Dist. Hospital	Govt	6.25	CMS	32	136	Yes	Yes	Yes	Yes	05842-222587
154	SPN-LKO	Shahjahanpur	Dr.V.K.Mohan	Pvt.	2	Dr.V.K. Mohan	2	20	No	Yes	Yes	arrnged	05842-222503
155	SPN-LKO	Shahjahanpur	Kanaujiya Hospital	Pvt.	2	Dr. Sanjiv Kanaujiya	3	16	Yes	Yes	Yes	Yes	05842-222645
156	SPN-LKO	Rosa Jn.	N.R. Health Unit	Govt	1	Sr.DMO	2	1	No	No	No	Minor	4-3501 Mob:9760534525
157	SPN-LKO	Rosa	Chandra Nursing Home	Pvt.	1	Dr. Mrs. A.R. gupta	1	5	No	Yes	Yes	Yes	05842-22307
158	SPN-LKO	Anjhi Shahabad	Dr. Mahaprakash	Pvt.	3	Dr.Maya Prakash	1	0	No	No	No	No	05852-60107
159	SPN-LKO	Anjhi Shahabad	Dr.Ram nath Mishra	Pvt.	3	Dr. ram nath Mishra	1	0	No	No	No	No	05852-60132
160	SPN-LKO	Todarpur	Dr.Bhaiya prakash	Pvt.	8.5	Dr.bhaya Prakash	1	0	No	Yes	No	No	05852-60107
161	SPN-LKO	Todarpur	PHC	Govt	3.5	MO I/c	2	2	No	No	No	No	nil
162	SPN-LKO	Hardoi	Dist. Hospital	Govt	2	CMS	22	125	Yes	Yes	Yes	Yes	05852-234713 Mob;9415514134
163	SPN-LKO	Balamau	PHC	Govt	1	MO I/c	2	3	Yes	No	Yes	No	Mob:9415082472
164	SPN-LKO	Balamau	N.R. Health Unit	Govt	0	DMO	1	1	No	No	No	No	Mob;9760534531
165	SPN-LKO	Rahimabad	Stae Dispy	Govt	3	MO I/c	1	4	No	No	No	No	05854-270299
166	SPN-LKO	Sandila	CHC	Govt	3	MO I/c	5	30	Yes	No	Yes	Yes	05854-270299

167	SPN-LKO	Sandila	Govt. Woman Hospital	Govt	0.5	MO I/c	1	4	Yes	No	No	No	nil
168	SPN-LKO	Dilawar nagar	Dr. Shyam lal	Pvt.	0.5	dr. shyam lal	1	0	No	No	No	No	nil
169	SPN-LKO	Malihabad	CHC	Govt	2	MO I/c	2	30	Yes	Yes	Yes	Yes	0522-270299
170	SPN-LKO	Kakori	PHC	Govt	3	MO I/c	2	4	Yes	No	Yes	No	0522-2898633
171	SPN-LKO	Alam Nagar	Divl Rly. Hospital LKO	Govt	10	CMS	22	325	Yes	Yes	Yes	Yes	0522-2862278

172	SPN-LKO	Lucknow	Divl Rly. Hospital LKO	Govt	1.5	CMS	22	325	Yes	Yes	Yes	Yes	0522-2862278
173	MB-SPN	Moradabad	Divl. Rly. Hospital	Govt	0.5	CMS	19	119	Yes	Yes	Yes	Yes	0591-2412051
174	MB-SPN	Katghar	Dr. Sumesh rastogi	Pvt.	0.25	Dr. Sumesh Rastogi	1	6	No	No	No	Yes	0591-2493003
175	MB-SPN	Dalpatpur	Dr. B.C. Das	Pvt.	0.2	Dr. B.C. Das	1	2	No	No	No	No	0591-246279
176	MB-SPN	Mundapande	Dr. N.K. Gupta	Pvt.	0.5	Dr. N.K. Gupta	1	0	No	No	No	No	Mob:9897571183
177	MB-SPN	Rampur	Dist. Hospital Rampur	Govt	2.5	CMS	16	150	Yes	Yes	Yes	Yes	0595-2325520
178	MB-SPN	Rampur	Madan Nursing Home	Pvt.	0.5	Dr. Mrs. Darshan Mada	1	15	No	No	No	Yes	0595-2350135
179	MB-SPN	Rampur	Singhal orthpedic & ENT Centre	Pvt.	1	Dr. Ajai Singhal	2	0	No	No	No	No	0595-2351478
180	MB-SPN	Rampur	Chaudhary Nursing Home	Pvt.	0.5	Dr. Subi Raj Verma	1	10	No	No	No	Yes	0595-2351076
181	MB-SPN	Rampur	H.C. R.S. Hospital	Chariatable	0.5	Dr. R.N. Mathur	2	6	Yes	Yes	Yes	No	0595-2350379

182	MB-SPN	Shahjad Nagar	Dist. Hospital Rampur	Govt	10	CMS	16	150	Yes	Yes	Yes	Yes	0595-2325520
183	MB-SPN	Dhamora	Dist. Hospital Rampur	Govt	15	CMS	16	150	Yes	Yes	Yes	Yes	0595-2325520
184	MB-SPN	Duganpur	PHCMilak	Govt	8	MO I/c	3	5	No	No	Yes	No	nil
185	MB-SPN	Milak	PHC	Govt	2	MO I/c	3	5	No	No	Yes	No	nil
186	MB-SPN	Milak	Dr. Sarita Gangwar Nursing Home	Pvt.	0.5	Dr. Sarita Gangwar	3	30	No	Yes	Yes	Yes	nil
187	MB-SPN	Nagriya Sadat	PHC	Govt	0.5	MO I/c	3	4	No	No	Yes	Yes	nil
188	MB-SPN	Nagriya Sadat	OPD Clinic Meerganj	Pvt.	0.5	Dr. satveer Gangwar	1	0	No	No	No	No	nil
189	MB-SPN	Dhaneta	BSF. Hospital Bhitora	Govt	7	MO I/c	1	10	No	No	No	Minor	05826-26498
190	MB-SPN	Bhitora	BSF. Hospital Bhitora	Govt	0.2	MO I/c	1	10	No	No	No	Minor	05826-26498
191	MB-SPN	Bhitora	Dr. Vinod Goel hospital	Pvt.	1	Dr. Vinod Goel	1	3	No	Yes	Yes	Minor	05826-264814
192	MB-SPN	Bhitora	Dr. R. K. Bhardwaj Nursing Home	Pvt.	1	Rr. R.K. Bhardwaj	1	8	Yes	Yes	Yes	Minor	05826-264515
193	MB-SPN	Bhitora	PHC	Govt	2	MO I/c	2	2	Yes	No	Yes	Minor	nil
194	MB-SPN	Parasakhera	BSF. Hospital Bhitora	Govt	8	MO I/c	1	10	No	No	No	Minor	05826-26498
195	MB-SPN	Cullucto rbuck ganj	ESI Hospital	Govt	2	MO I/c	3	10	No	No	Yes	Minor	nil
196	MB-SPN	Cullucto rbuck ganj	Dr. Jyoti Nursing Home	Pvt.	1	Dr. A.K. Gupta	2	5	No	No	No	Minor	0581-2480816
197	MB-SPN	Bareilly	N.R.Health Unit	Govt	0.2	Sr.DMO	2	1	No	Yes	No	No	Rly:3-3500 Mob:9760534521

198	MB-SPN	Bareilly	Divl.Hospital Izzatnagar	Govt	8	CMS	12	136	Yes	Yes	Yes	Yes	Rly.012-2600 0581-2410445 Mob:9412291902
199	MB-SPN	Bareilly	Dist. Hospital	Govt	3	CMO/ CMS	18	226	Yes	Yes	Yes	Yes	0581-2557014
200	MB-SPN	Bareilly	Saran Hospital	Pvt.	0.5	Dr. S. saran	6	24	Yes	Yes	Yes	Yes	0581-2570866
201	MB-SPN	Bareilly	Misson Hospital	Chariatable	2	CMS	24	270	Yes	Yes	Yes	Yes	0581-2570995
202	MB-SPN	Bareilly	Army hospital	Army	2.5	Major	27	495	Yes	Yes	Yes	Yes	0581-2406502 Mob:9897306895
203	MB-SPN	Chanehati	N.R.Health Unit	Govt	3	Sr.DMO	2	1	No	Yes	No	No	Rly:3-3500 Mob:9760534521
204	MB-SPN	Russiya	CHC/Pitamberpur	Govt	10	MO I/c	8	30	Yes	Yes	Yes	Yes	nil
205	MB-SPN	Pitamberpur	CHC/Pitamberpur	Govt	0.5	MO I/c	8	30	Yes	Yes	Yes	Yes	nil
206	MB-SPN	Tissua	CHC/Pitamberpur	Govt	8	MO I/c	8	30	Yes	Yes	Yes	Yes	nil
207	MB-SPN	Bilpur	PHC	Govt	1	MO I/c	2	0	No	No	No	No	nil
208	MB-SPN	Miranpur Katra	CHC/Tilhar	Govt	10	MO I/c	5	30	No	Yes	Yes	Yes	nil

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209	MB-SPN	Tilhar	CHC	Govt	3	MO I/c	5	30	No	Yes	Yes	Yes	nil
210	MB-SPN	Tilhar	Dr. Alok Agrawal	Pvt.	0.5	Dr. Alok Agrawal	1	6	No	Yes	Yes	No	0582-242440
211	MB-SPN	Banthara	N.R. Health Unit	Govt	8	DMO	1	0	No	No	No	No	Rly 4-3500 Mob:9760534531
212	MB-SPN	Shahjahanpur	N.R. Health Unit	Govt	0.5	DMO	1	0	No	No	No	No	Rly 4-3500 Mob:9760534531

213	MB-SPN	Shahjahanpur	Pt. Ram Prasad Bismil Dist. Hospital	Govt	6.25	CMS	32	136	Yes	Yes	Yes	Yes	05842-222587
214	SRE-MB	Chodiala	J.N. Sinha Civil Hospital Roorkee	Govt	14	CMS	18	200	Yes	Yes	Yes	Yes	01332-272333
215	SRE-MB	Ikbalpur	J.N. Sinha Civil Hospital Roorkee	Govt	7	CMS	18	200	Yes	Yes	Yes	Yes	01332-272333
216	SRE-MB	Roorkee	J.N. Sinha Civil Hospital Roorkee (Mahila)	Govt	2.5	CMS	11	100	Yes	Yes	Yes	Yes	01332-264333 Mob:9412027246
217	SRE-MB	Dhandera	Military hospital Roorakee	Govt	2	Major Doctor	25	450	Yes	Yes	Yes	Yes	01332-270153
218	SRE-MB	Landaura	PHC	Govt	1.5	MO I/c	2	2	No	No	No	No	Mob:9997173197
219	SRE-MB	Dasani	Dr. Jagnarendra	Pvt.	0.2	Dr. Jagnarendra	1	5	No	No	No	No	01332-254318
220	SRE-MB	Lakshar	N.R. Health Unit	Govt	0.5	DMO	1	2	No	No	No	No	Rly 26236 Mob:9760534532
221	SRE-MB	Lakshar	Pappu Nursing Home	Pvt.	1	Dr. Yaspal Agrwal	1	20	Yes	No	Yes	Yes	01332-254455 Mob:9837125848
222	SRE-MB	Lakshar	CHC	Govt	1	MO I/c	8	35	Yes	No	Yes	Yes	01332-225539
223	SRE-MB	Rayasi	Jila Panchayat Dispy	Govt	0.15	MO I/c	1	4	No	No	No	Minor	01332-253443
224	SRE-MB	Balawali	PHC	Govt	0.5	MO I/c	1	0	No	No	No	Minor	nil
225	SRE-MB	Chandok	PHC	Govt	0.2	MO I/c	2	6	Yes	No	No	Minor	nil
226	SRE-MB	Mauzzampur Narayana	Qutub Health Clinic	Pvt.	0.1	Dr. J.A.Qutub	1	0	No	No	No	Minor	nil
227	SRE-MB	Fazalpur	N.R. Health Unit/NBD	Govt	6	Sr.DMO	2	1	No	No	No	No	Rly 27-102 Mob 9760534527

228	SRE-MB	Najibabad	N.R. Health Unit	Govt	0.25	Sr.DMO	2	1	No	No	No	No	Rly 27-102 Mob 9760534527
229	SRE-MB	Najibabad	Civil Hospital, Shampur	Govt	3	MO I/c	2	32	Yes	Yes	Yes	Yes	01341-230891
230	SRE-MB	Najibabad	Kanha Karanwal Hospital HW. Rd.	Pvt.	0.2	Dr. M.P. Karnwal	2	15	Yes	Yes	Yes	Yes	01341-224554
231	SRE-MB	Mursha dpur	N.R. Health Unit/NBD	Govt	6	Sr.DMO	2	1	No	No	No	No	Rly 27-102 Mob 9760534527
232	SRE-MB	Nagina	CHC	Govt	0.5	MO I/c	2	30	No	Yes	Yes	Yes	01343-220330 Mob:9411022892
233	SRE-MB	Nagina	Dr. Dinesh kumar	Pvt.	0.1	Dr. Dinesh Kumar	1	8	No	Yes	No	No	01343-250243 Mob:9411659026
234	SRE-MB	Nagina	Dr. K.P. Singh	Pvt.	0.3	Dr. K.P.Singh	1	6	No	No	No	No	01343-250245
235	SRE-MB	Nagina	Dr. Ashok Kumar	Pvt.	0.25	Dr. Ashok Kumar	1	4	No	Yes	Yes	No	01343-250553
236	SRE-MB	Puraini	PHC	Govt	1	MO I/c	1	0	No	No	No	Minor	nil
237	SRE-MB	Habibwala	CHC/Dhampur	Govt	5	MO I/c	5	28	No	Yes	Yes	Yes	01344-230471
238	SRE-MB	Dhampur	CHC	Govt	0.5	MO I/c	5	28	No	Yes	Yes	Yes	01344-230471
239	SRE-MB	Dhampur	Dr. V.S. Sisodiya	Pvt.	0.1	Dr. V.S. Sisodiya	1	10	No	Yes	No	No	01344-230172
240	SRE-MB	Dhampur	Dr. Kamal Ahmad	Pvt.	1	Dr. Kamal Ahmad	1	12	No	Yes	Yes	No	01344-230106
241	SRE-MB	Chakrajmal	PHC/ Seohara	Govt	7	MO I/c	3	32	Yes	Yes	Yes	Yes	01344-238811 Mob:9412412252
242	SRE-MB	Seohara	PHC	Govt	2	MO I/c	3	32	Yes	Yes	Yes	Yes	01344-238811 Mob:9412412252

243	SRE-MB	Seohara	Dr. Manoj Kumar Verma	Pvt.	0.1	Dr. Manoj Kumar Verma	2	30	No	Yes	Yes	Yes	01344-252699
244	SRE-MB	Seohara	Dr. J.P. Sharma	Pvt.	2	Dr. J.P. Sharma	2	15	Yes	Yes	Yes	Yes	01344-238227
245	SRE-MB	Seohara	Dr. Vineet Kumar Devana	Pvt.	0.5	Dr. Vineet Kumar Devana	1	7	No	Yes	No	No	01344-238777
246	SRE-MB	Kanth	PHC	Govt	1	MO I/c	2	6	No	Yes	No	No	0591-2221524
247	SRE-MB	Kanth	Dr. R.K. Sharma	Pvt.	1.5	Dr. R.K. Sharma	1	4	Yes	No	No	No	0591-228557
248	SRE-MB	Matlabpur	PHC	Govt	0.1	MO I/c	1	9	No	No	No	No	0591-2350831
249	SRE-MB	Agwanpur	Divl. Rly. Hospital	Govt	11	CMS	19	119	Yes	Yes	Yes	Yes	0591-2412051
250	SRE-MB	Harthala	Dr. Luke Hospital	Pvt.	0.5	Dr.Luke	2	8	No	No	No	Minor	nil
251	SRE-MB	Moradabad	Divl. Rly. Hospital	Govt	0.5	CMS	19	119	Yes	Yes	Yes	Yes	0591-2412051
252	SRE-MB	Moradabad	Pt. Din dayal Upadhyay Distt Joint Hospital	Govt	2	CMO/ CMS	35	252	Yes	Yes	Yes	Yes	0591-2411224
253	SRE-MB	Moradabad	Viveknand Hospial & Reaserch center	Charitable	5	Dr. Rajive Babu	22	309	Yes	Yes	Yes	Yes	0591-2450681
254	DDN-LRJ	Dehara doon	N.R. Health Unit	Govt	0.5	Sr.DMO	1	1	No	No	No	No	Mob:9760534523
255	DDN-LRJ	Dehara doon	Doon Valley hospital & Nursing Home	Pvt.	5	Dr. S.P. Uniyal	8	8	Yes	Yes	Yes	Yes	0135-2621094
256	DDN-LRJ	Dehara doon	Military Hospital	Govt	4	Brigredier Doctor	80	580	Yes	Yes	Yes	Yes	0135-2753081
257	DDN-LRJ	Dehara doon	O.N.G.C.Hospital	P.S.U	5	GDM	20	50	Yes	Yes	Yes	Yes	0135-2758917
258	DDN-LRJ	Dehara doon	Civil Hospital	Govt	4	CMS	40	230	Yes	Yes	Yes	Yes	0135-2659355

259	DDN-LRJ	Dehara doon	Civil Hospital(Coronation branch)	Govt	3	CMS	8	54	Yes	Yes	Yes	Yes	0135-2652783
260	DDN-LRJ	Doiwala	Himaliyan institute Hospital (Trust)	Chariatable	1	MO I/c	40	400	Yes	Yes	Yes	Yes	0135-2471239
261	DDN-LRJ	Doiwala	PHC	Govt	1	MO I/c	8	35	Yes	Yes	Yes	Yes	0135-2691135
262	DDN-LRJ	Kansaro	PHCDoiwala	Govt	10	MO I/c	8	35	Yes	Yes	Yes	Yes	0135-2691135
263	DDN-LRJ	Raiwala	Section Hospital	Army	1	Lt. Colonel Doctor	3	25	Yes	Yes	Yes	Yes	0135-248458
264	DDN-LRJ	Motichur	N.R. Health Unit/HW	Govt	4	Sr.DMO	1	2	No	No	No	No	Mob:9760534526
265	DDN-LRJ	Haridwar	Dist. H.M.G. Hospital	Govt	1	CMS	18	70	Yes	Yes	Yes	Yes	01334-228033
266	DDN-LRJ	Haridwar	N.R. Health Unit	Govt	0.25	Sr.DMO	1	2	No	No	No	No	Mob:9760534526
267	DDN-LRJ	Haridwar	Siwalik Medical centre	Pvt.	3	Sr.S.K. Tripathi	3	20	No	Yes	Yes	Yes	0134-225396
268	DDN-LRJ	Haridwar	Sondhi Nursing Home	Pvt.	6	Dr.S.K. Sondhi	2	19	No	No	No	Yes	0134-254212
269	DDN-LRJ	Haridwar	Luthra Nursing Home	Pvt.	4	Dr. Prem Luthara	2	15	No	Yes	Yes	Yes	0134-223898
270	DDN-LRJ	Haridwar	Bhuma Niketan hospital	Chariatable	4.5	Swamiji	3	250	No	Yes	Yes	Yes	0134-260011, 260173
271	DDN-LRJ	Haridwar	Ramkrishna Misson Hospital	Chariatable	2	Dr.Swamiji	15	140	Yes	Yes	Yes	Yes	01334-244176
272	DDN-LRJ	Jwalapur	B.H.E.L. Hospital	PSU	5	Dr. K.K. Bishariya	50	200	Yes	Yes	Yes	Yes	01334-285229
273	DDN-LRJ	Ikkar	B.H.E.L. Hospital/ Jwalapur	PSU	8	Dr. K.K. Bishariya	50	200	Yes	Yes	Yes	Yes	01334-285229
274	DDN-LRJ	Pathari	B.H.E.L. Hospital/ Jwalapur	PSU	10	Dr. K.K. Bishariya	50	200	Yes	Yes	Yes	Yes	01334-285229

275	DDN-LRJ	Aithal	N.R. Health UnitLRJ	Govt	8	DMO	1	2	No	No	No	No	Rly 26236 Mob:97605 34532
276	DDN-LRJ	Lakshar	N.R. Health Unit	Govt	0.5	DMO	1	2	No	No	No	No	Rly 26236 Mob:97605 34532
277	NBD-KTW	Najibabad	N.R. Health Unit	Govt	0.25	Sr.DMO	2	1	No	No	No	No	Rly 27-102 Mob 9760534527
278	NBD-KTW	Najibabad	Civil Hospital, Shampur	Govt	3	MO I/c	2	32	Yes	Yes	Yes	Yes	01341-230891
279	NBD-KTW	Najibabad	Kanha Karanwal Hospital HW. Rd.	Pvt.	0.2	Dr. M.P. Karnwal	2	15	Yes	Yes	Yes	Yes	01341-224554
280	NBD-KTW	Snah Road	N.R. Health Unit	Govt	15	Sr.DMO	2	1	No	No	No	No	Rly 27-102 Mob: 9760534527
281	NBD-KTW	Kotdwar	Civil Hospital	Govt	4.5	MO I/c	3	89	No	Yes	Yes	Yes	nil
282	RWL-RKS	Raiwala	Section Hospital	Army	1	Lt. Colonel Doctor	3	25	Yes	Yes	Yes	Yes	0135-248458
283	RWL-RKS	Birbhadra	SPS Hospital/ Rishikesh	Govt	5	CMS	23	150	Yes	Yes	Yes	Yes	0135-2430402, 2430096
284	RWL-RKS	Rishikesh	SPS Hospital	Govt	1.5	CMS	23	150	Yes	Yes	Yes	Yes	0135-2430402, 2430096

List of Blood Banks and Ice Factories.

MORADABAD.					
S. No.	Blood Bank Address	Telephone Number	S. No.	Ice Factory Address	Telephone Number
1.	Vivekanand Hospital Kant Road, Moradabad.	0591-2450679	1.	Durga Ice Factory, Near Sai Hospital, Moradabad.	9457036914
2.	Tirathanker Mahaveer Hospital, Moradabad.	9837044559	-	-	-
3.	Sai Hospital Delhi Road, Moradabad.	0591-2480719 2480720	-	-	-
4.	Central Blood bank Dr. Chaturvedi Deputy Ganj	0591-2413857 2422395, 2315657	-	-	-
5.	Dr. R.D.Gupta, Blood Bank, Ganj Bazar, Moradabad.	0591-2313238	-	-	-

6.	Janta Blood Bank, Gandhi Nagar, Moradabad.	0591-313940, 310640	-	-	-
HAPUR					
1.	Lok Prya Blood Bank, Samrat Palic Garh Road, Meerut.	0121 - 2760084	1.	Tyagi ICE Factory, Shri Nagar, Near Rly. Station, Hapur	9897007155
2.	Sanjeevni Blood Banki, Bhagpat Road, Meerut.	0121-2525864	2.	Cold Storage, Chopla, Kucheser	9719528724
3.	MMG Hospital, Ghaziabad.	0120-24731920, 24710754	3.	Krishana Cold Storage, Rly. Road, Gajraula.	9012493423 05924-268343
			4.	Milan Dary, Sina Road, Gharhmukteshwar	9412495049
BAREILLY					
1.	Blood Band IMA Hall Near Prabha Takies, Bareilly	0581-2422900	1.	Roshan Cold Storage, Pvt. Ltd., 8 Civil Lines, Bareilly.	0581-2426342
2.	Blood Bank, Ganga Sheel, Bareilly.	0581-2510083, 2510140	-	-	-
SHAHJAHANPUR					
1.	Blood Bank, Viveka Nand Anta Chauraha, Shahjahanpur	05842-280224	1.	Farid Ice Fasctor, Anta Chauraha, Shahjahanpur.	9616992026
2.	Blood Bank, Distt. Hospital, Shahjahanpur.	05842-240209	2.	Glashier Ice Factory Jail Road, Shahjahanpur.	05842-222488

CHANDAUSI					
1.	-	-	1.	Shyam Lal Sarvesh Kumar Ice Factory, Moradabad Road, Chandausi.	-
NAJIBABAD					
-	-	-	1.	Ice Factory Ner Mal Godam, Najibabad.	-
LAKSAR					
1.	Blood Bank, Civil Hospital, Roorkee.	9837341878	1.	Priya Ice Factory, General Mill, Laksar	9412904294
HARIDWAR					
1.	Near Mela Hospital, Bilkeshwar, Haridwar				
DEHRADUN					
1.	Blood Bank Doon Hospital, DDN, Govt. Centre	03152659355	1.	Ice Factory Guru Road, Dehradun	01352722295

2.	IMA Blood Bank of Uttarakhand 47 Ballupur Road Near ONGC Hospital, Dehradun (Pvt. Trust)	01352755012	-	-	-
3.	HIHT Blood Bank, Guru Road, Dehradun (Pvt.run)	01352722295	-	-	-

Firozpur Division

List of Hospitals

S.No.	Station	Civil	Army	Private
1.	FZR	Civil Hospital, FZR Medical College, FDK	Milltry Hospital, FZR	Dr. Anil Baghi Hospital, FZR Mission Hospital, Firozpur
2.	ASR	Guru Nanak Dev Hospital, ASR Civil Hospital, ASR	Militry Hospital, ASR	Guru Ram Das Hospital, ASR Fortis Escort Hospital, ASR , Amandeep Hospital, ASR
3.	LDH	Civil Hospital, LDH	Central MI Room, LDH	DMC & H/LDH CMC & H/LDH SPS Apollo Hospital, LDH GTB Hospital, LDH Fortis Hospital, LDH Oswal Hospital, LDH
4.	JRC	Civil Hospital, JUC Cantonment Board Hospital, JRC	Militry Hospital, JRC	Ashirwal Hospital , JRC Johal Hospital, JRC
5.	JUC	Civil Hospital, JUC	-	Tagore Hospital, JUC Capitol Hospital, JUC Guru Nanak Mission Hospital, JUC
6.	PTK	Civil Hospital, PTK	Militry	Chauhan Hospital, PTK Raavi Hospital, PTK
7.	BJPL	Civil Hospital, BJPL	-	-
8.	JAT	GMC , JAT SMGS Hospital, JAT Civil Hospital, JAT	Militry Hospital, JAT Cantt.	Ase Hospital & Medical College, JAT care-N Care Hospital, Jammu
9.	UHP	Civil Hospital, UHP	Northern Command Hospital, UHP	-
10	BDGM	Civil Hospital, BDGM Govt SMH Hospital, Sri Nagar SKIMS Srinagar	Army Hospital, BD Cantt.	-
11.	KKP	Civil Hospital, KKP	-	-

List of Blood Banks.

S.No	Station	Civil	Army	Private
1.	FZR	Civil Hospital, FZR GGS Medical college, FDK	Militry Hospital, FZR	Dr. Anil Baghi Hospital, FZR Mission Hospital, FZR
2.	ASR	Guru Nanak Dev Hospital, ASR Civil Hospital ASR		Guru Ram Das Hospital ASR Fortis Escort Hospital , ASR Green Avenue Blood Bank, ASR
3.	LDH	Civil Hospital , LDH		DMC&H/LDH CMC&H,LDH SPS Apollo Hospital, LDH Oswal Hospital, LDH
4.	JRC	Civil Hospital, JUC	Military Hospital, JRC	Johal Hospital, JRC
5.	JUC	Civil Hospital JUC	-	Tagore Hospital, JUC capital Hospital, JUC Joshi Hospital , JUC Sacred Heart Hospital,JUC Patel Hospital, JUC Joshi Hospital, JUC
6.	PTK	Civil Hospital , PTK	Military Hospital , PTK	-
7.	BJPL	-	-	-
8.	JAT	GMC, JAT SMGS Hospital, JAT Civil Hospital, JAT	Military Hospital, JAT Cantt.	A.S.C. Hospital & Medical College, JAT
9.	UHP	Civil Hospital, UHP	Northern Command Hospital, UHP	-
10	BDGM	Govt. SMH Hospital, Srinagar SKIMS, Srinagar	Army Hospital, BD Cantt.	-
11.	KKP	Civil Hospital, KKP	-	-

Lucknow Division

S.No.	Office	Station	Telephone No.
1	Mayo Hospital	Lucknow	0522-2239861 2239815
2	Sahara Hospital	Lucknow	0522-6780001 0522-6780002
3	Avadh Hospital	Lucknow	0522-4055222
4	Ajanta Hospital	Lucknow	0522-2462335 9335913046
5	Vivekananda Hospital	Lucknow	0522-2321277 0522-2328486

Government Hospitals

	SGPGI/LKO	0522	2668700 800/900
	KGMU/LKO	0522	2657130 2265424
	Balrampur Hospital/LKO	0522	2224040 2220052
	S.P.Mukherji Hospital/LKO	0522	2239126
	Civil Hospital/ LKO	0522	2220065 2229568
	Command Hospital/LKO	0522	2296504 2296505 2296577

Distt.	Hospital	STD Code	Contact
Lucknow	Indoor Hospital, Charbagh	0522	2456189
	SGPGI/LKO	0522	2668700 2668800 2668900
	KGMU	0522	2657130 226542
	Balrampur Hospital	0522	2224040/ 2220052
	S.P.Mukherji Hospital/LKO	0522	2239126
	Civil Hospital	0522	2220065 /2229568
	Command Hospital/LKO	0522	2296504 /2296505
Barabanki	District Hospital BBK	0524	8222246
	Rajkiya Cikitsalaya Safdarganj		9450308671
	Saidkhan PHC		9450195407
	PHC Rudauli	0524	2123423
	Safedabad Hind Hospital		9956398918
Unnao	Railway Health Unit	0515	2820149
	Loco Hospital Kanpur	0512	2322433
	District Hospital ON	0515	2823900
	Jila Mahila Chiktsalya	0515	2840609
	Police Chiktsalya ON	0515	2820230
	Safi PHC	0514	4220398
Faizabad	District Hospital Faizabad	05278	8005192652 2224952
	CMO Faizabad		9454455356
	Women Hospital Faizabad	05278	2220505
	Military Hospital	05278	222ss5181

Raibareli	District Hospital RBL	0535	2202101 9936619749
	CMS District Hospital RBL		8005193081
	Mahila District Hospital RBL	0535	2207493
Jaunpur	District Hospital JNU	0545	9415202273 52263554 52263571
	Sahgang PHC		9415680945
	Khetasarai PHC		9415983176
	Madyahu PHC		9415871134
	Sri Krishna Nagar PHC		9839118041
Sultanpur	District Hospital Sultanpur	05362	9415381505 05362-240241
	Mahila Hospital Sultanpur		9415771192
	Bhel Hospital Sidurwa	05362	270187 9415137267 9415084848
	CHC Jagdeesh pur Nihal Garh	05361	9415156827 2265145
Unchahar	Samudaik Health Unit, UCR	05311	290101
	N.T.P.C., Hospital, UCR	05311	212308
	Dist. women Hospital, Kunda,Ucr	05341	230233 9415021518
Janghai	District Hospital, Gayanpur, BOY	0541	4251014 9415868102
	Jeevandhara Hospital, Badhoi	0541	9415202326
Pratapgarh	District Hospital, Pratapgarh	05342	220501 222398
	Sadar Hospital, PBH	05342	220555
Varanasi	SSPG.HOSP.BSB		9198303333 9415686955
	BHU	0542	2309260 2309308
	CRI NER		9794843501
	DH-DHW BSB		9794861500
	HERITAGE HOSPITAL	0542	2368888
	CMS Divisional Hospital/NER/BSB		9794843500
	Health Unit/NER/BSB		9794833516

OCATION OF BLOOD BANK

S.No.	Name of Blood Bank	Address	Contact
1.	Sarkar Diagnostics Centre	C-1093, Sec-A, Near Railway Crossing, Mahanagar, Lucknow - 226006	0522 - 2325226, 2331189
2.	National Pathology X Ray And Ultrasound	195/104, Jagat Narain Road, Amberganj, Lucknow - 226003	0522 - 2265579
3.	Mehrotra Pathology	Nirala Nagar, Lucknow, 226001	0522 - 2788444
4.	Kohli Pathology	Shop No-6-7-8, Blk-A, Kanchan Market Chowk H O, Lucknow, Uttar Pradesh - 226003	0522 - 2256536, 2256533, 2259009
5.	Kohli Pathology And Blood Bank	L-1/71, Sec-B, Aliganj Extension, Lucknow, Uttar Pradesh - 226020	0522 - 2320147, 2323211
6.	Javitri Pathology	Lucknow, 226001	0522 - 2440686
7.	M/S Balrampur Hospital	Golaganj Road, Lucknow	0522-2624040
8.	M/S Commanbd Hospital,	Central Command Lucknow	0522-2296577
9.	M/S Sanjay Gandhi Post Graduate Medical Institute Of Medical Science Blood Bank Centre And Blood Product Centre	Lucknow	0522-2668700/800/900
10.	M/S Shyama Prasad Mukherji Hospital	Lucknow	0522-2289007
11.	M/S State Blood Bank	Kgmc., Lucknow	0522-2258425
12.	M/S Rama Krishna Mission Sevashram	Vivekanand Polyclinic, Lucknow	0522-2321277 0522-2328481
13.	M/S Balrampur Hospital	Golaganj Road, Lucknow	0522-2624040
14.	M/S Charak Blood Bank	Lucknow	09415018881
15.	City Hospital	Mahanagar, Park Road, Lucknow - 226001	0522 - 2321718, 2239595, 2321784, 2220065
16.	Dewa Blood Bank	M-5, 1st Floor, Gol Market, Mahanagar, Lucknow - 226006	0522 - 2382030
17.	Fatima Hospital	35-C, Nishat Ganj, Mahanagar, Lucknow - 226006	0522 - 2371718, 2332554
18.	Sneh Pathology X Ray & Blood Bank	133/10, O-Block, Kidwai Nagar, Kanpur- 208011	0512 - 2616635
19.	Medical College Blood	Kanpur H O, Kanpur - 208001	0512 - 2214215

	Bank		
20.	Life Line Blood Bank	Kaka Deo, Kanpur - 208025	0512 - 2530676
21.	Clm Hospital & Blood Bank	Kanpur	0512 - 2236397
22.	Sai Blood Bank	Juhi Gaushala, Juhi Colony, Kanpur - 208014	0512 - 2607720
23.	Poorna Blood Bank	33-D, Shiv Katra Road, Lal Bangla, Shewans, Kanpur - 208010	0512 - 3093040
24.	Sanjeevni Blood Bank	111-A/18, Ashok Nagar, Kanpur - 208012	0512 - 2580432
25.	Life Line Blood Bank	B-1, Sarvodaya Nagar, Kanpur - 208005	0512 - 2219473
26.	District Hospital Sultanpur	Chowk, Sultanpur	05362 -223339

LIST OF NGO

S.No.	Name of NGO	Adress	Contact
1.	Centre for Rural Entrepreneurship and Technical.	Sector -16 House no. 1456, Indr Nagar, Lucknow	Miss Subhra Tandon Lucknow 0522 2356621
2.	Bharosa	21/6/5 Pirpur House, 8 Tilak Marg, Lucknow.	Mr.Imran Khan 0522-220969
3.	Bharat Gramin Vikas Sahsthan	Bara Ganu Barabanki, Utta Pradesh, 225204	Contact Person - Sri Misbaurrahman Kiswai, Secretary
4.	Gramin Vikas Sansthan	Azad Nagar Bachrawana Rai Barelly	Mr.Ataulaha 0535-2636744
5.	Utkarsh Samaj Kalyan & Gram Vikas Samiti	Gram Kusalia, 3 Post Safipur Unnao	Mr.Ganendra Kumar Singh - 09415330644
6.	Samaj Kalyan Gramodyog Sansthan	Village & post Dharmagatpur, Gazipur Dist.Jaunpur	Mr.S.P.Misra - 0548-2225964
7.	Swargia Ram Sevak Sewa Samiti	4/478 Awas vikas colony near panchayat bhawan, Barabanki	Mr.Dinesh Prasad Ph.no 05248-220111
8.	Adarsh Sewa Sansthan	M-6/2, Paper Mil Colony Lucknow, Uttar Pradesh, 22000	Contact Person - Shri P. K. Tripathi, Secretary 0522-385693
9.	Kshetriya Gramin Vikas Sansthan	Vill & PO Bhamisau Kanpur Nagar	Dr.D.C.Katyar Ph.no.0512-226228
10.	Nirman Sewa Sansthan	29-New MIG(Daroga Chakki Chauraha) Barra -2 Kanpur	Mr.Jai Vir Singh Ph.no.0512-2281804
11.	Pragati Sewa Sansthan	117/798 M-Block Kakadeo Kanpur	Ms Kalpana Singh Ph.no.05122500148
12.	Gramin Mahila Kalyan Sanstha	D-5/127 Defence Colony(O.E.F) Kanpur	T.H.Khan, Ph.no.0512 2404665
13.	Rukmini Vidyalaya	B-37/192 Bajnatha Varanasi	Mr Dwivesh Tripathi Ph.no.0542-2364137

14.	Manav Sansadhan Evam Mahila Vikas Sansthan	128-Lahartara, Varanasi	Mr.Bhanuja Sharan L 0542-2372191